## Appendix A: Transit Level of Service Descriptions



## Appendix A

Most of the material in this appendix is adapted from the Transit Capacity and Quality of Service Manual, First Edition, published by the Transportation Research Board.

## Level-of-Service Concept

Level-of-service (LOS) is a concept originally developed to quantify the degree of comfort experienced by motorists while traveling through different elements of a roadway system. Given the widespread acceptance of this system for roadways, a similar concept was developed for transit in the Transit Capacity and Quality of Service Manual.

Transit quality of service reflects the overall measured or perceived performance of transit service, from the passenger's point-of-view. Levels-of-service are used to quantify the passenger point-of-view. There are two main aspects to transit quality of service: the availability of transit service, and the comfort and convenience of transit service.

Transit availability assesses an aspect of quality of service that is not considered for highway analysis, for if one has a car available, the road infrastructure exists universally. Transit users, on the other hand, can only travel to the locations that are served by transit, and only at the times that transit service is offered. As a result, if transit service is not available where and when one wants to travel, transit is not a mode choice option for that trip. Availability is measured by three factors: service frequency (how often service is offered), hours of service (how long service is offered), and service coverage (where service is offered).

Assuming that transit service is an option for a particular trip, other factors relating to passenger comfort and convenience are also considered. These include on-vehicle passenger loads, service reliability, and travel time relative to the automobile.

The quality of service framework shown in Table A1 summarizes these factors.

Transit Quality of Service Framework

| Category | Service \& Performance Measures |  |  |
| :--- | :--- | :--- | :--- |
|  | Transit Stop | Route Segment | System |
| Availability | FREQUENCY <br> accessibility <br> passenger loads | HOURS OF SERVICE <br> accessibility | SERVICE COVERAGE <br> \% person-minutes served <br> indexes |
| Quality | PASSENGER LOADS <br> amenities <br> reliability | RELIABILITY <br> travel speed <br> transit/auto travel time | TRANSIT/AUTO TRAVEL TIME <br> travel time <br> safety |

## Measures of Availability

## Service Frequency

For urban scheduled transit service, service frequency LOS is measured by the headway between vehicles going to a particular destination, as given in Table A2.

## Service Frequency LOS

| LOS | Headway <br> $(\mathbf{m i n})$ | Veh/h | Comments |
| :---: | :---: | :---: | :--- |
| A | $<10$ | $>6$ | Passengers don't need schedules |
| B | $10-14$ | $5-6$ | Frequent service, passengers consult schedules |
| C | $15-20$ | $3-4$ | Maximum desirable time to wait if bus/train missed |
| D | $21-30$ | 2 | Service unattractive to choice riders |
| E | $31-60$ | 1 | Service available during hour |
| F | $>60$ | $<1$ | Service unattractive to all riders |

At the service frequencies of LOS "A", passengers are assured that a transit vehicle will arrive soon after they arrive at a stop. The delay experienced if one misses a vehicle is low. At LOS "B", service is still relatively frequent, but passengers will consult schedules to minimize their wait time at the transit stop. Service frequencies at LOS "C" still provide a reasonable choice of travel times, but the wait involved if a bus or train is missed becomes long. At LOS "D", service is only available about twice an hour and requires passengers to adjust their routines to fit the transit service provided. The threshold between LOS " E " and " F " is service once an hour; this corresponds to the typical analysis period and to the minimum service frequency applied when determining hours of service LOS. Service at frequencies greater than one hour entails highly creative planning or considerable wasted time on the part of passengers.

## Hours of Service

Table A3 provides levels-of-service for the number of hours during the day when service is offered at least once an hour.

Hours of Service LOS

| LOS | Hours per Day | Comments |
| :---: | :---: | :--- |
| A | $19-24$ | Night or owl service provided |
| B | $17-18$ | Late evening service provided |
| C | $14-16$ | Early evening service provided |
| D | $12-13$ | Daytime service provided |
| E | $4-11$ | Peak hour service/limited midday service |
| F | $0-3$ | Very limited or no service |

At LOS "A", service is available for most or all of the day. Workers who do not work traditional $8-5$ jobs receive service and all riders are assured that they will not be stranded until the next morning if a late-evening transit vehicle is missed. At LOS "B", service is available late into the evening, which allows a range of trip purposes other than commute trips to be served. Transit runs only into the early evening at LOS "C" levels, but still provides some flexibility in one's choice of time for the return trip home. Service at LOS "D" levels meets the needs of commuters who do not need to stay late, and still provides service during the middle of the day for others. At LOS "E", midday service is limited or non-existent and commuters have a limited choice of travel times. Finally, at LOS "F", transit service is offered only a few hours a day or not at all.

Appendix B: Traffic Volume Tables


## Weekday AM Peak Hour Volumes



| Intersection |  | Day | Month | Year Time | EBRT | EBTH | EBLT | SBRT | SBTH | SBLT | WBRT | WBTH | WBLT | NBRT | NBTH | NBLT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Egan Drive | Vintage | Thursday | August | 2000 7:00 | 19 | 87 | 0 | 10 | 0 | 0 | 16 | 84 | 12 | 0 | 0 | 4 | 232 |
|  |  |  |  | 7:15 | 38 | 88 | 0 | 15 | 0 | 0 | 12 | 85 | 24 | 7 | 0 | 8 | 277 |
|  |  |  |  | 7:30 | 38 | 110 | 0 | 15 | 0 | 0 | 15 | 76 | 10 | 6 | 0 | 7 | 277 |
|  |  |  |  | 7:45 | 29 | 103 | 0 | 18 | 0 | 0 | 10 | 113 | 12 | 4 | 0 | 23 | 312 |
|  |  |  |  | 7:00-8:00 | 124 | 388 | 0 | 58 | 0 | 0 | 53 | 358 | 58 | 17 | 0 | 42 | 1098 |
|  |  |  | June | 2000 7:00-8:00 | 132 | 414 | 0 | 62 | 0 | 0 | 57 | 382 | 62 | 18 | 0 | 45 | 1173 |
|  |  |  | June | 2001 7:00-8:00 | 135 | 430 | 0 | 64 | 0 | 0 | 59 | 397 | 64 | 19 | 0 | 46 | 1212 |
| Mendenhall Loop | James | Tuesday | September | 2000 7:00 | 17 |  | 0 | 5 | 231 |  |  |  |  |  | 45 | 5 | 303 |
|  |  |  |  | 7:15 | 16 |  | 0 | 3 | 220 |  |  |  |  |  | 43 | 2 | 284 |
|  |  |  |  | 7:30 | 24 |  | 1 | 0 | 353 |  |  |  |  |  | 70 | 1 | 449 |
|  |  |  |  | 7:45 | 20 |  | 1 | 10 | 275 |  |  |  |  |  | 88 | 7 | 401 |
|  |  |  |  | 7:00-8:00 | 77 | 0 | 2 | 18 | 1079 | 0 | 0 | 0 | 0 | 0 | 246 | 15 | 1437 |
|  |  |  | June | 2000 7:00-8:00 | 87 | 0 | 2 | 20 | 1224 | 0 | 0 | 0 | 0 | 0 | 279 | 17 | 1630 |
|  |  |  | June | 2001 7:00-8:00 | 89 | 0 | 2 | 21 | 1277 | 0 | 0 | 0 | 0 | 0 | 291 | 17 | 1697 |
| Mendenhall Loop | Mendenhall Mall | Tuesday | June | 2000 7:00-8:00 | 138 | 1 | 50 | 144 | 1184 | 4 | 1 | 1 | 20 | 5 | 178 | 44 | 1543 |
|  |  |  |  | 2001 7:00-8:00 | 140 | 1 | 51 | 147 | 1224 | 4 | 1 | 1 | 20 | 5 | 184 | 45 | 1822 |
| Riverside Drive | Vintage \& Mall | Thursday | June | 2000 7:00 | 21 | 10 | 24 | 19 | 161 | 34 | 15 | 17 | 17 | 23 | 24 | 20 | 385 |
|  |  |  |  | 7:30 | 30 | 12 | 11 | 34 | 231 | 34 | 11 | 35 | 46 | 18 | 29 | 23 | 514 |
|  |  |  |  | 7:00-8:00 | 51 | 22 | 35 | 53 | 392 | 68 | 26 | 52 | 63 | 41 | 53 | 43 | 899 |
|  |  |  | June | 2001 7:00-8:00 | 52 | 22 | 35 | 54 | 396 | 68 | 26 | 53 | 64 | 41 | 53 | 44 | 908 |



