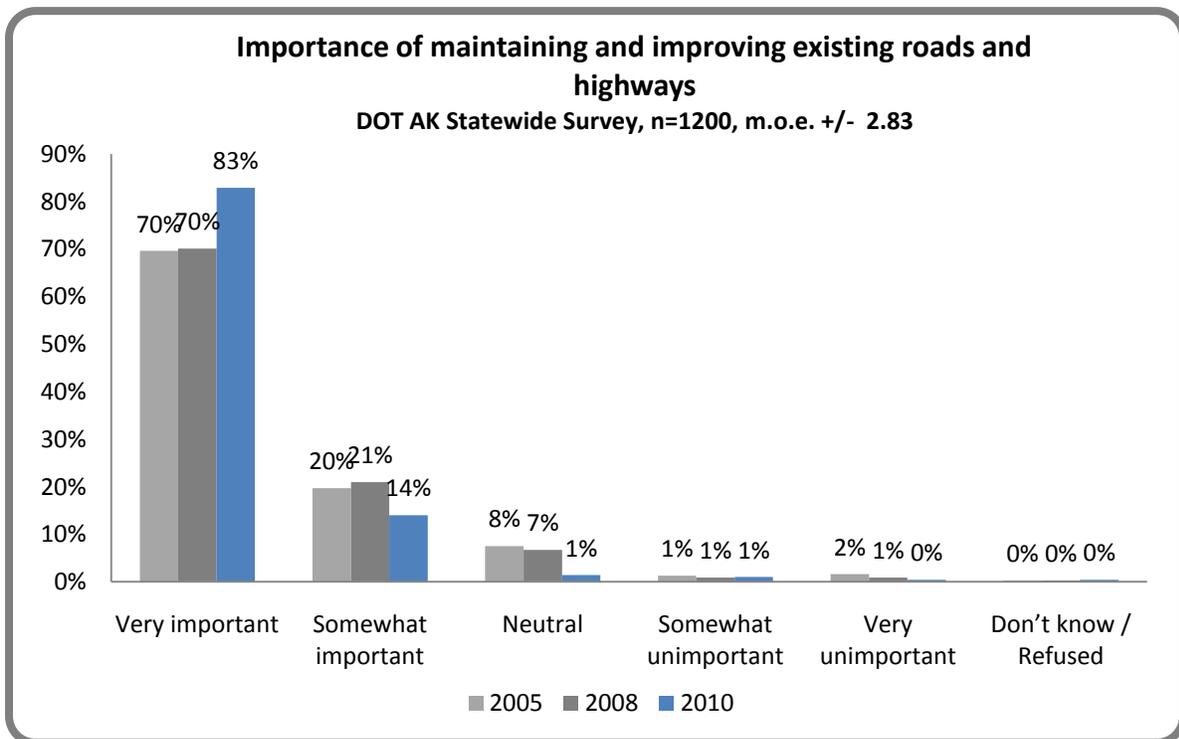


Question 1a Maintaining & improving roads & highways

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

Maintaining and Improving existing roads and highways. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

1. Very important
2. Somewhat important
3. Neutral
4. Somewhat unimportant
5. Very unimportant
6. Don't know / Refused (do not read)

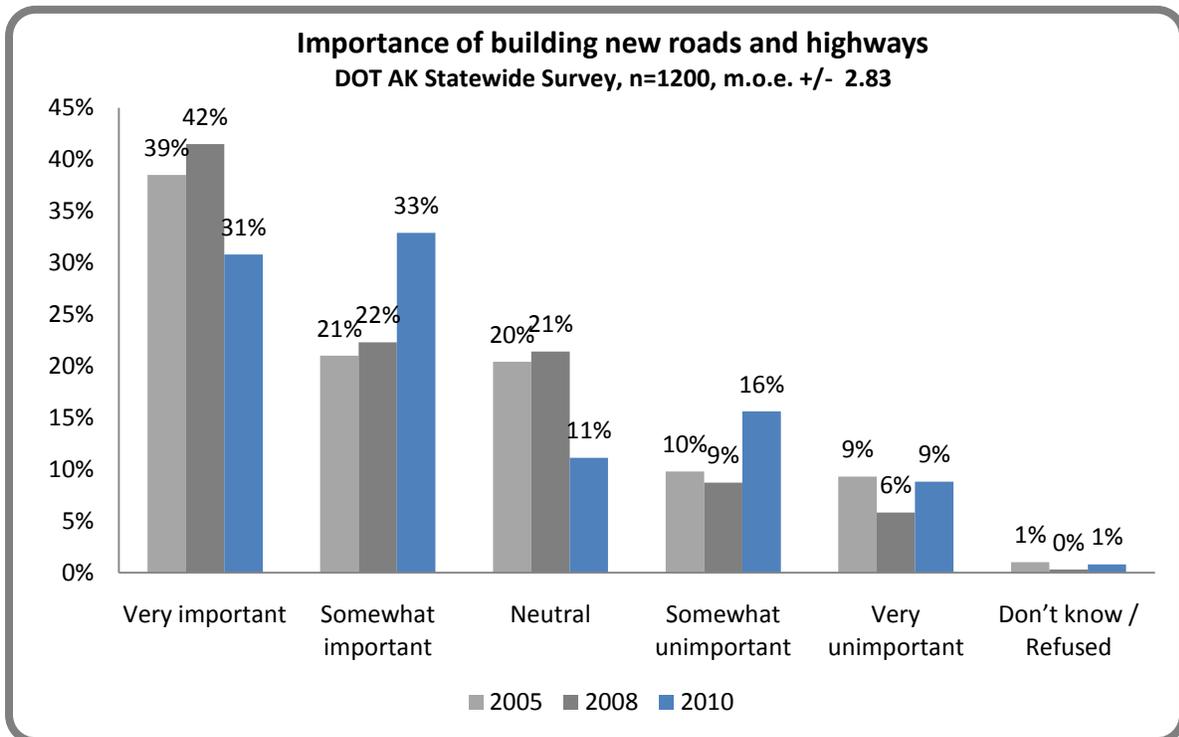


Question 1b Importance of building new roads and highways

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

b. Building new roads and highways. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

1. Very important
2. Somewhat important
3. Neutral
4. Somewhat unimportant
5. Very unimportant
6. Don't know / Refused (do not read)

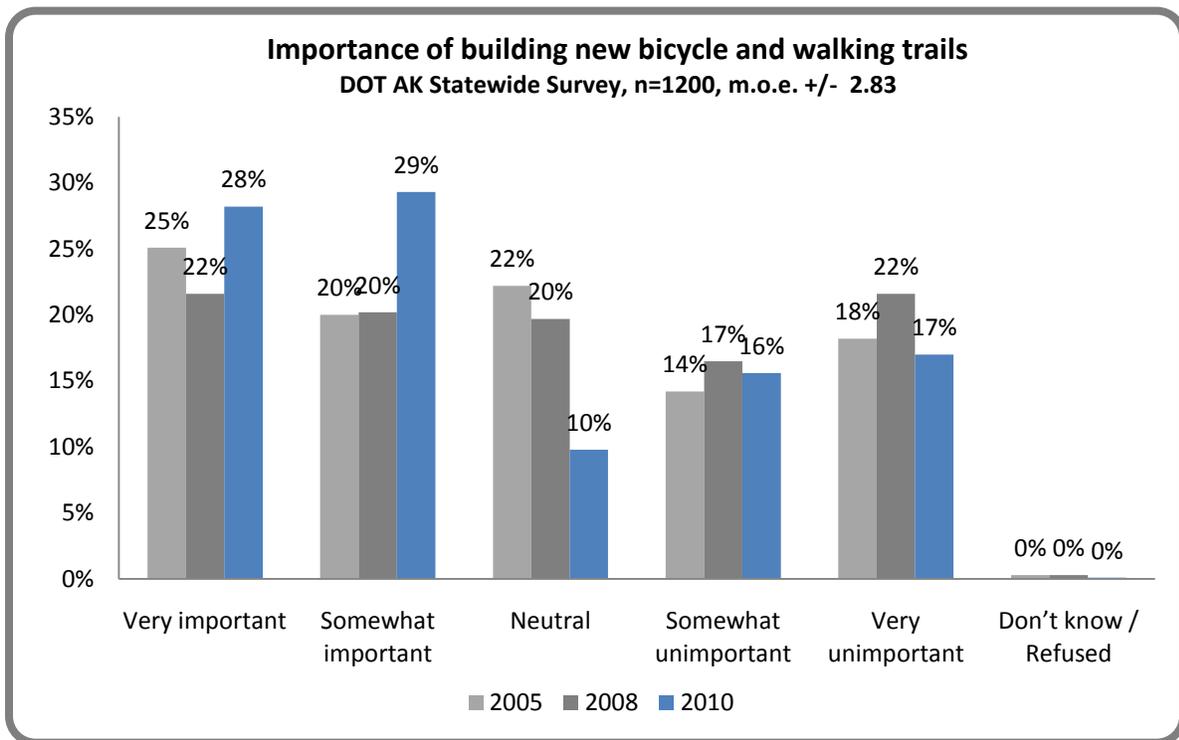


Question 1c Importance of building new bicycle and walking trails

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

c. Building new bicycle and walking trails. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

1. Very important
2. Somewhat important
3. Neutral
4. Somewhat unimportant
5. Very unimportant
6. Don't know / Refused (do not read)

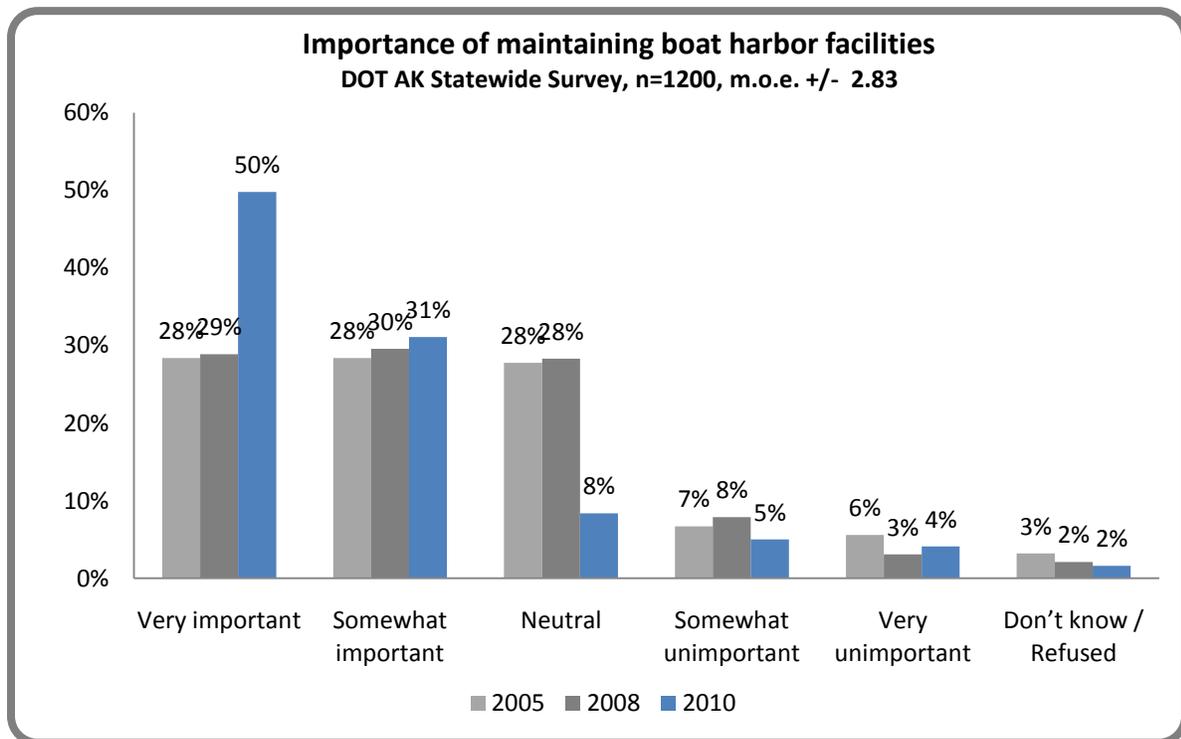


Question 1d Importance of maintaining boat harbor facilities

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

d. Maintaining boat harbor facilities. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

- 1. Very important
- 2. Somewhat important
- 3. Neutral
- 4. Somewhat unimportant
- 5. Very unimportant
- 6. Don't know / Refused (do not read)

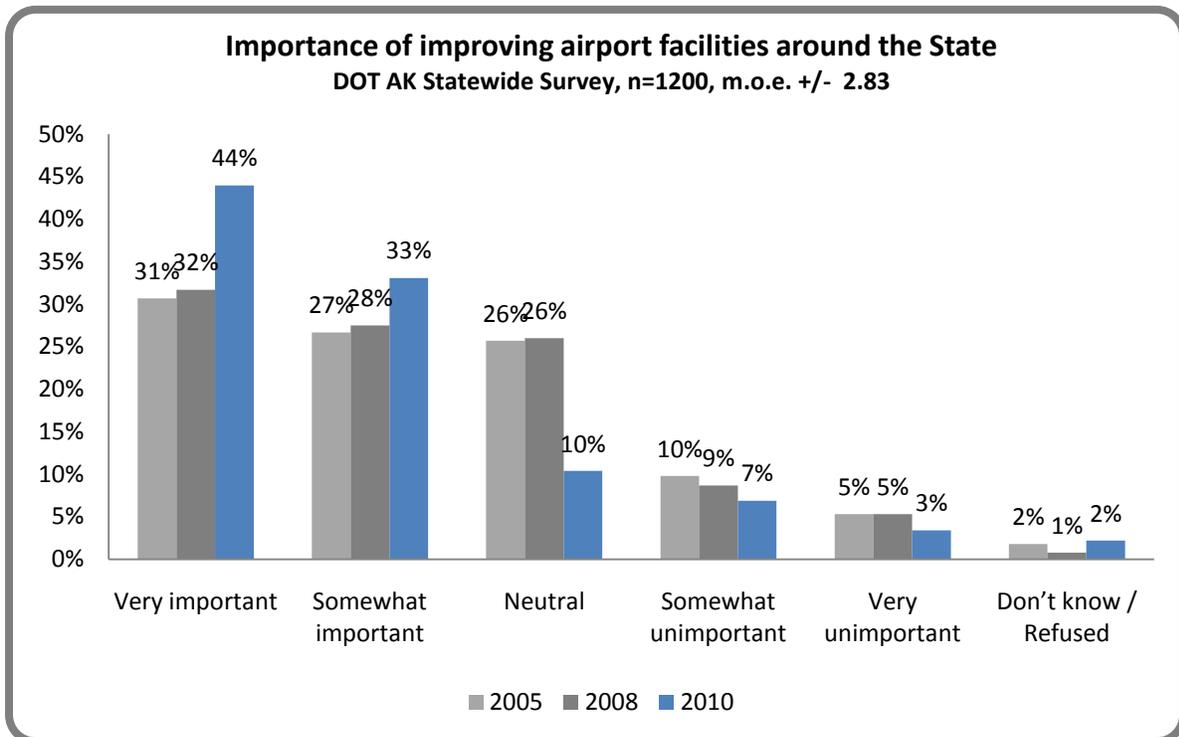


Question 1e Importance of improving airport facilities around the state

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

Improving airport facilities around the state. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

1. Very important
2. Somewhat important
3. Neutral
4. Somewhat unimportant
5. Very unimportant
6. Don't know / Refused (do not read)

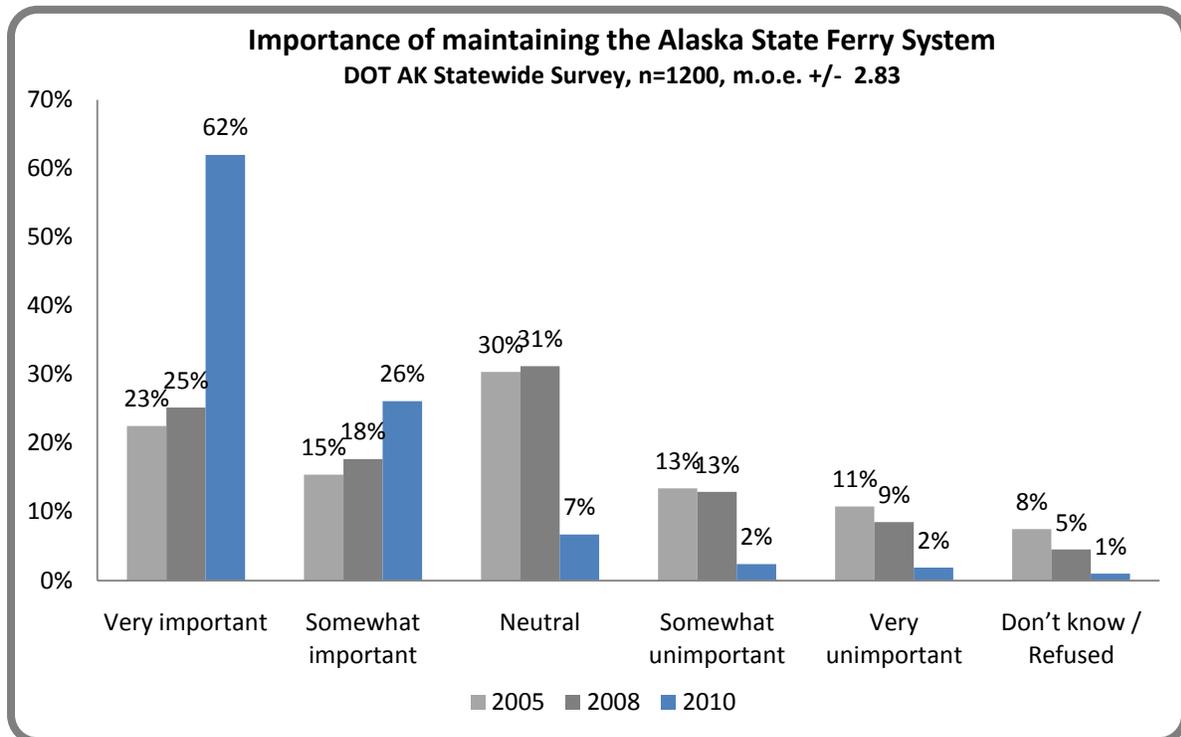


Question 1f Importance of Maintaining the Alaska State ferry System

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

Maintaining the Alaska state ferry system. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

1. Very important
2. Somewhat important
3. Neutral
4. Somewhat unimportant
5. Very unimportant
6. Don't know / Refused (do not read)

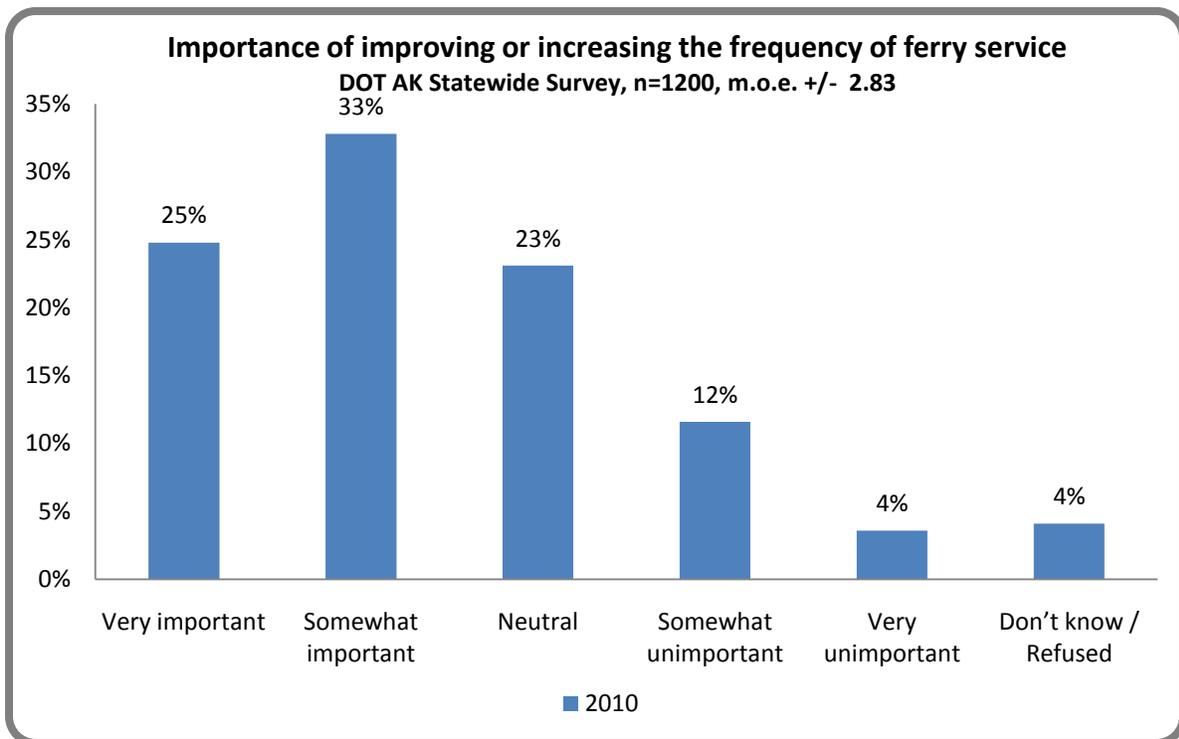


Question 1g Importance of improving or increasing the frequency of ferry service

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

Improving or increasing the frequency of ferry service. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

1. Very important
2. Somewhat important
3. Neutral
4. Somewhat unimportant
5. Very unimportant
6. Don't know / Refused (do not read)

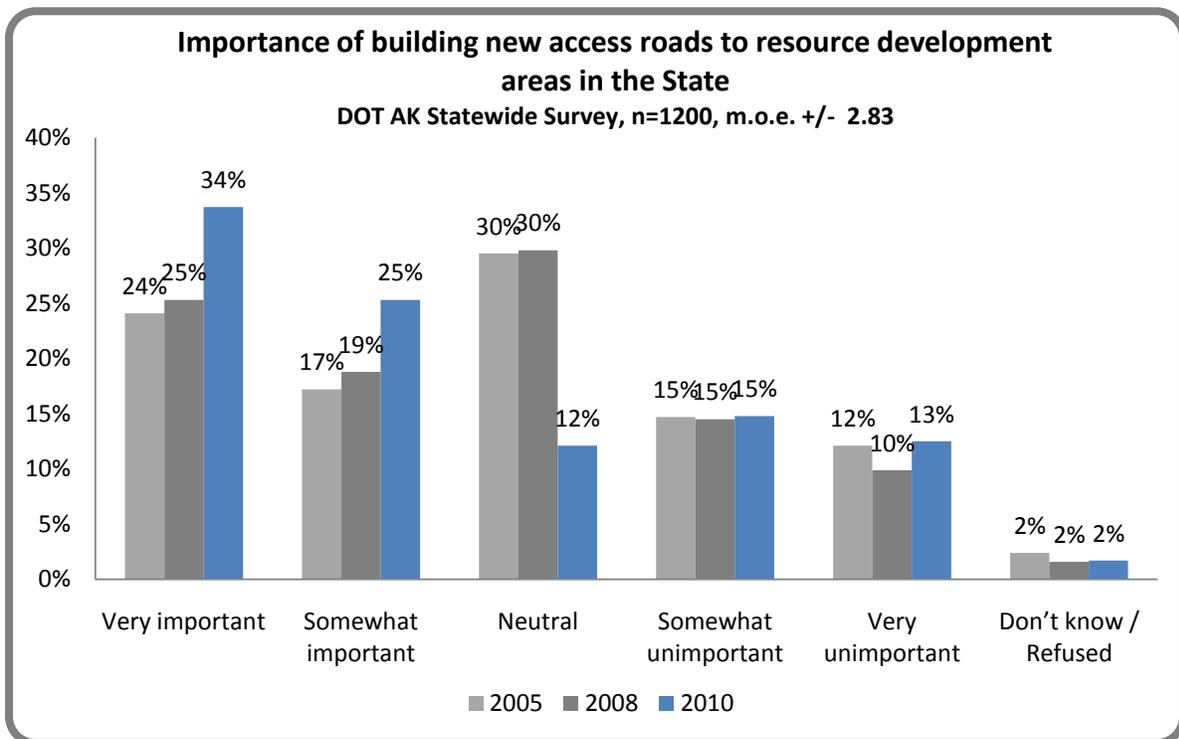


Question 1h Importance of building new access roads to resource development areas in the state

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

Building new access roads to resource development areas in the state. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

1. Very important
2. Somewhat important
3. Neutral
4. Somewhat unimportant
5. Very unimportant
6. Don't know / Refused (do not read)

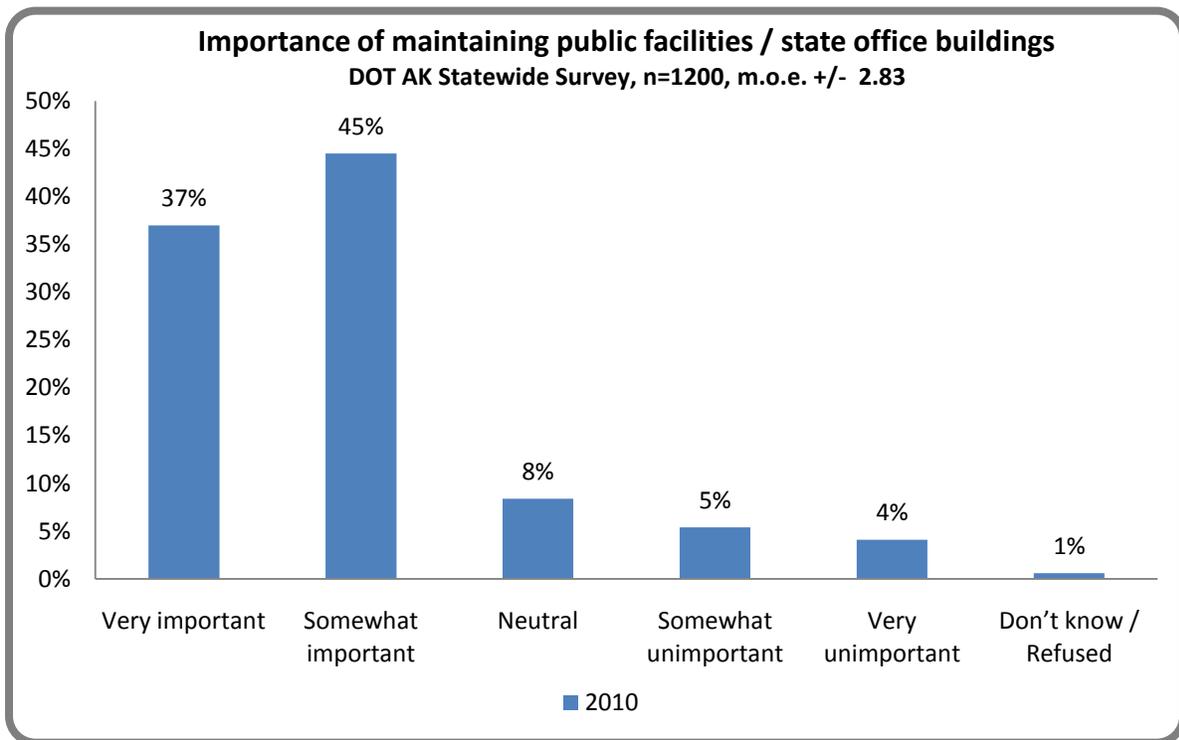


Question 1i Importance of maintaining public facilities/state office buildings

Q1. Consider the following areas and projects the state of Alaska Department of Transportation and Public Facilities might focus on. Please tell me if you think each area is important or not important in terms of where efforts and funding are focused, or if you are neutral. (And is that very or just somewhat important/not important?)

Maintaining Public Facilities/State Office buildings. Important, or unimportant? (and is that somewhat important/unimportant, or very important/unimportant?)

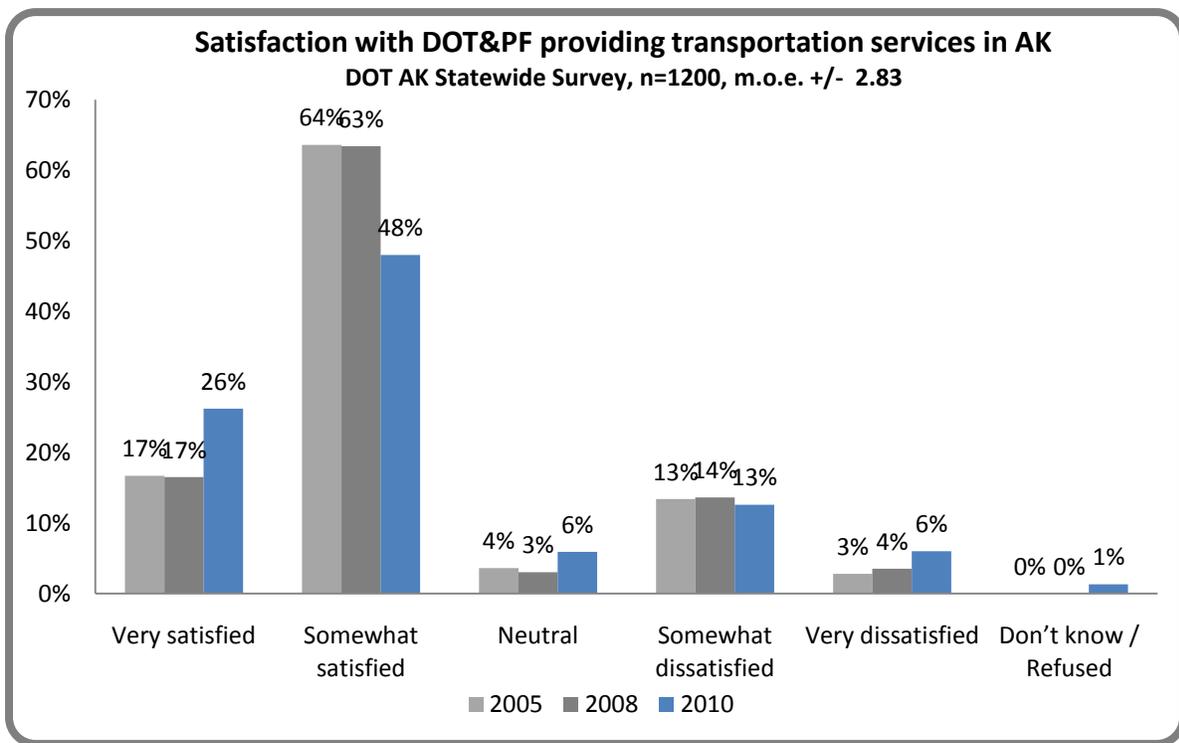
- 1. Very important
- 2. Somewhat important
- 3. Neutral
- 4. Somewhat unimportant
- 5. Very unimportant
- 6. Don't know / Refused (do not read)



Question 2 Satisfaction with DOT&PF providing transportation services in AK

Q2. Think now about the job that the State of Alaska Department of Transportation does providing transportation services in Alaska, including roads, airports and ferry services. Would you say you are satisfied or not satisfied with the job DOT&PF does? (And is very or somewhat satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

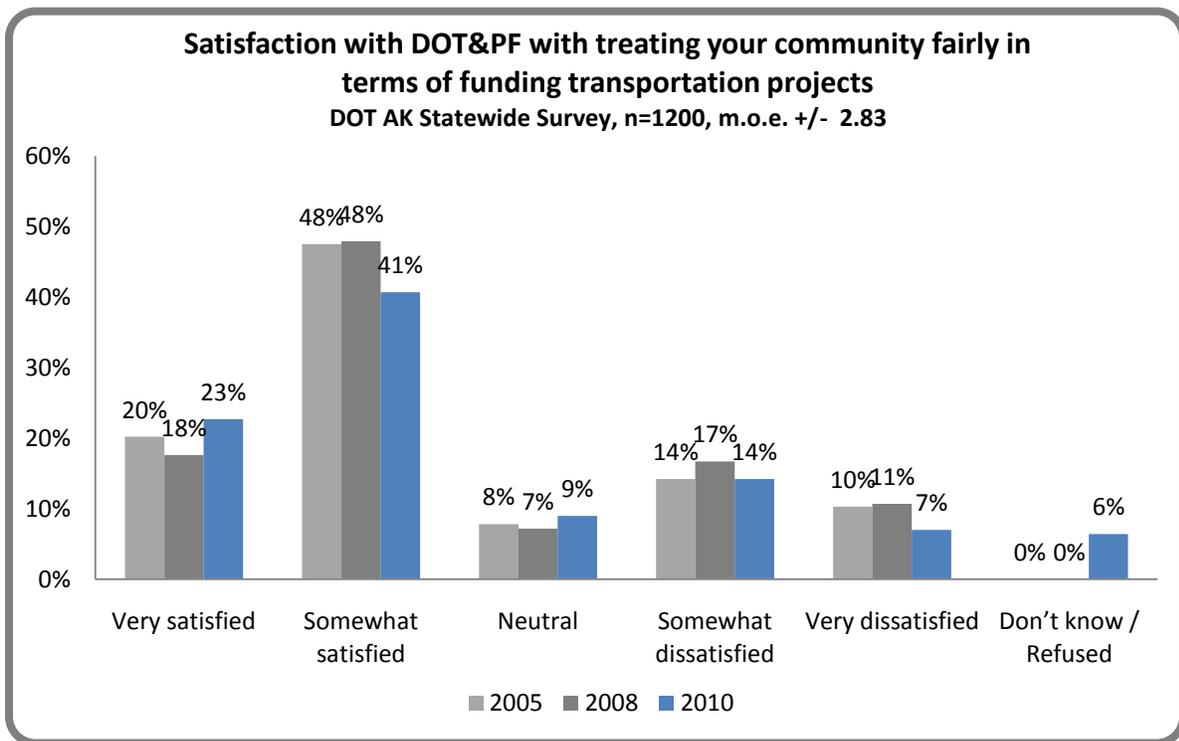


Question 3a Satisfaction with treating your community fairly

Q3. Would you say you are satisfied or not satisfied with the DOT&PF in the following aspects? (and is that very or just somewhat satisfied/dissatisfied?)

