

Human Services Coordinated Transportation Plan For the Mat-Su Borough Area

Phase III – 2011-2016

Final Draft
January 2011

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Introduction

The intent of this plan is to document evaluation of existing transportation providers, unmet transportation needs and duplications in human service agency and public transportation service.¹ It sets out a plan for coordinating transportation services among participating stakeholders to fulfill the requirements for the United We Ride initiative and the Federal Transportation Administration's (FTA) Safe, Accountable, Flexible and Efficient Transportation Equity Act – A Legacy for Users (SAFETEA_LU).

The following three federal grants are allocated as part of SAFETEA-LU, to address transportation needs of lower income persons, the elderly, and individuals with disabilities:

- Transportation for Elderly Individuals and Persons with Disabilities (FTA Section 5310)
- Job Access and Reverse Commute Program (JARC, FTA Section 5316)
- The New Freedom Initiative (FTA Section 5317)

Projects funded through these three federal programs *and* the Alaska Mental Health Trust are required to be derived from a locally developed, coordinated plan. These funding programs focus on the needs of transportation disadvantaged persons and those with special transportation needs that cannot be met through traditional personal automobile or public transportation means.

SAFETEA-LU guidance issued by the Federal Transportation Administration (FTA) indicates that the public transit-human services plan should be a ***“unified, comprehensive strategy for public transportation service delivery that identifies the transportation needs of individuals with disabilities, older adults, and individuals with limited income, laying out strategies for meeting these needs, and prioritizing services.”***²

In 1999, a major effort was undertaken among human service transportation organizations to develop coordinated transportation services in the Matanuska-Susitna (Mat-Su) Borough. A coalition of organizations and agencies led an effective effort that brought service providers, agencies, and users together to explore ways in which better and more cost-effective services could be provided for transportation-dependent residents through coordination of transportation services.

This Plan provides goals and strategies as Phase III for 2011-2016. It represents the third phase of actions toward advancing coordinated transportation services. Strategies and actions in the plan coordinate our collective efforts seek to improve transportation access.

¹ (Coordinated Public Transit Human Services Transportation Plan Template, 2009)

² (Federal Register: March 15, 2006 - Volume 71, Number 50, page 134, 2006)

Community Background

Location

The Mat-Su Borough is comprised of the lush farmlands of the Matanuska and Susitna Valleys, approximately 40 miles northeast of Anchorage. Its current population is 84,314. It lies at approximately 61.600000° North Latitude and -149.100000° West Longitude. The area encompasses 24,681.5 sq. miles of land and 578.3 sq. miles of water. The average temperatures in January range from 6 to 14 °F and in July from 47 to 67 °F. Annual precipitation averages 16.5 inches.³

Transportation

The Mat-Su Borough is connected to other South-Central and Interior Alaska communities by both the Glenn and George Parks Highways. Commercial airlines serve the nearby Anchorage International Airport, but a local municipal airport supports private and chartered services. The Alaska Railroad provides for delivery of ocean freight, and currently there are no ferry terminals in the Mat-Su Borough.⁴

There are currently three public transportation providers operating within the Mat-Su Borough. Transportation and transportation assistance is also provided by community organizations and governmental agencies. Common travel destinations are related to work (including those who commute from the Mat-Su Valley to Anchorage), medical and legal appointments, grocery shopping and social related trips. Many people in the Mat-Su Borough use personal vehicles for transportation, but a growing number of residents rely on public transportation in addition to the transportation and related support provided by community organizations and governmental agencies.

Agencies and providers of social services, medical aid, education, employment training and specialized transportation for mobility-limited, elderly and low-income individuals fill a critical need in our community. A significant number of residents struggle daily to obtain transportation mobility that meets their diverse needs. Mobility is their lifeline for access to training, education, medical services, work sites and other community activities. Currently there are many agencies and organizations in the Mat-Su Borough that serve people with disabilities, elderly and low income citizens and those with special support needs.

³ (Alaska Community Database Community Information Summaries for Mat-Su Borough, 2009)

⁴ (Alaska Community Database Community Information Summaries for Mat-Su Borough, 2009)

Map of Community

Figure 1: Map of Matanuska – Susitna Borough⁵

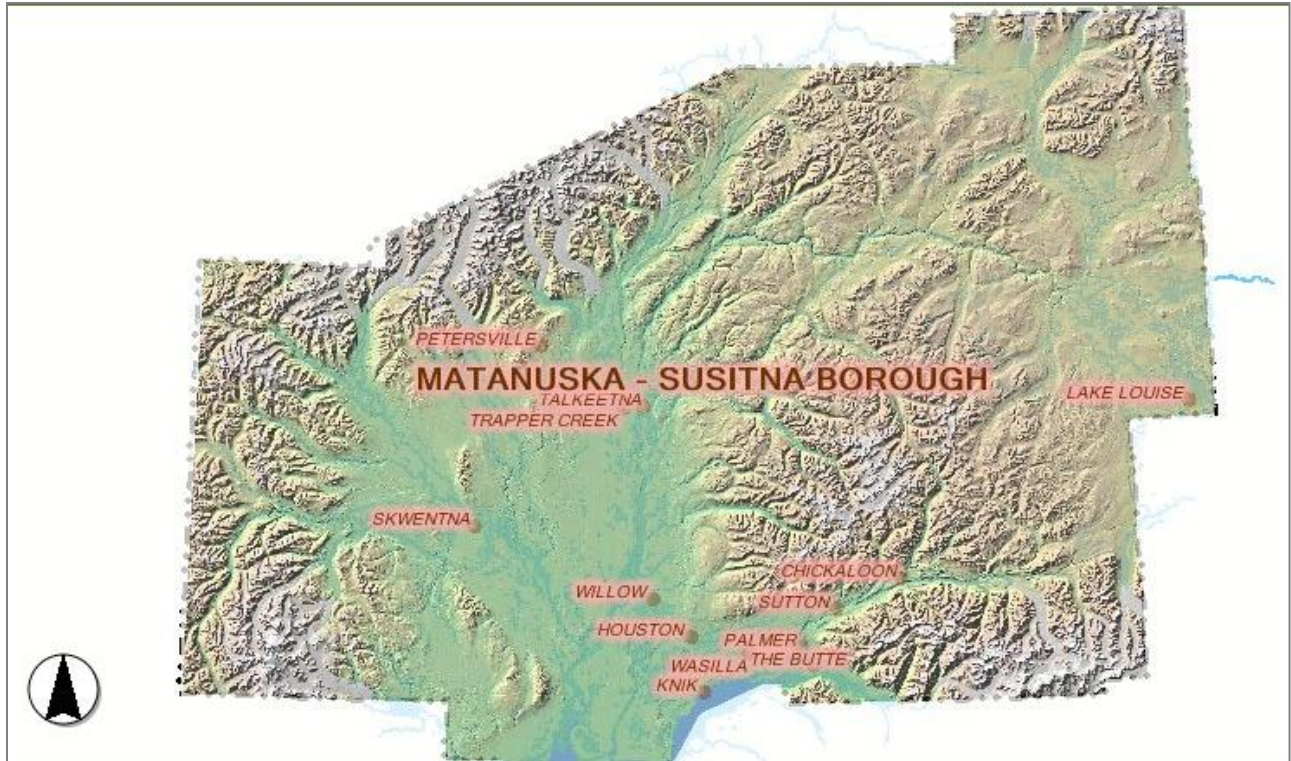
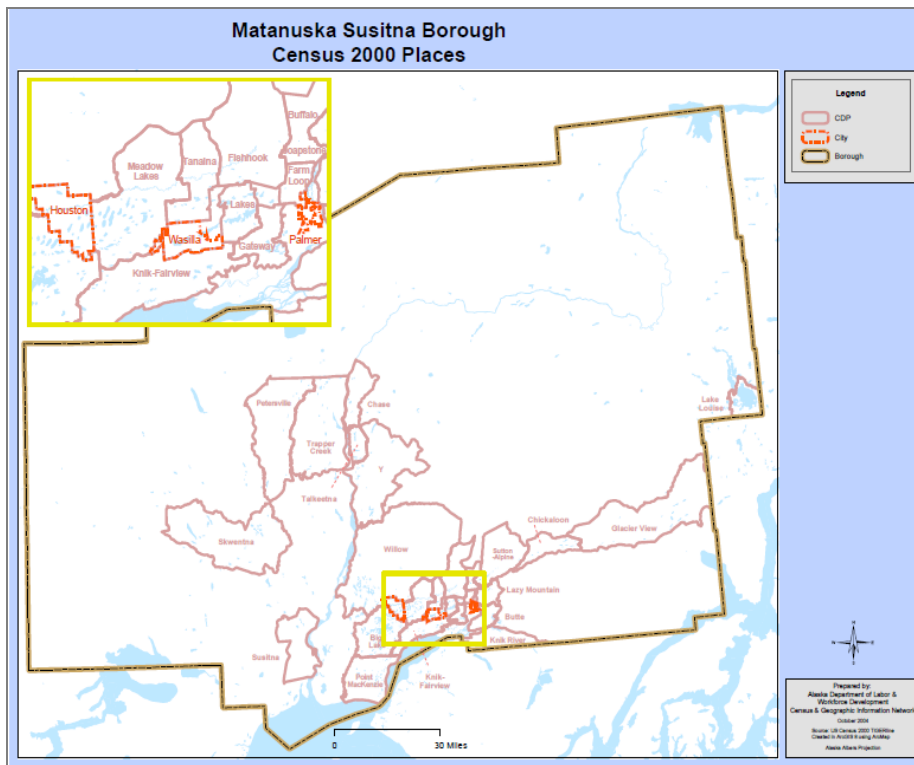