| Intersection |  | Day | Month | Year Time | EBRT | EBTH | EBLT | SBRT | SBTH | SBLT | WBRT | WBTH | WBLT | NBRT | NBTH | NBLT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Glacier | Old Dairy | Wednesday | December | 2001 7:00 | 49 | 5 | 38 | 49 | 42 | 46 | 23 | 3 | 3 | 12 | 87 | 18 | 375 |
|  |  |  |  | 7:30 | 21 | 9 | 52 | 20 | 107 | 20 | 17 | 4 | 2 | 72 | 73 | 43 | 440 |
|  |  |  | December | 2001 7:00-8:00 | 70 | 14 | 90 | 69 | 149 | 66 | 40 | 7 | 5 | 84 | 160 | 61 | 815 |
|  |  |  | June | 2001 7:00-8:00 | 89 | 18 | 114 | 88 | 189 | 84 | 51 | 9 | 6 | 107 | 203 | 78 | 1036 |
| Yandukin | Crest | Thursday | December | 2001 7:00 | 2 | 14 | 3 | 4 | 5 | 6 | 4 | 10 | 0 | 0 | 0 | 0 | 48 |
|  |  |  |  | 7:30 | 3 | 29 | 6 | 8 | 3 | 5 | 12 | 16 | 1 | 1 | 1 | 2 | 87 |
|  |  |  | December | 20017:00-8:00 | 5 | 43 | 9 | 12 | 8 | 11 | 16 | 26 | 1 | 1 | 1 | 2 | 135 |
|  |  |  | June | 2001 7:00-8:00 | 6 | 55 | 11 | 15 | 10 | 14 | 20 | 33 | - 1 | 1 | 1 | 3 | 172 |
| Glacier | Lemon Spur | Tuesday | December | 2001 7:00 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 23 | 78 | 0 | 1 | 107 |
|  |  |  |  | 7:30 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 4 | 430 | 86 | 0 | 2 | 128 |
|  |  |  | December | 20017:00-8:00 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 5 | 53 | 164 | 0 | 3 | 235 |
|  |  |  | June | 2001 7:00-8:00 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 6 | - 67 | 208 | 0 | 4 | 299 |

## Weekday PM Peak Hour Volumes

| Intersection |  | Day | Month | Year |  | EBRT | EBTH | EBLT | SBRT | SBTH | SBLT | WBRT | WBTH | WBLT | NBRT | NBTH | NBLT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Egan Drive | Mendenhall Loop Road | Wednesday | July | 2000 | 4:30-5:00 | 37 | 226 | 60 | 29 | 65 | 189 | 298 | 183 | 11 | 21 | 108 | 79 | 1306 |
|  |  |  |  |  | 5:00-5:30 | 40 | 233 | 70 | 22 | 106 | 222 | 518 | 351 | 27 | 20 | 190 | 101 | 1900 |
|  |  |  |  |  | 4:30-5:30 | 77 | 459 | 130 | 51 | 171 | 411 | 816 | 534 | 38 | 41 | 298 | 180 | 3206 |
|  |  |  | June | 2000 | 4:30-5:30 | 82 | 490 | 139 | 54 | 182 | 438 | 870 | 570 | 41 | 44 | 318 | 192 | 3420 |
|  |  |  | June | 2001 | 4:30-5:30 | 85 | 511 | 144 | 56 | 187 | 454 | 900 | 594 | 42 | 45 | 325 | 198 | 3541 |
| Egan Drive | Riverside Drive | Friday | July | 2000 | 4:30-5:30 | 0 | 366 | 298 | 167 | 0 | 272 | 457 | 627 | 0 | 0 | 0 | 0 | 2187 |
|  |  |  | June | 2000 | 4:30-5:30 | 0 | 390 | 318 | 178 | 0 | 290 | 487 | 669 | 0 | 0 | 0 | 0 | 2333 |
|  |  |  | June | 2001 | 4:30-5:30 | 0 | 408 | 328 | 184 | 0 | 299 | 503 | 699 | 0 | 0 | 0 | 0 | 2420 |
| Egan Drive | Yandukin | Wednesday | September | 2000 | 4:30-5:30 | 8 | 755 | 221 | 337 | 0 | 0 | 110 | 1645 | 190 | 160 | 0 | 0 | 3426 |
|  |  |  | June | 2000 | 4:30-5:30 | 9 | 856 | 251 | 382 | 0 | 0 | 125 | 1866 | 216 | 182 | 0 | 0 | 3886 |
|  |  |  | June | 2001 | 4:30-5:30 | 9 | 877 | 260 | 397 | 0 | 0 | 129 | 1912 | 223 | 188 | 0 | 0 | 3995 |
| Egan Drive | Glacier Hwy (McNugget) | Monday | June | 2000 | 4:30-5:30 | 206 | 856 | 0 | 0 | 0 | 0 | 0 | 1500 | 506 | 339 | 0 | 381 | 3788 |
|  |  |  | June | 2001 | 4:30-5:30 | 213 | 885 | 0 | 0 | 0 | 0 | 0 | 1551 | 519 | 348 | 0 | 394 | 3909 |
| Egan Drive | Industrial | Wednesday | August | 2000 | 4:30 | 7 | 122 | 0 | 1 | 0 | 2 | 2 | 128 | 41 | 41 | 0 | 3 | 347 |
|  |  |  |  |  | 4:45 | 6 | 121 | 1 | 0 | 0 | 2 | 2 | 127 | 40 | 41 | 0 | 4 | 344 |
|  |  |  |  |  | 5:00 | 8 | 87 | 3 | 0 | 0 | 0 | 3 | 124 | 25 | 35 | 0 | 4 | 289 |
|  |  |  |  |  | 5:15 | 8 | 87 | 3 | 0 | 1 | 0 | 2 | 124 | 26 | 35 | 0 | 4 | 290 |
|  |  |  |  |  | 4:30-5:30 | 29 | 417 | 7 | 1 | 1 | 4 | 9 | 503 | 132 | 152 | 0 | 15 | 1270 |
|  |  |  | June | 2000 | 4:30-5:30 | 31 | 445 | 7 | 1 | 1 | 4 | 10 | 537 | 141 | 162 | 0 | 16 | 1356 |
|  |  |  | June | 2001 | 4:30-5:30 | 32 | 457 | 8 | 1 | 1 | 4 | 10 | 551 | 148 | 170 | 0 | 17 | 1398 |