Treating your community fairly in terms of funding transportation projects: Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

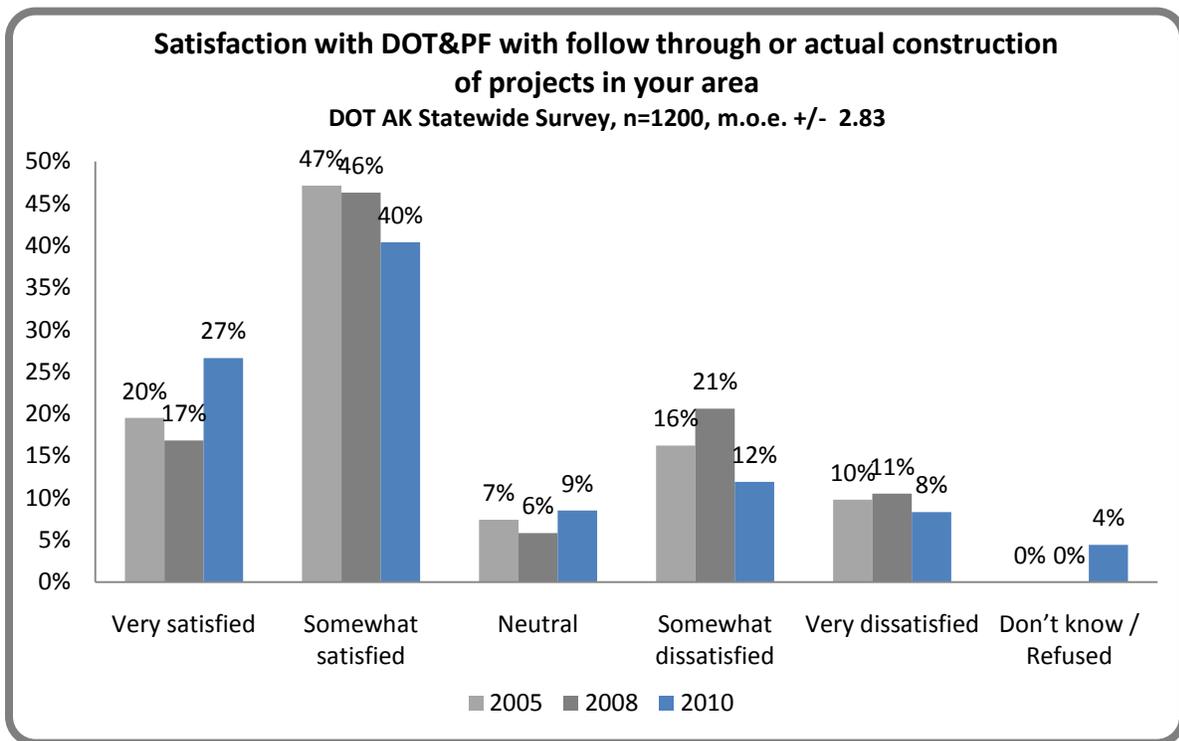


Question 3b Satisfaction with actual construction

Q3. Would you say you are satisfied or not satisfied with the DOT&PF in the following aspects? (and is that very or just somewhat satisfied/dissatisfied?)

Follow-through, or actual construction of projects in your area: Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

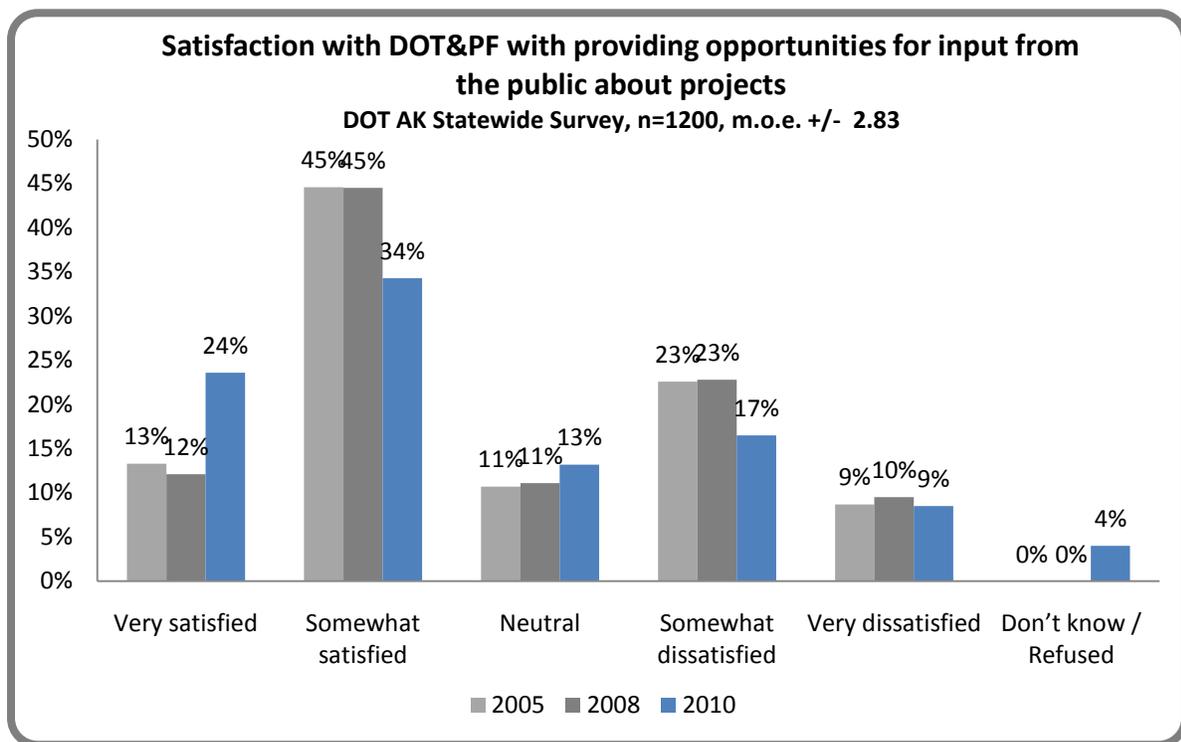


Question 3c Satisfaction with providing opportunities for input

Q3. Would you say you are satisfied or not satisfied with the DOT&PF in the following aspects? (and is that very or just somewhat satisfied/dissatisfied?)

Providing opportunities for input from the public about projects. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

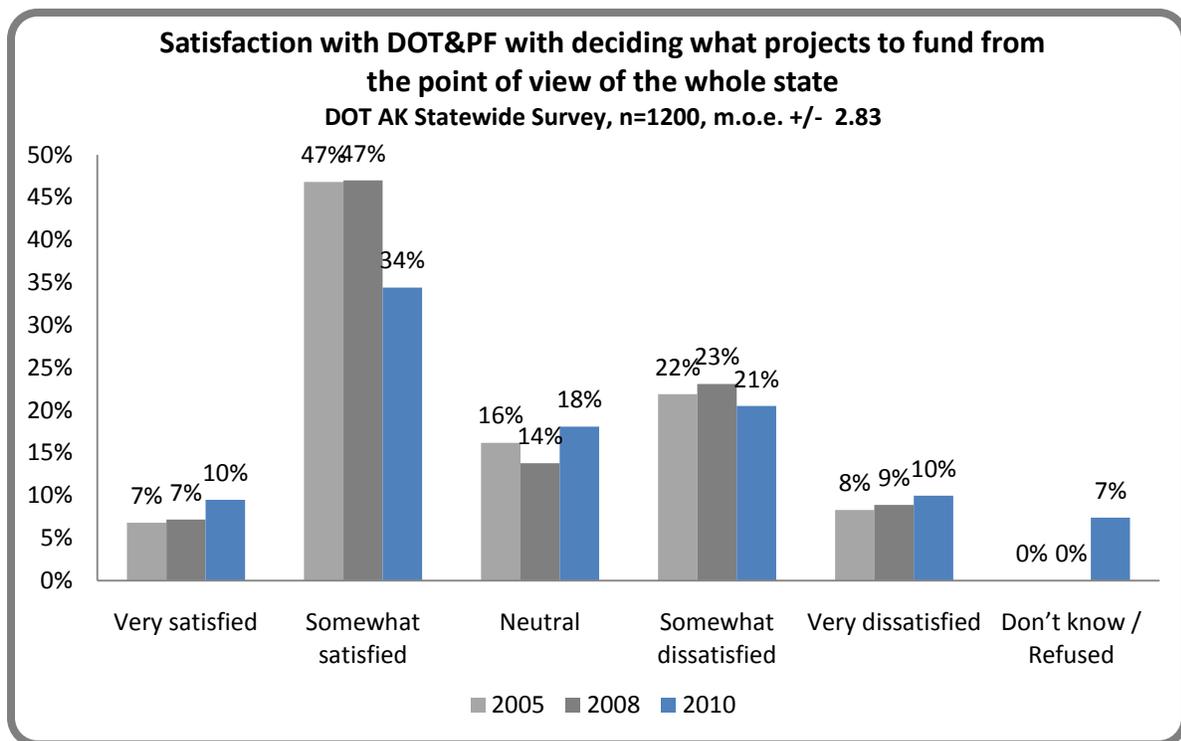


Question 3d Satisfaction with deciding what projects to fund – statewide

Q3. Would you say you are satisfied or not satisfied with the DOT&PF in the following aspects? (and is that very or just somewhat satisfied/dissatisfied?)

Deciding what projects to fund from the point of view of the whole state. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

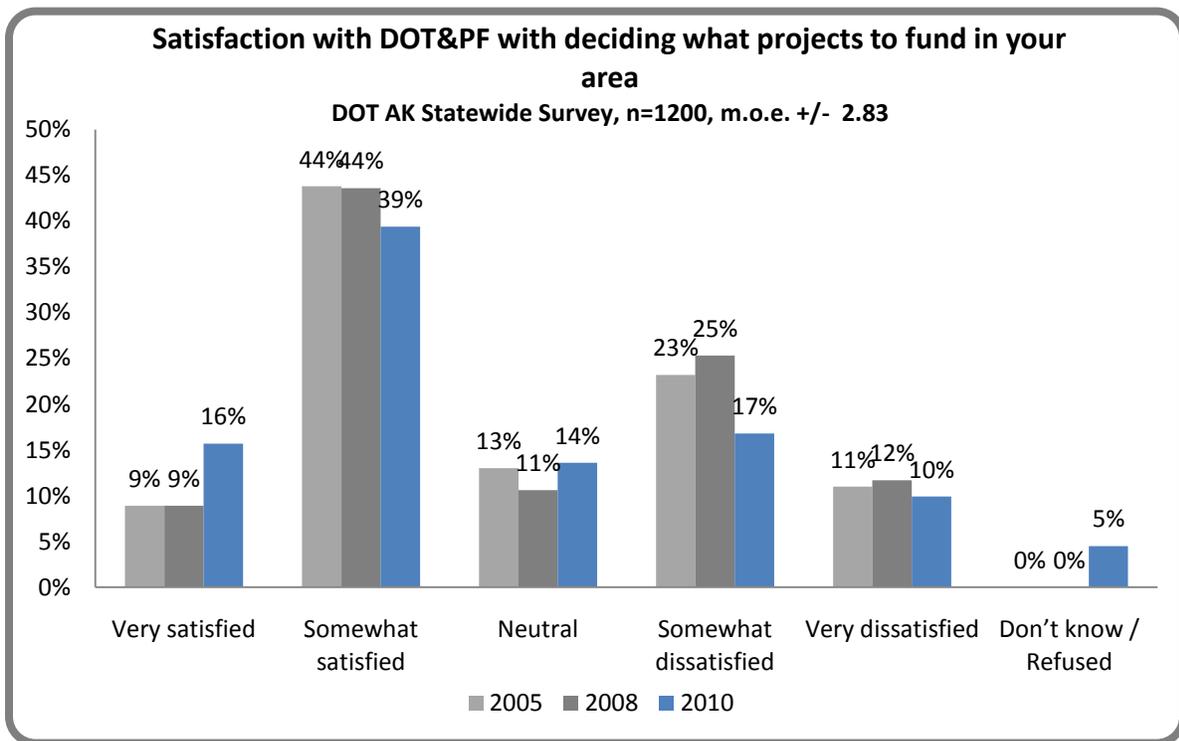


Question 3e Satisfaction with deciding what projects to fund – locally

Q3. Would you say you are satisfied or not satisfied with the DOT&PF in the following aspects? (and is that very or just somewhat satisfied/dissatisfied?)

Deciding what projects to fund in your area: Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)



Question 4 Times traveled by road more than 50 miles

Q4. In the past 12 months, how many times have you traveled by road more than 50 miles from your home?

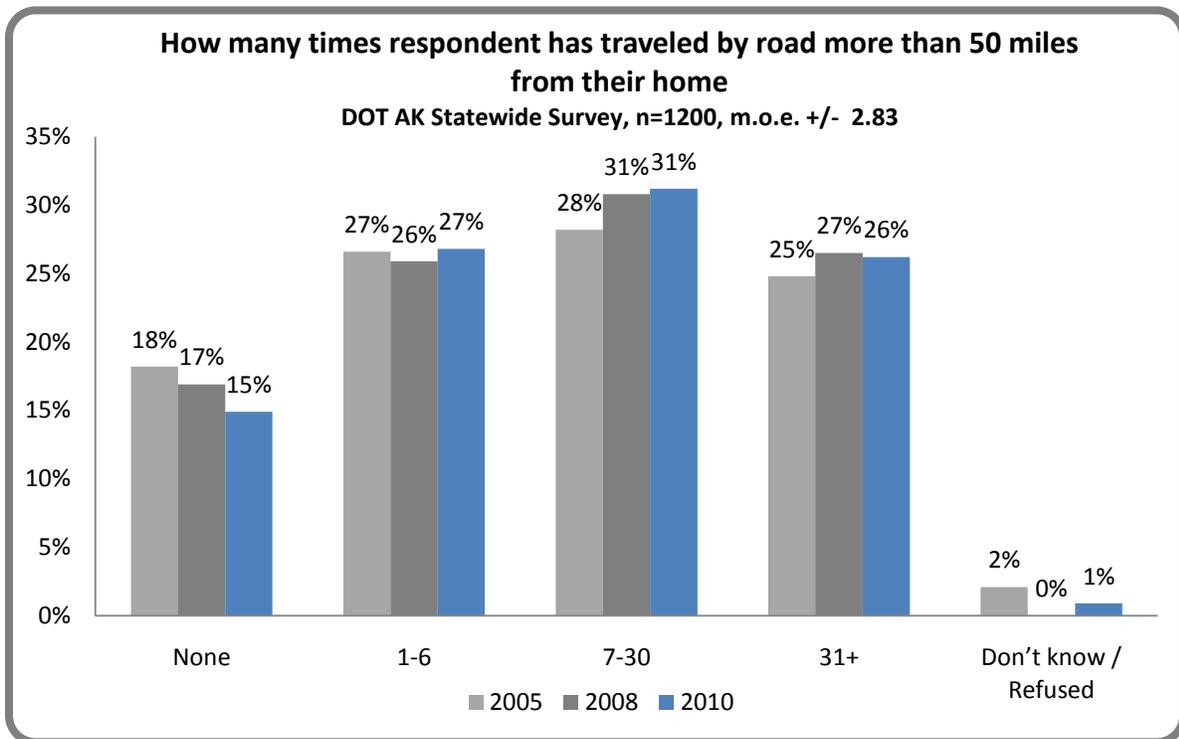
None

1-6

7-30

31+

Don't know / Refused (do not read)

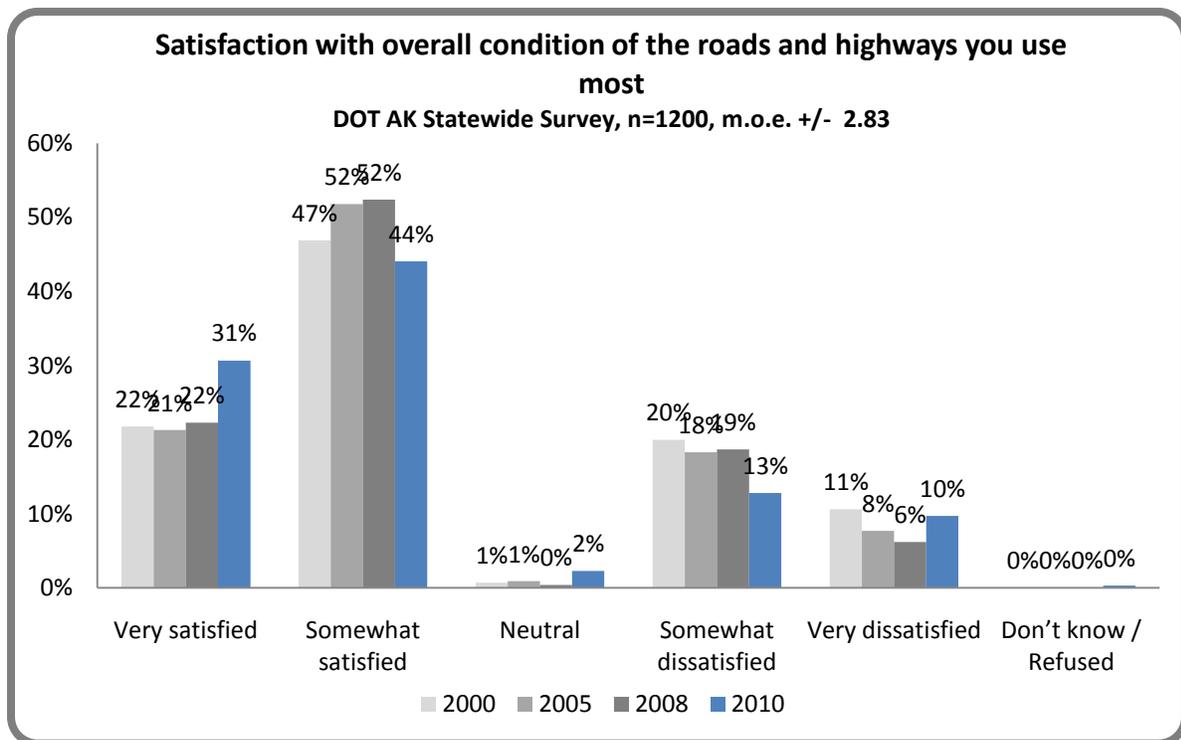


Question 5 Satisfaction with overall condition of road & highways used most

Q5. Would you say you are satisfied or not satisfied with the overall condition of the road and highways you use most in Alaska? (and is that very or just somewhat satisfied or dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

(If answer to Q5 is somewhat or very dissatisfied, ask Q6, otherwise skip to Q7)

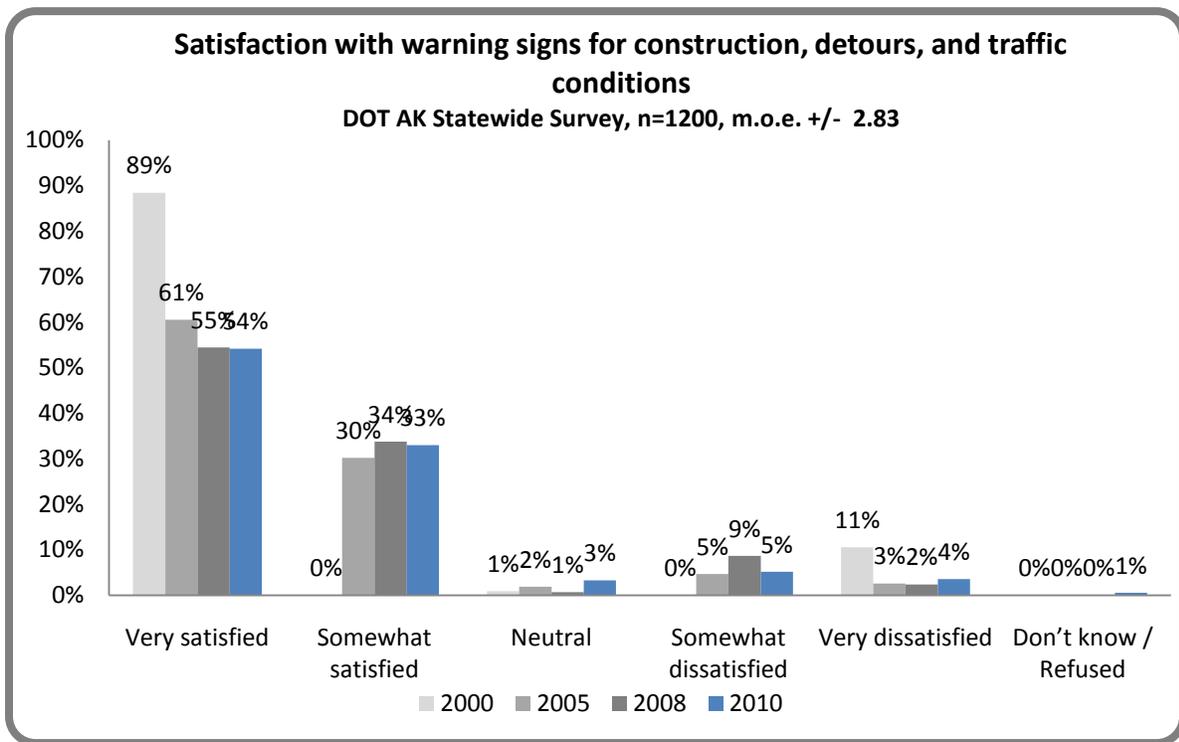


Question 7a Satisfaction with warning signs

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Warning signs for construction, detours, and traffic conditions. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

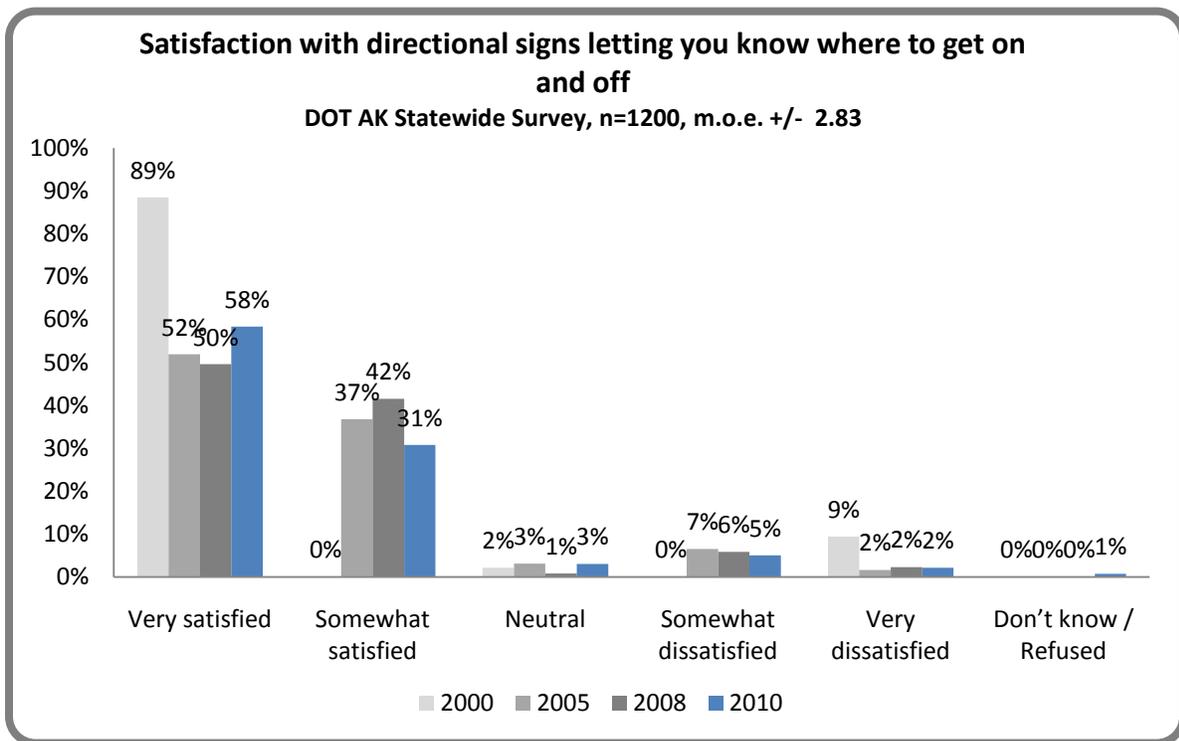


Question 7b Satisfaction with directional signs

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Directional signs letting you know where to get on and off. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

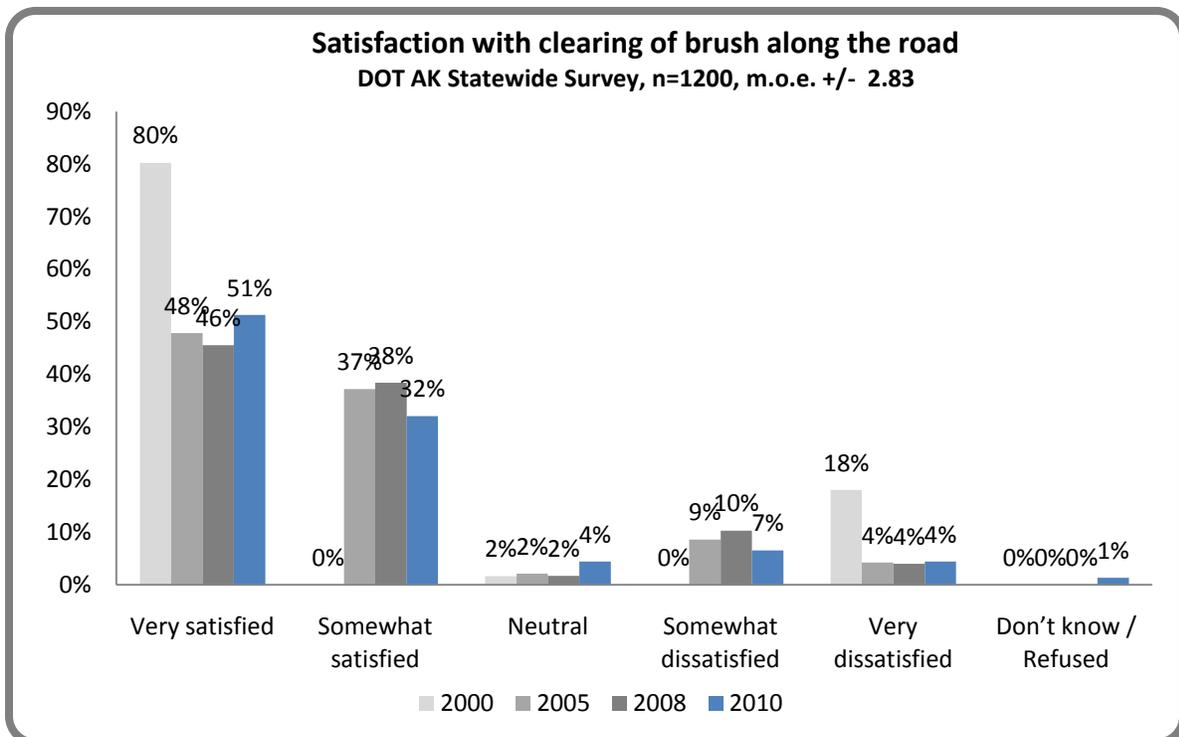


Question 7c Satisfaction with clearing of brush

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Clearing of brush along the roadside. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

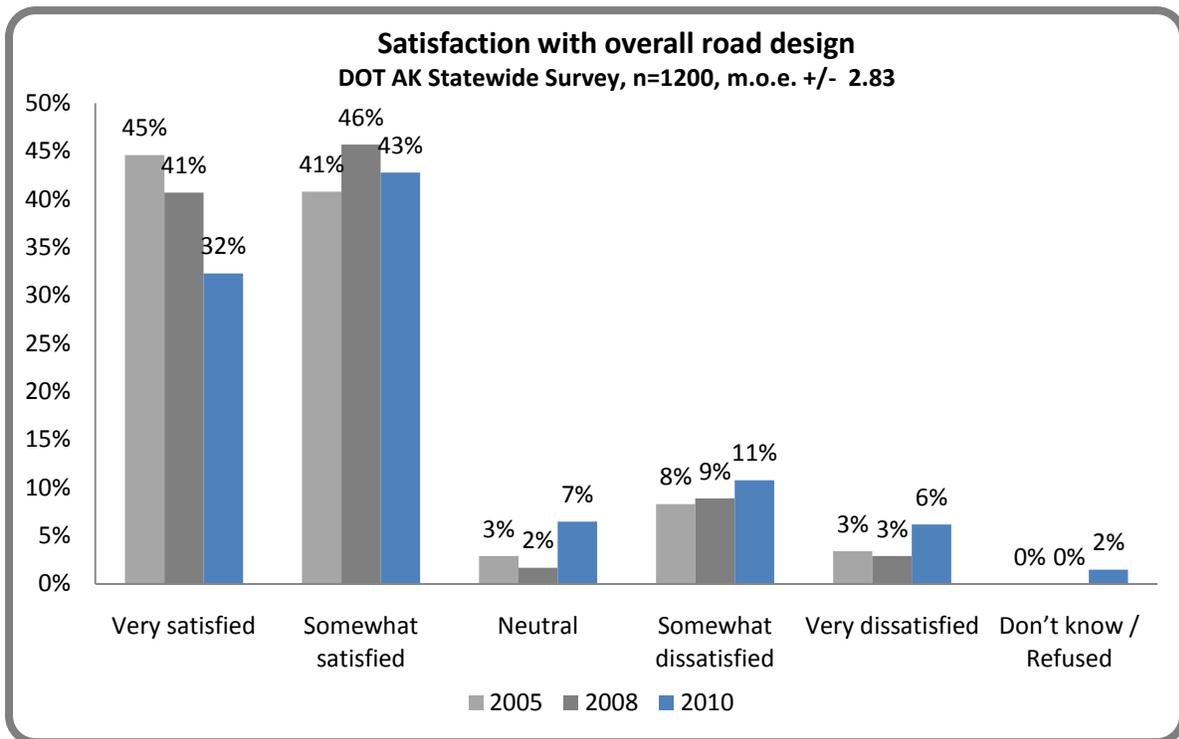


Question 7d Satisfaction with overall road design

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Overall road design. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

