

Frequently Asked Questions For Measurement Standards



What is an "Annual Device Registration" fee?

When you register your device with Measurement Standards, you are effectively notifying us that you own and intend to use your device to sell or buy goods by weight or measure. As identified in 17 AAC 90 Article 9 – Weighing and Measuring Device Registration and Fees, this registration incurs a fee based on device type and capability. For a list of registration fees, please see "Device Registration Fees".

What is the difference between my "Certificate of Device Registration" and my "Device Inspection Summary Report"?

Your "Certificate of Device Registration" is a receipt demonstrating that you have paid the annual device registration fee(s) associated with your device(s), and that your device(s) is registered with the State of Alaska.

The "Device Inspection Summary Report" is provided to you after an Inspector has tested and inspected your device. It gives you information about the inspection and displays the inspection results for each of your devices (Approved, Rejected, Repair Notice, etc.).

When do I get my Certificate for my devices?

Invoices for annual device registration fees are typically sent at the start of each fiscal year on July 1st. When your invoice has been paid, your "Certificate of Device Registration" will be generated and sent once the due date of the invoice (60 days later) has passed.

Is there a fee for the inspection of my device?

Measurement Standards (Weights and Measures) **does not charge any fees** for the testing or inspection of your weighing or measuring device. The inspection is conducted to ensure that your device is appropriate for its intended use and that it meets all applicable criteria identified in NIST Handbook 44 and AS 45.75. The only fees charged by weights and measures are the "Annual device registration" fees.

I suspect that a device may be wrong. What can I do?

If you suspect that a weighing or measuring device is not accurate or correct, you can notify Weights and Measures via the <u>Complaint Form</u>, and we will conduct an investigation as soon as our schedule allows.

We will need specific information about the suspect device, what you observed, and how to contact you. We ask that you complete the Complaint form to formally notify us of your concerns. After our investigation has been completed, we will follow up with you to discuss the results and findings.

I have a device that need to be inspected as soon as possible. How can I get Weights and Measures to inspect my device now?

If you need inspection before your scheduled annual inspection, or have a device in a location that is outside of the typical inspection areas, you may submit a "Device Inspection Request". This form notifies the division of Measurement Standards that your device is installed, configured, and ready to be inspected.

Why is the "Approved" Sticker on my device not from this year?

Our inspectors test and inspect devices year-round. This can mean, for instance, that a device that was tested, inspected, and approved in December 2024 will have a 2024 approval sticker for all of calendar year 2025 until it is inspected again in December of 2025.

My device has been "Rejected". What does that mean?

When a Weights and Measures Inspector rejects a device, their testing or inspection results have led them to determine that the device does not meet the requirements of AS 45.75 or NIST Handbook 44. The device may not meet a single requirement, or it may not meet several requirements. Rejected devices should not be used to weigh or measure goods for sale and should be taken out of service until they are either repaired or replaced.

My device has a "Repair Notice" sticker. What does that mean?

A "Repair Notice" means that some component or feature of your device is not operating in the correct way. It means that your device is still operational and can be used for trade, but that it needs to be fully compliant within the time period set and communicated to you by the Inspector.