| Intersection |  | Day | Month | Year |  | EBRT | EBTH | EBLT | SBRT | SBTH | SBL | WBRT | WBTH | WBLT | NBRT | NBTH | NBLT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Egan Drive | Vintage | Monday | August | 2000 | 4:30 | 32 | 152 | 0 | 31 | 0 | 0 | 25 | 135 | 20 | 9 | 0 | 11 | 415 |
|  |  |  |  |  | 4:45 | 42 | 152 | 0 | 42 | 0 | 0 | 42 | 132 | 17 | 18 | 0 | 30 | 475 |
|  |  |  |  |  | 5:00 | 34 | 145 | 0 | 20 | 0 | 0 | 27 | 118 | 21 | 12 | 0 | 16 | 393 |
|  |  |  |  |  | 5:15 | 36 | 92 | 0 | 32 | 0 | 0 | 35 | 132 | 18 | 16 | 0 | 20 | 381 |
|  |  |  |  |  | 4:30-5:30 | 144 | 541 | 0 | 125 | 0 | 0 | 129 | 517 | 76 | 55 | 0 | 77 | 1664 |
|  |  |  | June | 2000 | 4:30-5:30 | 154 | 578 | 0 | 133 | 0 | 0 | 138 | 552 | 81 | 59 | 0 | 82 | 1777 |
|  |  |  | June | 2001 | 4:30-5:30 | 157 | 600 | 0 | 137 | 0 | 0 | 143 | 573 | 83 | 60 | 0 | 84 | 1837 |
| Mendenhall |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Loop | James | Monday | September | 2000 | 4:30 | 10 |  | 2 | 6 | 126 |  |  |  |  |  | 204 | 15 | 363 |
|  |  |  |  |  | 4:45 | 17 |  | 2 | 7 | 141 |  |  |  |  |  | 255 | 21 | 443 |
|  |  |  |  |  | 5:00 | 9 |  | 1 | 8 | 103 |  |  |  |  |  | 228 | 10 | 359 |
|  |  |  |  |  | 5:15 | 9 |  | 0 | 3 | 110 |  |  |  |  |  | 201 | 11 | 334 |
|  |  |  |  |  | 4:30-5:30 | 45 |  | 5 | 24 | 480 |  |  |  |  |  | 888 | 57 | 1499 |
|  |  |  | June | 2000 | 4:30-5:30 | 51 | 0 | 6 | 27 | 545 | 0 | 0 | 0 | 0 | 0 | 1007 | 65 | 1700 |
|  |  |  | June | 2001 | 4:30-5:30 | 52 | 0 | 6 | 28 | 568 | 0 | 0 | 0 | 0 | 0 | 1051 | 66 |  |
| Mendenhall Loop | Mendenhall Mall | Tuesday | June | 2000 | 4:30-5:30 | 185 | 2 | 215 | 141 | 498 | 5 | 2 | 4 | 11 | 18 | 1188 | 271 | 1063 |
|  |  |  | June | 2001 | 4:30-5:30 | 187 | 2 | 219 | 144 | 515 | 5 | 2 | 4 | 11 | 18 | 1228 | 275 | 1090 |
| Riverside Drive | Vintage \& Mall | Friday | June | 2000 | 4:30 | 42 | 54 | 71 | 17 | 79 | 28 | 59 | 40 | 58 | 59 | 170 | 78 | 755 |
|  |  |  |  |  | 5:00 | 39 | 83 | 81 | 30 | 116 | 39 | 72 | 47 | 64 | 78 | 219 | 83 | 951 |
|  |  |  |  |  | 4:30-5:30 | 81 | 137 | 152 | 47 | 195 | 67 | 131 | 87 | 122 | 137 | 389 | 161 | 1706 |
|  |  |  | June | 2001 | 4:30-5:30 | 83 | 139 | 154 | 48 | 197 | 67 | 131 | 88 | 123 | 138 | 393 | 165 | 1724 |


| Intersection |  | Day | Month | Year |  | EBRT | EBTH | EBLT | SBRT | SBTH | SBLT | WBRT | WBTH | WBLT | NBRT | NBTH | NBLT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Old Glacier | Glacier (Loop | Friday | October <br> June <br> June |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Extension) |  |  | 2000 | 4:30-5:30 | 188 | 6 | 3 | 9 | 308 | 22 | 13 | 2 | 8 | 15 | 447 | 112 | 1133 |
|  |  |  |  | 2000 | 4:30-5:30 | 226 | 7 | 4 | 11 | 371 | 26 | 16 | 2 | 10 | 18 | 538 | 135 | 1364 |
|  |  |  |  | 2001 | 4:30-5:30 | 230 | 7 | 4 | 11 | 378 | 27 | 16 | 2 | 10 | 18 | 549 | 137 | 1390 |
| Glacier | Jordan | Wednesday | December | 1998 | 4:30-5:00 | 69 | 165 | 8 | 60 | 4 | 45 | 10 | 235 | 30 | 38 | 4 | 8 | 676 |
|  |  |  |  |  | 5:00-5:30 | 70 | 193 | 6 | 69 | 0 | 54 | 7 | 256 | 29 | 49 | 5 | 14 | 752 |
|  |  |  | December | 1998 | 4:30-5:30 | 139 | 358 | 14 | 129 | 4 | 99 | 17 | 491 | 59 | 87 | 9 | 22 | 1428 |
|  |  |  | June | 1999 | 4:30-5:30 | 177 | 455 | 18 | 164 | 5 | 126 | 22 | 624 | 75 | 111 | 11 | 28 | 1815 |
|  |  |  | June | 2001 | 4:30-5:30 | 186 | 478 | 19 | 172 | 5 | 132 | 23 | 656 | 79 | 116 | 12 | 29 | 1908 |
| Glacier | Shell | Monday |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Simmons |  | July | 1998 | 4:30-5:30 | 123 | 424 | 17 | 50 | 5 | 61 | 69 | 570 | 52 | 115 | 5 | 109 | 1600 |
|  |  |  | June | 1998 | 4:30-5:30 | 131 | 452 | 18 | 53 | 5 | 65 | 74 | 608 | 55 | 123 | 5 | 116 | 1707 |
|  |  |  | June | 2001 | 4:30-5:30 | 140 | 482 | 19 | 57 | 6 | 69 | 78 | 648 | 59 | 131 | 6 | 124 | 1819 |
| Yandukin | Old Dairy | Friday | December | 2001 | 4:30 | 1 | 35 | 1 | 3 | 2 | 32 | 1 | 44 | 1 | 2 | 2 | 0 | 124 |
|  |  |  |  |  | 5:00 | 1 | 45 | 1 | 4 | 0 | 39 | 0 | 37 | 2 | 1 | 2 | 2 | 134 |
|  |  |  | December | 2001 | 4:30-5:30 | 2 | 80 | 2 | 7 | 2 | 71 | 1 | 81 | 3 | 3 | 4 | 2 | 258 |
|  |  |  | June | 2001 | 4:30-5:30 | 3 | 102 | 3 | 9 | 3 | 90 | 1 | 103 | 4 | 4 | 5 | 3 | 328 |
| Glacier | Old Dairy | Wednesday | December | 2001 | 4:30 | 65 | 1 | 25 | 53 | 208 | 72 | 89 | 4 | 9 | 21 | 222 | 39 | 808 |
|  |  |  |  |  | 5:00 | 50 | 4 | 17 | 40 | 155 | 56 | 100 | 6 | 5 | 12 | 249 | 31 | 725 |
|  |  |  | December | 2001 | 4:30-5:30 | 115 | 5 | 42 | 93 | 363 | 128 | 189 | 10 | 14 | 33 | 471 | 70 | 1533 |
|  |  |  | June | 2001 | 4:30-5:30 | 146 | 6 | 53 | 118 | 461 | 163 | 240 | 13 | 18 | 42 | 599 | 89 | 1949 |