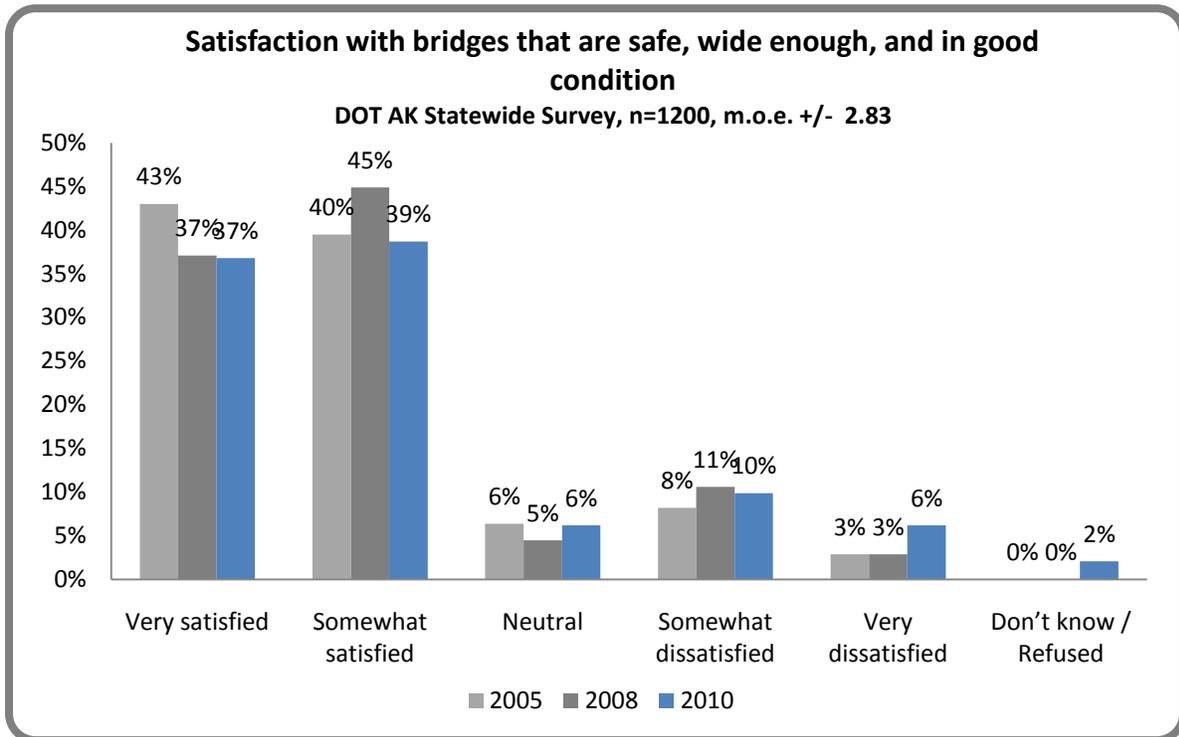


Question 7e Satisfaction with bridges

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Bridges that are safe, wide enough and in good condition. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

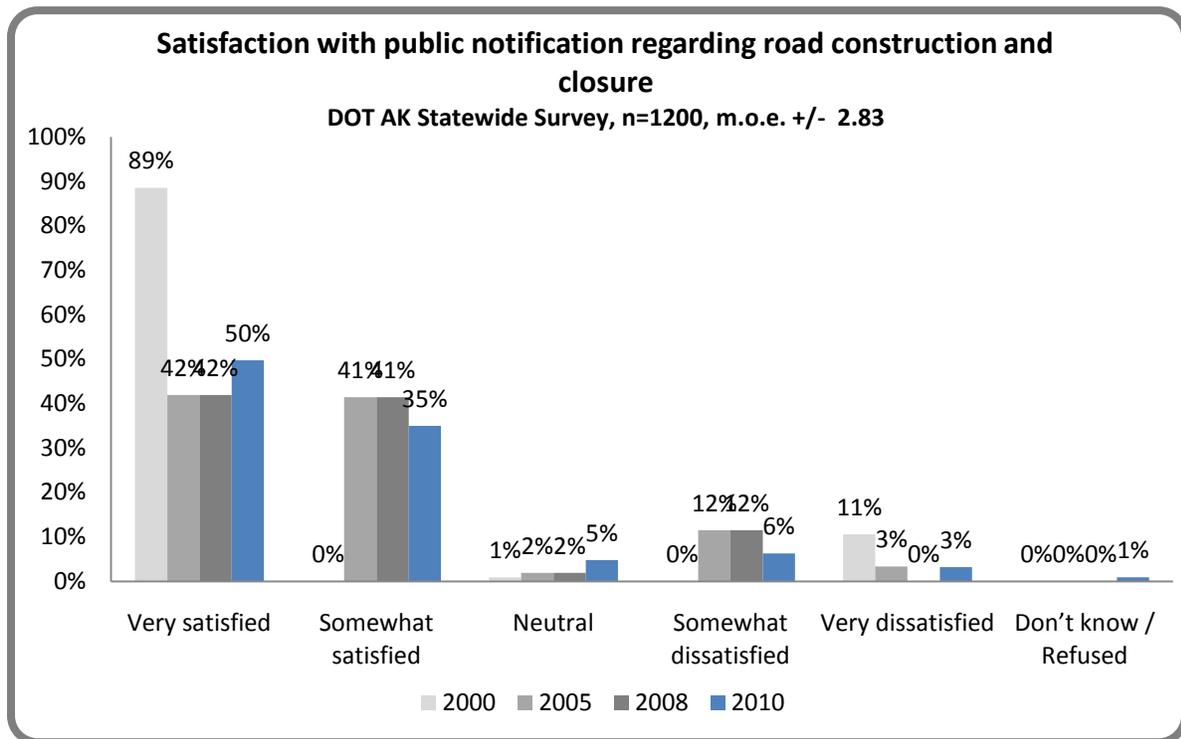


Question 7f Satisfaction with public notification

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Public notification regarding road construction and closure. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

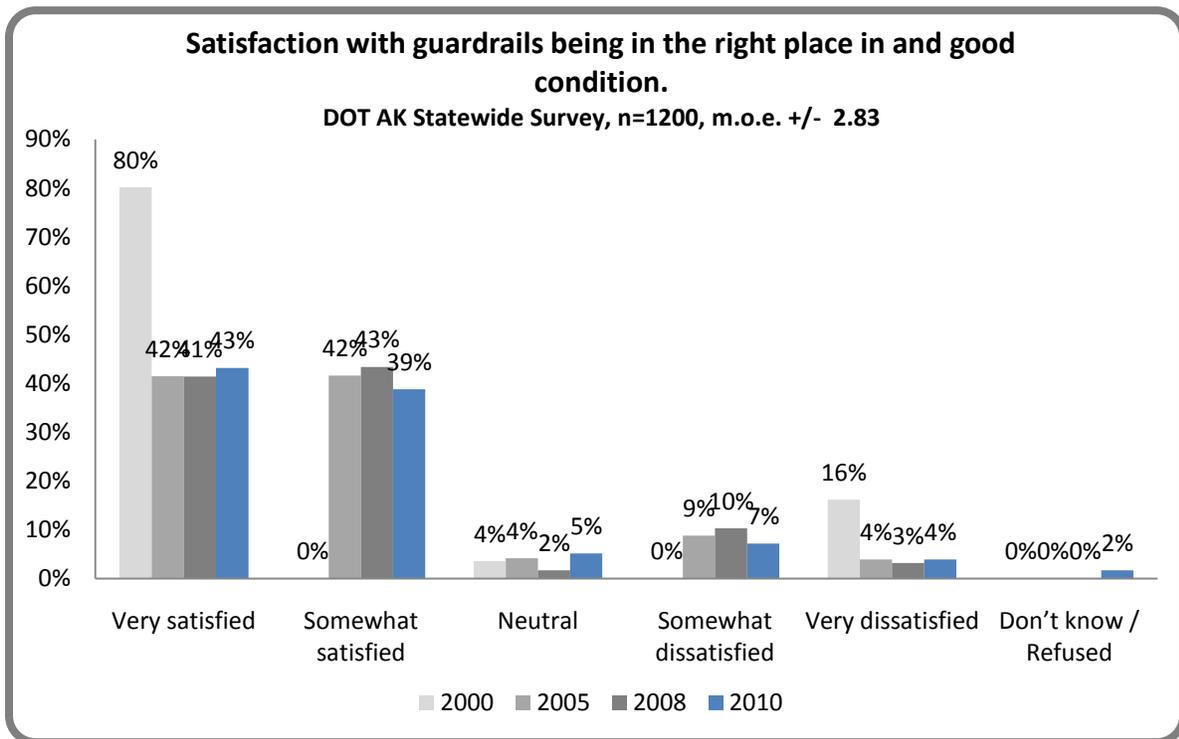


Question 7g Satisfaction with guardrails

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Guardrails being in the right place and in good condition. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

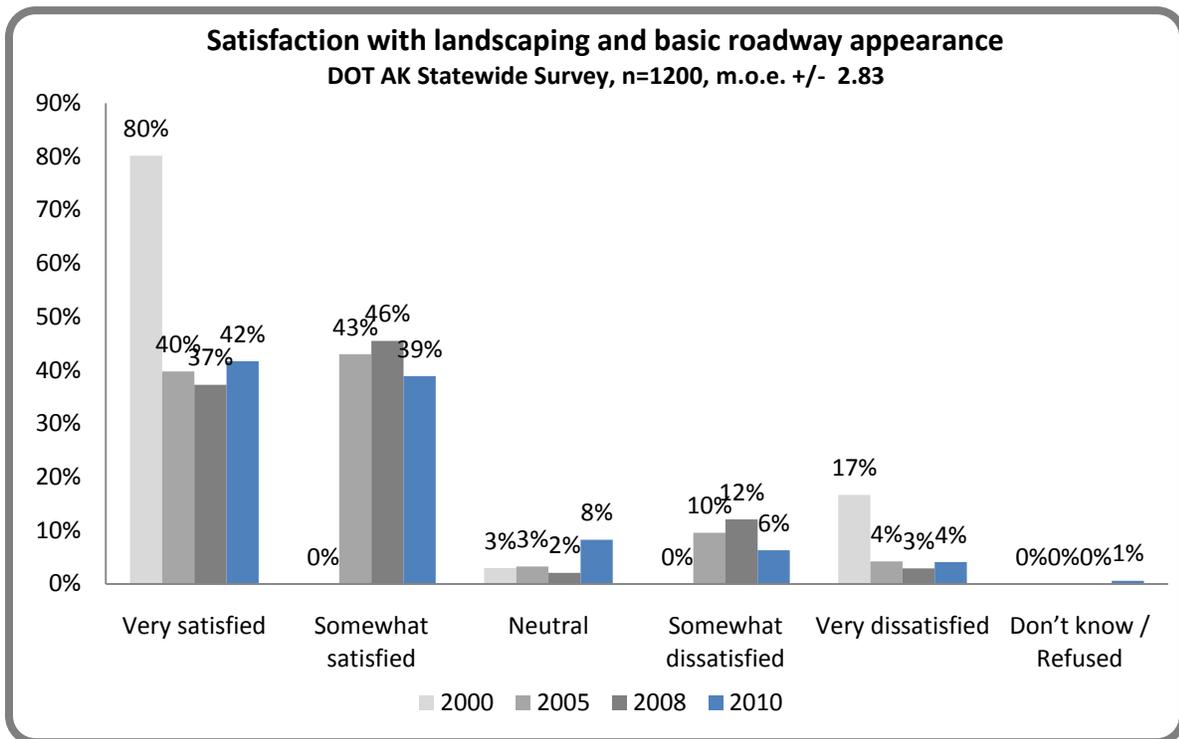


Question 7h Satisfaction with landscaping

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Landscaping and basic roadway appearance. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

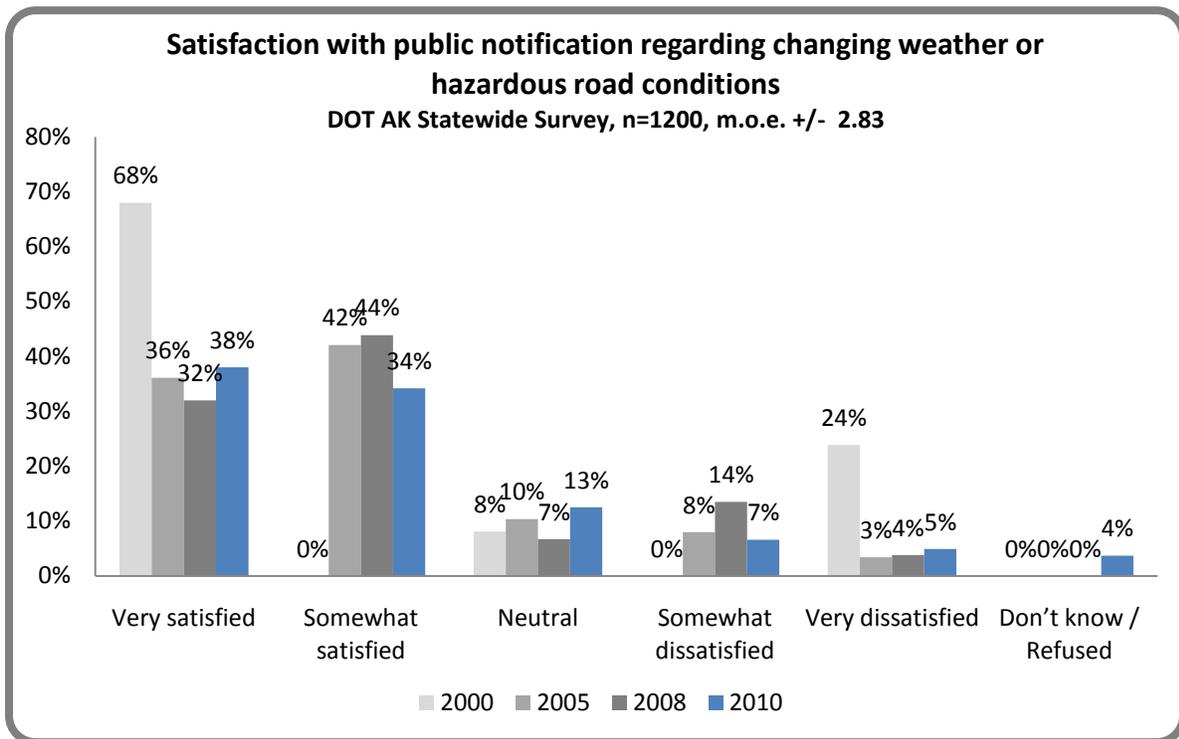


Question 7i Satisfaction with public notification regarding weather

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Public notification regarding changing weather or hazardous road conditions. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

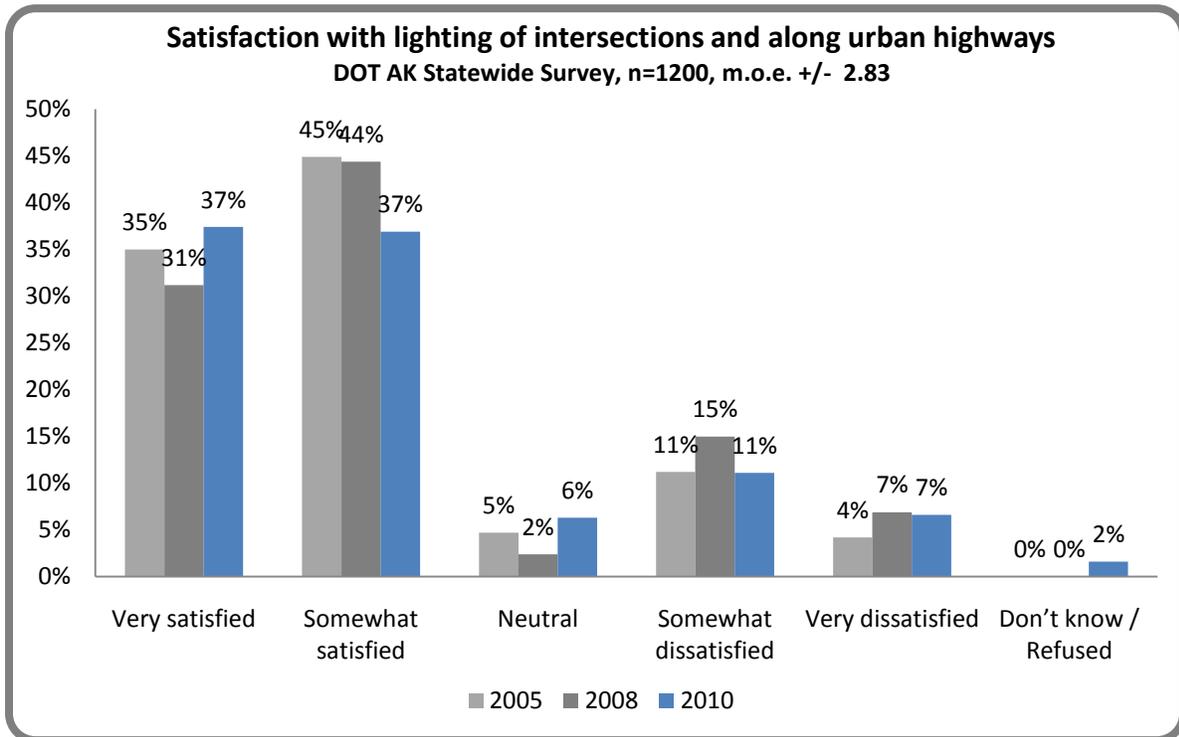


Question 7j Satisfaction with lighting of intersections

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Lighting of intersections and along urban highways. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

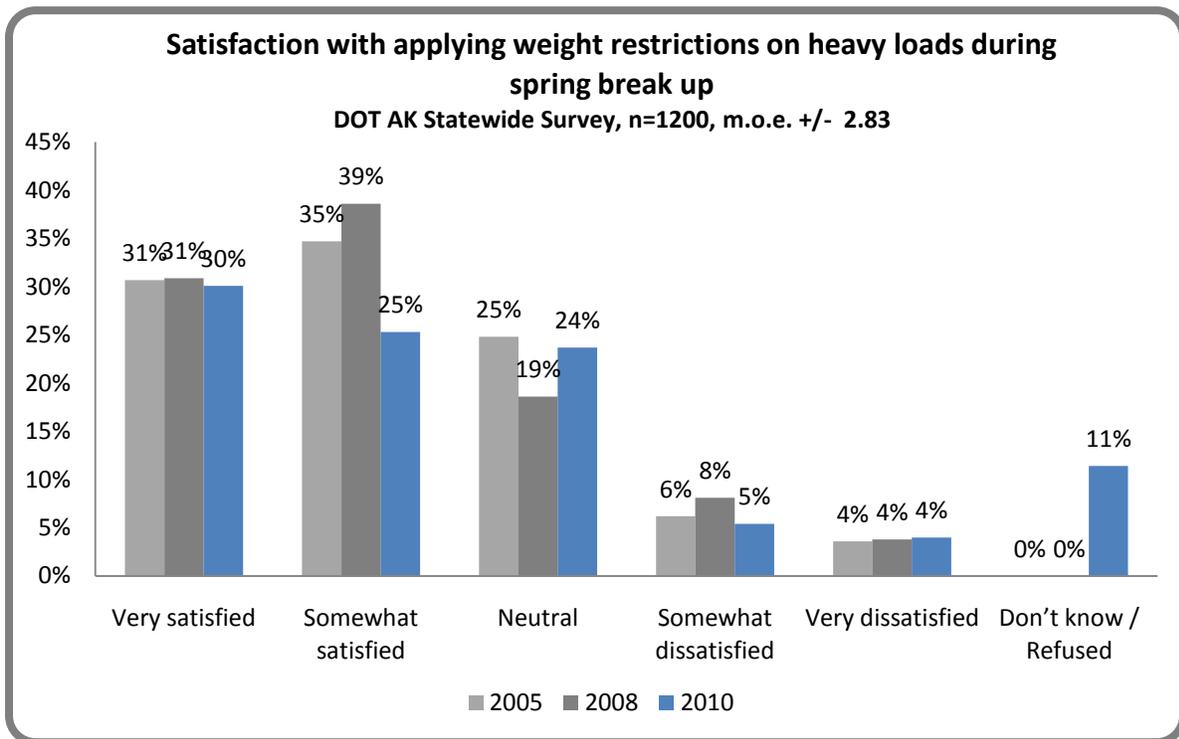


Question 7k Satisfaction with weight restrictions

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Applying weight restrictions on heavy loads during spring break up. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

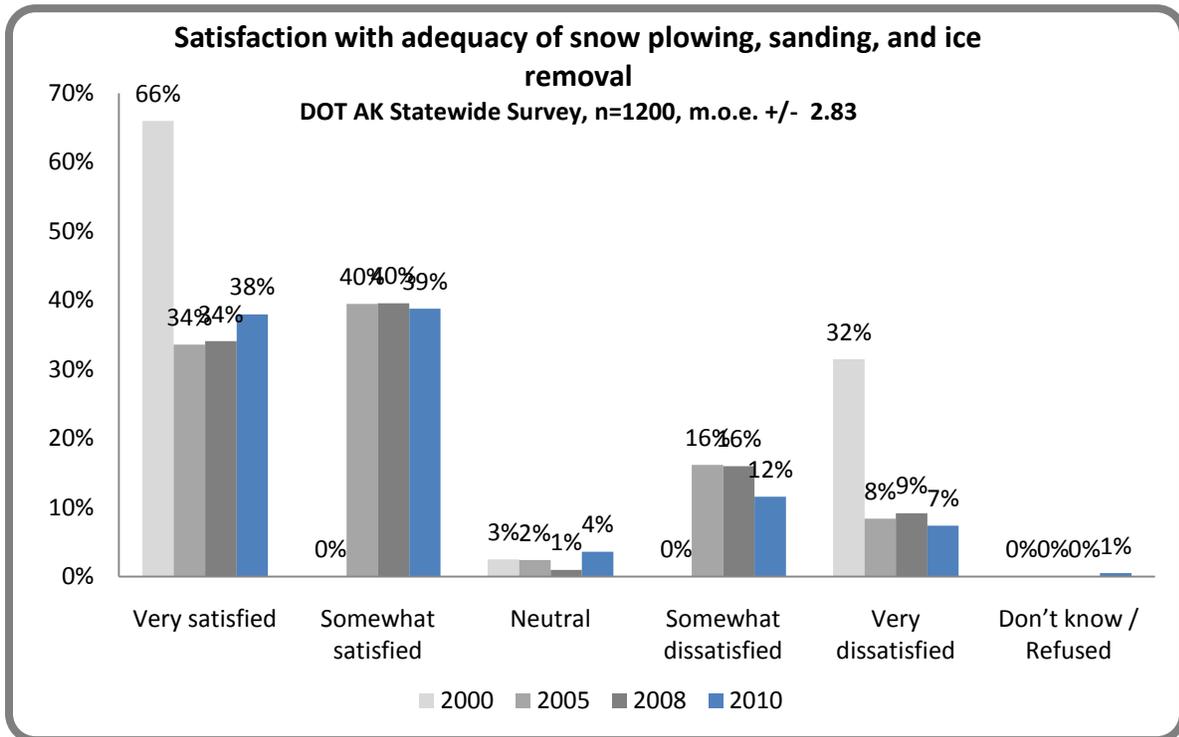


Question 7I Satisfaction with adequacy of snowplowing, etc.

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Adequacy of snow plowing, sanding and ice removal. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

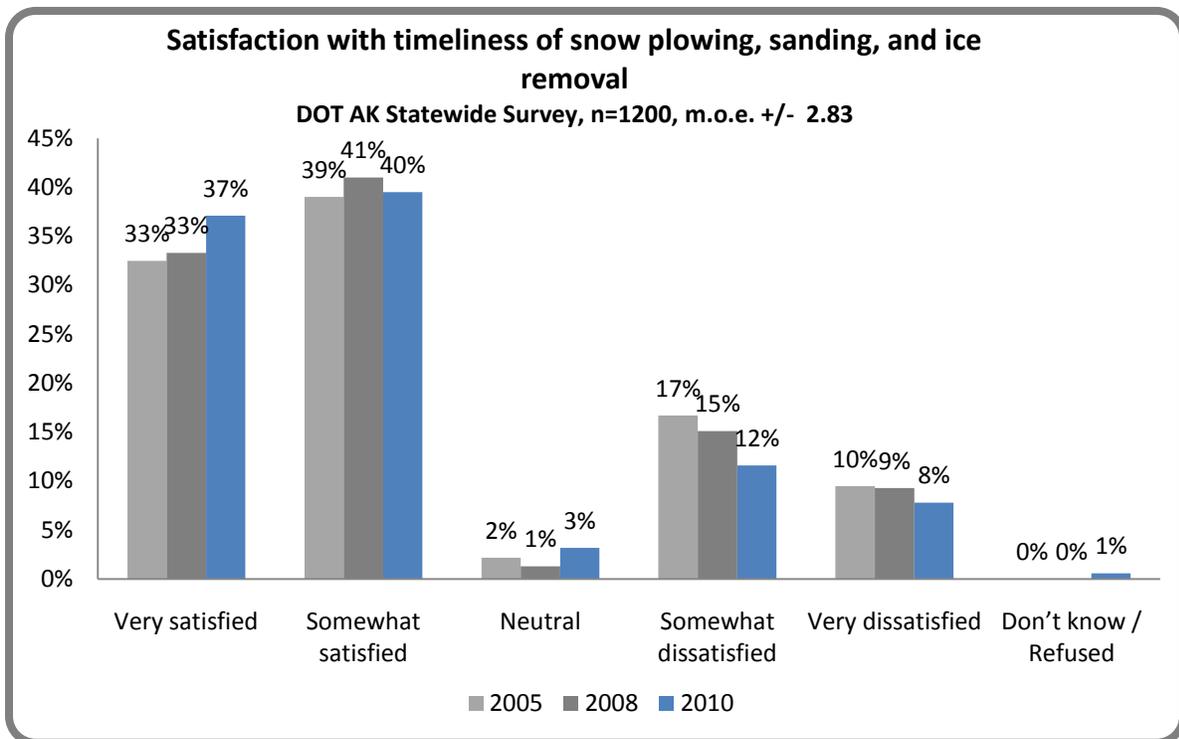


Question 7m Satisfaction with timeliness of snowplowing, etc.

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Timeliness of snow plowing, sanding and ice removal. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

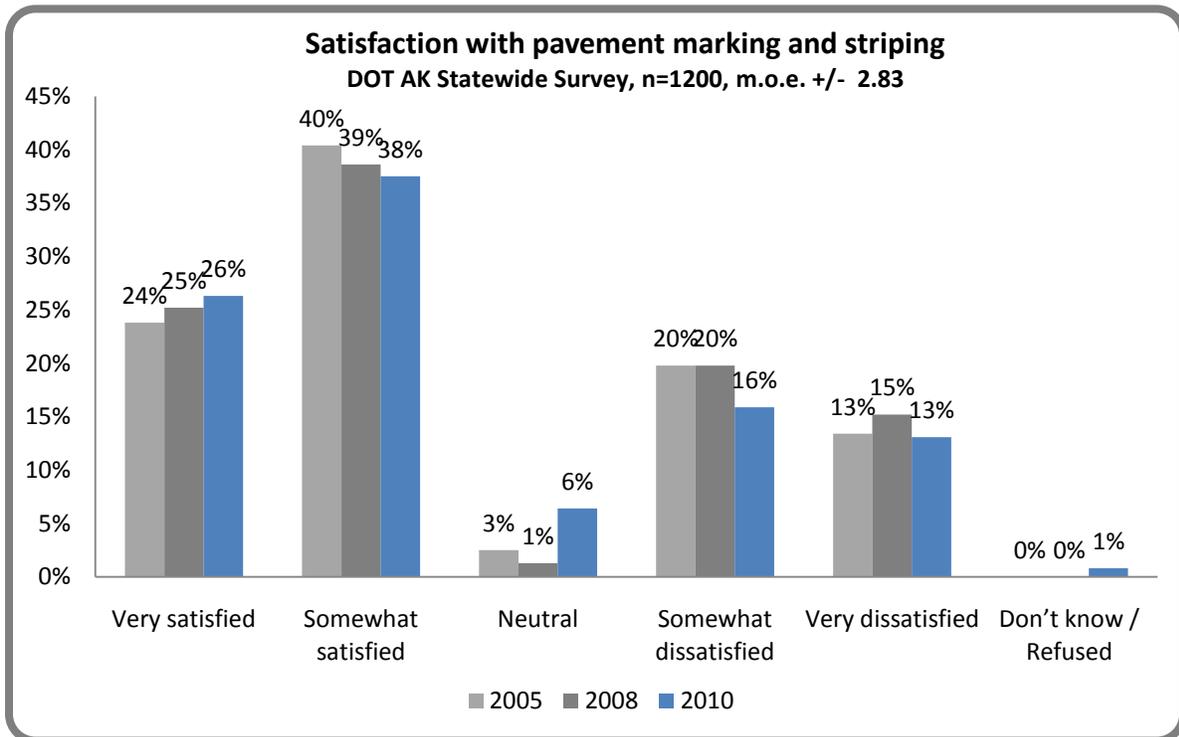


Question 7n Satisfaction with pavement marking

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Pavement marking and striping. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

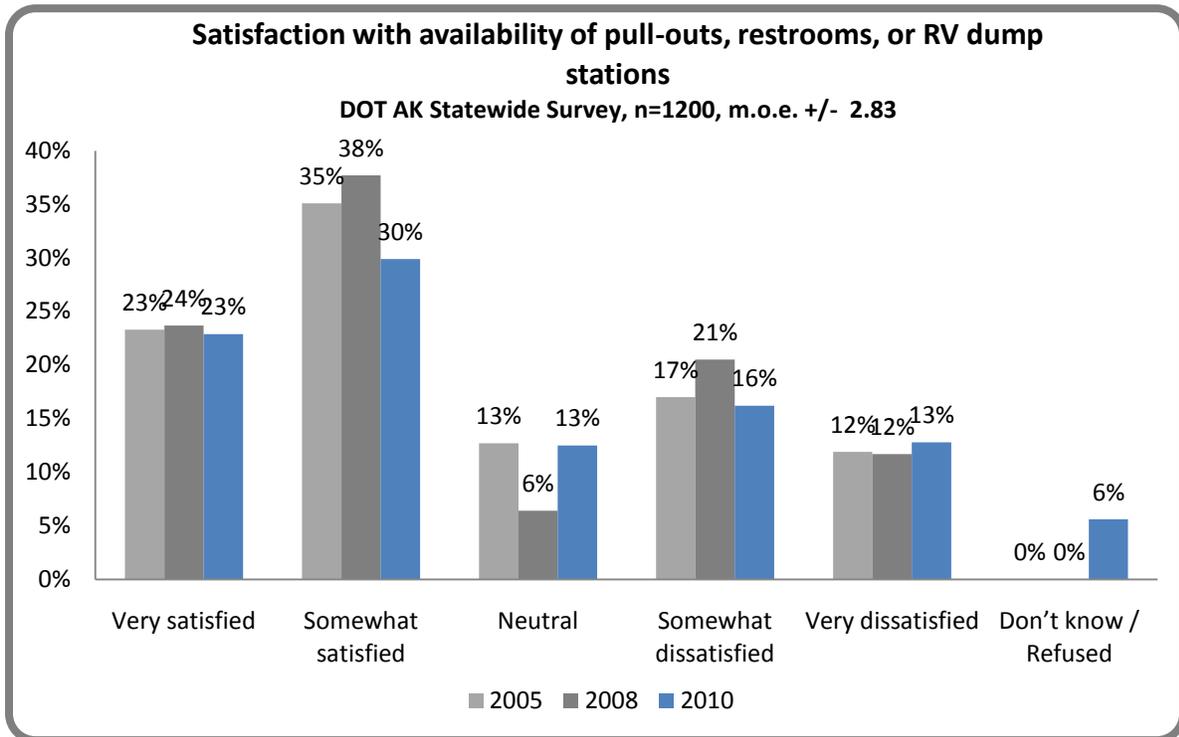


Question 7o Satisfaction with availability of pull-outs, etc.