Figure 2: Map of Matanuska – Susitna Borough (Census)⁶



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⁶ (Dept. of Labor & Workforce Development, Census & Geographic Information Network, 2004)

Coordinated Services Element

Coordination Working Group – Members (Table I)

Please Note: This list is comprised of current and previous participants who attended meetings and/or provided input on the plan and related projects and anticipated new participants. Any exclusion of past or current participants is unintentional and will be correct in the next plan revision or update. See description of Current Services for types of transportation and related assistance provided by these organizations and agencies.

Access Alaska	Mat-Su College
Alaska Cab Valley	Mat-Su Community Transit (MASCOT)
Alaska Family Services	Mat-Su Health Services (MSHS)
Alaska Job Corps / Palmer	Mat-Su Independent Taxi
Alaska Mobility Coalition	Mat-Su Services for Children & Adults (MSSCA)
Big Brothers Big Sisters / Mat-Su	Maximus Alaska Works
Boys & Girls Club of South Central Alaska	Mid-Valley Senior Center
CCS Early Learning / Head Start	Municipality of Anchorage, People Mover
Chickaloon Village Traditional Council Transportation	Nugen's Ranch
Chugiak Senior Citizens Inc	Office of Children's Services (OCS / SOA) Dept. of Health & Social Services, State of Alaska
City of Palmer Planning Department	Palmer Senior Citizens Center (PSCC)
Daybreak Mental Health Coordination Services	Soaring Eagle Transit
Division of Vocational Rehabilitation (DVR /SOA) Dept. of Labor & Workforce Development, State of Alaska	Spring Planning Services
Division of Public Assistance (DPA / SOA) Dept. of Health & Social Services, State of Alaska	Sunshine Transit
Hope Community Resources / Mat-Su	Valley Mover (VM)
L-N-L Taxi	VPSI (Vanpool)
Matanuska-Susitna Borough Planning Department	Wasilla Chamber of Commerce

Special Recognition for Human Services Coordinated Transportation Support & Assistance By:

Transit Section, Department of Transportation & Public Facilities, State of Alaska (SOA DOT&PF)

Inventory of Available Resources and Services (Description of Current Service / Public Transportation)

Chickaloon Traditional Council Transportation...is a new transportation provider in the Chickaloon area with connecting service to Palmer, operated by Chickaloon Traditional Council and is anticipated to begin operating routes in early 2011.

Mat-Su Community Transit (MASCOT), established in 1999 as a non-profit organization was the sole public transportation provider in the Mat-Su Valley until 2010. MASCOT currently provides flex and commuter routes; demand response and transportation for Medicaid Choice Waiver clients. MASCOT also provides transportation assistance through three programs:

- 1) Purple Pass Program: Provides reduced bus fare options for seniors, individuals with disabilities and low-income persons through support agencies in the Mat-Su Valley,
- 2) Mat-Su Accessible Cabs Program: Provides cab fare assistance for seniors and individuals with disabilities,
- 3) Taxi to Work Program: Provides job related transportation assistance for seniors, individuals with disabilities and low-income persons.

Sunshine Transit was established in March of 2009 by the Sunshine Transit Coalition, under the umbrella of the Sunshine Community Health Center. Current services are focused on the Talkeetna and Susitna Community and the Sunshine Area. Sunshine Transit is pursuing ways to expand current services to meet the needs in the Trapper Creek, Willow and Caswell Lakes areas in addition to connecting/coordinated service to Wasilla & Palmer. This includes pursuing funds for planning, mobility management, and fare assistance for passengers in addition to developing secure, continual funding sources.

Valley Mover is a locally owned and operated public non-profit organization established in March 2010. It is dedicated to provide prompt and efficient public transportation services for Mat-Su residents. Current service is primarily directed to the year round workday commuter route linking Wasilla and Anchorage to support employment, medical, shopping, recreation, tourism and other rider needs. Valley Mover offers a discounted monthly pass program and also serves local, state, federal and non-profit agency purposes and serves as a Medicaid Choice Waiver Provider. Future expansion plans are focused to accommodate passenger needs within the Mat-Su core area as well as potential extended services. The fleet consists of comfortable, 39 passenger, ADA compliant buses providing increased capacity while minimizing air emissions.

Soaring Eagle Transit is an established public transportation provider with service in the Copper River Basin, but also provides connecting service to Chickaloon, Palmer, Sutton and Anchorage. Soaring Eagle Transit coordinates services with MASCOT.

Anchorage People Mover is an established public transportation provider operated by the Municipality of Anchorage and provides fixed route & paratransit services in the Anchorage area. Combined use day & monthly bus passes are available for use on MASCOT & People Mover.

