

SECTION 6

COMMERCIAL VEHICLES

6.1 TAXICABS *(rev. 4/2022)*

General

The following policy addresses the key items regarding the use of taxicabs at Fairbanks International Airport.

Taxicabs must have an Automatic Vehicle Identification (AVI) tag prior to operating at Fairbanks International Airport. An AVI tag is required for each vehicle and is not transferable to any other vehicle or operator. Reef Parking will issue AVI tags once an application is completed, a passing vehicle inspection has been accomplished, and all permit requirements have been met.

Each permittee shall abide by all the regulations pertaining to Fairbanks International Airport found in 17 AAC 42 (Alaska Administrative Code Title 17, chapter 42).

Permit Requirements

Obtain and complete a Taxicab Permit application form from the Parking Lot Exit booth, Lane 1 or download from <https://dot.alaska.gov/faiiap/permitting.shtml>.

The information required on the Taxicab Permit application is:

- address
- manager and owner contact information
- 24-hour phone contact number
- description of each vehicle per 17 AAC 42.095
- keep a copy of Operational Order 6.1 and inspection checklist in vehicle (see Attachment 2 for checklist)
- each vehicle must be inspected annually by Airport Police and Fire and all commercial vehicles, including taxis, are subject to random inspections by FAI employees

Businesses are required to notify Reef Parking of any changes to the above information within two (2) business days.

An AVI tag is required for each vehicle and is not transferable to any other vehicles or operators. A vehicle inspection will be required for all taxi vehicles.

Permit Fee

Annual fee for permit is established under 17 AAC 42.125 for taxicabs and commercial passenger fare carriers.

Additional Requirements and Rules

Taxis must load against a curb – loading or waiting in a vehicle roadway is prohibited. Taxi drivers shall not refuse to carry any orderly person or persons upon request if the proper fee is tendered (which includes short hauls) unless the driver is otherwise engaged. Refusal to provide

service on the basis of distance to be transported is a violation of Title 17 AAC 42.095, paragraph (n) and may result in revocation of the airport permit.

If a passenger has requested a specific taxi and the taxi is waiting for the passenger to arrive, the taxi must wait in the taxi line but not in the taxi hot spot.

The taxi driver will not solicit business in any manner nor remove baggage from inside the terminal. The operator is required to remain within the immediate proximity of the vehicle (less than 10 feet from vehicle). Taxis with special handicap permits may load and unload wheelchair passengers from the designated areas on the concourse.

Taxicab operators and or operations must:

- Meet all City of Fairbanks and State of Alaska rules and regulations for fare carriers and drivers.
- Have company name and vehicle number permanently affixed outside of vehicle and clearly visible to passengers entering taxicab.
- List fares on each passenger entrance door (minimum one rate chart each side of vehicle) and inside cab. Fares must be clearly visible and easily readable by passengers.
- Post record of insurance clearly visible to passengers.
- Post complaint procedure and operator contact information in a manner clearly visible to passengers.
- Take the most direct route.
- Provide receipt to passenger.
- Have a means to accept major credit cards for fare payment.
- Keep a copy of these Airport rules and regulations and inspection checklist in each vehicle.

Drivers must use the designated taxi lane. Pick up and drop off at other areas of the concourse is prohibited, except for cabs with handicap permits that have a passenger with a wheelchair. Curbside waiting is not allowed except in the designated taxi lane. Drivers may leave vehicles for a maximum of 5 minutes while in the staging area, but not while in the "hot spot". Except as authorized in this order, vehicles shall not be left unattended at any time on the concourse.

Airport Staging Area

The Airport provides a taxi lane for flag fare pick-ups. One taxicab at a time will be allowed up front at the designated hot spot for walk up service without reservations. Taxicab waiting and passenger pick up areas will be directed and designated by the airport. Following the staging line rules; flag fares must be taken in order, no jumping for flag pick-ups or to the hot spot. While in the hot spot, the driver must stay with their vehicle and accept the first willing fare.

Drop-off will occur in the departures designated area; fare vehicle must leave this area immediately after dropping off the passenger and not engage in further business until cycling through taxi waiting line.

To facilitate terminal curbside service during heightened national security alert situations;

- Drivers may be subject to additional security procedures per TSA regulations
- Drivers of permitted taxicabs may be required to undergo background checks and be issued special airport badges if curbside service is desired.
- Taxicabs may be required to undergo inspection every trip to the concourse.