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Availability of pull-outs, restrooms or RV dump stations. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

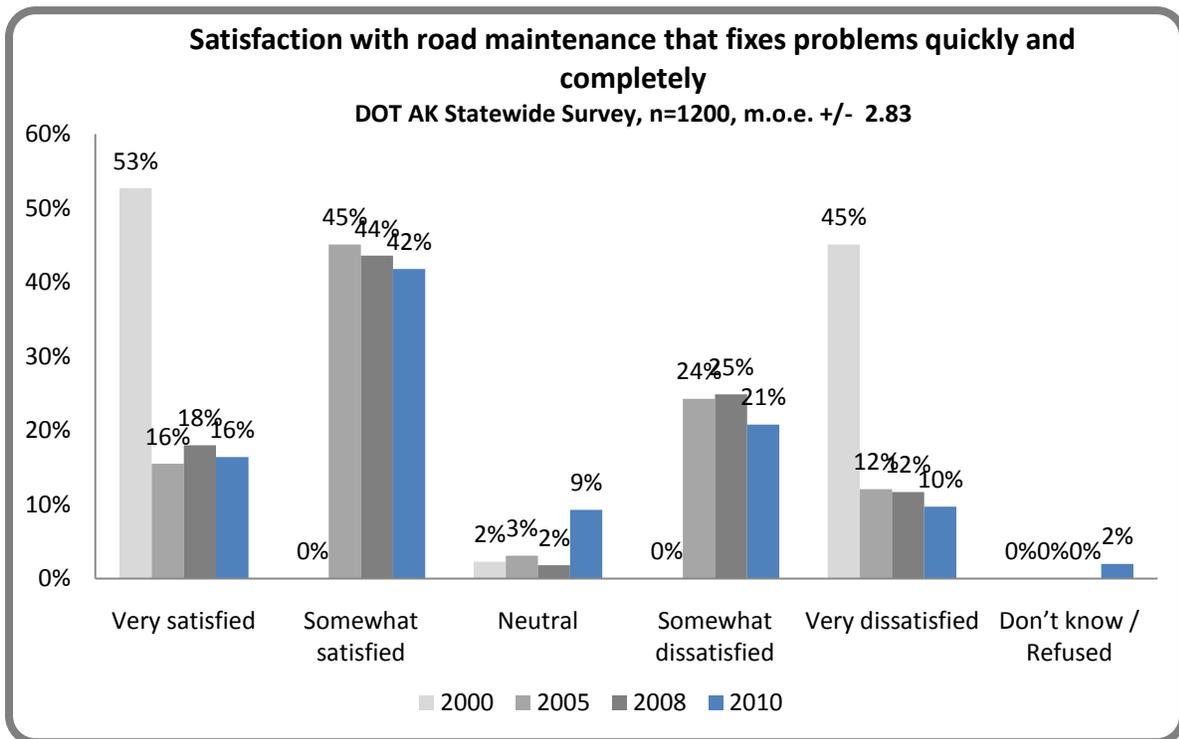


Question 7p Satisfaction with road maintenance –quickly & completely

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Road maintenance that fixes problems quickly and completely. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

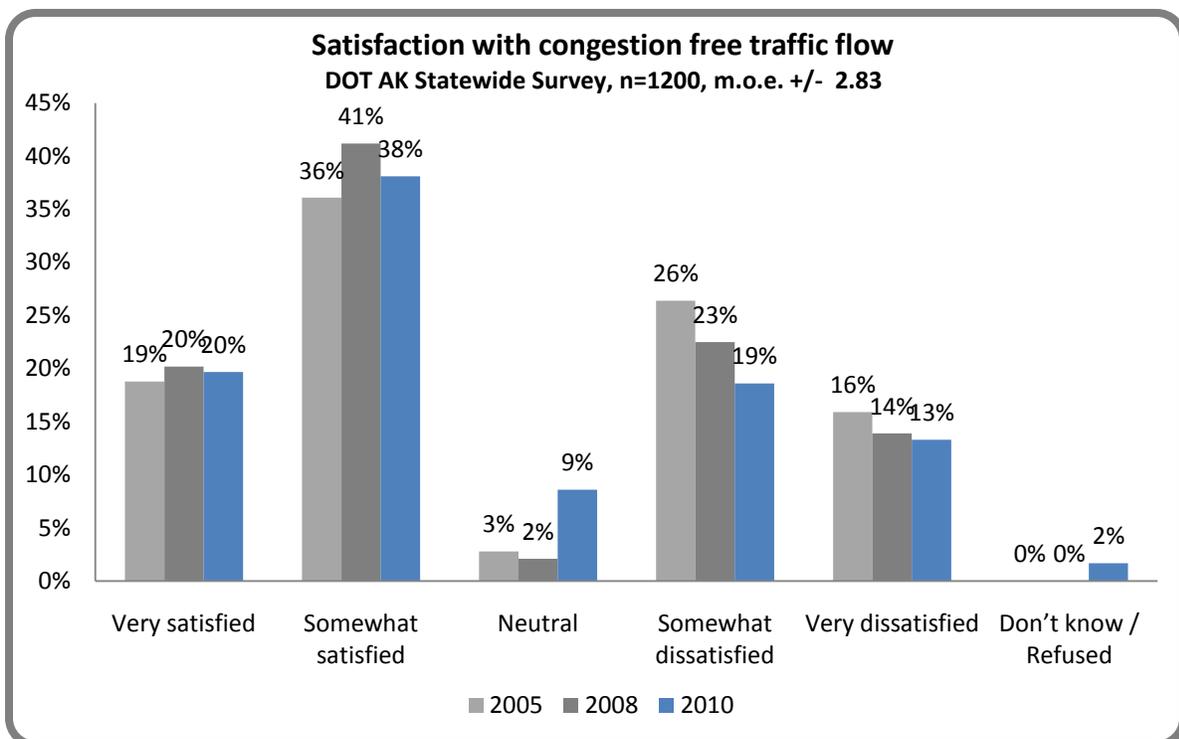


Question 7q Satisfaction with congestion free traffic flow

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Congestion-free traffic flow. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

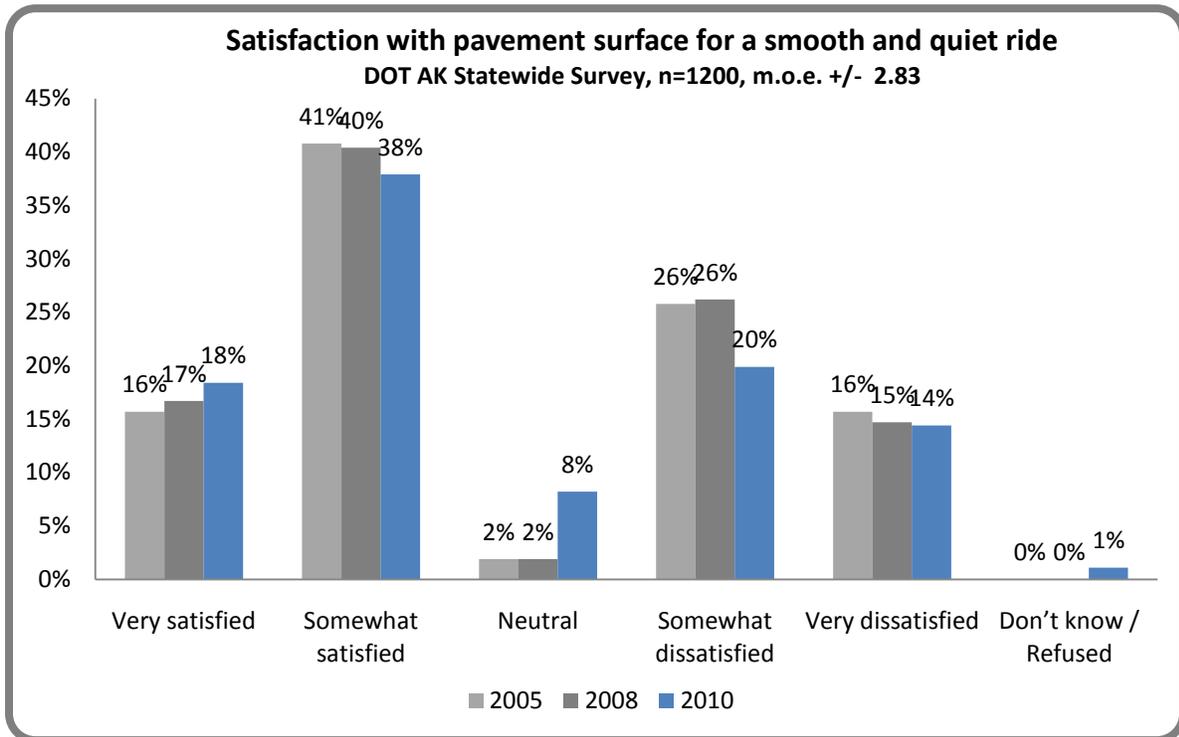


Question 7r Satisfaction with pavement surface

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Pavement surface for a smooth and quiet ride. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

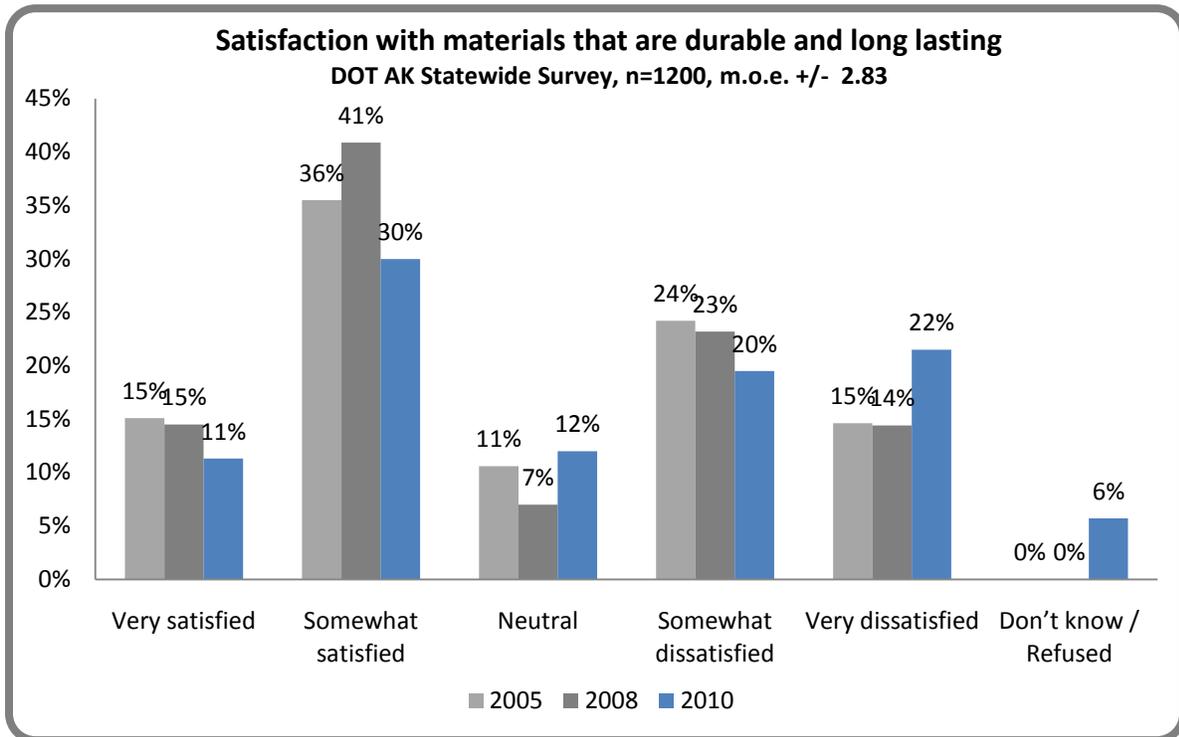


Question 7s Satisfaction with materials

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Materials that are durable and long-lasting. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)

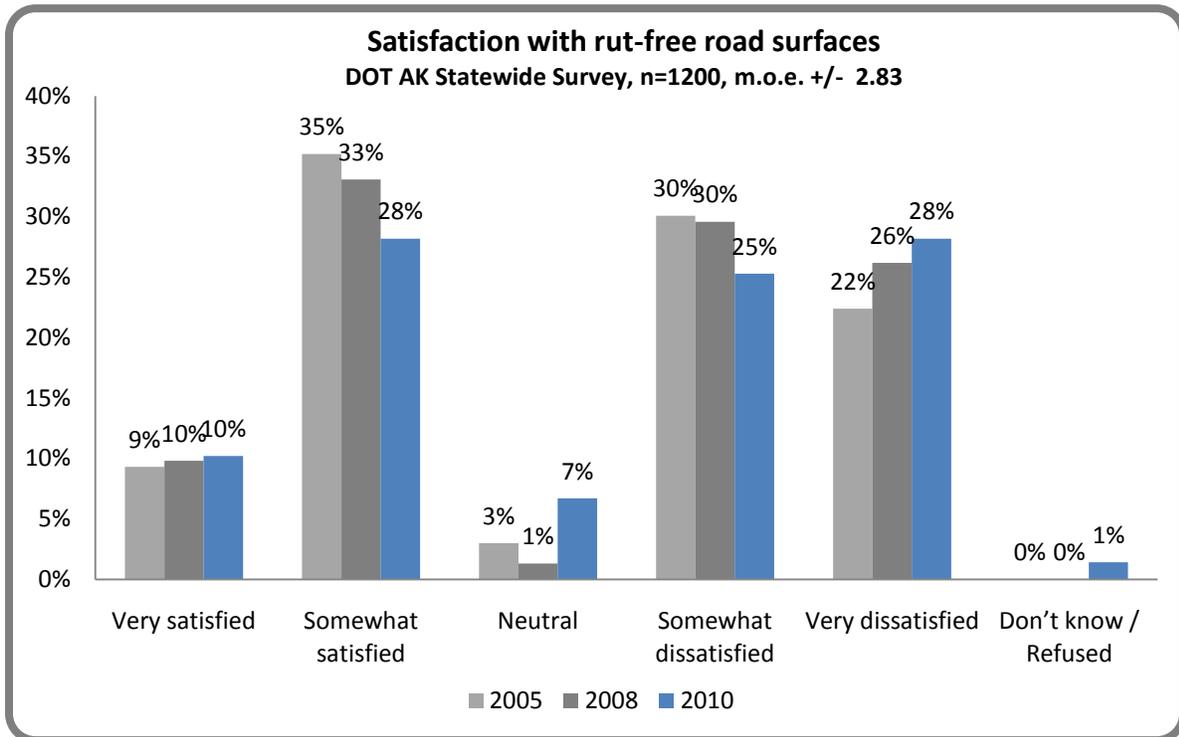


Question 7t Satisfaction with rut-free road surfaces

Q7. Would you say you are satisfied or not satisfied with the following items related to roads and highways? (And is that very or just somewhat satisfied/dissatisfied?)

Rut-free road surfaces. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

1. Very satisfied
2. Somewhat satisfied
3. Neutral (do not read)
4. Somewhat dissatisfied
5. Very dissatisfied
6. Don't know / Refused (do not read)



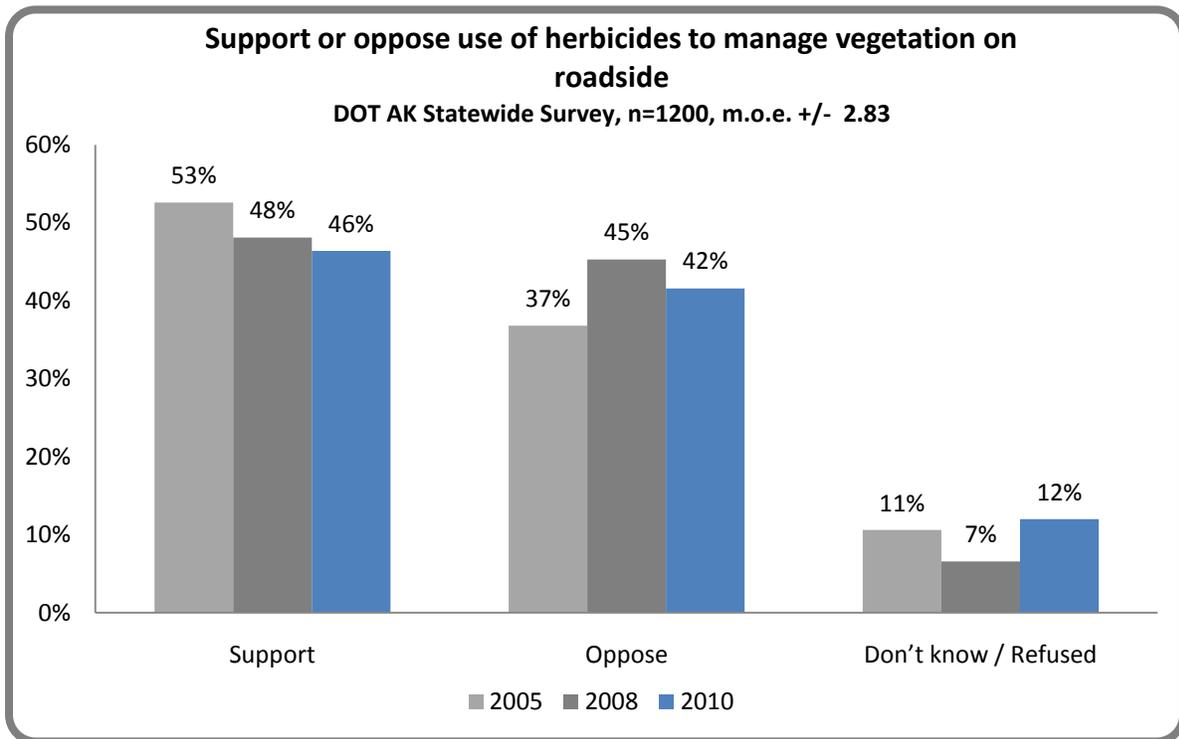
Question 8 Use of herbicides

Do you support or oppose the use of herbicides to manage vegetation on roadsides.

Support

Oppose

Don't know / Refused (do not read)



Question 9a Construction of roads to access resource development

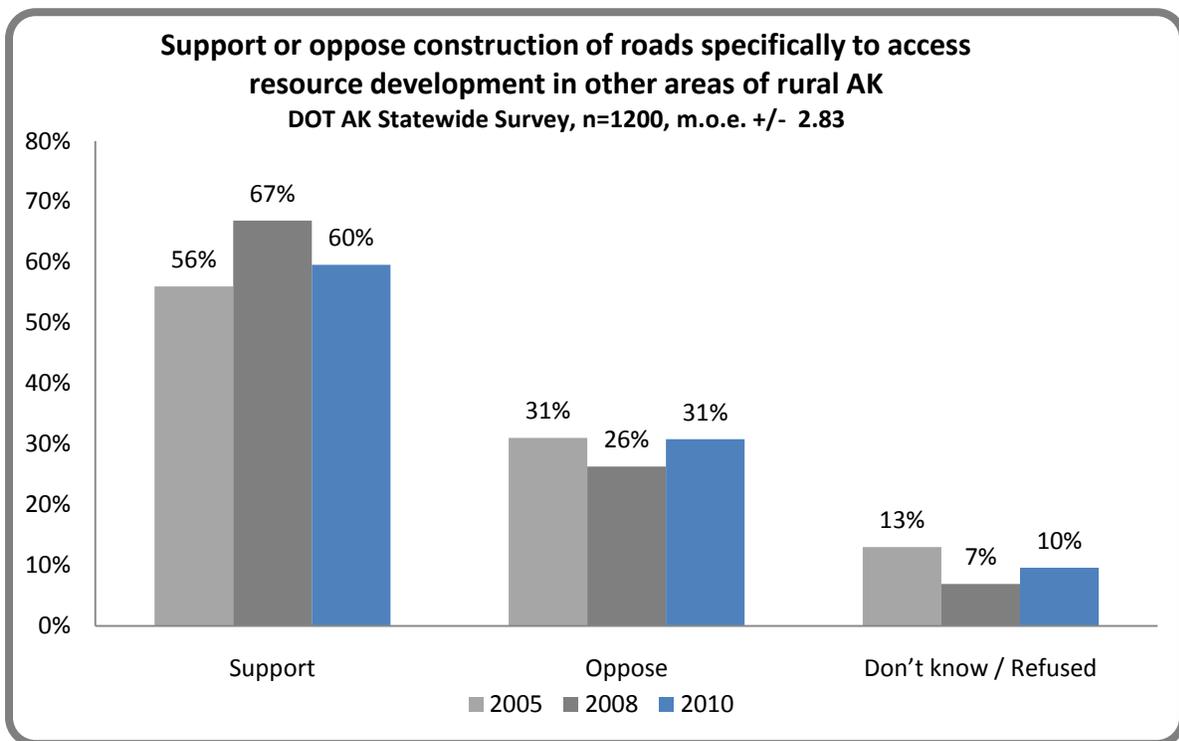
Q9. Do you support or opposed the construction of roads specifically to access resource development:

In other areas of Rural Alaska

Support

Oppose

Don't know / Refused (do not read)



Question 9b Construction of roads specifically to the North Slope

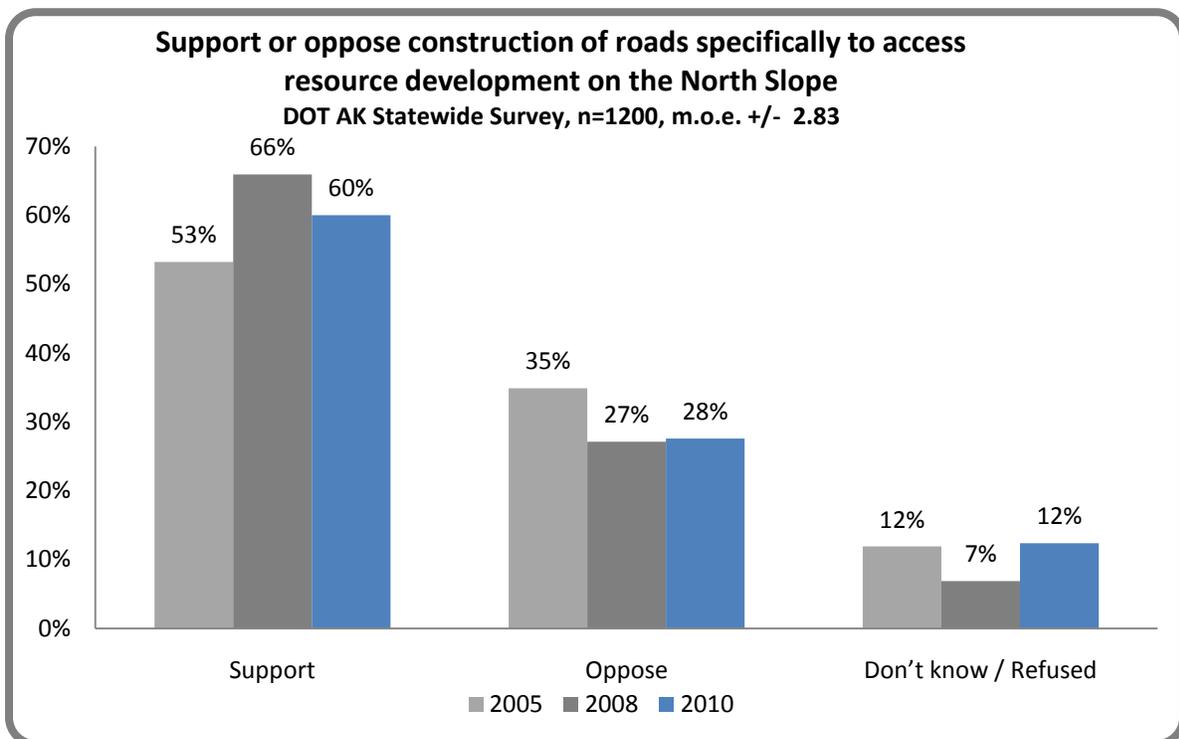
Q9. Do you support or opposed the construction of roads specifically to access resource development:

On the North Slope

Support

Oppose

Don't know / Refused (do not read)



Question 9c Construction of roads specifically to access resource development on the Alaska Peninsula

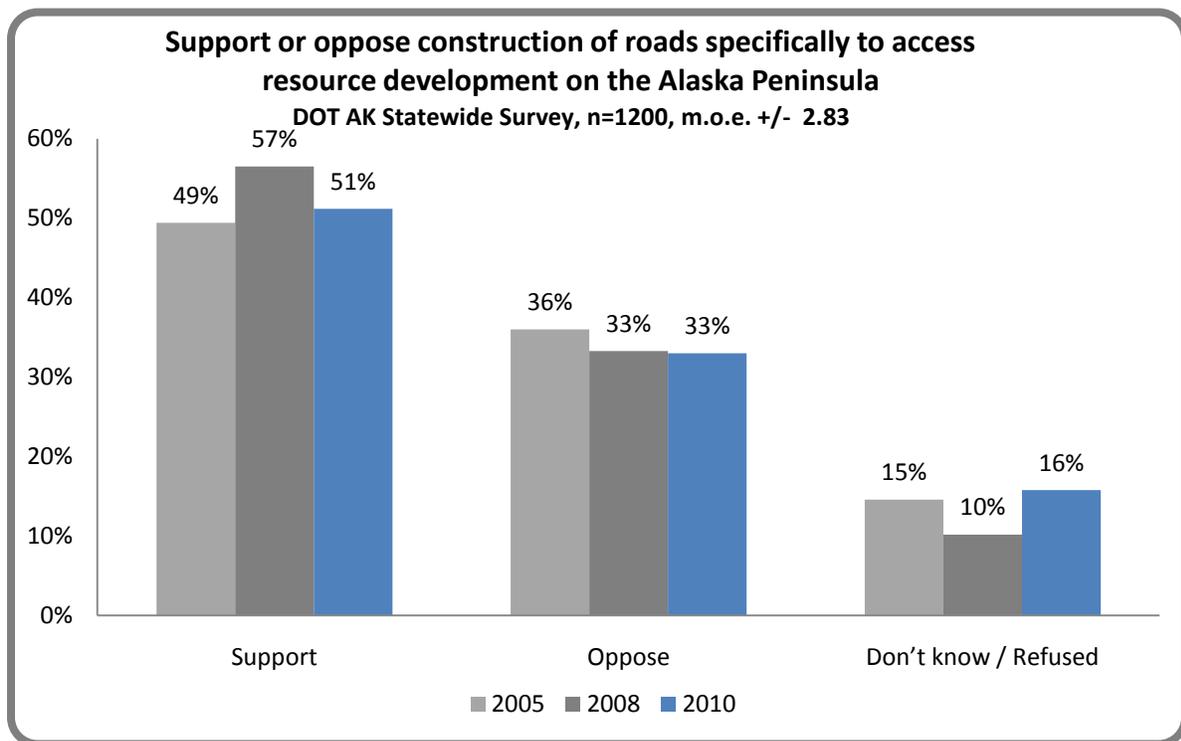
Q9. Do you support or opposed the construction of roads specifically to access resource development:

On the Alaska Peninsula, the peninsula that leads to the Aleutian (pronounced: **ah-LOU-shin**) Chain.

Support

Oppose

Don't know / Refused (do not read)



Question 10 Adequacy of road projects

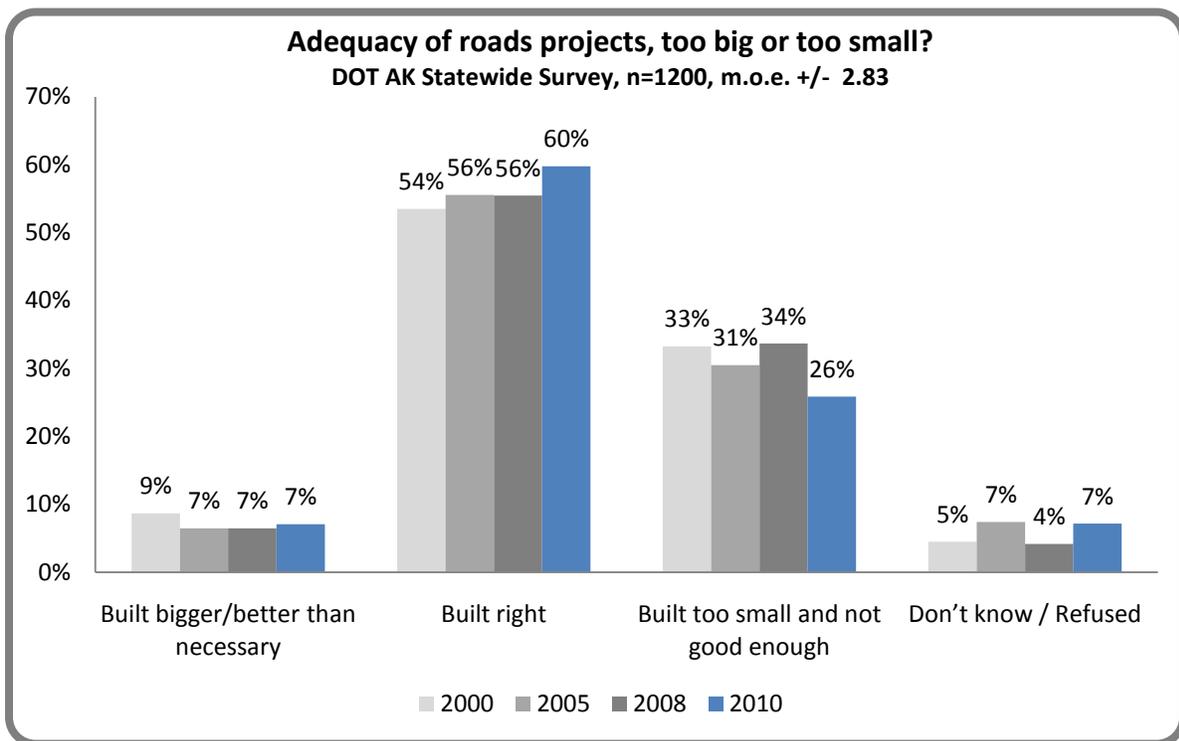
Q10. When the Department of Transportation builds or improves roads and highways, do you feel they build them bigger and better than they need to be built, build them right or build them too small and not as good as they should be.

Build them bigger and better than they need to be built

Build them right

Build them too small and not as good as they should be

Don't know / refused (do not read)



Question 11 Ever used 511

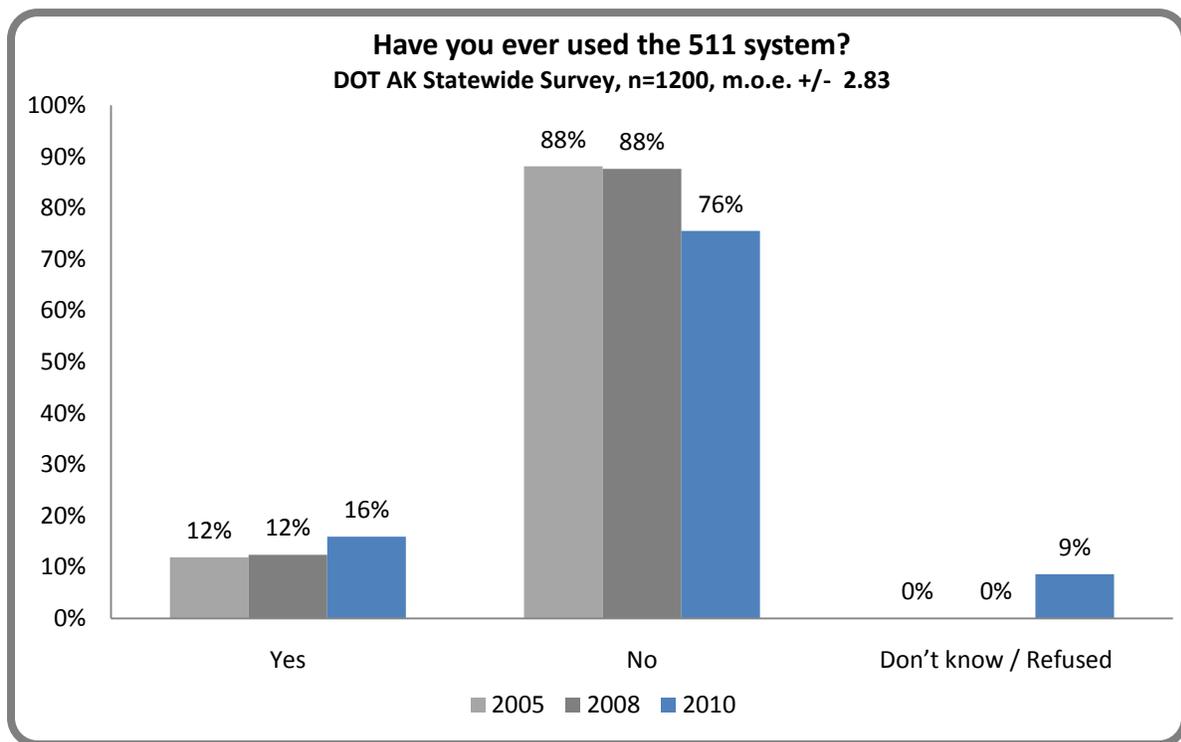
Q11. Have you ever used the 511 system?