| Intersecti |  | Day | Month | Year |  | EBRT | EBTH | EBLT | SBR | BTH | BLT | WBR | WBT | WBLT | NBRT | BT | NBL | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yandukin | Crest | Thursday | December | 2001 | 4:30 | 1 | 10 | 8 | 12 | 3 | 17 | 22 | 24 | 3 | 1 | 3 | 2 | 106 |
|  |  |  |  |  | 5:00 | 1 | 10 | 10 | 13 | 7 | 19 | 18 | 21 | 3 | 0 | 3 | 3 | 108 |
|  |  |  | December | 2001 | 4:30-5:30 | 2 | 20 | 18 | 25 | 10 | 36 | 40 | 45 | 6 | 1 | 6 | 5 | 214 |
|  |  |  | June | 2001 | 4:30-5:30 | 3 | 25 | 23 | 32 | 13 | 46 | 51 | 57 | 8 | 1 | 8 | 6 | 272 |
| Glacier | Lemon Spur | Tuesday | December | 2001 | 4:30 | 19 | 35 | 0 | 0 | 0 | 0 | 0 | 26 | 106 | 75 | 0 | 10 | 271 |
|  |  |  |  |  | 5:00 | 35 | 30 | 0 | 0 | 0 | 0 | 0 | 33 | 89 | 57 | 0 | 13 | 257 |
|  |  |  | December | 2001 | 4:30-5:30 | 54 | 65 | 0 | 0 | 0 | 0 | 0 | 59 | 195 | 132 | 0 | 23 | 528 |
|  |  |  | June | 2001 | 4:30-5:30 | 69 | 83 | 0 | 0 | 0 | 0 | 0 | 75 | 248 | 168 | 0 | 29 | 671 |

Appendix C: Accident Diagrams




(clear filter)

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(clear filter)




## Glacier Highway/Lemon 896029 0000.135 To 0.145 2 Accidents 01/01/97-12/31/99



## Industrial at Egan <br> Case Id List 8 Accidents 01/01/95-12/31/99



## Egan at Riverside 5 Accidents <br> Case Id List 01/01/95-12/31/99


(clear filter)

## Glacier/ Shell Simmons 7 Accidents <br> Case Id List 01/01/95-12/31/99


(clear filter)

## Glacier/Jordan 3 Accidents

##  <br> $$
\begin{array}{r} 2963310000.191 \text { To } 0.201 \\ 01 / 01 / 97-12 / 31 / 99 \\ \hline \end{array}
$$ <br> <br> 2963310000.191 To 0.201 <br> <br> 2963310000.191 To 0.201 01/01/97-12/31/99

 01/01/97-12/31/99}

(clear filter)

## Glacier/ Trout/ Old dairy 7 Accidents <br> Case Id List 01/01/95-12/31/99

## Section 6 Final Report Chapter 3 Appendix

Appendix D: Intersection Level of Service Criteria


## Appendix D

## LEVEL OF SERVICE CONCEPT

Level of Service (LOS) is a concept developed by traffic engineers to gauge the overall quality of the travel experience through an intersection or roadway segment as it is perceived by the traveler. Six categories are used to denote the various levels of service, which range from A to F. ${ }^{1}$

## SIGNALIZED INTERSECTIONS

At signalized intersections, level of service is defined by a single performance measure: average control delay per vehicle. Control delay is defined to include initial deceleration delay, queue move-up time, stopped delay, and final acceleration delay. Table D1 provides a qualitative description of each LOS category as it applies to signalized intersections, and Table D2 identifies the average control delay threshold point used as the boundary for each LOS category. LOS thresholds for the specific reviewing jurisdiction(s) are described in the body of the report.

Table D1
Level of Service Definitions (Signalized Intersections)

| Level of Service | Average Delay per Vehicle |
| :---: | :---: |
| A | Very low average control delay, less than 10 seconds per vehicle. This occurs when progression is extremely favorable, and most vehicles arrive during the green phase. Most vehicles do not stop at all. Short cycle lengths may also contribute to low delay. |
| B | Average control delay is greater than 10 seconds per vehicle and less than or equal to 20 seconds per vehicle. This generally occurs with good progression and/or short cycle lengths. More vehicles stop than for a level of service A, causing higher levels of average delay. |
| C | Average control delay is greater than 20 seconds per vehicle and less than or equal to 35 seconds per vehicle. These higher delays may result from fair progression and/or longer cycle lengths. Individual cycle failures may begin to appear at this level. The number of vehicles stopping is significant at this level, although many still pass through the intersection without stopping. |
| D | Average control delay is greater than 35 seconds per vehicle and less than or equal to 55 seconds per vehicle. The influence of congestion becomes more noticeable. Longer delays may result from some combination of unfavorable progression, long cycle length, or high volume/capacity ratios. Many vehicles stop, and the proportion of vehicles not stopping declines. Individual cycle failures are noticeable. |
| E | Average control delay is greater than 55 seconds per vehicle and less than or equal to 80 seconds per vehicle. This is usually considered to be the limit of acceptable delay. These high delay values generally (but not always) indicate poor progression, long cycle lengths, and high volume/capacity ratios. Individual cycle failures are frequent occurrences. |
| F | Average control delay is in excess of 80 seconds per vehicle. This is considered to be unacceptable to most drivers. This condition often occurs with oversaturation. It may also occur at high volume/capacity ratios below 1.0 with many individual cycle failures. Poor progression and long cycle lengths may also contribute to such high delay values, even when the volume/capacity ratio is significantly below 1.0. |

1 Most of the material in this appendix is adapted from the Transportation Research Board, Highway
Capacity Manual, (2000).

Table D2
Level of Service Criteria for Signalized Intersections

| Level of Service | Average Control Delay per Vehicle (Seconds) |
| :---: | :---: |
| A | $\leq 10$ |
| B | $>10$ and $\leq 20$ |
| C | $>20$ and $\leq 35$ |
| D | $>35$ and $\leq 55$ |
| E | $>55$ and $\leq 80$ |
| F | $>80$ |

## UNSIGNALIZED INTERSECTIONS

Unsignalized intersections include two-way stop-controlled (TWSC) and all-way stop-controlled (AWSC) intersections. The 2000 Highway Capacity Manual provides models for estimating average control delay at both TWSC and AWSC intersections. Table D3 provides a qualitative description of each LOS category as it applies to unsignalized intersections, and Table D4 identifies the average control delay threshold point used as the boundary for each LOS category. LOS thresholds for the specific reviewing jurisdiction(s) are described in the body of the report.