Violations of Rules and Regulations:

Operators and or operations who fail to comply with city, airport, and/or state rules and regulations may forfeit their right to operate at the State of Alaska, Fairbanks International Airport for the duration of the operating permit per 17 AAC 42.095, paragraph (I).

Minor violations may result in a minimum 10-day suspension of the permit from Reef Parking (i.e., line infractions, soliciting fares on concourse, leaving vehicle unattended in the hot spot or for more than 5 minutes in the taxi line).

Three minor violations within one permit year will result in the loss of the permit from airport operations for the duration of the permit.

Upon notification of failure to meet any or all City of Fairbanks and State of Alaska rules and regulations for fare carriers and drivers, taxicab drivers will have ten (10) business days in which to provide proof to Reef Parking Staff that the issue has been corrected.

If proof of correction is not provided to the Reef Parking Staff within ten (10) business days, the Taxi Permit will be revoked. In order to receive a new taxicab permit, the driver will need to submit a new application, fee payment, and pass a vehicle inspection.

Drivers wishing to file a complaint or report of noncompliance may do so by calling the Reef Parking Office at (907) 455-4571 or Airport Dispatch at (907) 474-2530.



Attachment 1

Taxicab Inspection Guidelines

Airport Taxi Permit Inspection Items

Company name and vehicle number affixed: Taxi cabs must have the company name and vehicle number permanently affixed to the outside of the vehicle and clearly visible to passengers entering the taxicab.

Listed Fares on each passenger entrance door: List Fares on each passenger entrance door (minimum one rate chart each side of vehicle and inside cab).

AVI sticker attached to driver side front window (Reef Parking provided).

Copy of current operational orders and inspection checklist: Provided at time of initial inspection.

Ability to provide receipts: Taxicab operators may provide handwritten receipts, emailed receipts via phone app or other electronically transmitted receipts.

Posted complaint procedures visible to passengers

If fares based on mileage must have taximeter: The taximeter need NOT be sealed or certified.

Means to accept credit card payment: Taxicabs must be equipped with some means of accepting major credit cards as a form of payment.

Cab is free of offensive stains, markings and/or odors and accumulations of trash and dirt: Obvious evidence of smoking to include presence of cigarette butts and odor of cigarette smoke is included. No offensive bumper stickers, painting, decals etc.

Condition/Safety Equipment:

Body condition: State law prohibits vehicles with loose or damaged body parts which may fall off or present sharp jagged protrusions. Doors and locks must function properly, bumpers, if originally equipped must be present, permanently affixed and in good repair. Any repairs must be made in accordance with automotive industry standards.

Tire Tread 1/16" minimum tread depth

Rear Reflector condition: Vehicle must be equipped with at least 2 rear, red in color reflectors (may be integrated into taillight assembly) at least 20" from the ground.

Horn Functional

Mirrors required: State Law requires 1 outside left-hand mirror (drivers' side) and one center mirror unless the view of center mirror is permanently obstructed or occluded in which case a second outside mirror on the right side of the vehicle is required.

Window Tint: Windshield "eyebrow" may not extend downward more than 5 inches from the top of the glass. Driver and passenger front window must permit at least 70% light transmittance. Rear door windows, ¼ glass and back window must permit at least 40% light transmittance. Medical exception certification to be carried in the vehicle and presented upon request.

Windshield/Windows condition: No person shall drive a vehicle equipped with a defective windshield or windows which obstruct, obscure, or impair the drivers view. This law includes stickers, posters, snow, and ice, and requires vehicles to be equipped with windshield wipers and defrosters capable of clearing snow, ice, and moisture from both sides of the windshield and windows. This law also requires working windshield wipers.

Safety Belts: State law AS28.05.095 states that a person 16 years old or older may not occupy a motor vehicle unless restrained by a safety belt. No safety belt may be removed from a vehicle.

Anti-Spray Devices: mud flaps or other device to prevent the spray of water and debris from road surface must extend to be within 14" of roadway surface on level ground.

All manufacturer installed and produced vehicle equipped lighting must function as originally installed/intended: Original equipment may not be removed, de-activated or replaced with aftermarket parts that are prohibited by State Statute, Administrative Code, or Airport Operational Orders.

Other Inspection Items:

No smoking sign posted

Valid Insurance Certificate posted: State law requires drivers to have insurance in force and carry and provide proof of insurance upon request of a peace officer. Airport operational orders require that “record” of insurance be posted where passengers can clearly see it.

Current Valid Vehicle Registration