

Do you have oil, grime, or rocks stuck to your vehicle after driving through the Badger Road construction project?

Alaska DOT&PF and HC Contractors, Inc. are working together on a plan to reimburse you for the costs to clean your vehicle. We are working hard to get the details of the plan in place, and expect we'll know more by the second week of September. In the meantime, here is what we know so far and the steps to take for reimbursement.

WHAT WE KNOW

- Many people who drove through the Badger Road construction project between August 14 and 24 got an oily, dirty residue on their vehicles that does not come off using normal car washing methods.
- This residue adheres to your vehicle and won't come off when you rub it with your finger. It feels like sandpaper and sometimes looks like spray-on bed liner.
- Local auto detailing and car washing businesses have been successful at removing this residue from vehicles.

WHAT ARE THE NEXT STEPS?

- First, go to dot.alaska.gov/nreg/badger and subscribe to our email list so we can let you know who to contact for reimbursement once the plan is in place.
- Second, take photos of your vehicle before it is cleaned if possible.
- Third, keep all receipts related to cleaning your vehicle. Please try to be sure any costs not associated with the Badger Road project (for example, interior detailing) are separated from relevant charges on the receipt or invoice.

WANT TO KNOW MORE?

- Follow us on Facebook (@AlaskaDOTPF) or Twitter (@AlaskaDOTPF) and watch out for updates.

• If you would like to speak with someone, call or email Caitlin Frye, Northern Region Information Officer, at (907) 451-5307 or caitlin.frye@alaska.gov.

We know this is an incredibly frustrating situation and we are truly sorry this happened. We are committed to making this right and making sure it doesn't happen again. Thank you so much for your patience as we work through this process.



TOP: it looks like dirt, but doesn't come off when you rub it. **BOTTOM:** close-up of oily, dirty residue stuck to vehicle