Yes

No

Don't know / Refused (do not read)

(If Q11=yes, ask Q12, otherwise skip to Q13)



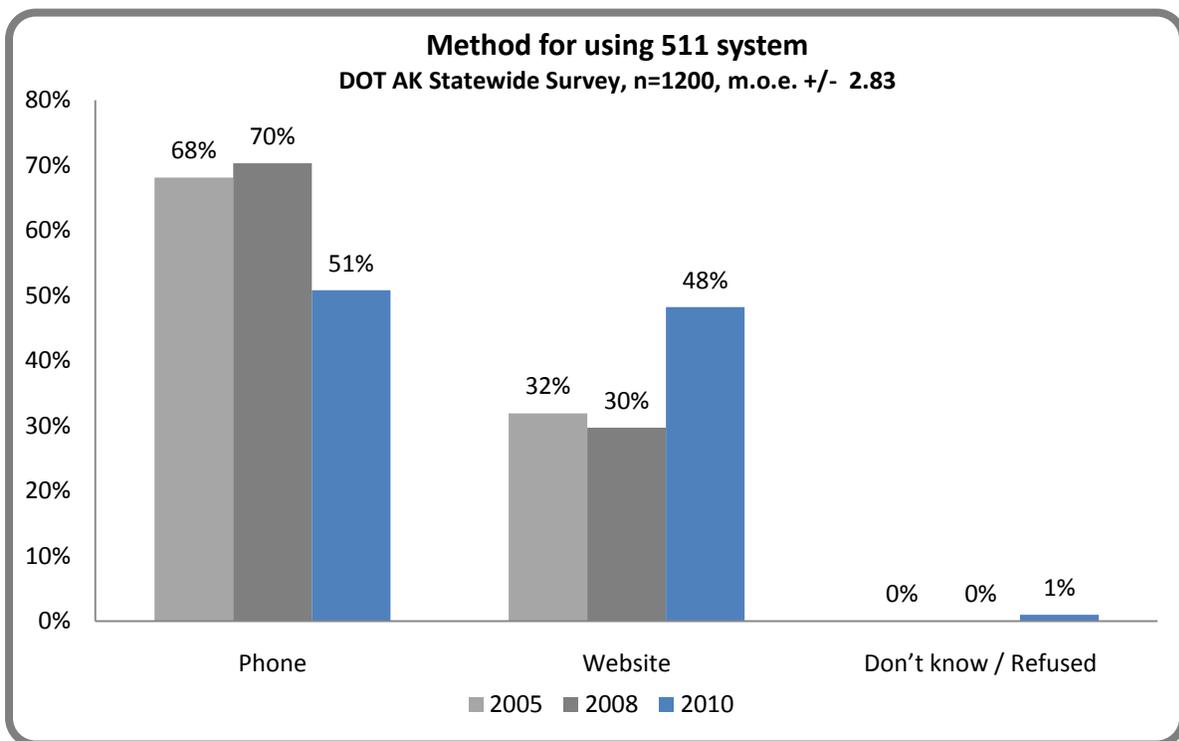
Question 12 Method for using 511

Q12. When you last used the 511 system, did you use it by calling on the phone or by accessing the 511 website?

Phone

Website

Don't know / Refused (do not read)



Question 13 Heard of RWIS

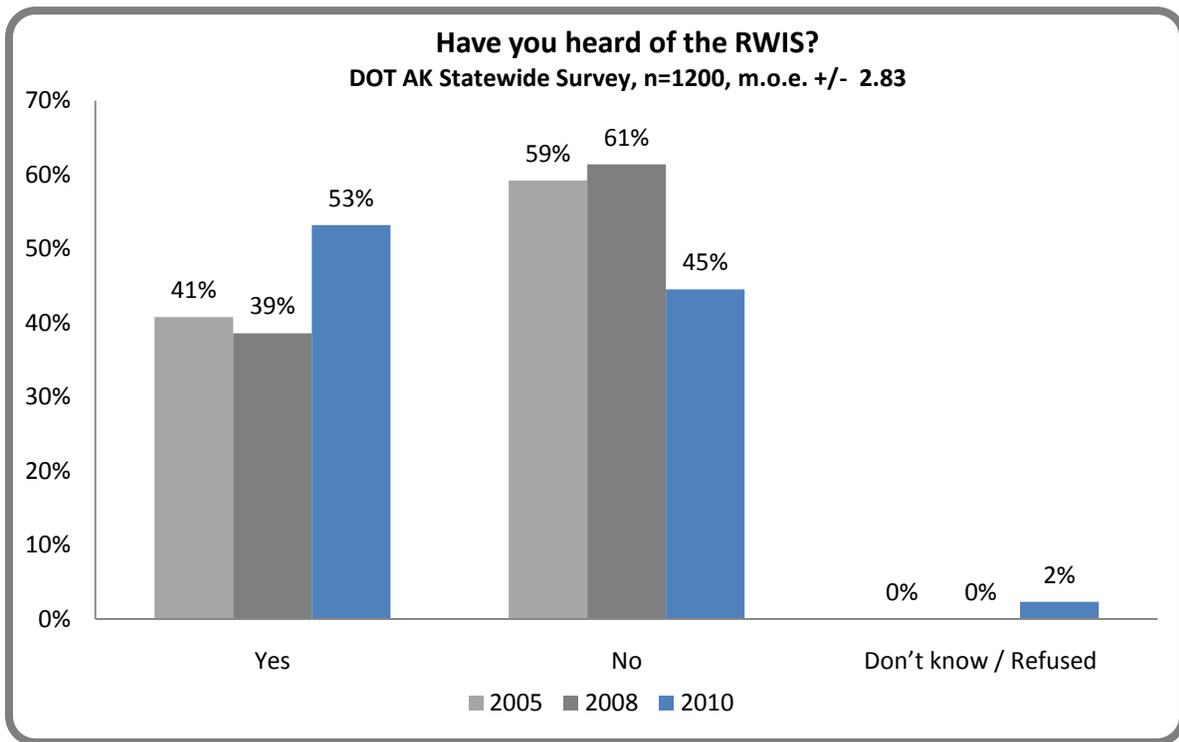
Q13. Have you ever heard of the state's Road Weather Information System or RWIS?

Yes

No

Don't Know / Refused (do not read)

(IF Q13=yes, ask Q14, otherwise skip to Q15)



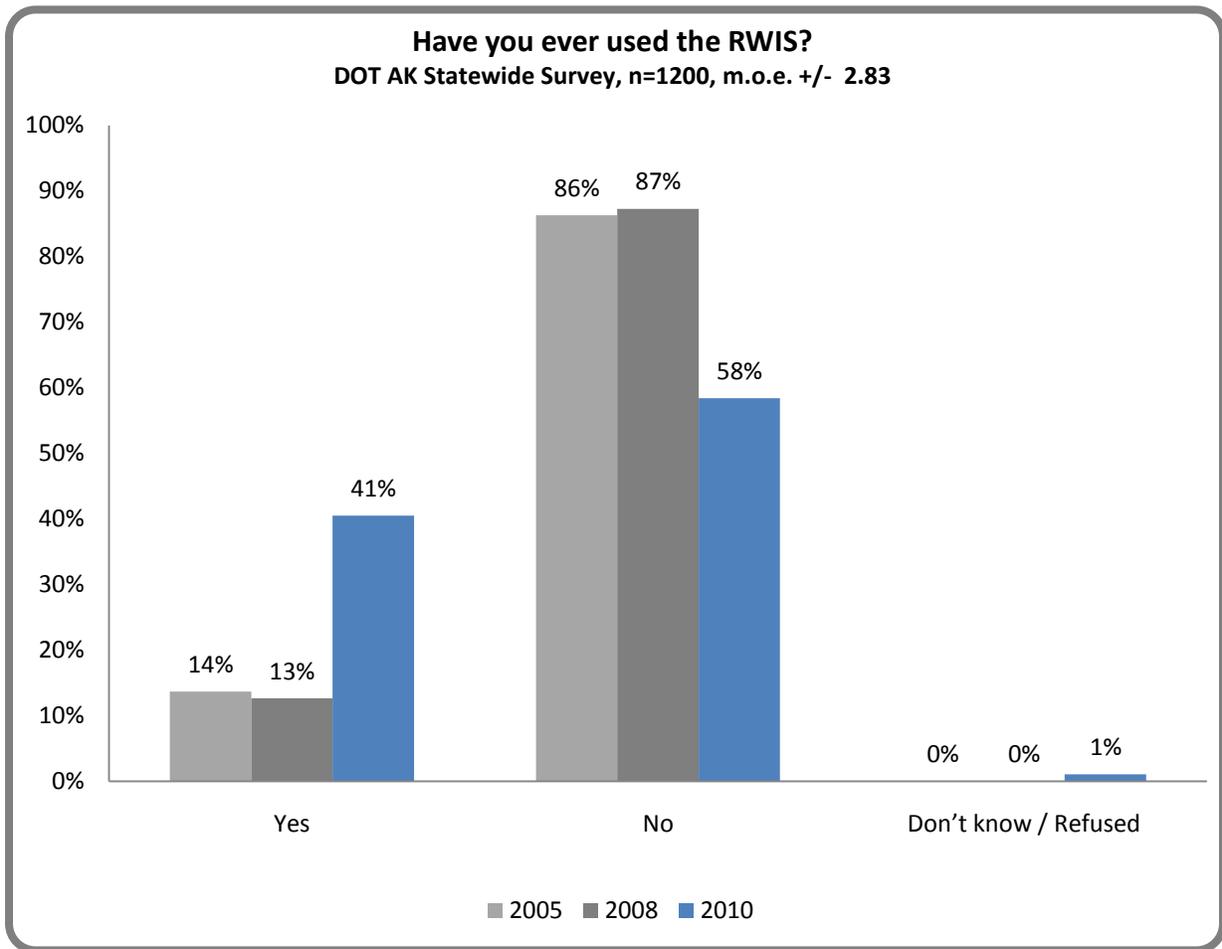
Question 14 Used RWIS

Q14. Have you ever used RWIS?

Yes

No

Don't Know / Refused (do not read)



Question 15 Accessed the website

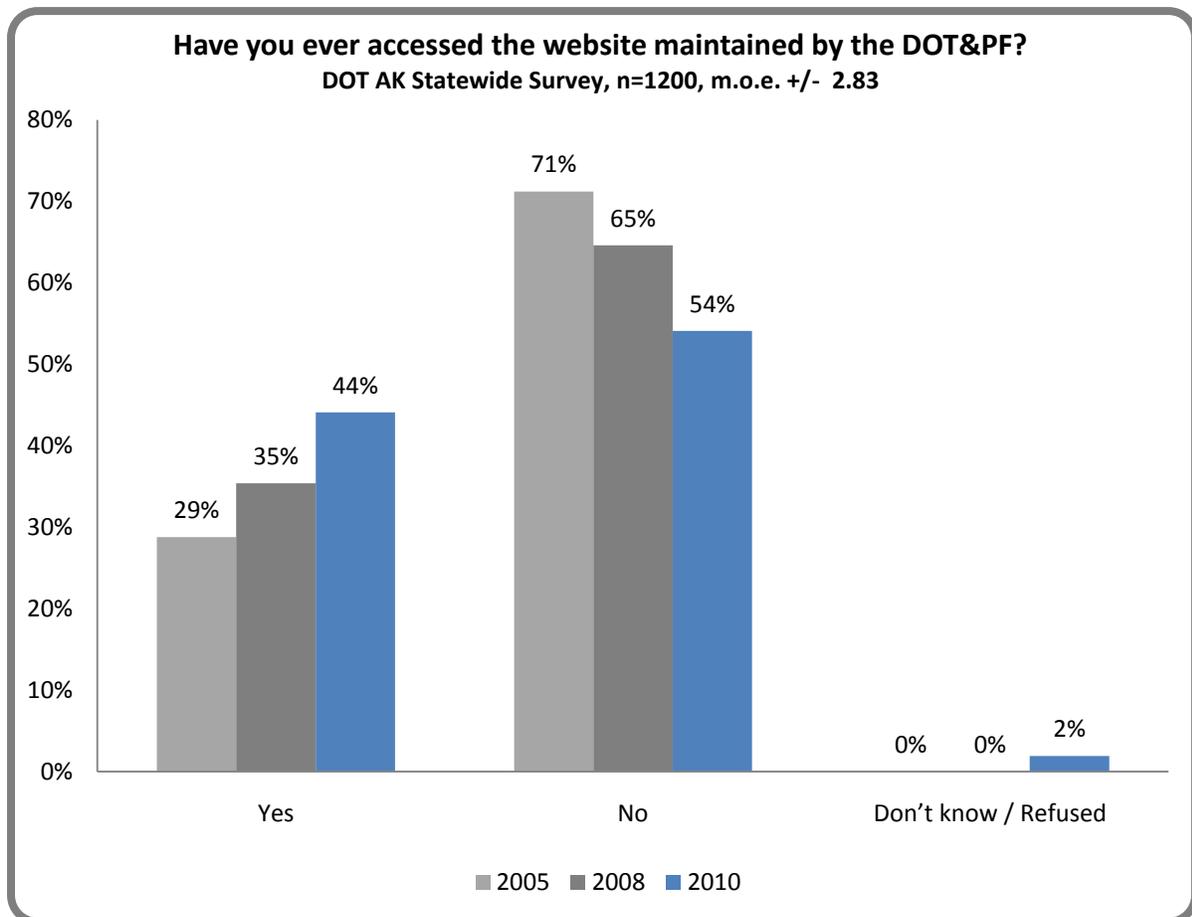
Q15. Have you ever accessed the website maintained by the Department of Transportation and Public Facilities?

Yes

No

Don't Know / Refused (do not read)

(If Q15=yes, ask Q16, otherwise skip to Q19)



Question 16 Did you find what you were looking for on the website?

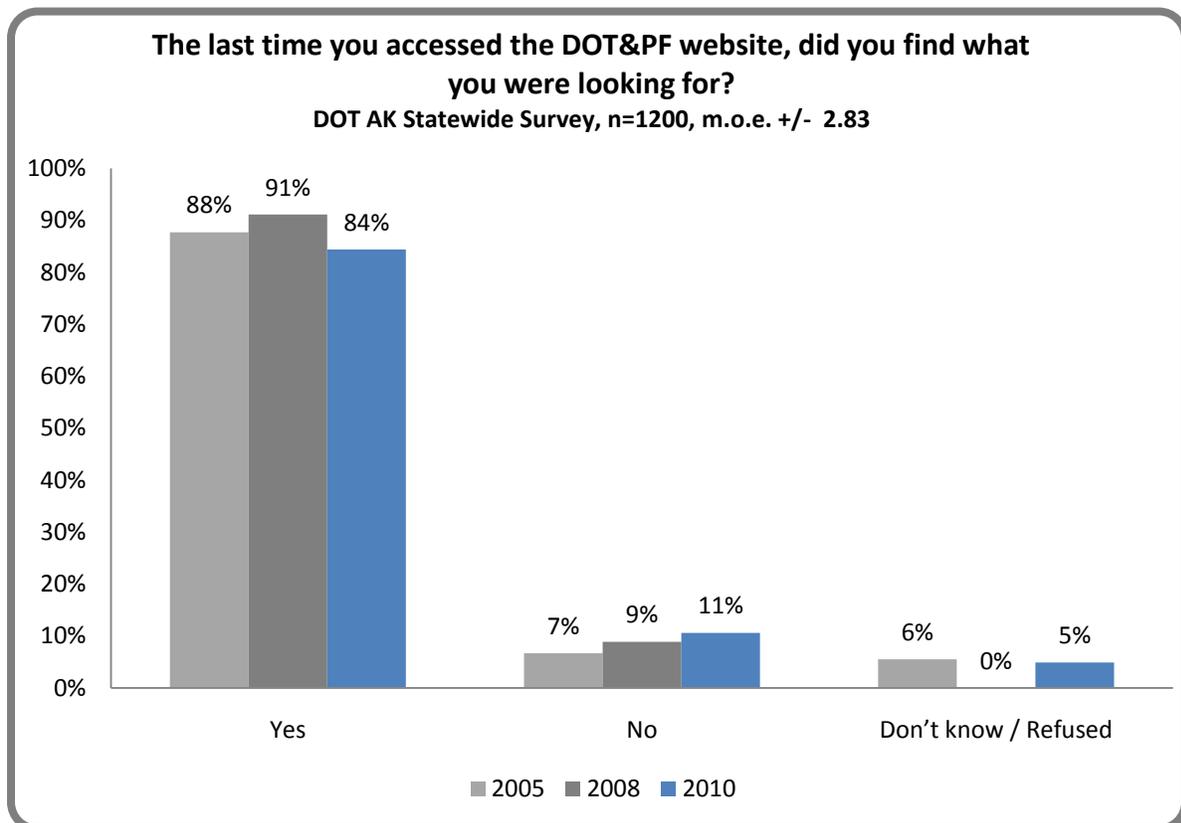
Q16. The last time you accessed the DOT&PF website, did you find the information you were looking for?

Yes

No

Don't Know / Refused (do not read)

(If Q16=yes, ask Q17, otherwise skip to Q19)



Question 17 Was the website helpful

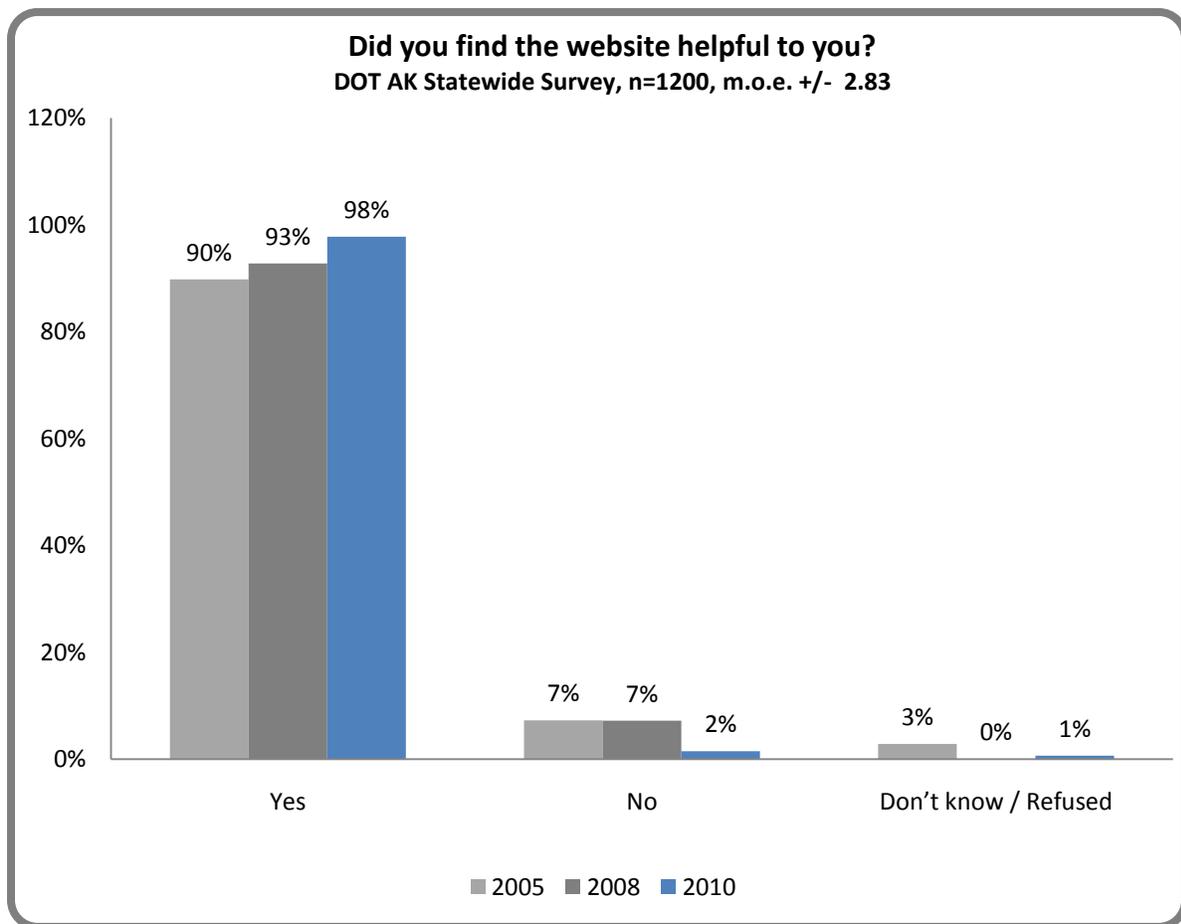
Q17. Did you find the website helpful to you?

Yes

No

Don't Know / Refused (do not read)

(IF Q17=no, ask Q18, otherwise skip to Q19)



Question 19 Respondents who have visited Anchorage Airport

Q19. In the past 12 months, how many times have you visited the Anchorage International Airport, either as a passenger arriving or departing, or to pick up or drop off passengers? Do not count visits where you did not enter the airport building.

None

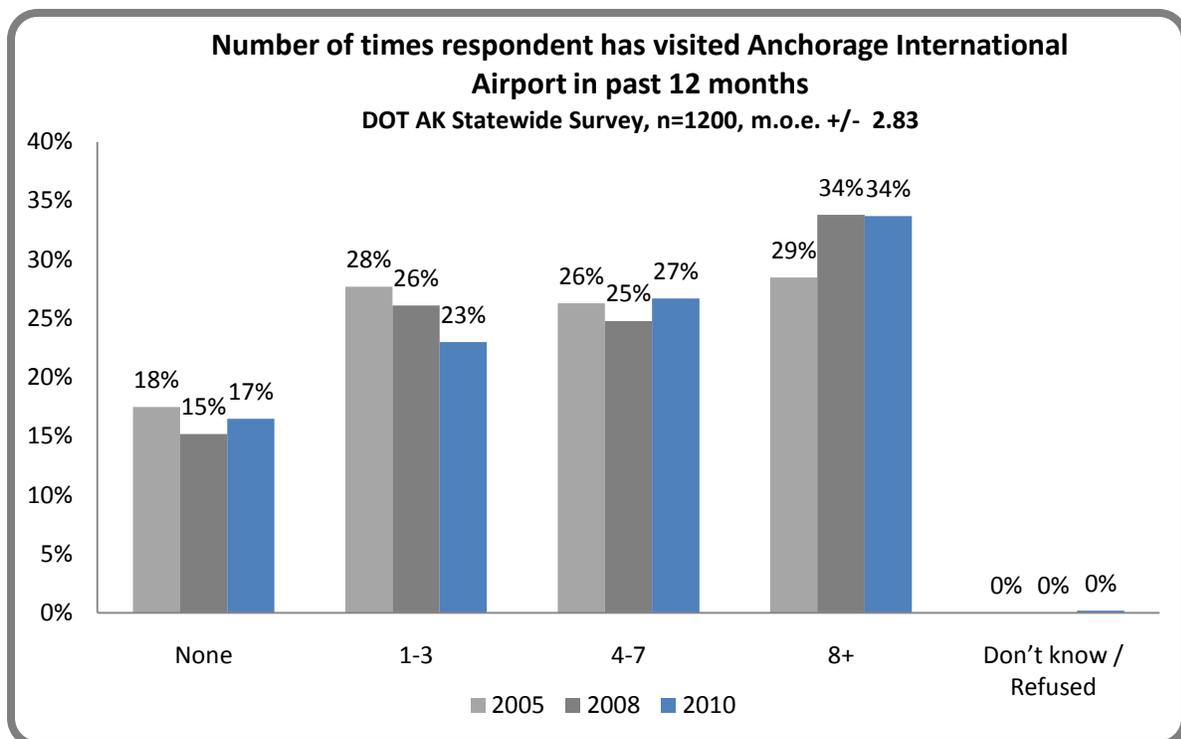
1-3

4-7

8+

Don't know / Refused (do not read)

(IF Q19=1 or more, ask Q20, otherwise skip to Q22)



Question 20a Overall airport experience

Q20. Would you say you are satisfied or dissatisfied with each of the following? (and is that very or just somewhat satisfied or dissatisfied?)

Your overall experience at the Anchorage Airport. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

Very satisfied

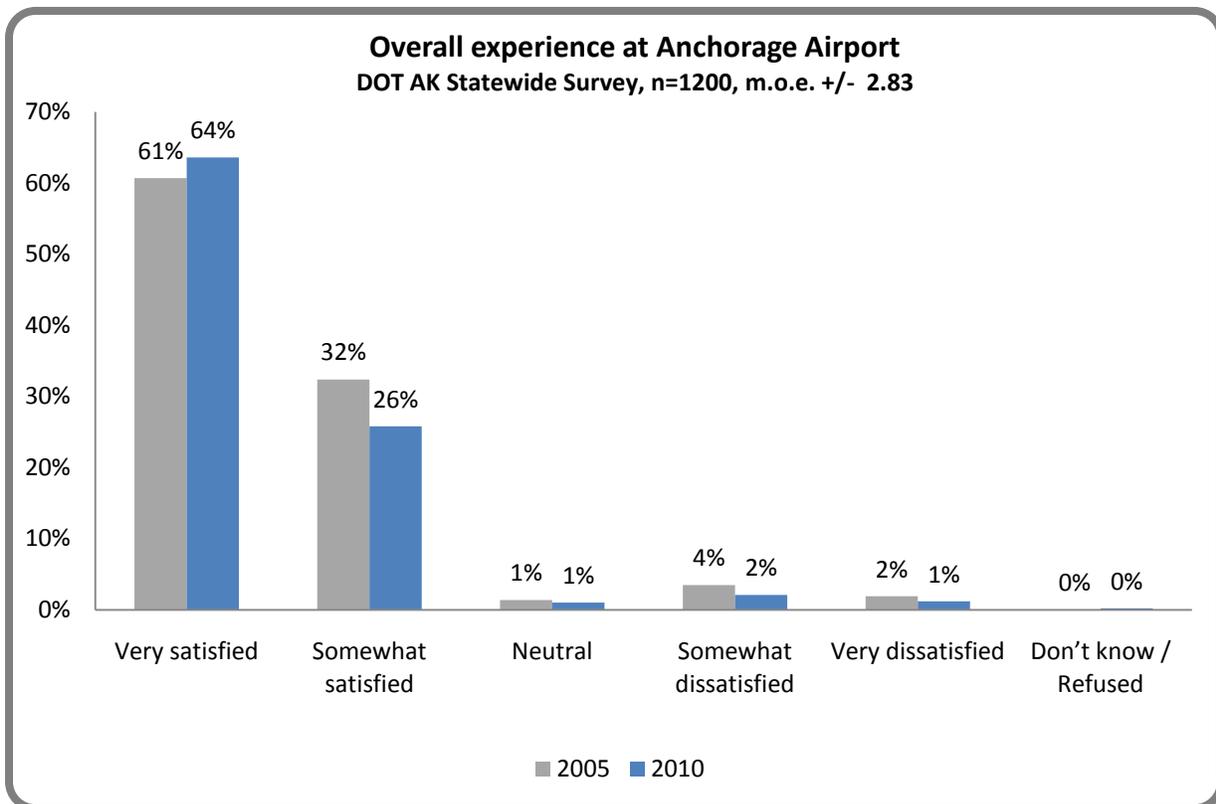
Somewhat satisfied

Neutral (do not read)

Somewhat dissatisfied

Very dissatisfied

Don't know / Refused (do not read)



Question 20b Satisfaction with Anchorage Airport facilities

Q20. Would you say you are satisfied or dissatisfied with each of the following? (and is that very or just somewhat satisfied or dissatisfied?)

Facilities and amenities at the Anchorage airport? Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

Very satisfied

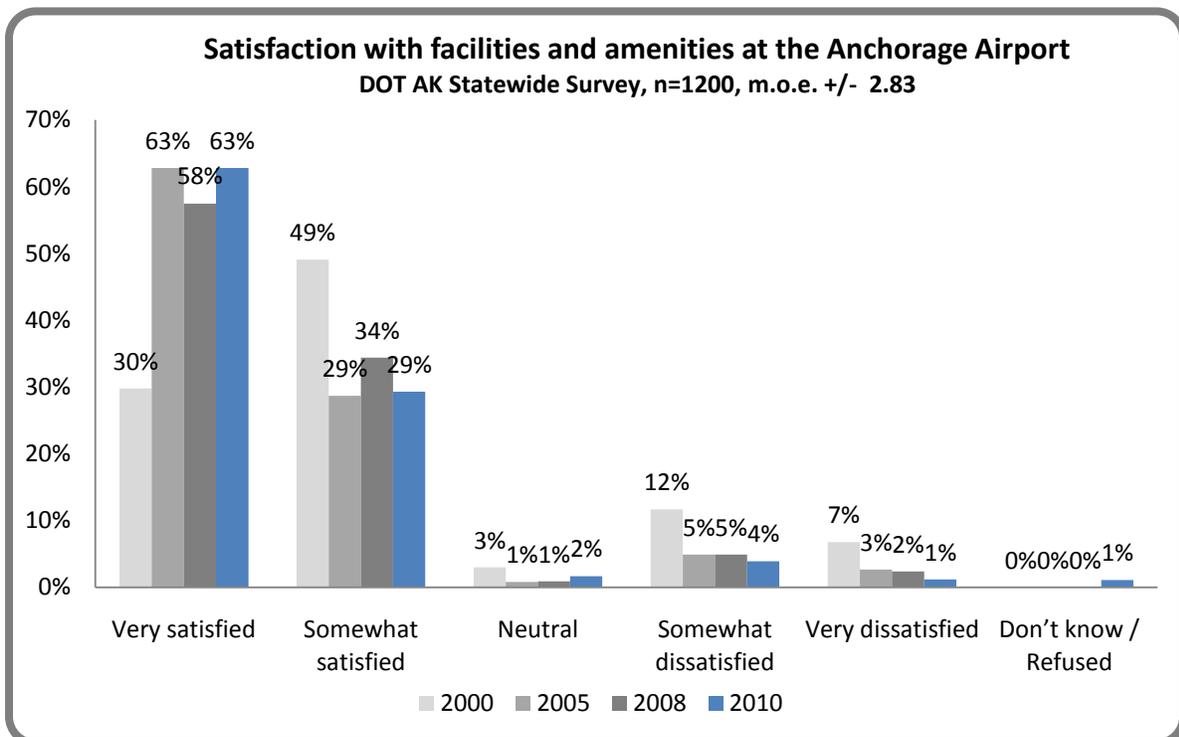
Somewhat satisfied

Neutral (do not read)

Somewhat dissatisfied

Very dissatisfied

Don't know / Refused (do not read)



Question 20c Satisfaction with Anchorage Airport efficiency

Q20. Would you say you are satisfied or dissatisfied with each of the following? (and is that very or just somewhat satisfied or dissatisfied?)

Efficiency of travel through the Anchorage airport. Satisfied or dissatisfied? (and is that somewhat satisfied/dissatisfied, or very satisfied/dissatisfied?)