Table D3
Level of Service Criteria for Unsignalized Intersections

| Level of | Average Delay per Vehicle to Minor Street <br> Service | - Nearly all drivers find freedom of operation with very little time spent waiting for an <br> acceptable gap. <br> A |
| :---: | :--- | :--- |
| - Very seldom is there more than one vehicle in queue. |  |  |

Table D4
Level of Service Criteria for Unsignalized Intersections

| Level of Service | Average Control Delay per Vehicle (Seconds) |
| :---: | :---: |
| A | $\leq 10$ |
| B | $>10$ and $\leq 15$ |
| C | $>15$ and $\leq 25$ |
| D | $>25$ and $\leq 35$ |
| E | $>35$ and $\leq 50$ |
| F | $>50$ |

It should be noted that the level of service criteria for unsignalized intersections are somewhat different than the criteria used for signalized intersections. The primary reason for this difference is that drivers expect different levels of performance from different kinds of transportation facilities. The expectation is that a signalized intersection is designed to carry higher traffic volumes than an unsignalized intersection. Additionally, there are a number of driver behavior considerations that combine to make delays at signalized intersections less onerous than at unsignalized intersections. For example, drivers at signalized intersections are able to relax during the red interval, while drivers on the minor street approaches to TWSC intersections must remain attentive to the task of identifying acceptable gaps and vehicle conflicts. Also, there is often much more variability in the amount of delay experienced by individual drivers at unsignalized intersections than signalized intersections. For these reasons, the control delay threshold for any given level of service has been set to be less for an unsignalized intersection than for a signalized intersection. While overall intersection level of service is calculated for AWSC intersections, level of service is only calculated for the minor approaches and the major street left turn movements at TWSC intersections. No delay is assumed to the major street through movements. For TWSC intersections, the overall intersection level of service remains undefined: level-of-service is only calculated for each minor street lane.

In the performance evaluation of unsignalized intersections, it is important to consider other measures of effectiveness (MOE's) in addition to delay, such as $\mathrm{v} / \mathrm{c}$ ratios for individual movements, average queue lengths, and $95^{\text {th }}$-percentile queue lengths. By focusing on a single MOE for the worst movement only, such as delay for the minor-street left turn, users may make inappropriate traffic control decisions.

Appendix E: Operational Analysis Worksheets


These have been provided in electronic form on s separate CD.

Appendix F: $95^{\text {th }}$ Percentile Queues


TABLE 1 EXISTING AM AND PM PEAK HOUR $95^{\text {TH }}$ PERCENTILE QUEUES

|  |  | $\begin{aligned} & \text { SB } \\ & \text { LT } \end{aligned}$ | $\begin{aligned} & \text { SB } \\ & \text { TH } \end{aligned}$ | SB <br> RT | WB LT | WB TH | WB <br> RT | NB LT | $\begin{aligned} & \text { NB } \\ & \text { TH } \end{aligned}$ | NB <br> RT | $\begin{aligned} & \text { EB } \\ & \text { LT } \end{aligned}$ | $\begin{aligned} & \text { EB } \\ & \text { TH } \end{aligned}$ | EB <br> RT |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Glacier Highway/ Industrial Boulevard | AM | 25 |  |  | 25 | - |  | 25 | 25 |  | 25 | - |  |
|  | PM | 50 |  |  | 25 | - |  | 50 | 100 |  | 25 | - |  |
| Egan Drive / Vintage Road / Old Glacier Hwy (North) | AM | - | - | 25 | 25 | - | - | 50 |  |  | - | - | - |
|  | PM | - | - | 25 | 25 | - | - | 375 |  |  | - | - | - |
| Egan Drive / Riverside Drive | AM | 250 | - | 25 | - | 50 | 25 | - | - | - | 150 | 100 | - |
|  | PM | 175 | - | 50 | - | 75 | 50 | - | - | - | $>425$ | 75 | - |
| Egan Drive / Mendenhall Loop Road | AM | >825 | >850 | 25 | 25 | 150 | 25 | 100 | 125 | 25 | $>125$ | $\begin{gathered} >55 \\ 0 \end{gathered}$ | 50 |
|  | PM | >425 | >450 | 25 | 75 | >500 | 25 | 200 | $\begin{gathered} >40 \\ 0 \end{gathered}$ | 25 | 225 | 250 | 50 |
| Egan Drive / Glacier Hwy (McNugget) | AM | - | - | - | 250 | 75 | - | 50 | - | 25 | - | 525 | 25 |
|  | PM | - | - | - | $>575$ | 450 | - | 175 | - | 25 | - | $\begin{gathered} >47 \\ 5 \end{gathered}$ | 75 |
| Egan Drive / <br> Yandukin Drive | AM | - | - | 25 | 25 | - | - | - | - | - | 25 | - | - |
|  | PM | - | - | 25 | 50 | - | - | - | - | - | 275 | - | - |
| Mendenhall Mall Road / Vintage Blvd / Riverside Drive | AM | 50 | 300 | 50 | 125 | 100 | 25 | 75 | 100 | 50 | 75 | 50 | 25 |
|  | PM | 50 | 175 | 25 | 175 | 125 | 100 | 75 | 300 | 50 | 125 | 150 | 75 |
| Mendenhall Mall Road / Mendenhall Loop Road | AM | 25 | 300 | 25 | 50 |  | 25 | 125 | 100 |  | 100 |  | 75 |
|  | PM | 25 | 225 | 50 | 25 |  | 25 | 250 | 475 |  | >325 |  | 75 |
| Glacier Hwy (North)/ Mendenhall Loop Road Extension | AM | 25 | - | - | 25 |  |  | 25 | - | - | 25 | 50 |  |
|  | PM | 25 | - | - | 50 |  |  | 25 | - | - | 25 | 75 |  |
| Old Glacier Hwy (Airport)/ Shell | AM | 25 | 25 |  | 25 | - |  | 25 | 25 |  | 25 | - | - |
| Simmons Drive (unsignalized) | PM | 375 | 150 |  | 25 | - |  | 300 | 50 |  | 25 | - | - |
| Old Glacier Hwy (Airport)/ Shell | AM | 50 | 25 |  | 50 | 100 |  | 50 | 25 |  | 25 | 225 | 25 |
| Simmons Drive (signalized) | PM | 100 | 50 |  | 75 | 275 |  | 150 | 75 |  | 50 | 275 | 25 |
| Old Glacier Hwy (Airport)/ Jordan | AM | 25 | 25 |  | 25 | - | - | 25 |  | 25 | 25 | - | - |
| (unsignalized) | PM | 275 | 50 |  | 25 | - | - | 75 |  | 25 | 25 | - | - |
| Old Glacier Hwy (Airport)/ Jordan | AM | 25 | 25 |  | 50 | 125 | 25 | 25 |  | 25 | 50 | 225 | 25 |
| (signalized) | PM | 25 | 25 |  | 50 | 125 | 25 | 25 |  | 25 | 50 | 325 | 50 |
| Glacier Hwy (Airport)/ Old Dairy Road/Trout Street | AM | 25 | - | - | 25 | 25 |  | 25 | - | - | 150 | 50 |  |
|  | PM | 25 | - | - | 50 | 125 |  | 25 | - | - | 150 | 250 |  |

NB = Northbound, SB = Southbound, EB = Eastbound, WB = Westbound LT = Left-turn lane, TH/RT =
Through/right-turn lane
$>$ Denotes a $95^{\text {th }}$ percentile $\mathrm{v} / \mathrm{c}$ ratio greater than one for the movement, queue's may be longer than reported.