Description of Current Service / Other Transportation (Table II)

In addition to *public* transportation providers, other organizations / agencies in the Matanuska Susitna Borough provide transportation services and/or support targeted at their individual client populations. These include *but are not limited to*:

<p>Access Alaska / Mat-Su Phone: 907-357-2588 Web: www.accessalaska.org</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Alaska Family Services Phone: (907) 746-4080 Web: www.akafs.org</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation. For the Domestic Violence Program, Gas cards are available to domestic violence victims to assist in getting to shelter or court. Staff also provides transportation from the shelter for purposes of group outings and as needed to assist with access to community programs and services. For the Family Support & Preservation Program, transportation support is provided through the distribution of bus passes and taxi vouchers.</p>
<p>Alaska Job Corps Center/ Palmer Phone: (907) 861-8838 www.alaska.jobcorps.gov</p>	<p>Provides shuttle service for their resident and non-resident students to work, home and college. Provides transportation assistance through purchasing bus passes/punch cards for use on public transit.</p>
<p>Boys and Girls Club of South Central AK Phone: (907) 248-5437 Web: www.bgcalaska.org</p>	<p>Mat-Su Boys & Girls Clubs provides transportation to and from select schools in the Wasilla/Palmer area to assist children and youth in accessing programs and services at the Club.</p>
<p>CCS Early Learning / Head Start Phone: (907) 745-4040 Web: www.ccsalaska.org</p>	<p>CCS Early Learning owns a fleet of school buses and contracts the driving and maintenance of these out - currently to First Student. The school buses provide transportation to and from school for students enrolled in the Head Start program. Also, taxi vouchers are utilized to help parents of enrolled children to get to and from meetings that are required in the governance aspects of our program.</p>

Description of Current Service / Other Transportation (Table II)

In addition to *public* transportation providers, other organizations / agencies in the Matanuska Susitna Borough provide transportation services and/or support targeted at their individual client populations. These include *but are not limited to*:

<p>Chugiak Eagle-River Senior Center Phone: (907) 688-2608 www.chugiak.org</p>	<p>Provides meals and transportation for area seniors to medical appointments, shopping, care centers and senior center activities.</p>
<p>Daybreak Mental Health Services Phone: (907) 746-6019 Email: daybreak@gci.net</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Division of Public Assistance Mat-Su District Alaska Dept. of Health & Social Services Phone: (907) 376-3903 Web: www.health.hss.state.ak.us/dpa</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Division of Vocational Rehabilitation / Wasilla Branch Alaska Dept. of Health & Social Services Phone: (907) 352-2545 Web: www.labor.alaska.gov/dvr</p>	<p>When funding is available, purchases bus passes punch cards and/or taxi vouchers for eligible clients according to internal guidelines. Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Family Promise Mat-Su Phone: (907) 357-6160 Web: www.familypromisematsu.org</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation. Awarded grant funding from Mat-Su Health Foundation in late 2010 to purchase a vehicle to provide transportation to clients in the program. Also provides gas vouchers for participants to use in personal vehicles.</p>

Description of Current Service / Other Transportation (Table II)

In addition to *public* transportation providers, other organizations / agencies in the Matanuska Susitna Borough provide transportation services and/or support targeted at their individual client populations. These include *but are not limited to*:

<p>Hope Community Resources Phone: (907) 561-5335 Web: www.hopealaska.org</p>	<p>Provides transportation for their clients to access the community for work, medical appointments, and shopping.</p>
<p>Mat-Su Borough School District Phone: (907)373-2287 Web: www.matsuk12.us</p>	<p>Provides trips for students, including those with special needs in K-12 from/to home to school. Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Mat-Su Activity Respite Center Phone: (907) 707-1087 Web: www.matsu-respite.com</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Mat-Su Health Services Phone: (907) 376-2411 Web: www.mshsak.org</p>	<p>Provides transportation for their clients to medical appointments, counseling sessions, and agency activities. Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Mat-Su Services for Children and Adults (MSSCA) Phone: (907) 352-1200 Web: www.mssca.org</p>	<p>Provides transportation for their clients to access the community for work, medical appointments, and shopping. Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>

Description of Current Service / Other Transportation (Table II)

In addition to *public* transportation providers, other organizations / agencies in the Matanuska Susitna Borough provide transportation services and/or support targeted at their individual client populations. These include *but are not limited to*:

<p>Mid Valley Senior Center Phone: (907) 892-6114 Web: www.mid-valleyseniors.org</p>	<p>Provides meals and transportation services to seniors in its service area (Big-lake, Houston, Meadow Lakes, Wasilla, Willow, Houston and Big Lake). Accepts Medicaid Choice Waiver and private payment, passes available at anytime. Transportation to Doctor’s Appointments Monday, Wednesday & Friday from 9:00AM to 3:00PM and for shopping on Tuesdays & Thursdays from 9:00AM to 1:30PM. Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>MAXIMUS Alaska Works Phone: (907) 352-2560 Web: www.maximus.com</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Nugen’s Ranch Phone: (907) 376-4534 Web: www.nugensranchak.org</p>	<p>Provides transportation to and from Mat-Su College, medical & counseling appointments, to and from grocery stores, and pharmacies as well. Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Office of Children’s Services (OCS) Alaska Dept. of Health & Social Services Phone: (907) 746-8142 www.hss.state.ak.us/ocs</p>	<p>Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.</p>
<p>Palmer Mental Health Court / Coordinated Resources Project (PCRP) / Alaska Court System Phone: (907) 746-8142</p>	<p>Facilitates fare assistance to defendants participating in the Mental Health Court by distributing bus passes with discounted fares on public transportation and purchasing taxi vouchers for defendants.</p>

Description of Current Service / Other Transportation (Table II)

In addition to *public* transportation providers, other organizations / agencies in the Matanuska Susitna Borough provide transportation services and/or support targeted at their individual client populations. These include *but are not limited to*:

Palmer Senior Citizens Center (PSCC)

Phone: (907) 745-5454

Web: www.palmerseniors.org

Provides meals and transportation for area seniors to medical appointments, shopping, care centers and senior center activities. Is a certified Medicaid Choice Waiver Transportation Provider. Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.

Ready Care

Phone: (907) 357-5627

Web: www.readycareak.com

Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation.

Wasilla Senior Citizens Inc. (WASI)

Phone: (907) 376-3104

Web: www.alaskaseniors.com

Facilitates fare assistance to clients by distributing bus passes with discounted fares on public transportation. Provides meals for area seniors and coordinates transportation to medical appointments, shopping, care centers and senior center activities.

Assessment of Available Services – Public Transportation (Table III)

PROVIDER	CURRENT SCHEDULING / SERVICES	DAYS / HRS OF OPERATION	VEHICLE TYPES / WHEELCHAIR ACCESS (CURRENTLY IN SERVICE)	ACCESS IT	CURRENT FUNDING SOURCES												
<p>Mat-Su Community Transit (MASCOT)</p> <p>225 W. Riley Ave Wasilla, Alaska 99654-8020</p> <p>(907) 864-5000 - Main</p> <p>(907) 864-5001 - Scheduling</p> <p>Assistance Programs & Medicaid Choice Waiver 907-864-5006</p> <p>www.matsutransit.com</p>	<table border="1"> <tr> <td>✓</td> <td>Flex Routes</td> </tr> <tr> <td>✓</td> <td>Demand Response</td> </tr> <tr> <td>✓</td> <td>Commuter</td> </tr> <tr> <td>✓</td> <td>Bus Passes / Punch Cards</td> </tr> <tr> <td>✓</td> <td>Medicaid Choice Waiver Transportation</td> </tr> <tr> <td colspan="2"> \$2.50 / One Way (Flex Routes) \$5.00 / One Way (Demand Response) \$3.00 / One Way (Commuter) \$6.00 Unlimited Day or \$100.00 Monthly Pass </td> </tr> </table>	✓	Flex Routes	✓	Demand Response	✓	Commuter	✓	Bus Passes / Punch Cards	✓	Medicaid Choice Waiver Transportation	\$2.50 / One Way (Flex Routes) \$5.00 / One Way (Demand Response) \$3.00 / One Way (Commuter) \$6.00 Unlimited Day or \$100.00 Monthly Pass		<p><u>Monday – Friday</u> (Except Observed Holidays)</p> <p>Routes From: 6:00AM – 6:00PM</p> <p>Dispatch From: 6:00AM – 6:00PM</p> <p>Scheduling From: 9:30AM – 3:30PM</p>	<p>Nine (9) Busses w/bike racks</p> <p>All Lift Equipped</p> <p>Five (5) Busses w/ Two (2) Wheelchair Capacity</p> <p>Four (4) Busses w/ One (1) Wheelchair Capacity</p>	<p>Flex Routes & Commuter Routes: Use Schedule</p> <p>FLAG Stops (Call to schedule Pick-Ups, tell driver about Drop-Off's)</p> <p>Demand Response (Call to Schedule)</p>	<p>FTA Grants – Section 5311, 5310, 5316, 5317</p> <p>Purchase of Service</p> <p>American Recovery and Re-investment Act of 2009 (ARRA)</p> <p>Local support from City of Wasilla (annual) & Mat-Su Borough (periodic)</p> <p>Donations of Goods & Services</p>
✓	Flex Routes																
✓	Demand Response																
✓	Commuter																
✓	Bus Passes / Punch Cards																
✓	Medicaid Choice Waiver Transportation																
\$2.50 / One Way (Flex Routes) \$5.00 / One Way (Demand Response) \$3.00 / One Way (Commuter) \$6.00 Unlimited Day or \$100.00 Monthly Pass																	

