



[ketchikanviaducts.com](http://ketchikanviaducts.com)



## Our Commitment to You

This project will bring meaningful and lasting improvements to the Ketchikan community. We know that achieving these changes will take several years and that construction will create unavoidable impacts for residents, businesses, and visitors. While some disruptions are inevitable, our commitment is to work closely with the community to reduce them as much as we can. We will listen, adapt, and coordinate throughout the process to ease effects on traffic, pedestrians, and local businesses.

### We will...

- Be honest, transparent, and consistent in our communications
- Involve local municipalities and tribes in monthly meetings
- Send project updates through the email listserv at least every three months
- Respond to your feedback/questions within five business days
- Maintain an open two-way conversation and request your feedback at key project decision points
- Integrate construction impacts into project decision-making from the start
- We will avoid and minimize environmental impacts through informed decisions and meaningful community input.

Please connect with us at **[contact@ketchikanviaducts.com](mailto:contact@ketchikanviaducts.com)**

Sign up for the email list **<https://ketchikanviaducts.com>**

Stay current, sign up for the email list by visiting  
**[ketchikanviaducts.com](http://ketchikanviaducts.com)**

## **DOT&PF Southcoast Contacts**

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### **Design Group Chief & Project Manager**

Jim Brown, P.E.

[james.brown@alaska.gov](mailto:james.brown@alaska.gov) or 907-465-1796

### **Right-of-Way**

Kaden Phillips

[kaden.phillips@alaska.gov](mailto:kaden.phillips@alaska.gov) or 907-465-4428

### **Environmental Manager**

Christy Gentemann

[christy.gentemann@alaska.gov](mailto:christy.gentemann@alaska.gov) or 907-465-4524

### **Maintenance & Operations Manager**

Marcus Zimmerman

[marcus.zimmerman@alaska.gov](mailto:marcus.zimmerman@alaska.gov) or 907-465-4655

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**Pothole?** Call 907-465-1784 or  
email [dot.potholes@alaska.gov](mailto:dot.potholes@alaska.gov)

**Graffiti?** call the Ketchikan Police Department  
non-emergency number at 907-225-6631