TABLE 2 YEAR 2025 AM AND PM PEAK HOUR $95^{\text {TH }}$ PERCENTILE QUEUES

|  |  | SB <br> LT | $\begin{aligned} & \text { SB } \\ & \text { TH } \end{aligned}$ | SB <br> RT | WB LT | WB <br> TH | WB RT | NB <br> LT | NB <br> TH | NB RT | $\begin{aligned} & \text { EB } \\ & \text { LT } \end{aligned}$ | $\begin{aligned} & \text { EB } \\ & \text { TH } \end{aligned}$ | EB <br> RT |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Glacier Highway / | AM | 25 |  |  | 50 | - |  | 150 | 50 |  | 25 | - |  |
|  | PM | 100 |  |  | 125 | - |  | 200 | 1450 |  | 25 | - |  |
| Egan Drive / Vintage Blvd / Glacier Hwy (North) | AM | - | - | 25 | 25 | - | - | 150 |  |  | - | - | - |
|  | PM | - | - | 50 | 50 | - | - | 800 |  |  | - | - | - |
| Egan Drive / Riverside Drive | AM | 200 | - | 25 | - | 75 | 25 | - | - | - | 175 | 150 | - |
|  | PM | 125 | - | 50 | - | 100 | 300 | - | - | - | >625 | 100 | - |
| Egan Drive / <br> Mendenhall Loop <br> Road | AM | $\begin{gathered} >122 \\ 5 \end{gathered}$ | >1300 | 25 | 50 | 200 | 25 | 125 | 150 | 50 | >175 | $>725$ | 50 |
|  | PM | >625 | >650 | 25 | 100 | >625 | 25 | >325 | >600 | 50 | >275 | >425 | 50 |
| Egan Drive / Glacier Hwy (McNugget) | AM | - | - | - | $>450$ | 75 | - | 100 | - | 25 | - | 425 | 25 |
|  | PM | - | - | - | >950 | >900 | - | >325 | - | 25 | - | >450 | 75 |
| Egan Drive / <br> Yandukin Drive | AM | - | - | 25 | 50 | - | - | - | - | - | 50 | - | - |
|  | PM | - | - | 25 | 175 | - | - | - | - | - | 775 | - | - |
| Mendenhall Mall Road / Vintage Blvd / Riverside Drive | AM | 50 | 475 | 50 | 125 | 125 | 50 | 125 | 125 | 75 | 100 | 50 | 75 |
|  | PM | 50 | 300 | 50 | >200 | 125 | 100 | 150 | 525 | 50 | >200 | 150 | 125 |
| Mendenhall Mall Road / Mendenhall Loop Road | AM | 25 | 550 | 25 | 50 |  | 25 | $>100$ | 100 |  | 125 |  | 75 |
|  | PM | 25 | 325 | 50 | 25 |  | 25 | 250 | >600 |  | $>350$ |  | 75 |
| Glacier Hwy (North)/ <br> Mendenhall Loop <br> Road Extension | AM | 25 | - | - | 25 |  |  | 25 | - | - | 25 | 100 |  |
|  | PM | 25 | - | - | 175 |  |  | 25 | - | - | 50 | 250 |  |
| Glacier Hwy (Airport) /Shell | AM | 75 | 50 |  | 75 | 150 |  | 100 | 50 |  | 50 | 375 | 25 |
| Simmons Drive (signalized) | PM | >150 | 75 |  | 100 | >1050 |  | >300 | 75 |  | 75 | 500 | 25 |
| Glacier Hwy (Airport) <br> / Jordan Avenue <br> (signalized) | AM | 25 | 25 |  | 75 | 175 | 25 | 50 |  | 25 | 75 | 375 | 25 |
|  | PM | >225 | 75 |  | 100 | $>750$ | 25 | >175 |  | 50 | 50 | >600 | 50 |
| Glacier Hwy (Airport) / Old Dairy Road | AM | 25 | - | - | 25 | 50 |  | 25 | - | - | 450 | 100 |  |
|  | PM | 50 | - | - | - | 800 |  | 25 | - | - | - | 275 |  |

$\mathrm{NB}=$ Northbound, $\mathrm{SB}=$ Southbound, $\mathrm{EB}=$ Eastbound, $\mathrm{WB}=$ Westbound $\mathrm{LT}=$ Left-turn lane, TH/RT =
Through/right-turn
$>$ Denotes a $95^{\text {th }}$ percentile $\mathrm{v} / \mathrm{c}$ ratio greater than one for the movement, queue's may be longer than reported.

Section 6 Final Report Chapter 3 Appendix

Appendix G: Population and Employment Data


## Employment Data

Provided by CBJ 12/2000

|  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: |
| TAZ | Area | 1998 | 2020 | Annual Growth Rate |
| Area A |  |  |  |  |
| 9 | Upper Valley | 14 | 17 | 0.89\% |
| 10 | Middle Valley | 128 | 158 | 0.96\% |
| 1/2 of 20 | Mendenhall Mall | 150 | 185 | 0.96\% |
| 22 | Mid-Central Valley | 30 | 37 | 0.96\% |
| 23 | Upper Central Valley | 16 | 20 | 1.02\% |
| 24 | Upper Tongass | 56 | 69 | 0.95\% |
| 25 | Lower Tongass | 7 | 9 | 1.15\% |
| 27 | Atlin Drive | 3 | 4 | 1.32\% |
|  | Total | 404 | 499 |  |
| Average Annual Growth Rate |  |  |  | 1.03\% |
| Delta 95 |  |  |  |  |


| Area B |  |  |  |
| :---: | :---: | :---: | :---: |
| 11 Upper River | 69 | 85 | 0.95\% |
| 12 West Valley | 25 | 31 | 0.98\% |
| 1/2 of 18 Vintage Park | 137.5 | 169.5 | 0.96\% |
| 1/2 of 20 Mendenhall Mall | 150 | 185 | 0.96\% |
| 21 Mid Riverside | 11 | 14 | 1.10\% |
| 26 Lower Tongass | 385 | 474 | 0.95\% |
| Total | 777.5 | 958.5 |  |
| Average Annual Growth Rate |  |  | 0.98\% |
|  | Delta | 181 |  |
| Area C |  |  |  |
| 1/2 of 18 Vintage Park | 137.5 | 169.5 | 0.96\% |
| Average Annual Growth Rate |  |  | 0.96\% |
| Delta |  | 32 |  |


| Area D |  |  |  |  |  |  |  |
| :---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: |
| 28 Hurlock Avenue | 43 | 53 | $0.96 \%$ |  |  |  |  |
| 29 Upper Radcliff | 23 | 28 | $0.90 \%$ |  |  |  |  |
| $1 / 2$ of 30 Lower Radcliff | 22 | 27 | $0.94 \%$ |  |  |  |  |
| $1 / 2$ of 31 | Travel Lodge | 155 | 191 |  |  |  |  |
| Total |  |  |  |  | $\mathbf{2 4 3}$ | $\mathbf{2 9 9}$ |  |
| Average Annual Growth Rate |  |  |  |  |  |  |  |
| Delta |  |  |  |  |  |  |  |

Population Data Provided by CBJ 12/2000

|  |  | Population |  |  |
| :---: | :---: | :---: | :---: | :---: |
| TAZ | Area | 1998 | 2020 | Annual Growth Rate |
| Area A |  |  |  |  |
| 9 | Upper Valley | 1029 | 1088 | 0.25\% |
| 10 | Middle Valley | 1186 | 1462 | 0.96\% |
| 1/2 of 20 | Mendenhall Mall | 0 | 0 | 0.00\% |
| 22 | Mid-Central Valley | 884 | 1018 | 0.64\% |
| 23 | Upper Central Valley | 2109 | 2193 | 0.18\% |
| 24 | Upper Tongass | 768 | 852 | 0.47\% |
| 25 | Lower Tongass | 706 | 870 | 0.95\% |
| 27 | Atlin Drive | 43 | 112 | 4.45\% |
|  | Total | 6725 | 7595 |  |
| Average Annual Growth Rate |  |  |  | 0.99\% |
| Delta 870 |  |  |  |  |