MASCOT provides Service In: Palmer & Wasilla (Flex), To/From Anchorage (Commuter), & Outlying Areas (Demand Response)

Assessment of Available Services – Public Transportation (Table III)

PROVIDER	CURRENT SCHEDULING / SERVICES	DAYS / HRS OF OPERATION	VEHICLE TYPES / WHEELCHAIR ACCESS (CURRENTLY IN SERVICE)	ACCESS IT	CURRENT FUNDING SOURCES						
<p>Sunshine Transit (operated by Sunshine Community Health Center)</p> <p>P.O. Box 787 Talkeetna, Alaska 99676-0787</p> <p>907-723-2273</p> <p>www.sunshineclinic.org/talkeetna-clinic</p>	<table border="1"> <tr> <td>✓</td> <td>Flex Route</td> </tr> <tr> <td>✓</td> <td>Passes / Punch Cards (Multiple Ride)</td> </tr> <tr> <td colspan="2"> <p>\$2.00 / One-Way \$10.00 / Multiple Ride Punch Card</p> <p>Ticket Purchases At: Talkeetna Roadhouse, Sunshine Clinic, Flying Squirrel Bakery Cafe, or the Susitna Senior Center.</p> </td> </tr> </table>	✓	Flex Route	✓	Passes / Punch Cards (Multiple Ride)	<p>\$2.00 / One-Way \$10.00 / Multiple Ride Punch Card</p> <p>Ticket Purchases At: Talkeetna Roadhouse, Sunshine Clinic, Flying Squirrel Bakery Cafe, or the Susitna Senior Center.</p>		<p>Monday – Friday (Except Observed Holidays)</p> <p>Route From: 11:00AM –5:30PM (Winter Hours)</p>	Three (3) Vans	<p>Schedules Available at: Talkeetna Roadhouse, Flying Squirrel Bakery Cafe, Sunshine Clinic, Cubby's, and Moore's.</p>	<p>American Recovery and Re-investment Act of 2009 (ARRA)</p> <p>Local support: North Fork Automotive, Talkeetna Bachelor's Society Grant</p> <p>Other Donations of Goods & Services From: Private Individuals, Sunshine Transit Coalition Members</p>
✓	Flex Route										
✓	Passes / Punch Cards (Multiple Ride)										
<p>\$2.00 / One-Way \$10.00 / Multiple Ride Punch Card</p> <p>Ticket Purchases At: Talkeetna Roadhouse, Sunshine Clinic, Flying Squirrel Bakery Cafe, or the Susitna Senior Center.</p>											

Sunshine Transit provides Service In: Talkeetna and Susitna Community and the Sunshine Area (Flex Route)

Assessment of Available Services – Public Transportation (Table III)

PROVIDER	CURRENT SCHEDULING / SERVICES	DAYS / HRS OF OPERATION	VEHICLE TYPES / WHEELCHAIR ACCESS (CURRENTLY IN SERVICE)	ACCESS IT	CURRENT FUNDING SOURCES
Valley Mover 8336 W Parks Hwy Wasilla Alaska 99654 907-892-8800 (Main) F 907-892-8801 (Fax) www.valleymover.org	✓ Commuter Routes	Monday – Friday (Except Observed Holidays) Routes From: 5:00AM – 8:15PM Dispatch From: 5:00AM – 7:00PM	4 Busses 3 w/bike racks All Lift Equipped 4 # of Two (2) Wheel Chair Capacity	Commuter Routes: Use Schedule Demand Response: Call for Service To/From the Chugiak - Eagle River Area	Private Donations & Operational Support from Tew's Inc. Donations of Goods & Services: United Way Inlet Petroleum
	✓ Demand Response				
	✓ Bus Passes / Punch Cards				
	✓ Medicaid Choice Waiver Transportation				
\$5.00 Round Trip (Anchorage/ER/Chugiak) or \$10.00 Round Trip or (Wasilla/Anchorage) \$100.00 Unlimited Monthly Pass * TransBen Federal Transportation Vouchers Accepted*					
<p>Valley Mover Service: Routes start at Mile 50 Parks Highway, go through Wasilla to Anchorage and back (Commuter), including some connecting service to the Chugiak-Eagle River (Demand Response).</p>					

Human Services Transportation Community Client Referral Form

This form is a required element of the coordinated plan and is provided as Appendix A. During 2011, the form will be distributed to agencies willing to participate in a pilot program to put the form in use, develop the related process and provide feedback to the Transit Section (SOA / DOT&PF).

Population of Service Area:

The population of the Matanuska-Susitna Borough is currently estimated at **84,314**⁷ by the State of Alaska, Department of Commerce, Community and Economic Development (SOA / DCCED).

Communities located within the borough include: Big Lake, Buffalo Soapstone, Butte, Chase, Chickaloon, Farm Loop, Fishhook, Gateway, Glacier View, Houston, Knik River, Knik-Fairview, Lake Louise, Lakes, Lazy Mountain, Meadow Lakes, Palmer, Petersville, Point MacKenzie, Skwentna, Susitna, Sutton-Alpine, Talkeetna, Tanaina, Trapper Creek, Wasilla, and Willow.⁸ The following table shows populations for these communities.

Population of Communities in the Matanuska Susitna Borough (Table IV) ⁹		
Community Name / Area Description / Estimated Population		
2009 SOA / DCCED Certified Population , *2009 SOA / DCCED Not Certified Population, *2008 “ “ Not Certified Population		
Big Lake	Big Lake is a community on the shore of Big Lake, 13 miles southwest of Wasilla, in the Chugach Mountains. It lies adjacent to Houston and Knik-Fairview.	3,331
Buffalo-Soapstone	Buffalo Soapstone is located on Moose Creek Road, directly north of Palmer and Farm Loop, west of the Glenn Highway. It lies west of Moose Creek and Buffalo Creek.	738*
Butte	Butte is located south of Palmer in the Mat-Su Borough, between mile 9 and mile 16 of the Old Glenn Highway. It lies at the foot of Bodenbergl Butte, east of a Matanuska River, 42 miles north of Anchorage.	3,255
Chase	Chase is located on the east bank of the Susitna River, 9 air miles north of Talkeetna in the Mat-Su Borough. It lies approximately 125 miles from Anchorage, at mile 236 of the Alaska Railroad. There is no road access.	35**
Chickaloon	The unincorporated community of Chickaloon is located within the Matanuska-Susitna Borough, northeast of the community of Sutton. Its western boundary is in the vicinity of the Kings River (mile 66.4 on the Glenn Highway), and its eastern boundary is in the vicinity of Purinton Creek.	277*

⁷ (Alaska Community Database Community Information Summaries for Mat-Su Borough, 2009)

⁸ (Alaska Community Database Community Information Summaries for Mat-Su Borough, 2009)

⁹ (Alaska Community Database Community Information Summaries for Mat-Su Borough, 2009)