Very satisfied

Somewhat satisfied

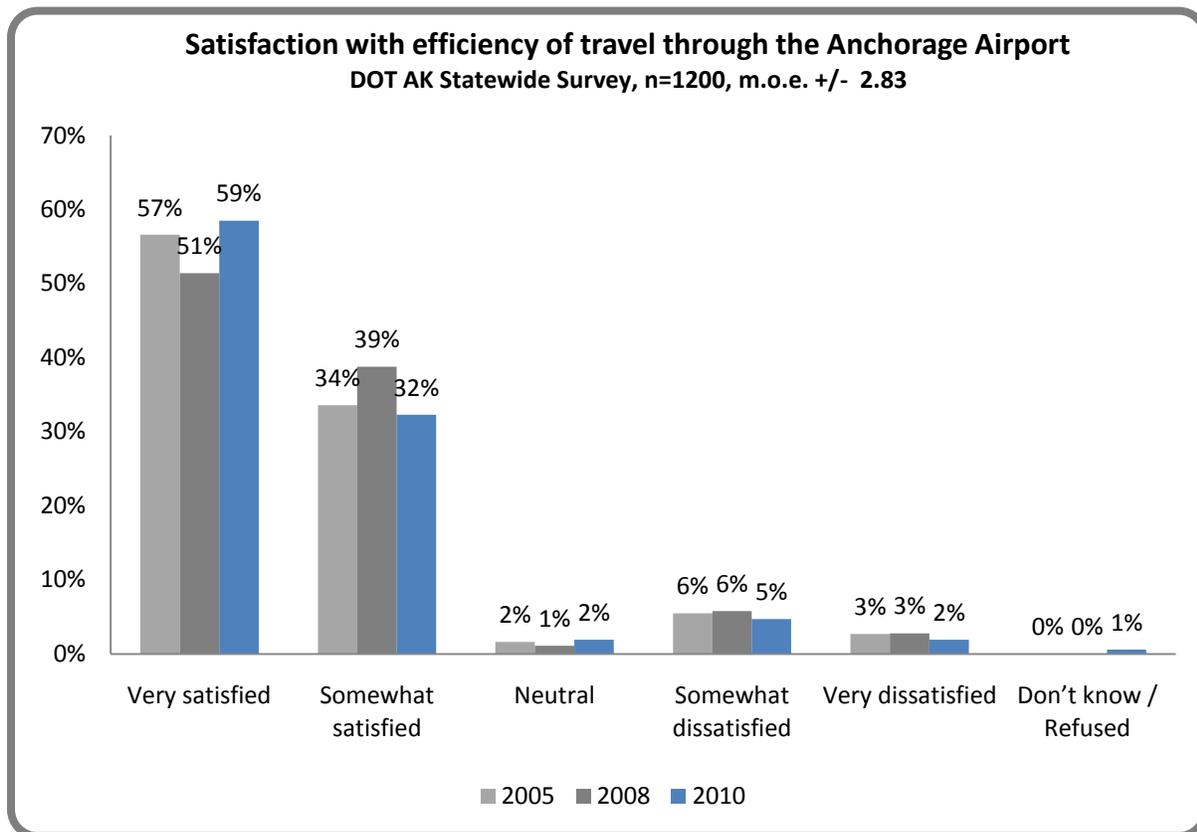
Neutral (do not read)

Somewhat dissatisfied

Very dissatisfied

Don't know / Refused (do not read)

(IF Q20 a. b. or c. =dissatisfied, ask Q21, otherwise skip to Q22)



Question 22 Number of times visited Fairbanks Airport

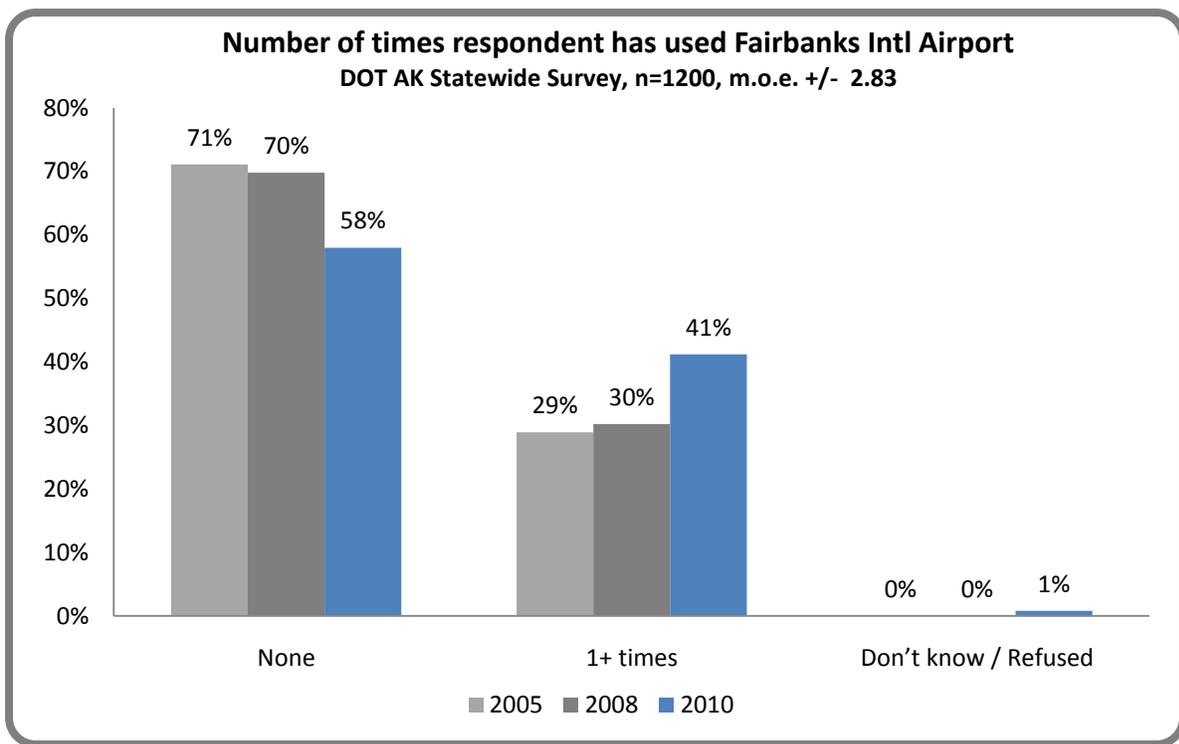
Q22. How often do you use the state-owned Fairbanks International Airport?

None

1+ times

Don't know / Refused (do not read)

(IF Q22 = 1+ times, ask Q23, otherwise skip to Q24)



Question 23 Satisfaction with condition of Fairbanks Airport

Q23. How satisfied are you with the overall condition of the Fairbanks International Airport?

Very satisfied

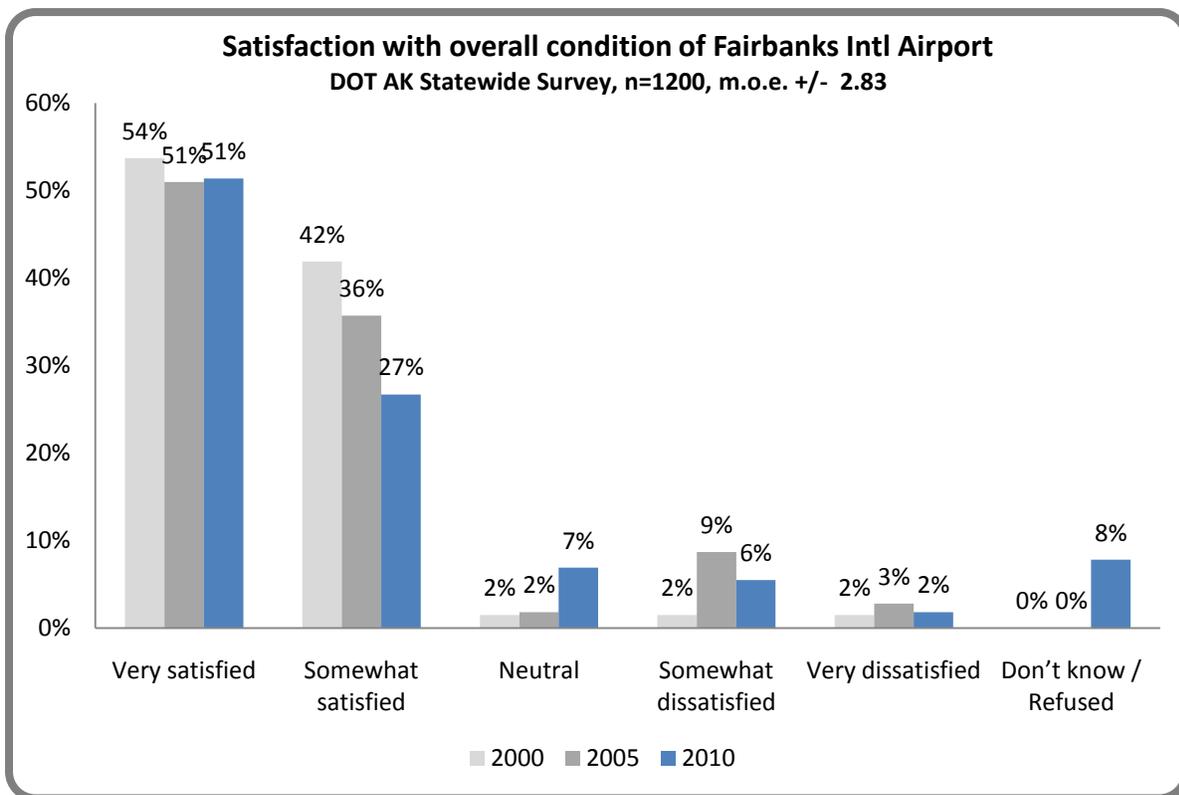
Somewhat satisfied

Neutral (do not read)

Somewhat dissatisfied

Very dissatisfied

Don't know / Refused (do not read)



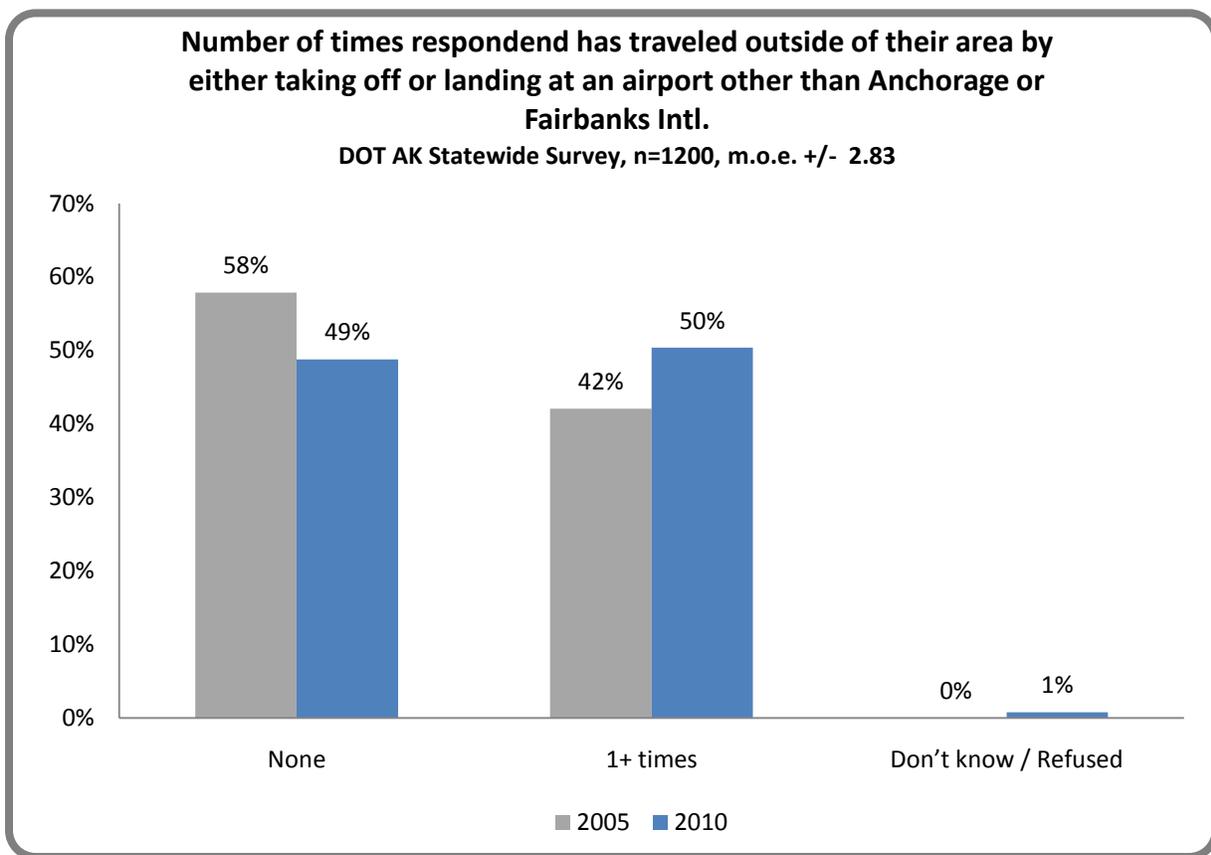
Question 24 take off or landing at airport other than FBX or ANC

Q24. How often do you travel outside your area by either taking off or landing at an Alaskan airport other than the international airports in Anchorage or Fairbanks?

None

1+ times

Don't know / Refused (do not read)



Question 26 Satisfaction with condition of State owned airports

Q26. How satisfied are you with the overall condition of the state owned rural airports that you use?

Very satisfied

Somewhat satisfied

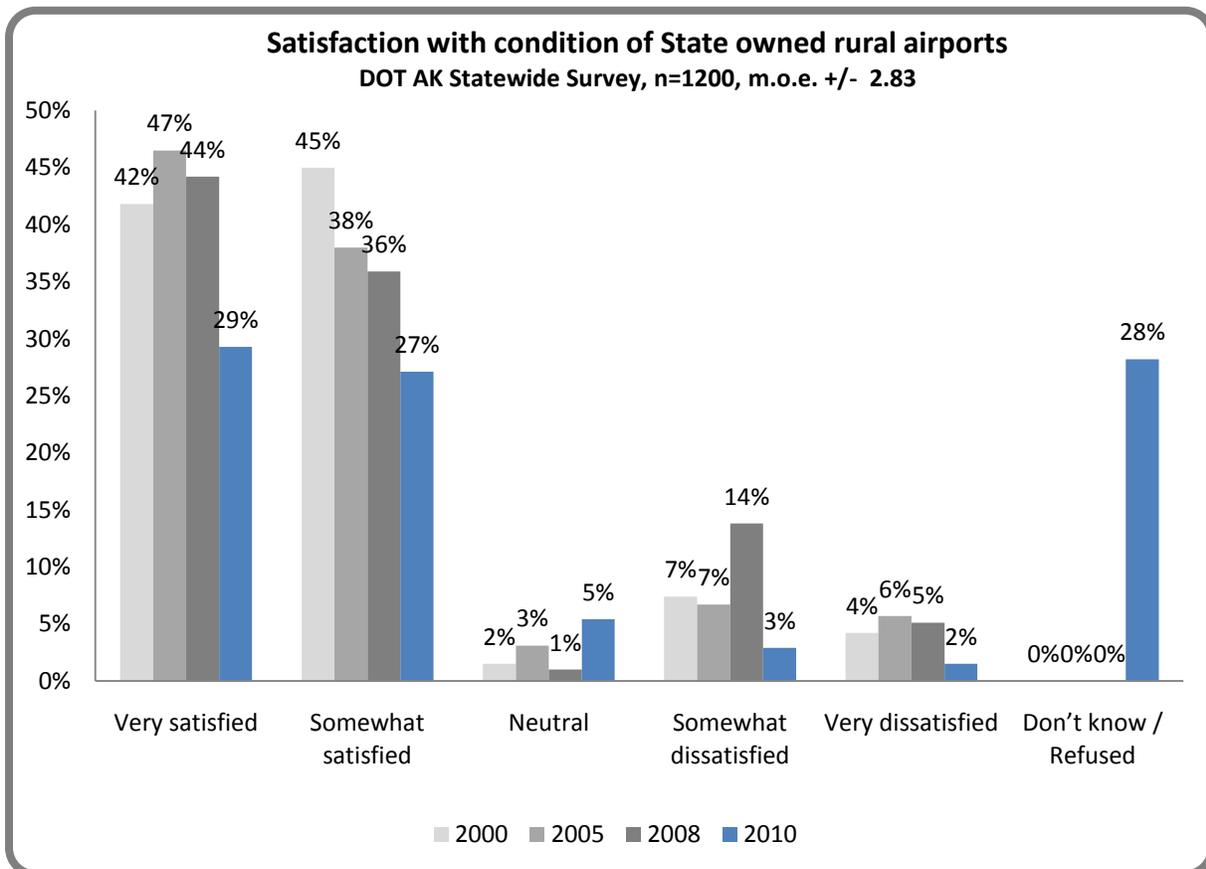
Neutral (do not read)

Somewhat dissatisfied

Very dissatisfied

Don't use rural airports

Don't know / Refused (do not read)



Question 27 Ever used ferry system

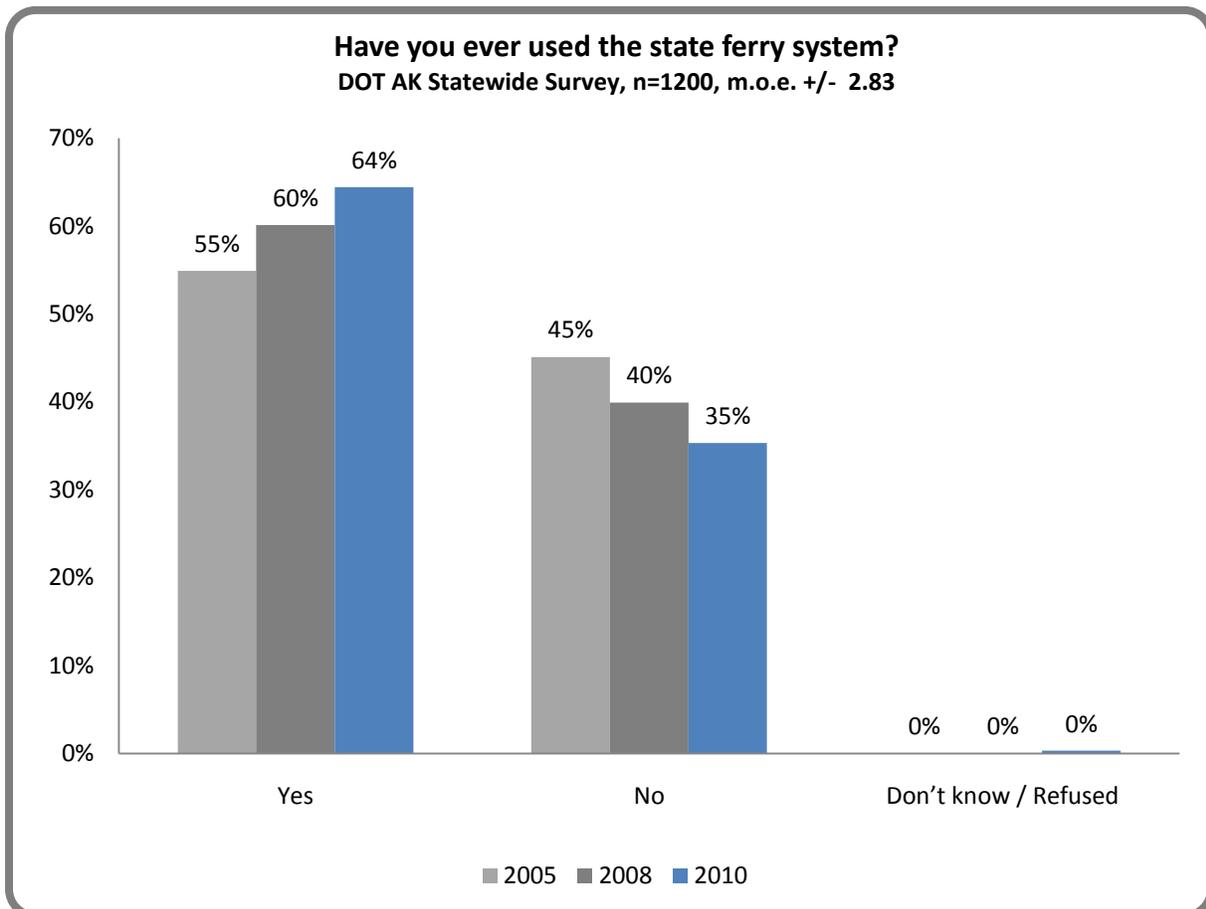
Q27. Have you ever used the state ferry system, also known as the Alaska Marine Highway System?

Yes

No

Don't know / Refused (do not read)

(IF Q27=yes, ask Q28, otherwise skip to Q35)



Question 28 When was last time used ferry system

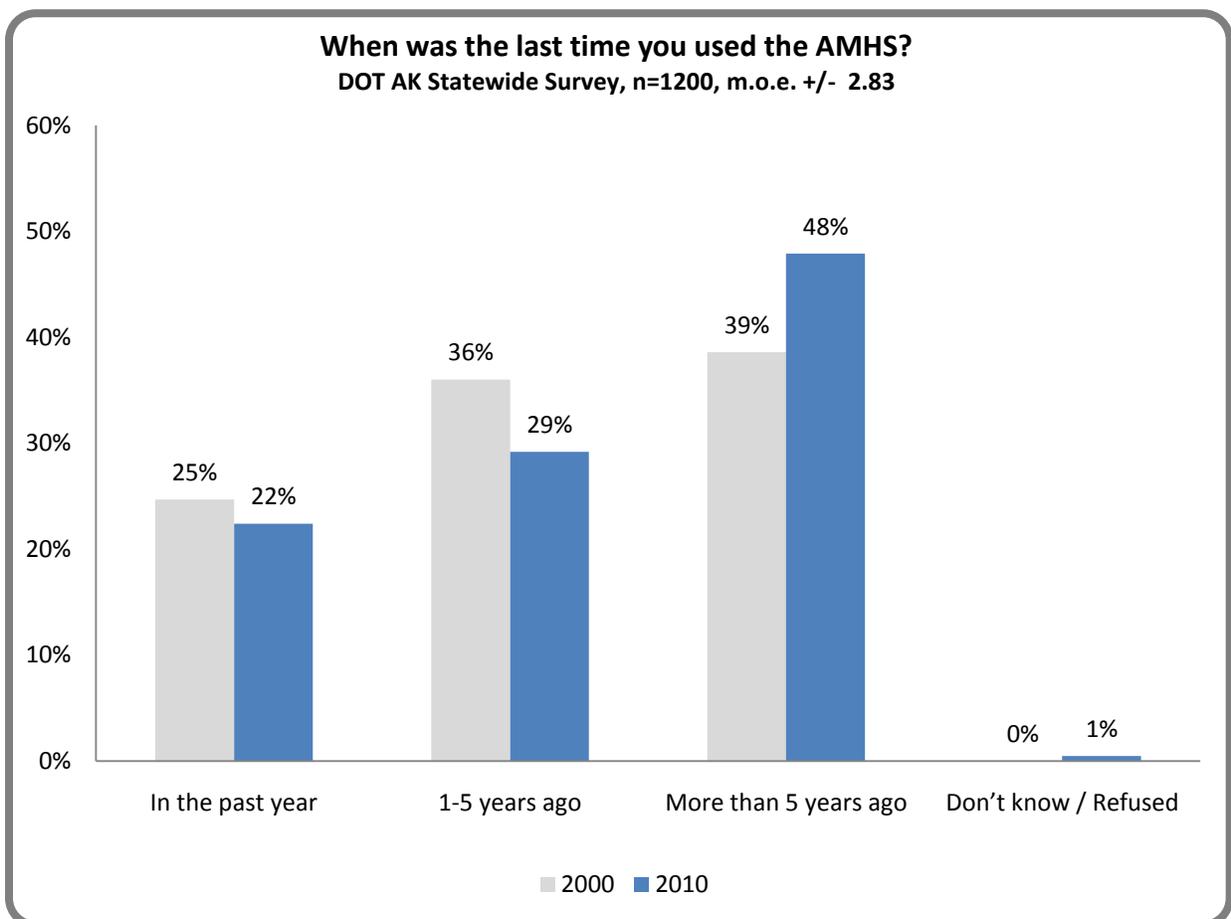
Q28. When was the last time you used the Alaska Marine Highway System?

In the past year

1-5 years ago

More than 5 years ago

Don't know / Refused (do not read)

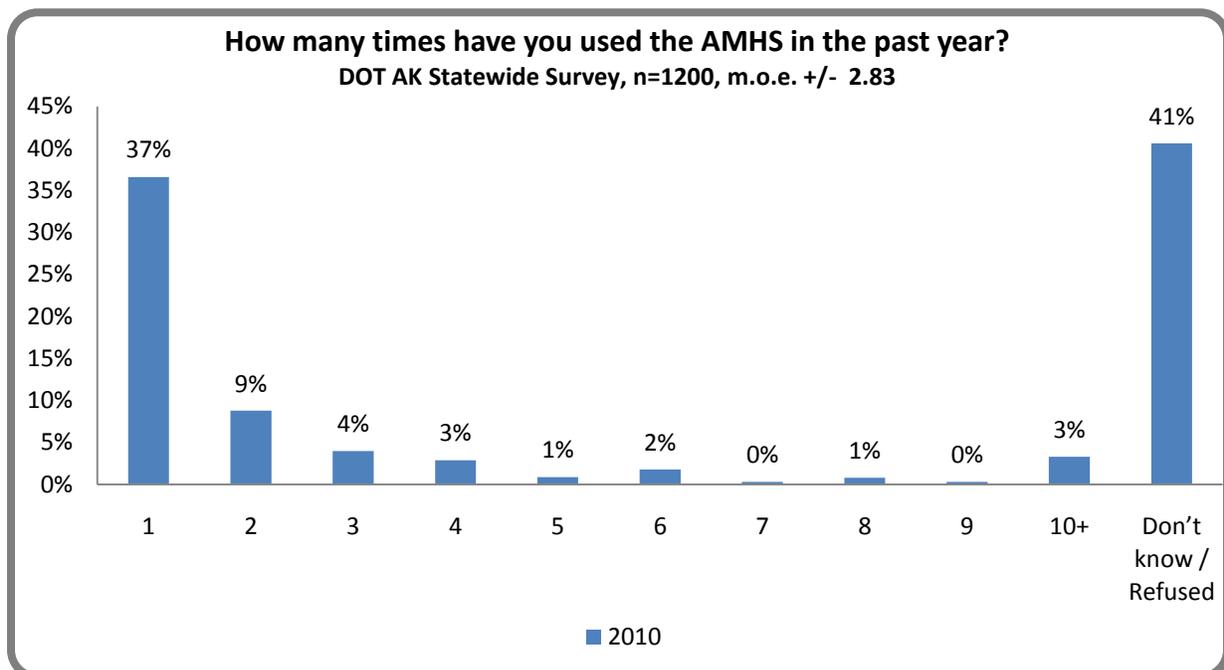


Question 29 How many times used ferry system in 12 months

Q29. Approximately, how often do you use the Alaska Marine Highway System within a twelve month period?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 +

Don't know / Refused (do not read)



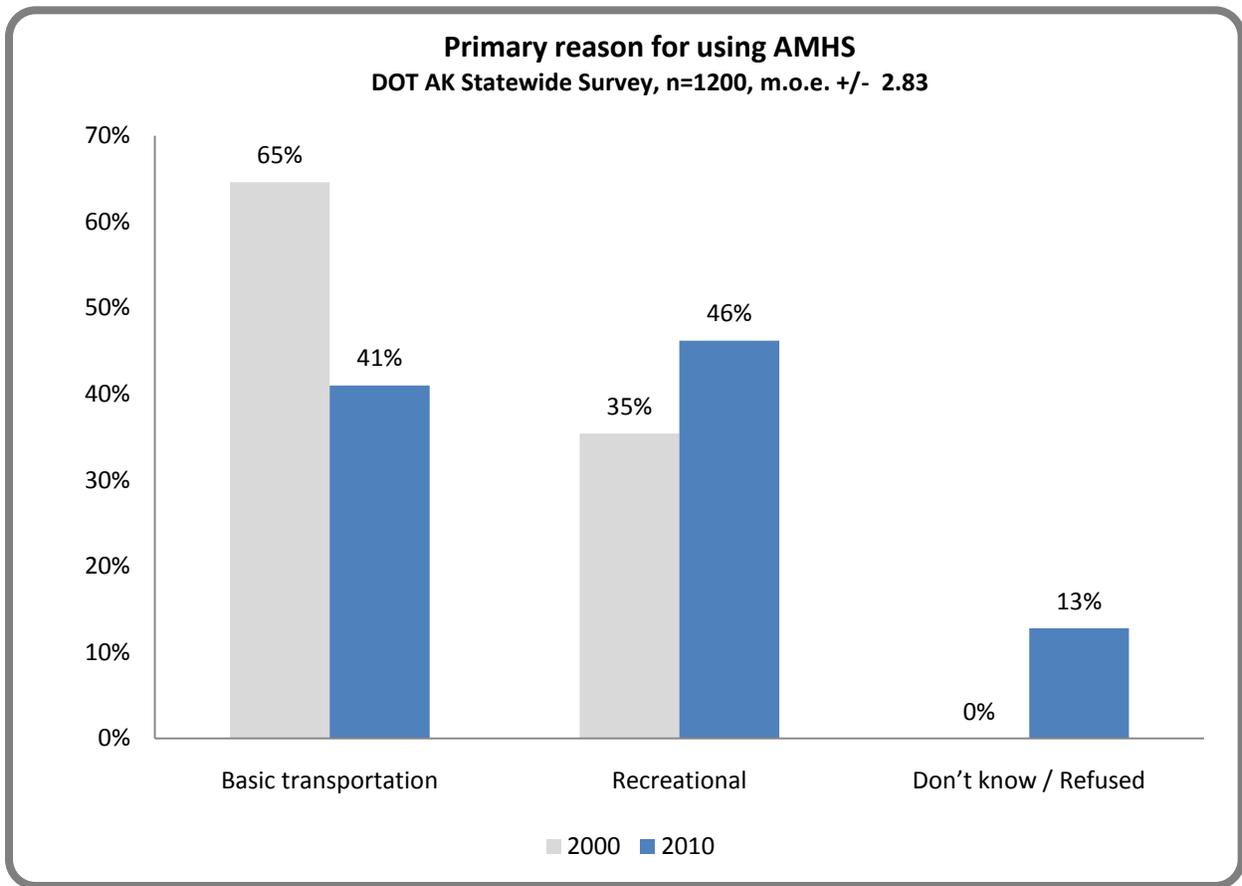
Question 30 Primary reason for using AMHS

Q30. Do you use the state ferry system to provide basic transportation to and from some place, or is your use recreational?

Basic transportation

Recreational

Don't know / Refused (do not read)



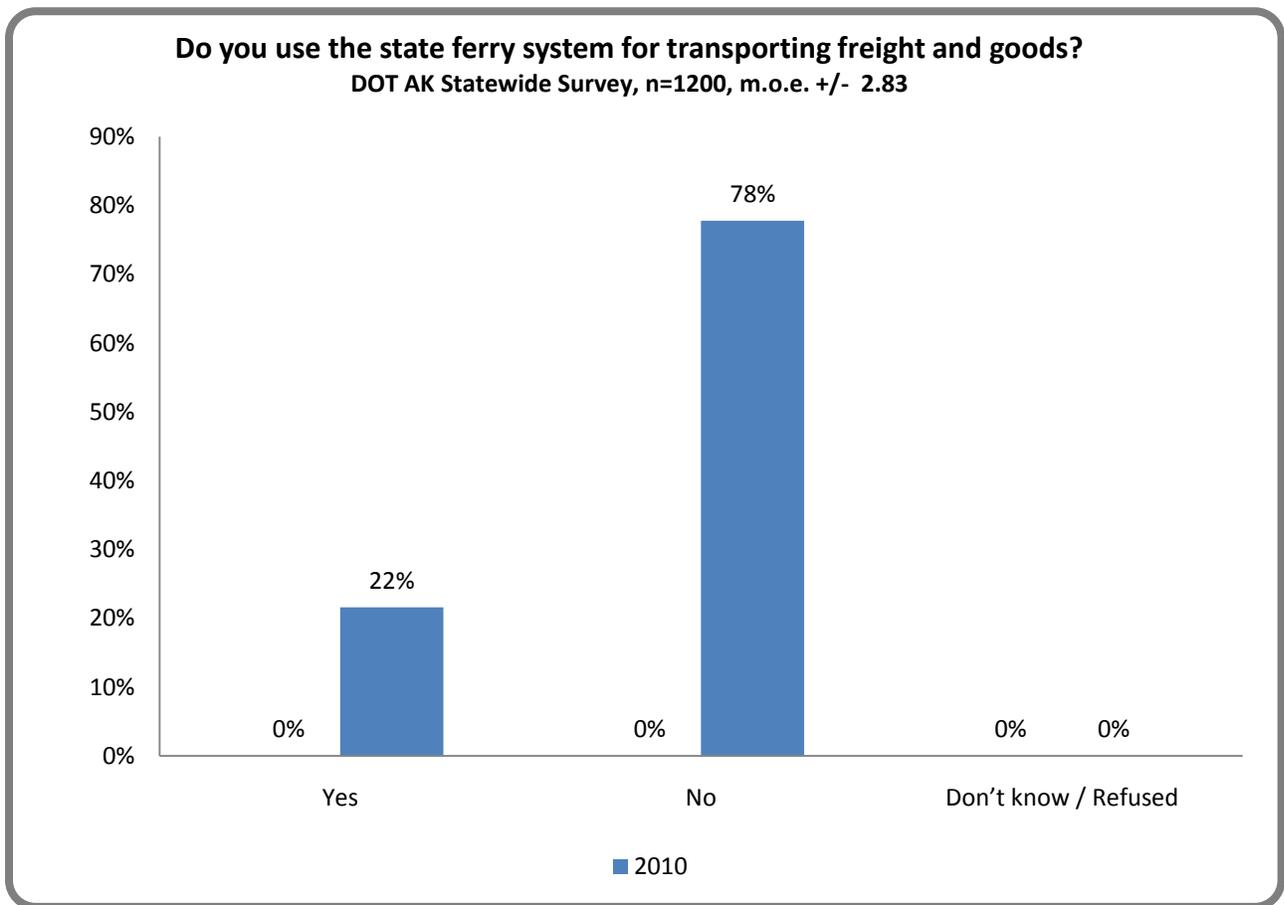
Question 31 Use AMHS for transporting freight and goods

Q31. Do you ever use the state ferry system for transporting freight and goods?