| Area B |  |  |  |
| :---: | :---: | :---: | :---: |
| 11 Upper River | 2202 | 2311 | 0.22\% |
| 12 West Valley | 898 | 1107 | 0.96\% |
| $1 / 2$ of 18 Vintage Park | 0 | 0 | 0.00\% |
| 1/2 of 20 Mendenhall Mall | 0 | 0 | 0.00\% |
| 21 Mid Riverside | 1026 | 1065 | 0.17\% |
| 26 James Blvd. | 569 | 628 | 0.45\% |
| Total | 4695 | 5111 |  |
| Average Annual Growth Rate |  |  | 0.30\% |
| Delta 416 |  |  |  |


| Area C |  |  |  |
| :---: | ---: | ---: | ---: |
| $1 / 2$ of 18Vintage Park | 0 | 0 | $0.00 \%$ |
| Average Annual Growth Rate | $\mathbf{0 . 0 0 \%}$ |  |  |
| Delta | $\mathbf{0}$ |  |  |


| Area D |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Hurlock Avenue | 97 | 120 | 0.97\% |
| 29 | Upper Radcliff | 390 | 419 | 0.33\% |
| 1/2 of 30 | Lower Radcliff | 241 | 271 | 0.54\% |
| 1/2 of 31 | Travel Lodge | 120.5 | 132.5 | 0.43\% |
|  | Total | 848.5 | 942.5 |  |
| Average Annual Growth Rate |  |  |  | 0.57\% |


| Area E |  |  |  |  |  |  |  |
| :---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: |
| $1 / 2$ of 30 | Lower Radcliff | 22 | 27 |  |  |  |  |
| $1 / 2$ of 31 | Travel Lodge | 155 | 191 |  |  |  |  |
| 32 | Airport Mall | 317 | 391 |  |  |  |  |
| 33 | Nugget Jordan Mall | 592 | 730 |  |  |  |  |
| 34 | Ka-See-An | 101 | 124 |  |  |  |  |
| $0.96 \%$ |  |  |  |  |  |  |  |
| $1 / 2$ of 35 | Crest Street | 77.5 | 95.5 |  |  |  |  |
| $1 / 2$ of 36 | Old Dairy | 138.5 | 170.5 |  |  |  |  |
| Total |  |  |  |  | $\mathbf{1 4 0 3}$ | $\mathbf{1 7 2 9}$ | $0.95 \%$ |
| Delta |  |  |  |  |  |  |  |


| Area F |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: |
| 7 | Airport | 352 | 434 |  |  |  |  |
| 19 | Glacier Fire Station | 48 | 59 |  |  |  |  |
| $1 / 2$ of 35 | Crest Street | 77.5 | $0.96 \%$ |  |  |  |  |
| $1 / 2$ of 36 | Old Dairy | 138.5 | 170.5 |  |  |  |  |
| Total |  |  |  |  | $\mathbf{6 1 6}$ | $\mathbf{7 5 9}$ | $0.95 \%$ |
| Average Annual Growth Rate |  |  |  |  |  |  |  |
| Delta |  |  |  |  | $\mathbf{1 4 3}$ |  |  |


| Area G |  |  |  |
| :---: | :---: | :---: | :---: |
| $1 / 2$ of 6 Fred Meyer | 143 | 176 | $0.95 \%$ |
| Average Annual Growth Rate |  |  |  |
| Delta |  |  |  |


| Area H |  |  |  |  |  |  |
| :---: | ---: | ---: | ---: | :---: | :---: | :---: |
| 8 | Engineers Cutoff | 1 | 1 |  |  |  |
| 13 | Peterson Hill | 395 | 487 |  |  |  |
| 14 | Fritz Cove | 8 | $0.00 \%$ |  |  |  |
| 15 | University of Alaska | 105 | 129 |  |  |  |
| 16 | Tee Harbor | 465 | 573 |  |  |  |
| 17 | Industrial Boulevard | 1096 | 1351 |  |  |  |
| Total |  |  |  |  | $\mathbf{2 0 7 0}$ | $0.95 \%$ |
| Delta |  |  |  |  |  |  |
| $\mathbf{2 5 5 1}$ |  |  |  |  |  |  |

Area E: Glacier Highway East to Egan Drive


| Area F |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: |
| 7 | Airport | 0 | 0 | $0.00 \%$ |
| 19 | llacier Fire Station | 0 | 0 | $0.00 \%$ |
| $1 / 2$ of 35 | Crest Street | 1 | 12 | $11.97 \%$ |
| $1 / 2$ of 36 | Old Dairy | 0 | 0 | $0.00 \%$ |
| Total |  |  |  | $\mathbf{1}$ |
| Average Annual Growth Rate |  |  |  |  |
| Delta |  |  |  | $\mathbf{1 1}$ |


| Area G |  |  |  |  |
| :---: | ---: | ---: | :---: | :---: |
| $1 / 2$ of 6 Fred Meyer | 7.5 | 112 |  |  |
| Average Annual Growth Rate |  |  |  | $13.09 \%$ |
| Delta |  |  |  | $\mathbf{1 0 4 . 5}$ |


| Area H |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Engineers Cutoff | 243 | 407 | 2.37\% |
| 13 | Peterson Hill | 677 | 1036 | 1.95\% |
| 14 | Fritz Cove | 646 | 705 | 0.40\% |
| 15 | University of Alaska | 449 | 961 | 3.52\% |
| 16 | Tee Harbor | 1942 | 2393 | 0.95\% |
|  | Industrial Boulevard | 87 | 696 | 9.92\% |
|  | Total | 4044 | 6198 |  |
| Average Annual Growth Rate |  |  |  | 3.19\% |

Appendix H: Origin-Destination Analysis



Origin-Destination (O-D) Analysis

October 2002

Kittelson \& Associates, Inc.
in association with CH 2 M Hill.
Cogan Owens Cogan, and Southeast Strategies

## Introduction

The upcoming phase of the West Egan Drive Corridor (WEDCOR) Study includes a detailed traffic operations analysis of the alternatives that are under consideration. All of these alternatives include new roads connecting different parts of the current roadway system. In order to conduct the traffic operations analysis, it is necessary to estimate the routes motorists might choose with these new connections in place. To make this estimate, an origin-destination (O-D) survey and analysis was conducted to identify existing travel patterns within the West Egan Drive Corridor.

In an origin-destination survey key travel routes within the study area are identified (e.g., southbound Mendenhall Loop Road to Glacier Highway (Lemon Spur)). For a two-hour period, the license plate digits and letters of all vehicles traveling past the designated route origin are recorded (e.g., making a southbound left turn on Mendenhall Loop Road). During the same period, the license plate digits and letters of all vehicles traveling past the route destination are recorded (e.g., making a left hand turn from Egan Drive into Glacier Highway (Lemon Spur)). The two sets of data are then compared to identify license plate matches between the two locations. The number of matches reveals the desire for travel between the two locations (e.g. Mendenhall Valley and Fred Meyer). With the most popular travel routes within the study area identified, it is possible to re-assign traffic to the new transportation networks based on quantifiable information.

## Methodology

For the purposes of this survey, 23 survey locations, and 22 route pairs were identified. These represent all of the key routes in the study area along Egan Drive. Minor movements and routes off Egan Drive were not recorded. The survey locations are shown in Figure 1. The survey was conducted on August 27, 2002. Two people were assigned to each survey location. For two two-hour periods during the a.m. and p.m. peak periods (7:00 to 9:00 a.m. and 4:00 to 6:00 p.m.), surveyors recorded the last four digits or numbers of vehicles traveling past them. For example, two people were assigned to monitor the right-hand turn from Glacier Highway (North) to eastbound Egan Drive. For every vehicle that traveled past one of the locations shown in

Figure 1, one person called out the last four digits or letters of the license plate, and the second person wrote down the digits or letters. The license plates were recorded in five-minute increments. In those cases where the surveyor was unable to record the license plate number, the vehicle was counted anyway. The surveyors included members of the Juneau-Douglas High School swim team, Beta Sigma Phi, Citizens Patrol, and interns with the Alaska Department of Transportation \& Public Facilities.