Population of Communities in the Matanuska Susitna Borough (Table IV)⁹

Community Name / Area Description / Estimated Population

2009 SOA / DCCED Certified Population , *2009 SOA / DCCED Not Certified Population, *2008 “ “ “ Not Certified Population

Farm Loop	Farm Loop is located in the center of the lush farmlands of the Matanuska Valley, about 42 miles northeast of Anchorage, off the Glenn Highway. It is just north of Palmer, off of Farm Loop Road and Willow-Fishhook Road.	1,313
Fishhook	Fishhook is northwest of Palmer and north of Lakes and Farm Loop. The area developed off of the Wasilla-Fishhook Road and Fishhook-Willow Road, the latter of which becomes Hatcher Pass Road north of the Little Susitna River.	3,337*
Gateway	Gateway is adjacent to and southwest of Palmer, off the Glenn Highway. The area is accessed by Trunk Road and the Palmer-Wasilla Highway.	4,068*
Glacier View	Glacier View lies along the Glenn Highway on the eastern border of the Mat-Su Borough, west of Gunsight Mountain, overlooking the Matanuska Glacier.	246*
Houston	Houston is located 18 miles northwest of Wasilla and 57 road miles north of Anchorage. It lies on the George Parks Highway, along the Little Susitna River.	1,664
Knik-Fairview	Knik-Fairview is on the northwest bank of the Knik Arm of Cook Inlet, 37 road miles northwest of Anchorage in the Mat-Su Borough. It lies south of Wasilla, Big Lake, and Meadow Lakes, off of Knik-Goose Bay Road and Fairview Loop Road.	13,824
Knik River	The community has developed along the south side of Knik River, which flows into the Knik Arm of Cook Inlet. It is at the southern border of the Mat-Su Borough, just north of Anchorage. It lies along Old Glenn Highway and Knik River Road.	631
Lake Louise	Lake Louise lies 32 miles northwest of Glennallen, on the western border of the Mat-Su Borough, north of the Glenn Highway. Lake Louise Road is 19.3 miles long, from mile 159.8 of the Glenn Highway.	100*
Lakes	The Lakes are lies east of Wasilla, between Wasilla and Gateway, off the Glenn Highway. It includes Bogard Road, Trunk Road, and the Palmer-Wasilla Highway. Lakes in the area include Neklason, Kings, Wolf, Hart, Kennedy, Cottonwood, Finger, and Memory Lakes.	8,388
Lazy Mountain	The community lies at the base of 3,720-foot Lazy Mountain, 3 miles east of Palmer in the Mat-Su Borough. It lies east of the Matanuska River, off the Old Glenn Highway.	1,446*
Meadow Lakes	Meadow Lakes lies between the Little Susitna River and the Alaska Railroad, off of the George Parks Highway. It is west of Wasilla, continuing east and northeast of Houston. It is accessed by Pittman Road, Church Road, and Schrock Road.	7,319
Palmer	Palmer is located in the center of the lush farmlands of the Matanuska Valley, 42 miles northeast of Anchorage on the Glenn Highway.	5,532

Population of Communities in the Matanuska Susitna Borough (Table IV)⁹

Community Name / Area Description / Estimated Population

2009 SOA / DCCED Certified Population , *2009 SOA / DCCED Not Certified Population, *2008 “ “ “ Not Certified Population

Petersville	Petersville is located on Petersville Road, at mile 114.9 of the George Parks Highway, west of Trapper Creek. Petersville Road is 17 miles north of the junction to Talkeetna Spur Road. Peters Creek and the Deshka River flow through the community.	6*
Point Mackenzie	Point MacKenzie is located between the south shore of Knik Arm of Cook Inlet and the Little Susitna River, in the Matanuska-Susitna Borough. It lies on Point MacKenzie Road, south of Big Lake, about 15 miles southwest of Wasilla.	273
Skwentna	Skwentna lies on the south bank of the Skwentna River at its junction with Eight Mile Creek, 70 air miles northwest of Anchorage in the Mat-Su Borough. It lies in the Yentna River Valley	73*
Susitna	Susitna is located on the west bank of the Susitna River, at the foot of Mount Susitna. It lies 30 air miles northwest of Anchorage, west of Big Lake, in the Mat-Su Borough.	16*
Sutton-Alpine	Sutton-Alpine is between miles 52 and 72 of the Glenn Highway, 11 miles northeast of Palmer in the Mat-Su Borough. The area is accessed by Chickaloon Way and Jonesville Road.	1,407*
Talkeetna	Located at the junction of the Talkeetna and Susitna Rivers, it lies 115 miles north of Anchorage at mile 226.7 of the Alaska Railroad. The paved Talkeetna Spur Road runs 14 miles east off the George Parks Highway at milepost 98.7.	894*
Tanaina	Tanaina lies directly north of Wasilla, between Meadow Lakes and Fishhook, in the Mat-Su Valley. It includes housing subdivisions to the west of Wasilla-Fishhook Road.	7,407
Trapper Creek	Trapper Creek lies between mile 107 and 133 of the George Parks Highway, in the Mat-Su Borough. It lies about 17 miles north of the Talkeetna Spur Road and west of the junction of the Chulitna, Susitna, and Talkeetna Rivers.	444*
Wasilla	Wasilla is located midway between the Matanuska and Susitna Valleys, on the George Parks Highway. It lies between Wasilla and Lucille Lakes, 43 miles north of Anchorage.	7,245
Willow	Willow is located in the Mat-Su Borough, between mile 60 and 80.7 of the George Parks Highway, north of Houston. Its western boundary is the Susitna River.	2,218*

Annual Trip Destination Distribution – Current Service:

A public survey was conducted by **RLS & Associates** for the *Matanuska Susitna Borough's Short Range Transit Plan* as an effort to gather public input about the people using public transportation. The survey was posted in January 15, 2009 through March 30, 2009. Survey results included the information gained from 191 completed surveys. The survey participants use public transit for a variety of activities. The following exhibit illustrates the distribution of trip purposes. Future surveys & ridership data analysis among participants may provide additional data on trip purposes. ¹⁰

Annual Trip Destination Distribution (Table V)¹¹	
Where are the people who use the transportation services going?	
Exhibit IV.14: Trip Purposes (From Matanuska Susitna Borough Short Range Transit Plan prepared by RLS & Associates)	
Work	18%
Shopping	14%
Professional / Medical Services / Appointments	13%
Government Services	5%
School	7%
Other	15%
Community College	3%
Employment Training	5%
Restaurant	5%
Entertainment	6%
Special Event	10%

The remainder of this page left blank intentionally.

¹⁰ (Matanuska Susitna Short Range Transit Plan by RLS & Associates, 2010)

¹¹ (Matanuska Susitna Short Range Transit Plan by RLS & Associates, 2010)

Vehicle Inventory (Table VI)

The following data is a required plan element and is provided for public transportation providers. This information is agency specific and additional inventories for other human services transportation providers will be included in the final plan for those who have vehicle inventories.