Yes

No

Don't know / Refused (do not read)



Question 32 Method for making reservation

Q32. How do you usually make your reservations and buy tickets – from a travel agent, from the ferry system terminal or from the ferry system online?

Travel agent

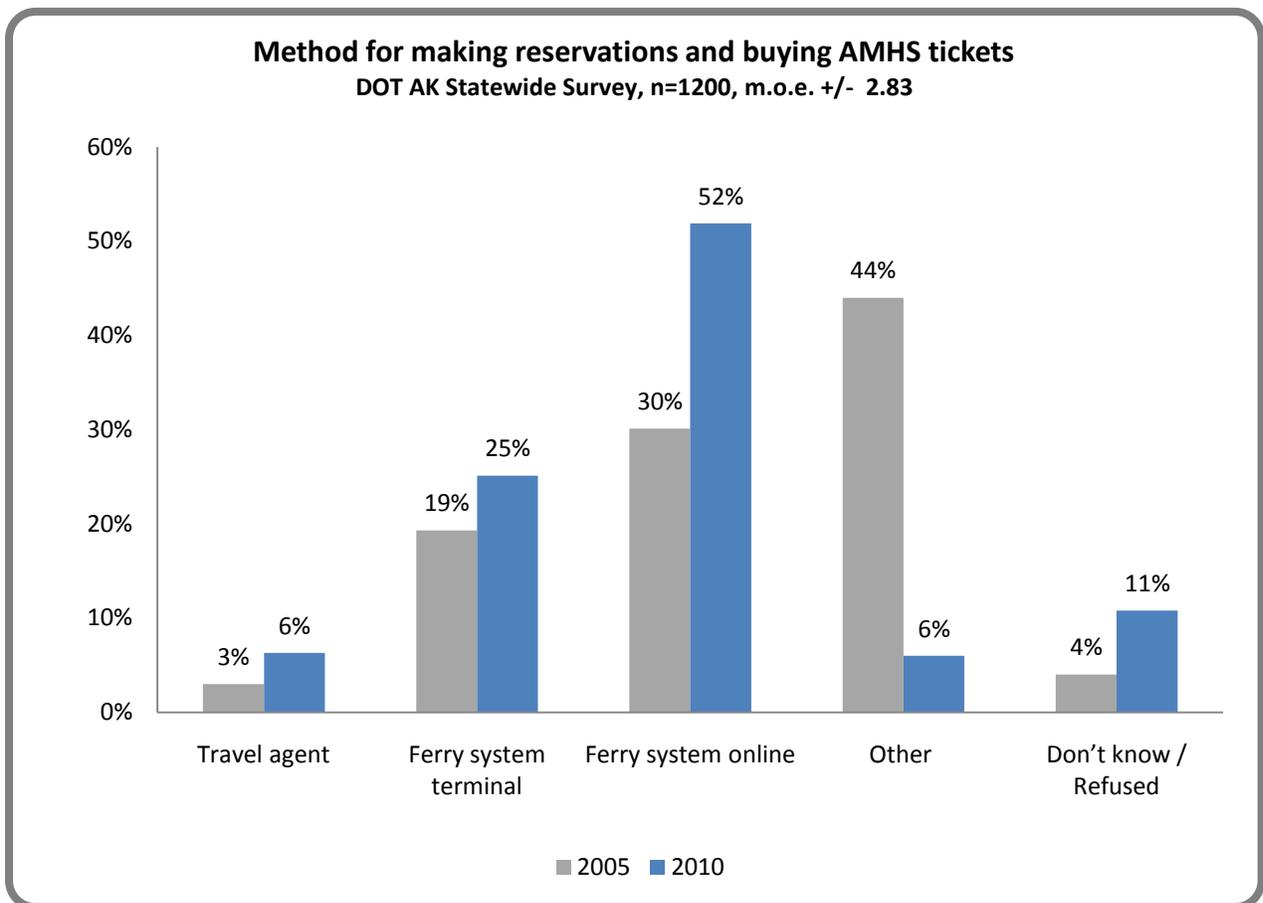
Ferry system terminal

Ferry system online

Other (do not read)

Don't know / Refused (do not read)

(IF Q32= Ferry system terminal, or Ferry system online, ask Q33, otherwise skip to Q35)



Question 33 Method of users who contact AMHS directly

Q33. If you make your reservations directly with the ferry system, do you usually use the internet, call the ferry office, go to the ferry office or write to the state ferry system?

Internet

Call the ferry office

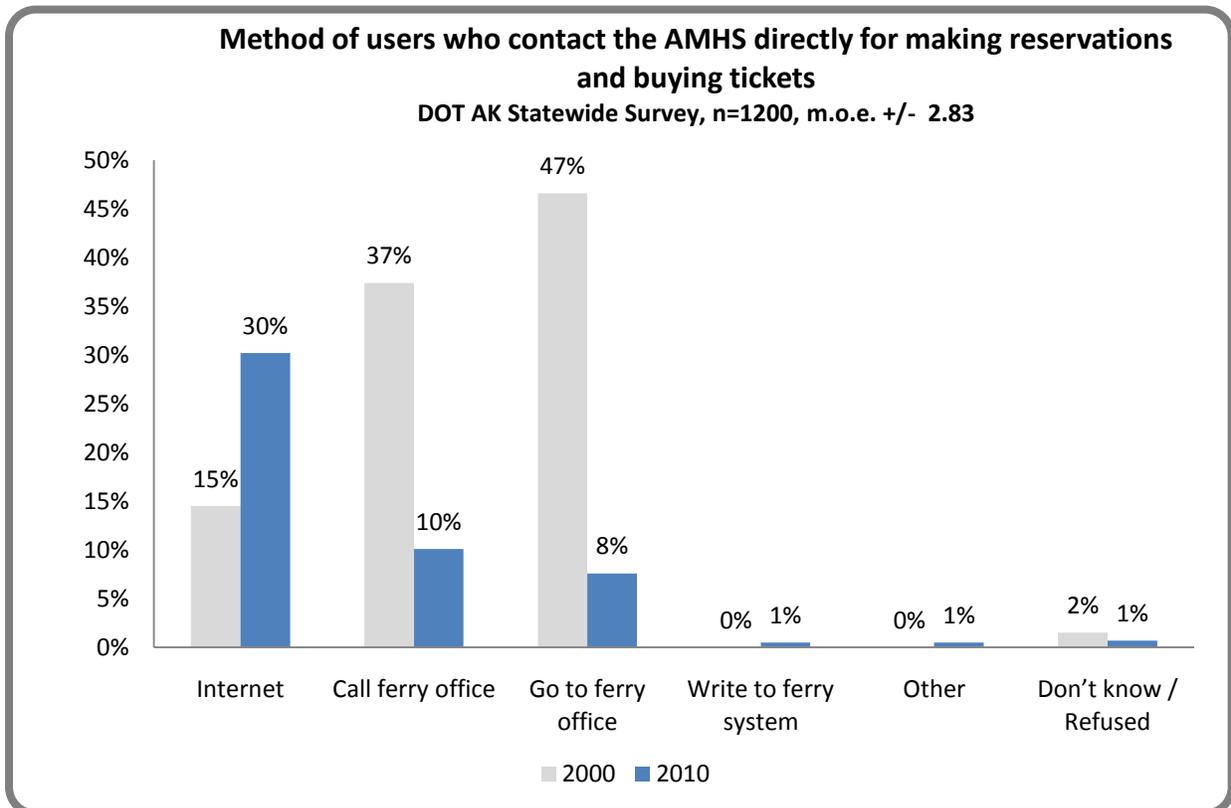
Go to the ferry office

Write the state ferry system

Other (do not read)

Don't know / Refused (do not read)

(IF Q33= call the ferry office, ask Q34, otherwise skip to Q35)



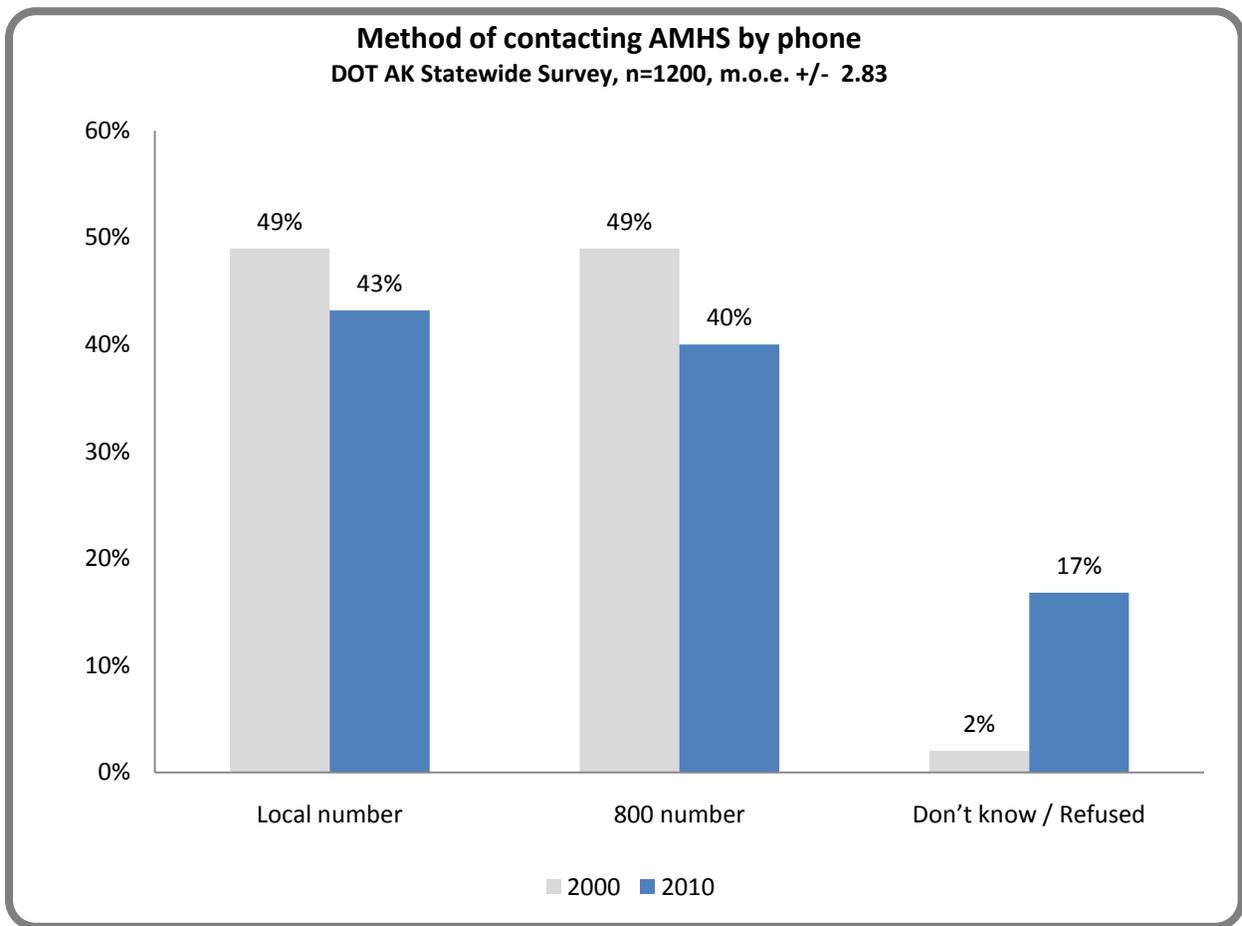
Question 34 Method of contacting AMHS by phone

Q34. Did you call a local number or an 800 number?

Local number

800 number

Don't know / Refused (do not read)



Question 35 Use of rural boardwalks as primary transportation

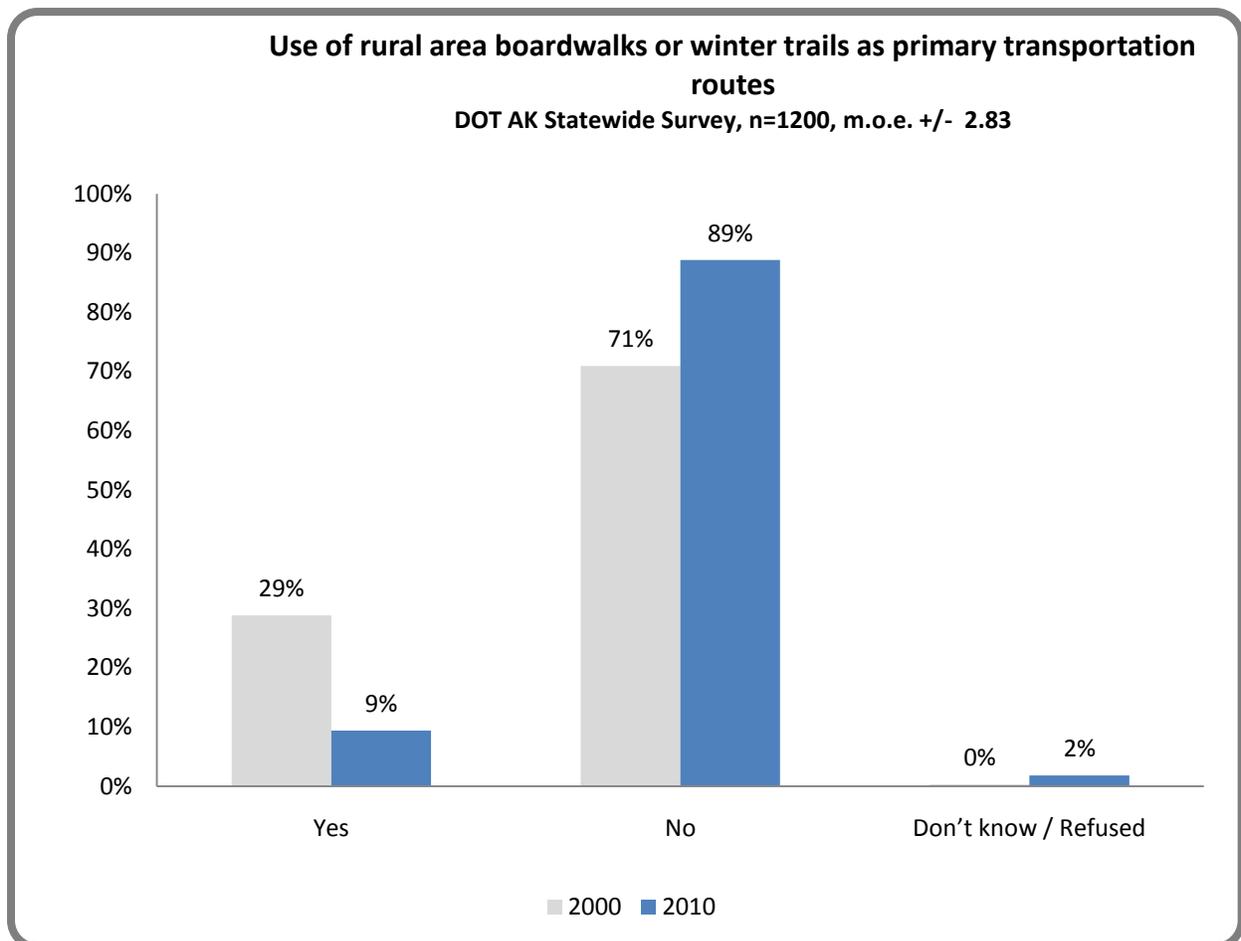
Q35. Do you use rural area boardwalks or winter trails as a primary transportation route?

Yes

No

Don't know / Refused (do not read)

(IF Q35=yes, ask Q36, otherwise skip to Q37)



Question 36 Satisfaction with condition of boardwalks

Q36. How satisfied are you with the overall condition of boardwalks and winter trails you use?

Very satisfied

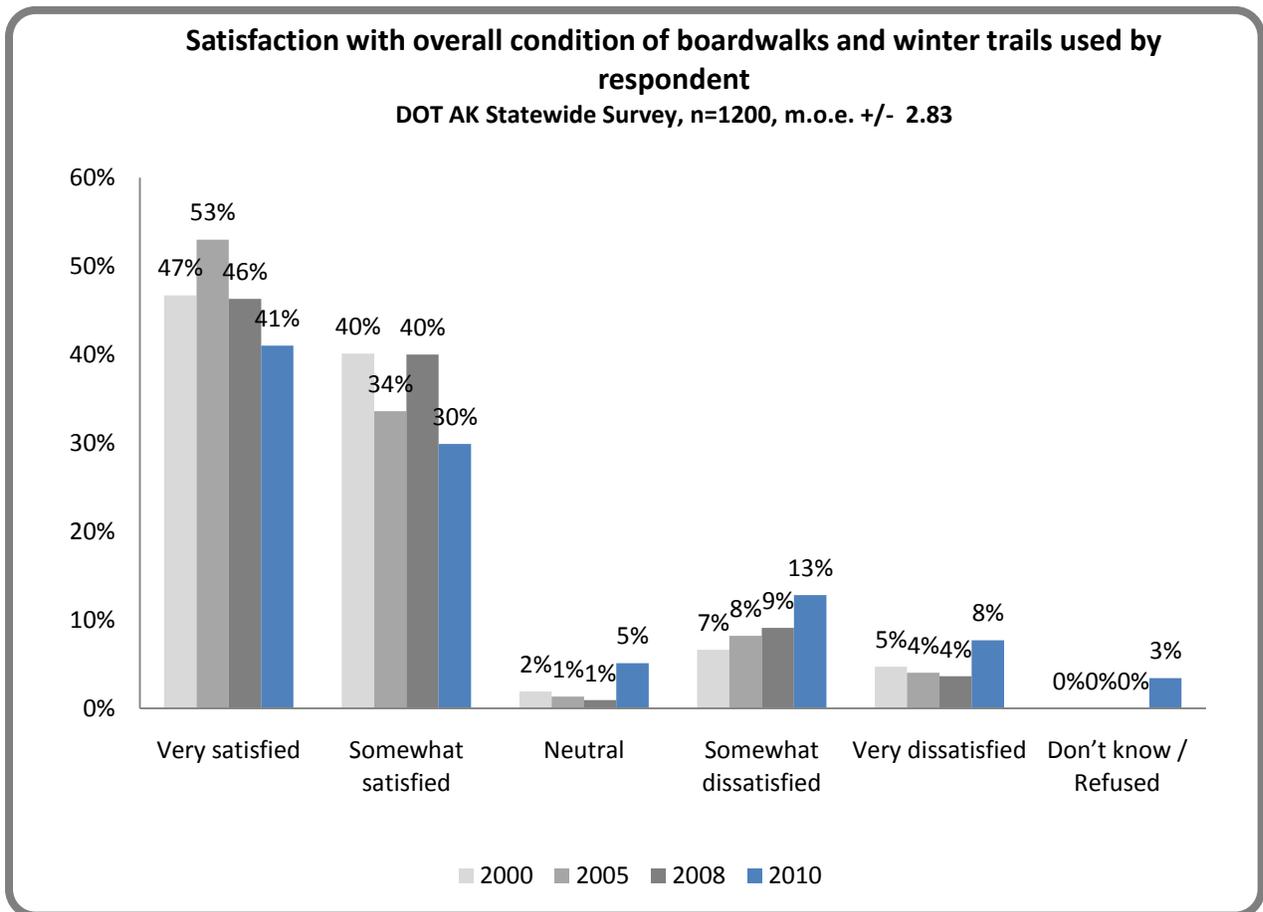
Somewhat satisfied

Neutral (do not read)

Somewhat dissatisfied

Very dissatisfied

Don't know / Refused (do not read)



Question 37 Use of boat harbors

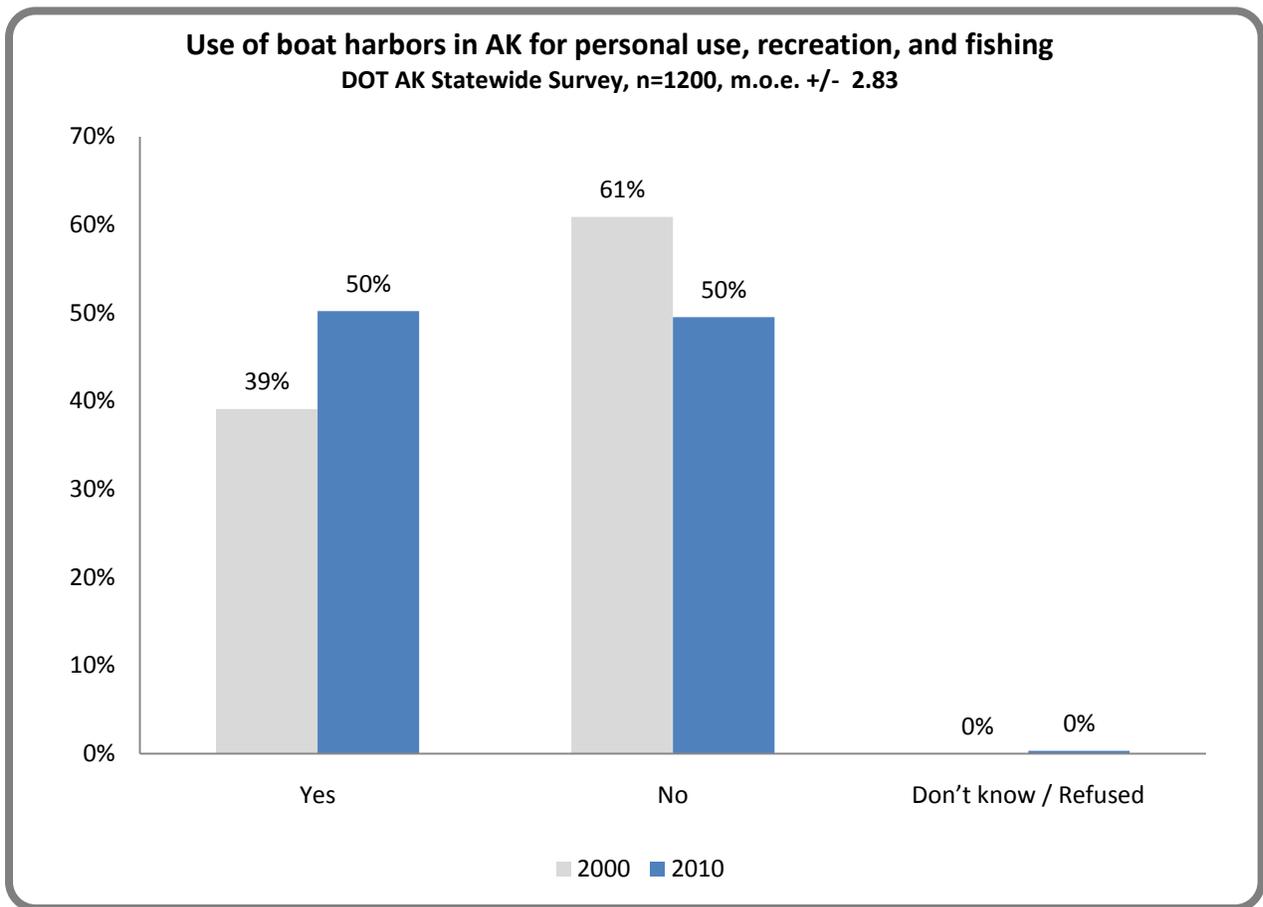
Q37. Do you use boat harbors in Alaska for personal use, such as recreation and fishing?

Yes

No

Don't know / Refused (do not read)

(IF Q37=yes, ask Q38, otherwise skip to Q39)



Question 38 Frequency of harbor use

Q38. Approximately how often do you use boat harbors for those purposes within a 12 month period?

1 time

2 times

3 times

4 times

5 times

6 times

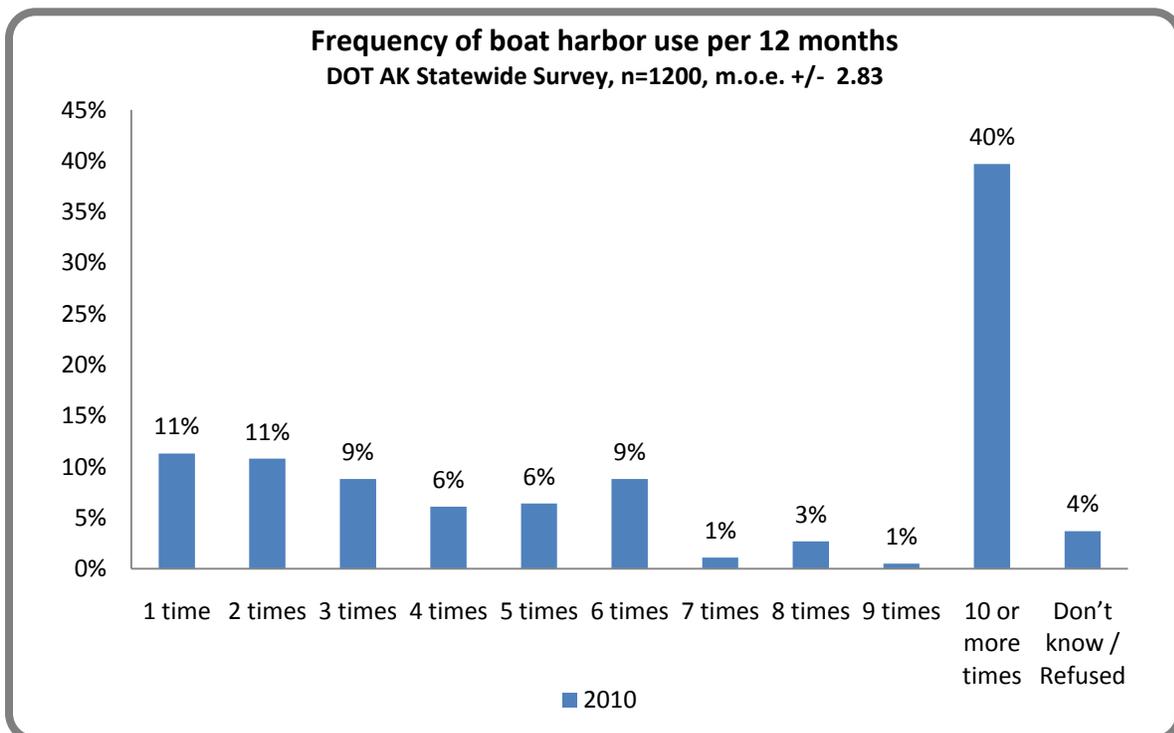
7 times

8 times

9 times

10 or more times

Don't know / Refused (do not read)



Question 39 Satisfaction with DOTPF for selecting surface projects statewide

Q39. Overall, are you satisfied or not satisfied with the job the Department of Transportation and Public Facilities program for selecting surface transportation projects statewide? (And is that very or just somewhat?)

Very satisfied

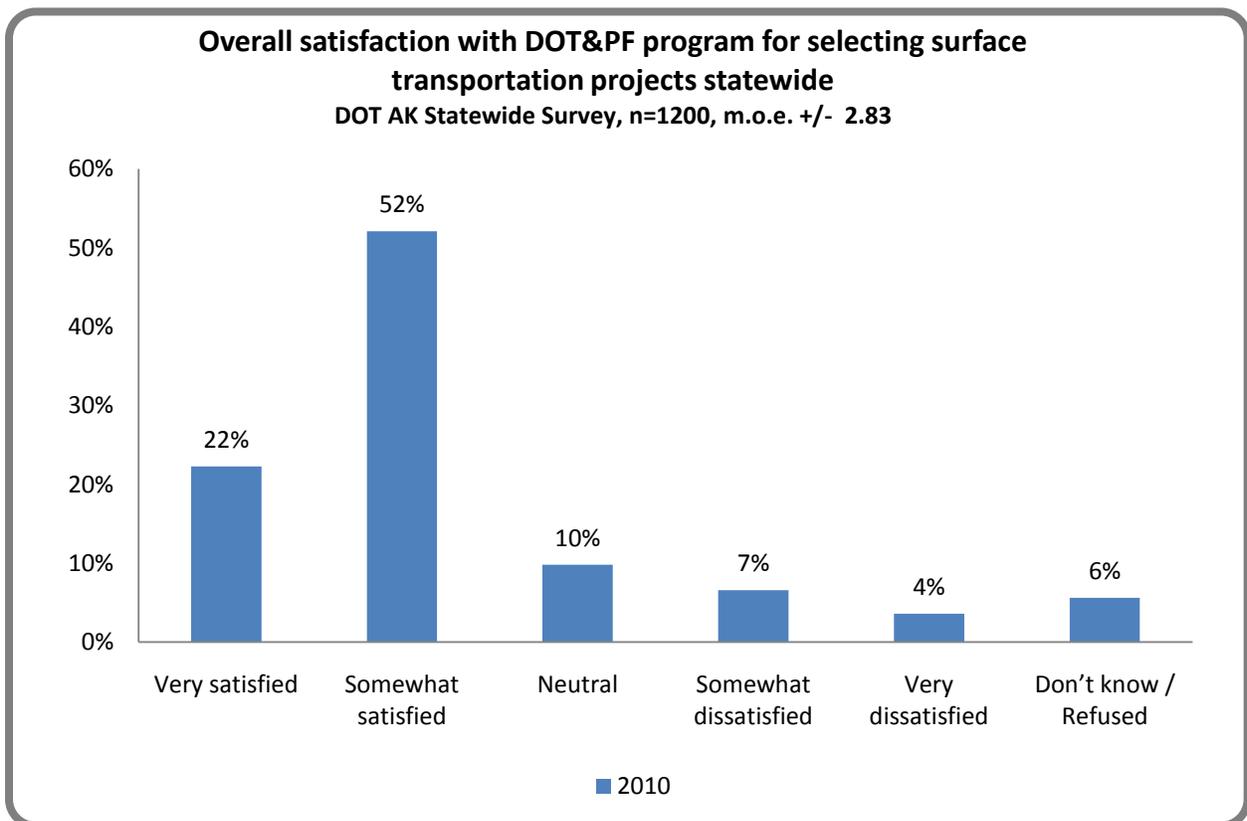
Somewhat satisfied

Neutral (do not read)

Somewhat dissatisfied

Very dissatisfied

Don't know / Refused (do not read)



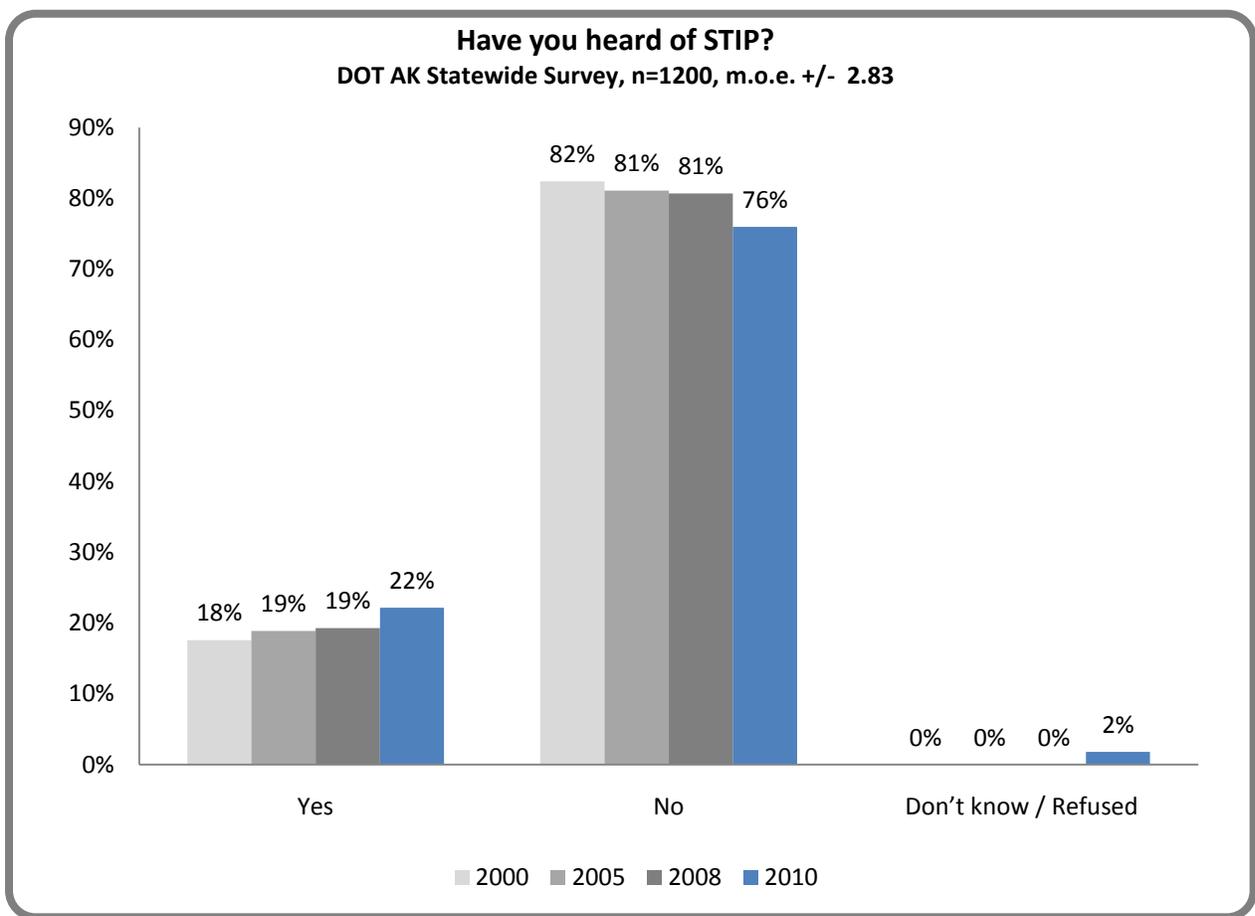
Question 40 Awareness of STIP

Q40. Have you read or heard anything about the Statewide Transportation Improvement Program, or STIP, the program Alaska Department of Transportation and Public Facilities' uses for selecting surface transportation projects statewide?