The license plate data was then compiled and analyzed within a spreadsheet to determine the total number vehicles passing through each survey point and the number of vehicles that traveled between a given pair of survey points. The matching of license plates was constrained to a 10 minute interval from the time when the subject plate was first observed to the time it was observed at the second survey point. This reduces the likelihood of double counting vehicles that pass through the study area more than once during the analysis period.

## Results

The results of the OD analysis are presented graphically in Figures 2A through 2F for the weekday a.m. peak period and in Figures 3A through 3F for the weekday p.m. peak period. In each figure, the path between a given pair of survey points is indicated by a solid red or dashed blue line. The total number of vehicles entering a particular path is indicated at the path origin. Conversely, at the end of each path, the number of matching license plates and the corresponding percentage of the total number of entering vehicles are listed. Table 1 summarizes the 23 survey locations that were analyzed and the figure on which they are shown.

## What Does It Mean?

Each of the observed matches will be used to assist in re-assigning the forecast no-build traffic volumes to each of the four most viable alternative transportation systems. For example, Figure 3E shows that during the p.m. peak hour three percent of the northbound left turns at the intersection of Glacier Highway (Airport)/Egan Drive subsequently turn right from Egan Drive onto Vintage Boulevard. However, under Alternative 1, this routing changes due to the elimination of a connection between Glacier Highway (Airport) and Egan Drive. Therefore, as the forecast volumes are developed for Alternative 1 three percent of the forecast no-build p.m. peak hour northbound left turns from the intersection of Glacier Highway (Airport)/Egan Drive will be re-routed from westbound Egan Drive to westbound Glacier Highway and then northbound through the Egan Drive/Vintage Boulevard interchange. This process will be applied to each of the routes for the a.m. and p.m. peak hour for all four of the most viable alternatives.

There are a few notable routes that are popular among travelers within the study area. These routes represent demand patterns that indicate a potential need for more direct routes to improve local circulation and/or the traffic performance of the system as a whole. These routes are as follows:

- Riverside Drive north of Egan Drive to Egan Drive to Mendenhall Loop south of Egan Drive, and the reverse;
- Mendenhall Loop north of Egan Drive to Egan Drive to Glacier Highway (Airport), and the reverse;
- Mendenhall Loop north of Egan Drive to Egan Drive to Glacier Highway (Fred Meyer); and the reverse; and
- Glacier Highway (Airport) to Egan Drive to Glacier Highway (Fred Meyer) and the reverse.
- Glacier Highway (North) to Egan Drive to Riverside Drive and the reverse.
- Mendenhall Loop south of Egan Drive to Egan Drive to Riverside Drive and Vintage Boulevard.
- Egan Drive westbound to northbound Mendenhall Loop Road to westbound Mendenhall Mall Road.


## Next Steps

The next phase of the West Egan Drive Corridor Study will provide a traffic operations analysis of the corridor alignment alternatives. To analyze the operations of potential alignment alternatives, it is necessary to forecast the amount of traffic that will be rerouted as a function of the new street connections in each alternative. The match percentages indicated in Figures 2A through 3 F provide the information necessary to complete this re-assignment. The re-assignment and the results of the traffic operations analysis for each alternative will be documented in Working Paper \#3.



Origin-Destination (O-D) Analys is

TABLE 1 PATH FIGURE LIST

| Path Origin |  | Path Destination |  | Figure Number |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Intersection | Turning Movement | Intersection | Turning Movement | AM Peak | PM Peak |
| Egan Dr/Vintage Blvd | EB RT | Egan Dr / Glacier Hwy (Fred Meyer) | EB LT | 2 A | 3 A |
|  | EB RT | Egan Dr/Yandukin Dr | EB TH | 2A | 3A |
|  | NB RT | Egan Dr / Riverside Dr | EB LT | 2 C | 3 C |
| Egan Dr/Riverside Dr | SB LT | Egan Dr / Glacier Hwy (Fred Meyer) | EB LT | 2 B | 3 B |
|  | SB LT | Egan Dr / Glacier Hwy (Airport) | EB RT | 2 B | 3 B |
|  | SB LT | Egan Dr/Mendenhall Loop | EB RT | 2 B | 3 B |
|  | SB RT | Egan Dr / Vintage Blvd | WB LT | 2 B | 3 B |
| Egan Dr/Mendenhall Loop | SB LT | Egan Dr/Glacier Hwy (Fred Meyer) | EB LT | 2 C | 3 C |
|  | SB LT | Egan Dr / Glacier Hwy (Airport) | EB RT | 2 C | 3 C |
|  | NB LT | Egan Dr / Vintage Blvd | WB RT | $2 F$ | 3 F |
|  | NB LT | Egan Dr / Riverside Dr | WB RT | 2 F | 3 F |
|  | NB RT | Egan Dr/ Glacier Hwy (Fred Meyer) | EB LT | $2 F$ | 3 F |
|  | WBRT | Mendenhall Mall / Mendenhall Loop | NB LT | 2A | 3A |
| Egan Dr / Glacier Hwy (Fred Meyer) | SB RT | Egan Dr / Vintage Blvd | WB RT | 2D | 3D |
|  | SB RT | Egan Dr/Riverside Dr | WB RT | 2D | 3D |
|  | SB RT | Egan Dr / M endenhall Loop | WB RT | 2D | 3D |
|  | SBRT | Egan Dr / Glacier Hwy (Airport) | WB LT | 2D | 3D |
|  | SB RT | Egan Dr / Vintage Blvd | WB LT | 2D | 3D |
|  | W B LT | Egan Dr / Vintage Blvd | NB LT | 2D | 3D |
| Egan Dr / Glacier Hwy (Airport) | NB LT | Egan Dr / Vintage Blvd | WB RT | 2 E | $3 E$ |
|  | NB LT | Egan Dr / Riverside Dr | WB RT | 2 E | 3 E |
|  | NB LT | Egan Dr / M endenhall Loop | WB RT | 2 E | 3E |
|  | NB RT | Egan Dr / Glacier Hwy (Fred Meyer) | EB LT | 2 E | 3E |






Quine

| LEGEND |
| :---: |
| - ORIGIN |
| - DESTINATION |
| - ROUTE 1 |
| $=-$ - ROUTE 2 |

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| LEGEND <br> - ORIGIN <br> - DESTINATION | ROUTES OFF EGAN DRIVE ARE ESTIMATED BASED ON THE LIKELY PATH BETWEEN SURVEY POINTS. | O-D SURVEY FLOW WEEKDAY PM PEAK |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & =\text { ROUTE } 1 \\ & =- \text { - ROUTE } 2 \end{aligned}$ |  | WEST EGAN DRIVE CORRIDOR JUNEAU, ALASKA OCTOBER 2002 | $\begin{aligned} & \text { FIGURE } \\ & 3 A \end{aligned}$ |  |



| LEGEND |
| :---: |
| - ORIGIN |
| - DESTINATION |
| - ROUTE 1 |
| - - - ROUTE 2 |



OIIN

| $\frac{\text { LEGEND }}{}$ |
| :---: |
| - ORIGIN |
| - DESTINATION |
| - - ROUTE 1 |
| $=-$ - ROUTE 2 |