Vehicle Inventory (Table VI)							
#	YEAR / MAKE / MODEL	VEHICLE TYPE	STATUS	CONDITION (Good / Fair / Poor)	SEATS	WHEELCHAIR LIFT / CAPACITY	OWNER OF VEHICLE
2	2009 Chevy C5500	Bus Cutaway / Standard Body	Full-Time	Good/Fair	28	Lift / Two (2) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	2009 Ford E450	Bus Cutaway / Standard Body	Full-Time	Good/Fair	25	Lift / Two (2) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	2008 Ford E450	Bus Cutaway / Standard Body	Full-Time	Good/Fair	25	Lift / Two (2) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	2004 Ford E450	Bus Cutaway / Standard Body	Full-Time	Good/Fair	25	Lift / Two (2) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	2002 Ford E450	Bus Cutaway / Standard Body	Full-Time	Good/Fair	8	Lift / One (1) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	1999 Ford E450	Bus Cutaway / Standard Body	Full-Time	Good/Fair	20	Lift / One (1) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	2006 Ford E350	Bus Cutaway / Standard Body	Full-Time	Good/Fair	10	Lift / One (1) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	2006 Ford E450	Bus Cutaway / Standard Body	Full-Time	Good/Fair	25	Lift / Two (2) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
6	2010 Ford E450	Bus Cutaway / Standard Body	New / Not Yet in Service	Good	25	Lift / Five (5) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
2	2010 Ford E450	Bus Cutaway / Standard Body	New / Not Yet in Service	Good	20	Lift / Four (4) Wheelchair Capacity	Mat-Su Community Transit (MASCOT)
1	1999 Chevy Astro	Minivan	Part-Time	Good / Fair	7	None	Sterling Family (Use of Vehicle Donated to Sunshine Transit / SCHC Clinic, ownership transfer in process)
2	1993 Doge (Recreational)	Minivan	Part-Time	Good / Fair	6	None	Sunshine Community Health Clinic (SCHC)- DBA Sunshine Transit

Vehicle Inventory (Table VI)

#	YEAR / MAKE / MODEL	VEHICLE TYPE	STATUS	CONDITION (Good / Fair / Poor)	SEATS	WHEELCHAIR LIFT / CAPACITY	OWNER OF VEHICLE
2	1995 D40LF NEWFLYER	Bus / Low-Floor / Standard body	Full time	Good	39	Lift / Two (2) Wheelchair Capacity	Valley Mover
1	1995 D40LF NEWFLYER	Bus / Low-Floor / Standard body	Back-Up	Good	39	Lift / Two (2) Wheelchair Capacity	Valley Mover
1	2002 Ford Bus E350	Bus / Low-Floor / Standard body	Back-Up	Good	11	Lift / Two (2) Wheelchair Capacity	Valley Mover
12	1995 D40LF NEWFLYER	Bus / Low-Floor / Standard body	Not In Service	Good	39	Lift / Two (2) Wheelchair Capacity	Valley Mover

Needs Assessment

This section provides an overview of the Mat-Su Borough's demographics, and more detailed information regarding targeted human services transportation recipients as of the 2000 Census. First results from the Census 2010 will be available in February 2011.

Mat-Su Borough General Demographics (Table VII)¹²	
2000 Population	59,322
2009 SOA/DCCED Certified Population ¹³	84,314
Population 65 and over	3,465
Percent Population 65 and older	5.8%
Per Capita Income	\$21,105
Median Family Income	\$56,939
Median Household Income	\$51,221
Persons in Poverty	6,419
Percent Below Poverty	11.0%

Disabilities by Age and Type for the Mat-Su Borough – Census 2000 (Table VIII)¹⁴	
Total Disabilities Tallied:	16,602
<i>Total disabilities tallied for people 5 to 15 years</i>	1,053
Sensory disability	116
Physical disability	111
Mental disability	732
Self-Care disability	94
<i>Total disabilities tallied for people 16 to 64 years</i>	12,308
Sensory disability	1,443
Physical disability	3,248
Mental disability	1,785
Self-Care disability	815
Go-outside-home-disability	1,592
Employment Disability	3,435

¹² (U.S. Census Bureau, 2000 Decennial Census, 2000)

¹³ (Alaska Community Database Community Information Summaries for Mat-Su Borough, 2009)

¹⁴ (U.S. Census Bureau, 2000 Decennial Census, 2000)

Disabilities by Age and Type for the Mat-Su Borough – Census 2000 (Table VIII)¹⁴

Total disabilities tallied for people 65 years and over:	3,241
Sensory disability	635
Physical disability	1,169
Mental disability	411
Self-Care disability	359
Go-outside-home-disability	667

Mat-Su Borough Household Income in 1999 (Table IX)¹⁵

Total Households:	20,522	
Households making: Less than \$10,000	1,398	6.8%
\$10,000 to \$14,999	1,064	5.2%
\$15,000 to \$24,999	2,148	10.5%
\$25,000 to \$34,999	2,249	10.9%
\$35,000 to \$49,999	3,319	15.3%
\$50,000 to \$74,999	4,857	23.6%
\$75,000 to \$99,999	2,852	13.9%
\$100,000 to \$149,999	2,095	10.2%
\$150,000 to \$199,999	422	2.1%
\$200,000 or more	328	1.6%

Mat-Su Borough Household by Type (Table X)¹⁶

Total Households:	20,556	
Households with Individuals 65 years and over	2,587	12.6%
Average Household Size	2.84	%NA
Average Family Size	3.29	%NA

¹⁵ (U.S. Census Bureau, 2000 Decennial Census, 2000)

¹⁶ (U.S. Census Bureau, 2000 Decennial Census, 2000)

U.S. Department of Health and Human Services Poverty Guidelines, 2010¹⁷ (Table XI)

Please Note: The poverty guidelines for the remainder of 2010 are provided below. The guideline figures shown represent annual income. These guidelines will remain in effect until HHS publishes the 2011 poverty guidelines, which is expected in late January 2011.¹⁸

SIZE OF FAMILY UNIT	48 CONTIGUOUS STATES & D.C.	HAWAII	ALASKA
1	\$10,830	\$12,460	\$13,530
2	\$14,570	\$16,760	\$18,210
3	\$18,310	\$21,060	\$22,890
4	\$22,050	\$25,360	\$27,570
5	\$25,790	\$29,660	\$32,250
6	\$29,530	\$33,960	\$36,930
7	\$33,270	\$38,260	\$41,610
8	\$37,010	\$42,560	\$46,290
For each additional person, add:	\$3,740	\$4,300	\$4,680

¹⁷ (Federal Register, Vol. 75, No. 148, August 3, 2010, pp. 45628–45629, 2010)

¹⁸ (Federal Register, Vol. 75, No. 148, August 3, 2010, pp. 45628–45629, 2010)

Gaps & Needs in Service (Table XII)

Progressing needs are driven by the growth of the Mat-Su Borough and Identifying the needs of seniors, those with special needs, vulnerable population and choice riders.

GAP	RELATED NEEDS	GOALS & STRAGIES
Limited Services, Travel Assistance & Infrastructure: For the entire Mat-Su Borough	Increase Of Service Availability, Frequency and Reliability	2, 4-5, 8,10
	Additional Routes/Types In Current Service Areas	2, 4-5, 8
	Addition Of Routes & Connecting Service In Areas With No Regular Service	2, 4-5, 8, 10
	Extended Hours (4:00PM To after 10:00PM)	2, 4-5, 8,10
	Weekend, Holiday, Early Morning and Late Evening Services	2, 4-5, 8,10
	Full Week Services - Seven (7) Days Per Week	2, 4-5, 8,10
	Full Day Services - Twenty-Four (24) Hours Per Day	2, 4-5, 8,10
	Transportation Options & Assistance For Individuals With Disabilities, Low – Income Persons And Seniors Including Physically Frail Adults	2-4, 8
	Escort & Personal Care Attendant Services	2-4, 8
	Travel Training Services	2-4, 8
	One-Stop Transit Information Source, Call Center, Technology Advances	3, 4-5, 7
	Transportation Cost Assistance	2, 4-5, 7
	Bus Stops, Lighting, Shelters, Curb Cuts, Signs & Schedules	1-3, 4-5, 7-8
	Dependable Funding Sources & Secured Local Match Funding	1-10
	Accessible Taxi Cabs	2, 4, 6
	Resources For Education Related to Transportation, Targeting Low Income Families / Families With Disabilities	2, 4
	Shared Resources Such As Cooperative Maintenance, Drivers, Group Fuel Purchases, Insurance Pools, Vehicle Sharing.	1-10
	Marketing & Education On Public Transportation For The General Public And Local, State And Federal Elected Officials.	1-10
	Public Transportation Plan/Direction/Needs for the Mat-Su Borough	1-3, 5, 10
	Mobility Management & Planning	1-10
Support of Public Transit (Local & State Level)	1-10	

Gaps & Needs in Service (Table XII)

Progressing needs are driven by the growth of the Mat-Su Borough and Identifying the needs of seniors, those with special needs, vulnerable population and choice riders.

GAP	RELATED NEEDS	GOALS & STRAGIES
<p>Limited Service: In current Service Area in Wasilla & Palmer</p> <p>Including Commuter Service to Anchorage</p>	More Routes & Express Routes Between Wasilla & Palmer	2, 4, 5, 8
	Bus Stops No More Than Thirty (30) Minutes Apart Going Each Direction	2, 4, 5, 8
	More Frequent Stops Throughout Existing Service Areas,	2, 4, 5, 8
	Decreased Wait Times Between Drop-Off & Pick Ups	2, 4, 5, 8
	More Frequent Service At "FLAG" Stops	2, 4, 5, 8
	Extending Hours Of Operation By Approximately Four (4) To Six (6) Hours	2, 4, 5, 8
	<p>Early Morning Transportation: 5:00AM – 08:00AM</p> <p>Drop-Off's @ Westside Center In Wasilla Before 8:00AM from Palmer, Wasilla and outlying areas.</p>	2, 4, 5, 8
	<p>Late Afternoon / Evening Transportation: 2:00PM – after 10:00PM</p> <p>Pick-Ups @ Westside Center In Wasilla After 2:00PM to Palmer & Wasilla</p> <p>Drop-Off's @ Westside Center In Wasilla After 2:00pm from Palmer & Wasilla</p> <p>Connecting Service From Trunk Road After 9:00PM</p>	2, 4, 5, 8

Gaps & Needs in Service (Table XII)

Progressing needs are driven by the growth of the Mat-Su Borough and Identifying the needs of seniors, those with special needs, vulnerable population and choice riders.

GAP	RELATED NEEDS	GOALS & STRAGIES
No Regular Service: All Outlying Areas (See Below for Areas)	Regularly Scheduled Service 6:00AM – 6:00PM	2, 4-5, 8, 10
	Demand Response & Satellite Service 8:00AM – 6:00PM	2, 4-5, 8, 10
	Extended Hours: 6:00AM – 10:00PM & After 10:00PM	2, 4-5, 8, 10
	Connecting Service to/from Palmer, Wasilla & Anchorage 6:00AM – 6:00PM	2, 4-5, 8, 10
	North & South Connecting Service	2, 4-5, 8, 10
	OUTLYING AREAS SPECIFIC NEEDS (In addition to those stated above):	
Big Lake	Route(s) to/from Big Lake From Trunk Road after 9:00PM From Palmer-Wasilla Hwy after 9:30PM Arrive Westside Center by 8:00 AM	2, 4-5, 8, 10
Butte	Route(s) to/from the Butte Area From Palmer-Wasilla Hwy to Butte after 9:30PM	
Chickaloon*	Route(s) to/from Chickaloon 3:30 PM to 10:00PM From Trunk Road after 9:00PM	
Houston	Route(s) to/from Houston To Palmer & Wasilla from 8:00AM to 6:00PM From Trunk Road after 9:00PM Arrive Westside Center by 8:00 AM	
Knik / Fairview Loop	Route(s) to/from the Knik /Fairview Loop Area From Trunk Road after 9:00PM Connecting Service to Anchorage after 5:00PM	
Lazy Mountain / Palmer Fishhook	Route(s) to/from Lazy Mountain 10:00AM – 4:00PM	
Meadow Lakes / Pittman	From Trunk Road after 9:00PM	
Sutton*	Route(s) to/from the To/From Sutton 3:30PM -10PM Arrive Westside Center by 8:00 AM & after 5:00PM Connecting Service to Anchorage after 5:00PM	
Wasilla-Fishhook	Arrive Westside Center by 8:00 AM & after 5:00PM	
Willow, Talkeetna* & Trapper Creek	Development of Transportation: Vans - Two (2), twelve (12) Passenger, Drivers, Insurance, Operating Money, Data Collection & Reporting, Marketing Arrive Westside Center by 8:00 AM & after 5:00PM	

Strategies & Goals (Table XIII)

#	STRATEGIES	TASKS	PRIORITY LEVEL		
			HIGH	MED	LOW
The Final Plan document will provide the coordinated group members assessment of the priorities for these strategies & goals.					
1)	Maintain Current Level of Services	<ul style="list-style-type: none"> a) Engage Community And State Leaders In Transit Outreach And Education Efforts b) Identify Funding Opportunities c) Secure Local Match Funding On An Annual Basis d) Continue To Provide Current Services e) Continue The Cab Vouchers Program f) Improve On-Time Performance Through Efficiency & Coordination 			
2)	Expand Transportation Services	<ul style="list-style-type: none"> a) Extend Routes/Services To Areas Not Currently Covered b) Provide Adequate Coverage To Current Service Areas c) Expand Hours Of Operation d) Provide More Frequent Service e) Provide Weekend & Holiday Service f) Service During Early Morning And Late Night Periods, Eventual Twenty-Four Hour Services g) Provide Same Day Service, Targeting School, Job And Non-Emergency Medical Access h) Expand Senior Trip Purposes & Services i) Expand Service Options & Areas For Individuals With Disabilities, Low-Income Persons And Seniors j) Establish Dependable Funding Sources, Expand Operating Dollars, Develop Reserve Accounts, Seek Out Alternate Funding Sources k) Keep Needs Assessments Current (Minimum Of Annually) & Encourage Participation From Stakeholders l) Strategize For Coming Needs, Plan For Expansion Of More Services m) Develop More Local Transportation Services and encourage Rideshare Development 			

Strategies & Goals (Table XIII)

#	STRATEGIES	TASKS	PRIORITY LEVEL		
			HIGH	MED	LOW
The Final Plan document will provide the coordinated group members assessment of the priorities for these strategies & goals.					
3)	Enhance Communication & Advocacy	<ul style="list-style-type: none"> a) Promote The Sharing Of Information Between Agencies To Better Identify Unmet Needs b) Provide A Newsletter For Agencies Who Participate In Coordination c) Establish An On-Going Working Group To Promote Coordination Activities d) Travel Training Targeting Students, Homeless, Job Access, Seniors And At-Risk Youth b) Improve Communications With Riders, And Rider's Abilities To Communicate With Agencies c) Support Matanuska Susitna Borough Transportation Plans d) Create More Dialog Opportunities 			
4)	Expand Youth Services & Programs	<ul style="list-style-type: none"> a) Promote Transit Use By Youth, Veterans, And Vulnerable Populations b) Provide Assisted Transportation To At-Risk Youth To Access Medical Care, Day Care And Educational Services c) Coordinate With Pupil Transportation d) Provide Subsidized Passes For Youth And College Students 			
5)	Improve and Expand Transit Facilities & Resources	<ul style="list-style-type: none"> a) Establish Bus Stops To Meet ADA Accessibility Requirements b) Make Public Transit More Attractive To Seniors, Youth, And Choice Riders c) Installing Shelters, Benches And Real-Time Information 			
6)	Establish Accessible Cabs	<ul style="list-style-type: none"> a) Promote Awareness Of The Issue Within The Community b) Have Taxis That Are Capable Of Transporting Larger, Electric Wheelchairs 			

Strategies & Goals (Table XIII)

#	STRATEGIES	TASKS	PRIORITY LEVEL		
			HIGH	MED	LOW
The Final Plan document will provide the coordinated group members assessment of the priorities for these strategies & goals.					
7)	Marketing	<ul style="list-style-type: none"> a) Public Outreach / Provide Information To Our Community (General Public, Employers And Service Agencies) About Availability Of Transportation Services b) Encourage Employers To Assist With Costs Of Employee Transportation c) Promote Client Independence Through Travel Training To Youth, Veterans, And Vulnerable Populations d) Educate Local And State Officials About Public Transportation And Promote Community Involvement 			
8)	Improve Access to Jobs and Medical services	<ul style="list-style-type: none"> a) Provide Early Morning And Late Night Service On Fixed Route And Demand Response Service b) Promote Alternative Transportation Options During Non-Peak Hours And Underserved Geographic Areas c) Partner With Job Training Organizations 			
9)	Share and Pool Resources, Expand Existing Shuttle Services	<ul style="list-style-type: none"> a) Establish Shared Resources For Training (Training Center) For Drivers And Employees b) Establish A Shared Vehicle Pool c) Establish An Insurance Pool For Alaska d) Coordinate Bulk Purchases Of Fuel And Other Supplies e) Establish Centralized Scheduling And Dispatch Services f) Encourage Partnerships And Coordination That Will Increase Access To Employment Sites And Health Care Services g) Promote Opportunities That Utilize Existing Shuttle Services h) Share Ridership Data Collection Methods 			
10)	Provide Service to and in Rural Areas of the Borough	<ul style="list-style-type: none"> a) Encourage And Develop Coordination & Partnerships b) Assist Rural Communities In Identifying Funding Resources c) Develop Resources 			

Priority of Projects

Projects presented by participants are reviewed by the members of the coordination group and awarded rank order through a voting process.

A low rank ordering doesn't mean the project is not a valid need or wouldn't contribute to improving transit support for residents. It's simply a reflection of the reality that there are limited funds. As such, it's a partial snapshot of community participants' relative assessment of recommendations for helping address the many transit needs among diverse population segments of our community (general public, seniors, disabled, low income, those with no vehicle access, mobility limited, etc.)

The final rank order is not the driving factor that the State Transit Section uses to determine which projects are funded, but rather a scoring matrix for each application (you can view this matrix from the State Transit Section's website).

Depending upon how much total funding is available, they will start funding at the top of the ranked project list and work down. However, if there is limited funding in one category and more in another they may start at the top and skip down to projects that require other funding sources. For example, if there were five Purchase of Services (POS) Projects at the top of the list, and not a lot of POS funding for this grant year, they may fund the top one or two (under POS) and then jump down and look at funding the capital projects on the list, etc.

The ranked project list for 2011 is listed on the following page.

**2011 Mat-Su Valley Human Services Coordinated Transportation Project List -
In Rank Order (Table XV)**

#	DESCRIPTION	REQUESTED BY
1	Mobility Management Position Funding – Mat-Su Valley / Two (2) Years	Mat-Su Community Transit (MASCOT)
2	Capital Purchase of School Bus (28 Passenger)	CCS Early Learning
3	Capital Purchase of ADA Van with accommodations for mobility-limited individuals and capacity for oversized wheelchairs.	Mat-Su Health Services
4	Planning funding for Mat-Su Borough Transit Delivery System	MSB Planning Department
5	Purchase of Service Funding	Sunshine Transit
6	Capital Purchase of ADA Vehicle with capacity for oversized wheelchairs.	Alaska Cab
7	Mobility Management Funding for Upper Susitna Valley	Sunshine Transit
8	Planning funding for Upper Susitna Valley / Three (3) Years	Sunshine Transit
9	Capital Purchase of ADA Van/Vehicle with capacity for oversized wheelchairs	Hope Community Resources
10	Fixed Route Expansion	Valley Mover
11	"Valley 8" Route Funding / Emphasis on Businesses	Valley Mover
12	Operational Funding	Valley Mover
13	Capital Purchase of Minivan	Chugiak Senior Citizens, Inc
14	Mobility Management Funding / Two (2) Year Program	Valley Mover
15	Vehicle Rehabilitation / Engines	Valley Mover
16	Capital Vehicle Purchase for 6 (six) Busses	Valley Mover
17	Voucher Program / Operations / Administrative Funding	Valley Mover
18	Transit Software	Valley Mover
19	Capital Purchase / Radios & Communication Equipment	Valley Mover
20	Vehicle Shelter / Cold Storage / Construction & Lighting	Valley Mover
21	Contractual Support Services / Towing, Recover & Emergency Services	Valley Mover

Signature Page – Participants

This information is a required plan element, and will be included in the final plan.

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Appendix A - Community Client Referral Form

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LOGO
HERE

Mat-Su Valley Human Services Coordinated Transportation
Community Client Referral Form

DATE STAMP

MAILING ADDRESS:	FIRST	MI	LAST	PHONE:	DAY	MONTH	YEAR
							PRIMARY
PHYSICAL ADDRESS:	CITY	STATE	ZIP	PHONE:			
					EMAIL:		
				<input type="checkbox"/> I do not have an email account/internet			
CITY		STATE	ZIP				

Please check all that apply to you...

<input type="checkbox"/> Senior	<input type="checkbox"/> Veteran	<input type="checkbox"/> Military	<input type="checkbox"/> College Student	<input type="checkbox"/> High School	<input type="checkbox"/> Grade School
<input type="checkbox"/> Low Income	<input type="checkbox"/> Work F/Time	<input type="checkbox"/> Work P/Time	<input type="checkbox"/> Unemployed	<input type="checkbox"/> No ADL*	<input type="checkbox"/> No Vehicle

*Alaska Driver's License

What are the types of trips you need transportation assistance with?

<input type="checkbox"/> Work	<input type="checkbox"/> School	<input type="checkbox"/> Shopping	<input type="checkbox"/> Other (Specify below):
<input type="checkbox"/> Medical	<input type="checkbox"/> Grocery Shopping		
<input type="checkbox"/> Legal	<input type="checkbox"/> Social		

During what DAYS and TIMES do you most need transportation?

DAYS: (please circle)	MON	TUES	WED	THURS	FRI	SAT	SUN
TIMES: (Example 8am-2pm)							
Please use this space for additional comments on your specific day & time needs for transportation:							

Do you have a Disability?	<input type="checkbox"/> YES	<input type="checkbox"/> NO	Are you in a Wheelchair?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Do you travel with a Care Attendant?	<input type="checkbox"/> YES	<input type="checkbox"/> NO	Do you need Door-to-Door Service?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Do you require an Escort?	<input type="checkbox"/> YES	<input type="checkbox"/> NO	Do you have a Medicaid Waiver?	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Do you currently receive transportation service and/or assistance from any organization or agency?

<input type="checkbox"/> YES	<input type="checkbox"/> NO	If you answered YES, Please Specify below:
NAME OF AGENCY / ORGANIZATION:		
TYPE OF SERVICE OR ASSISTANCE:		

By signing below, I authorize this information to be released to the appropriate transportation provider:

SIGNATURE	DATE

LOGO
HERE

Mat-Su Valley Human Services Coordinated Transportation
Community Client Referral Form

DATE STAMP

This form originated from the following Agency / Organization:

AGENCY NAME:

CONTACT PERSON:

DATE:

**MAILING
ADDRESS:**

PHONE:

FAX:

EMAIL:

Coordinating Organization Service Recommendations

Action Taken / By /
Method:

Client Referred To
/ For:

Needs Met

Needs Not Met
(For future
evaluation)

Comments