Yes

No

Don't know / Refused (do not read)



Question 41 Awareness of regional transportation plan locally

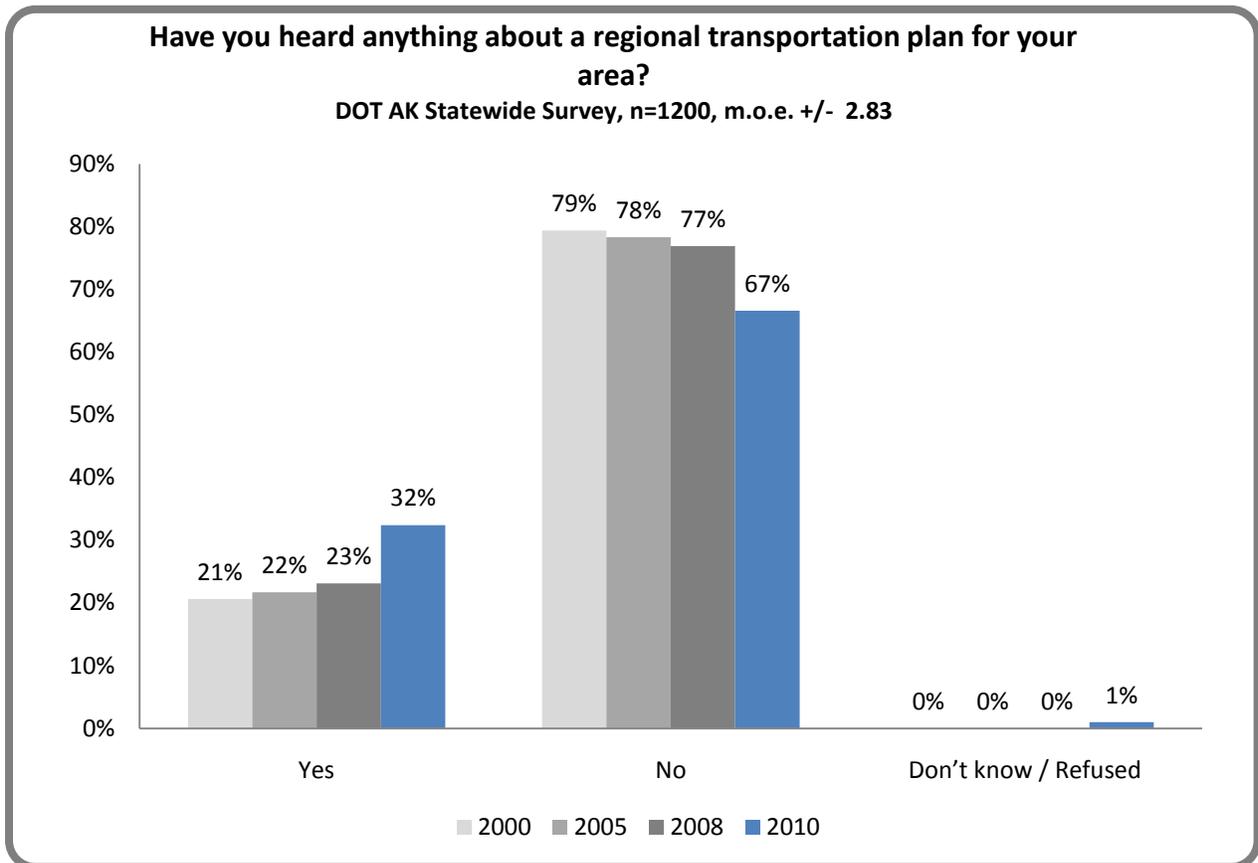
Q41. Have you read or heard anything about a regional transportation plan for your area?

Yes

No

Don't know / Refused (do not read)

(IF Q41=yes, ask Q42, otherwise skip to Q44)



Question 42 Participated in planning

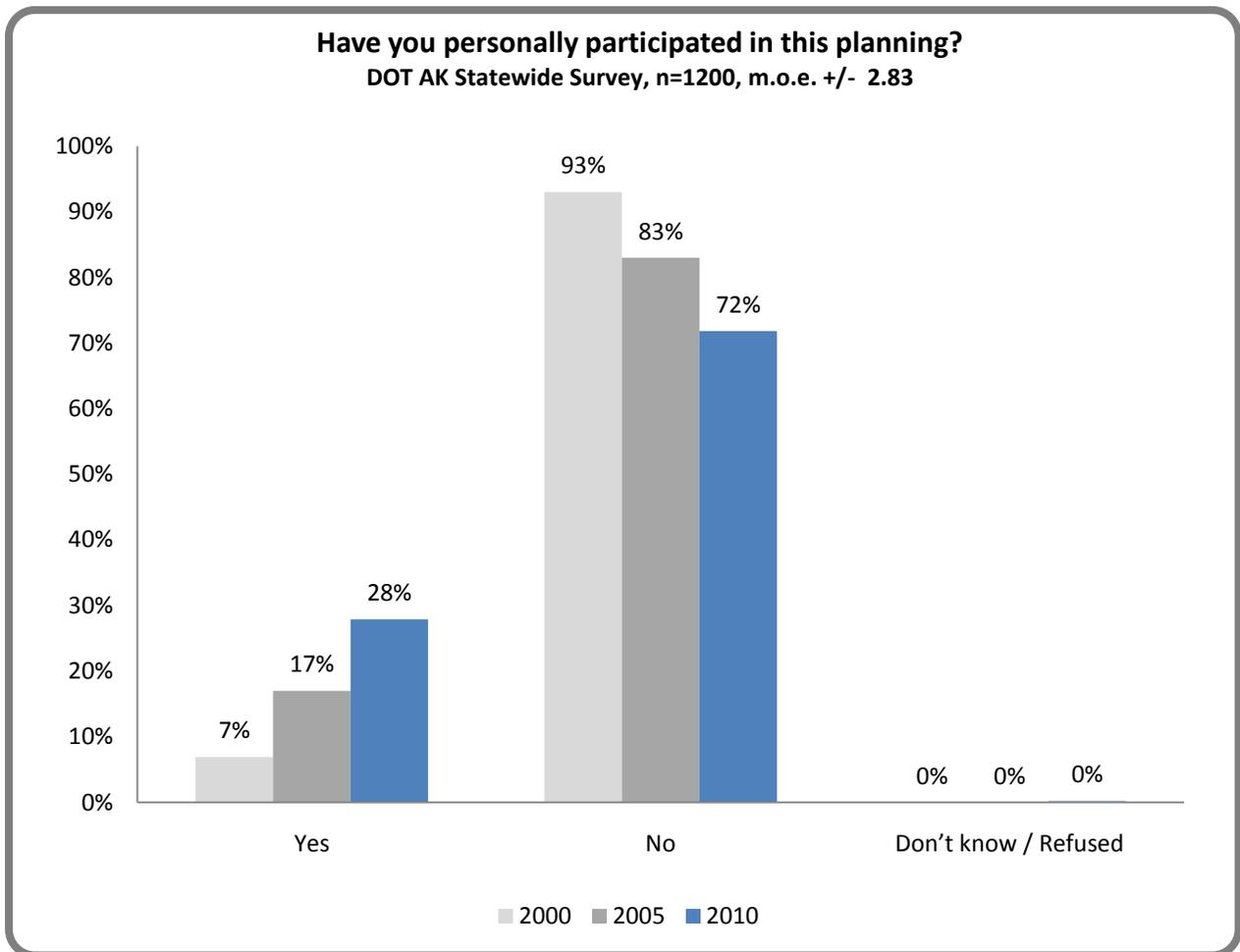
Q42. Have you personally participated in this planning?

Yes

No

Don't know / Refused (do not read)

(IF Q42=yes, ask Q43, otherwise skip to Q44)



Question 43 Method of participation

Q43. How did you participate (do not read list)?

Attending a DOT&PF meeting

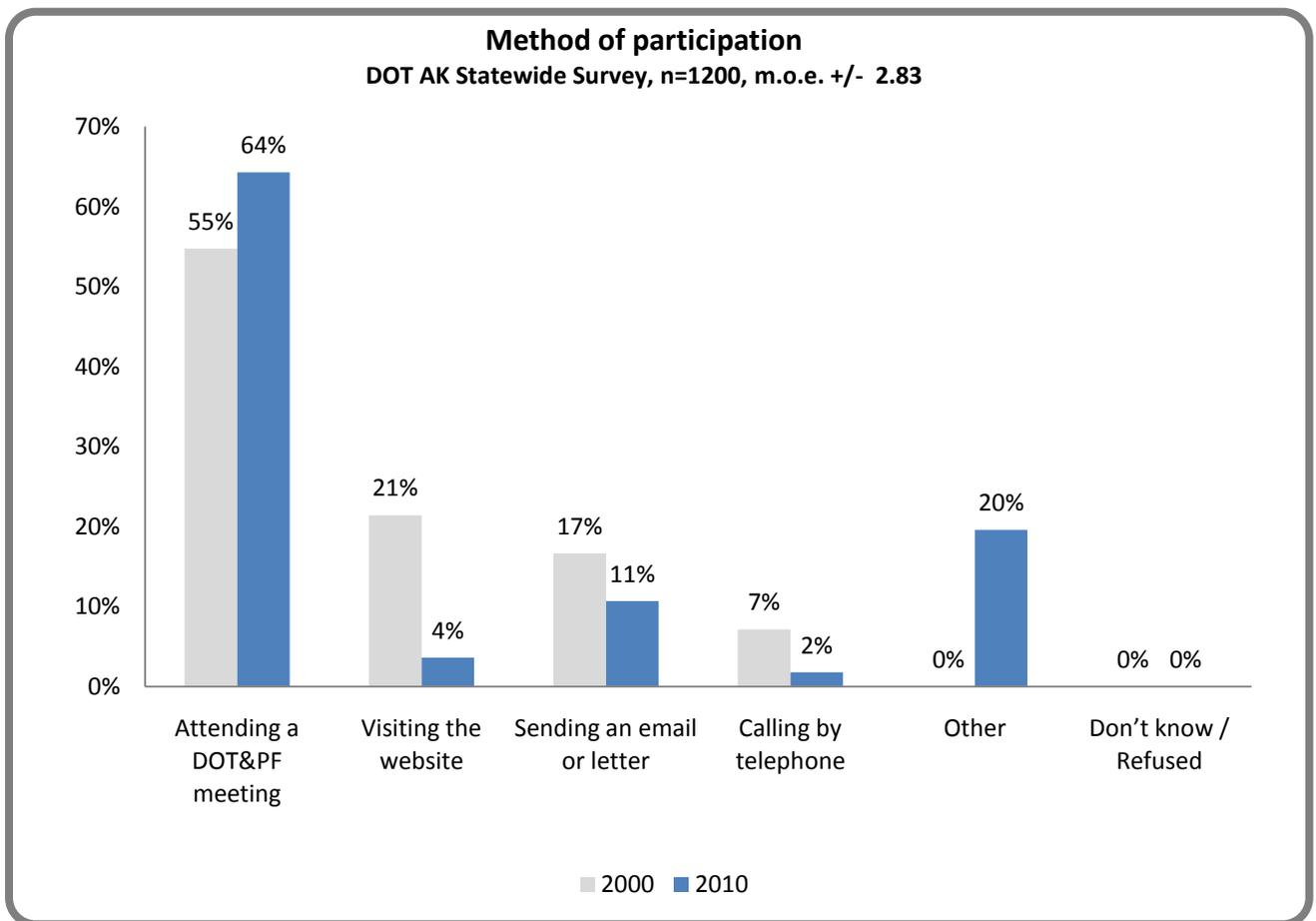
Visiting the website

Sending an email or letter

Calling by telephone

Other

Don't know / Refused (do not read)



Question 44a Opinion of DOTPF soliciting public input

Q44. What kind of job do you think the state DOT&PF does on the following:

Getting input from the public about new projects. Good or bad? (and is that very good/bad or just good/bad?)

Very good

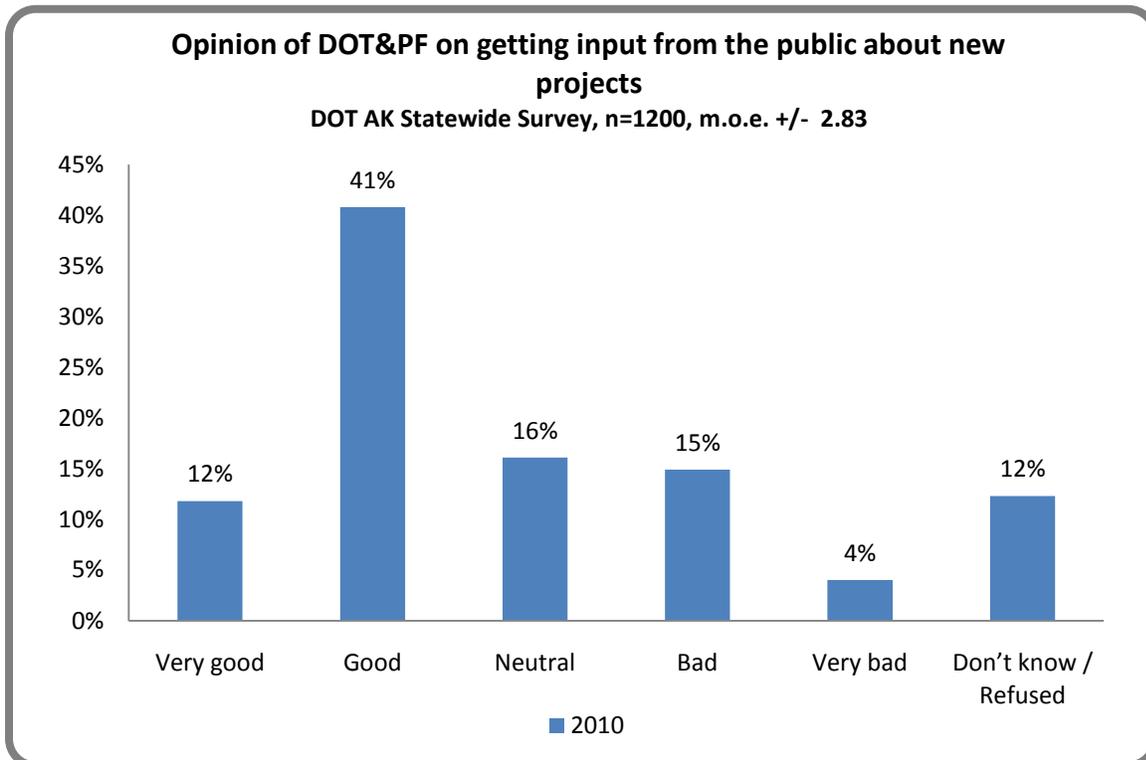
Good

Neutral (do not read)

Bad

Very Bad

Don't know / Refused (do not read)



Question 44b Opinion of DOTPFs action on inputs

Q44. What kind of job do you think the state DOT&PF does on the following:

Acting on the input they get. Good or bad? (and is that very good/bad or just good/bad?)

Very good

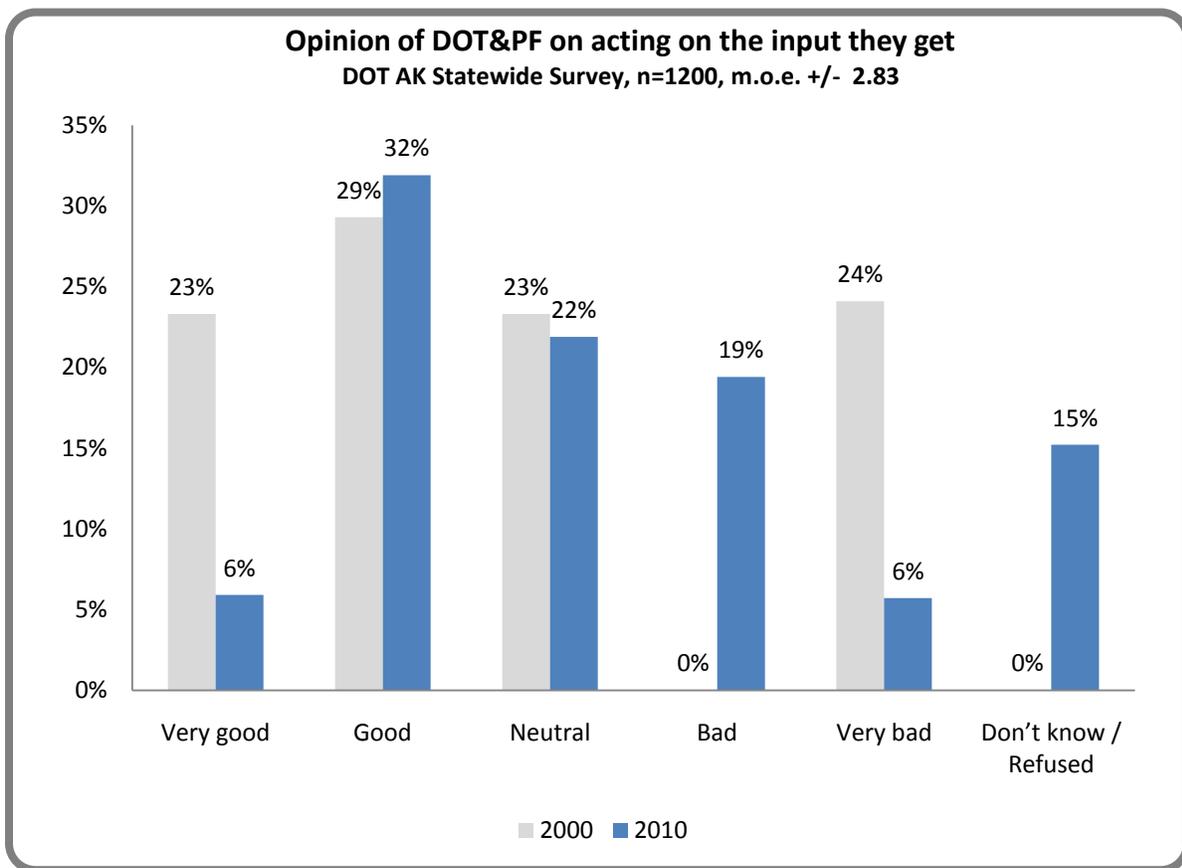
Good

Neutral (do not read)

Bad

Very Bad

Don't know / Refused (do not read)



Question 44c Opinion of DOTPFs project decisions locally

Q44. What kind of job do you think the state DOT&PF does on the following:

Deciding what projects to fund in your area. Good or bad? (and is that very good/bad or just good/bad?)

Very good

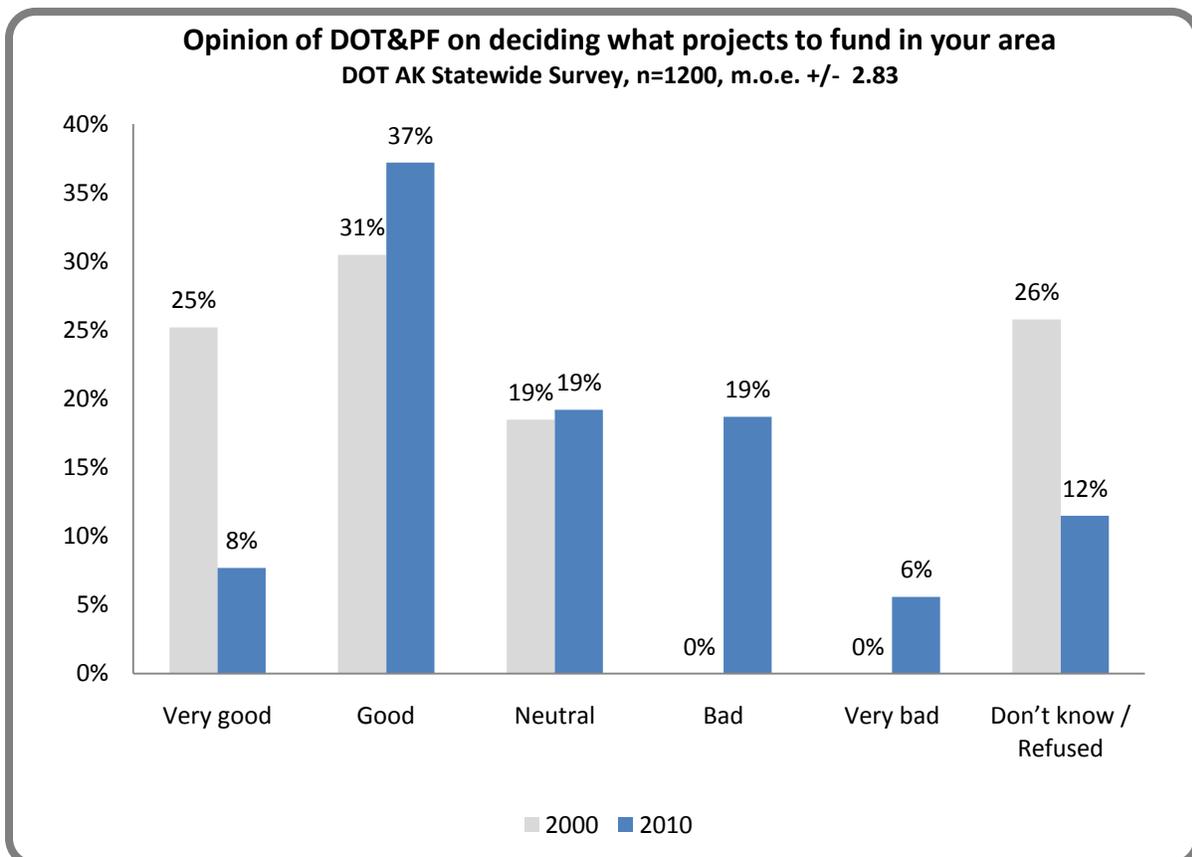
Good

Neutral (do not read)

Bad

Very Bad

Don't know / Refused (do not read)



Question 44d Opinion on DOTPF project decisions statewide

Q44. What kind of job do you think the state DOT&PF does on the following:

Deciding what projects to fund from the point of view of the whole state. Good or bad? (and is that very good/bad or just good/bad?)

Very good

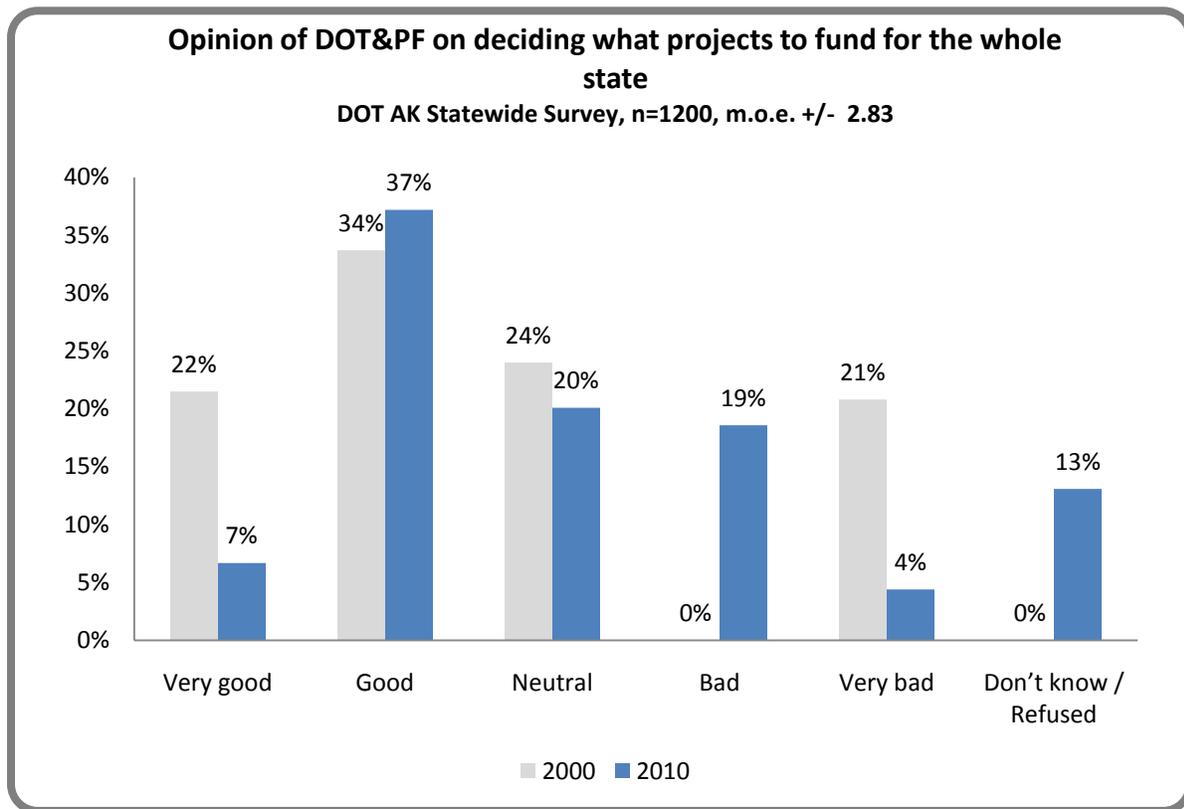
Good

Neutral (do not read)

Bad

Very Bad

Don't know / Refused (do not read)



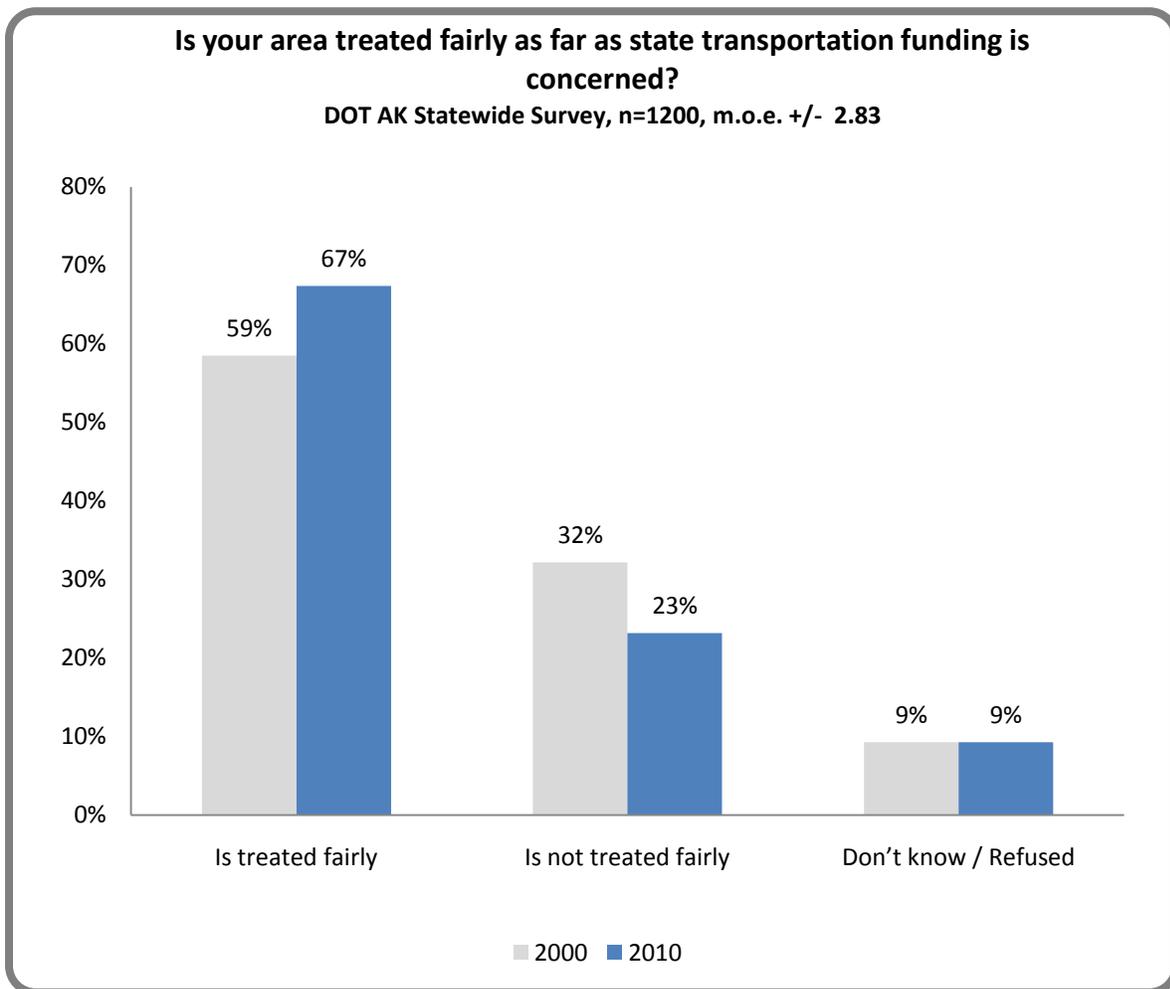
Question 45 Area treated fairly for funding

Q45. Do you feel your area is or is not treated fairly as far as state transportation funding is concerned?

Is treated fairly

Is not treated fairly

Don't know / Refused (do not read)



Question 52 Number of miles driven per weekday

Q52. Approximately how many miles do you drive each weekday?

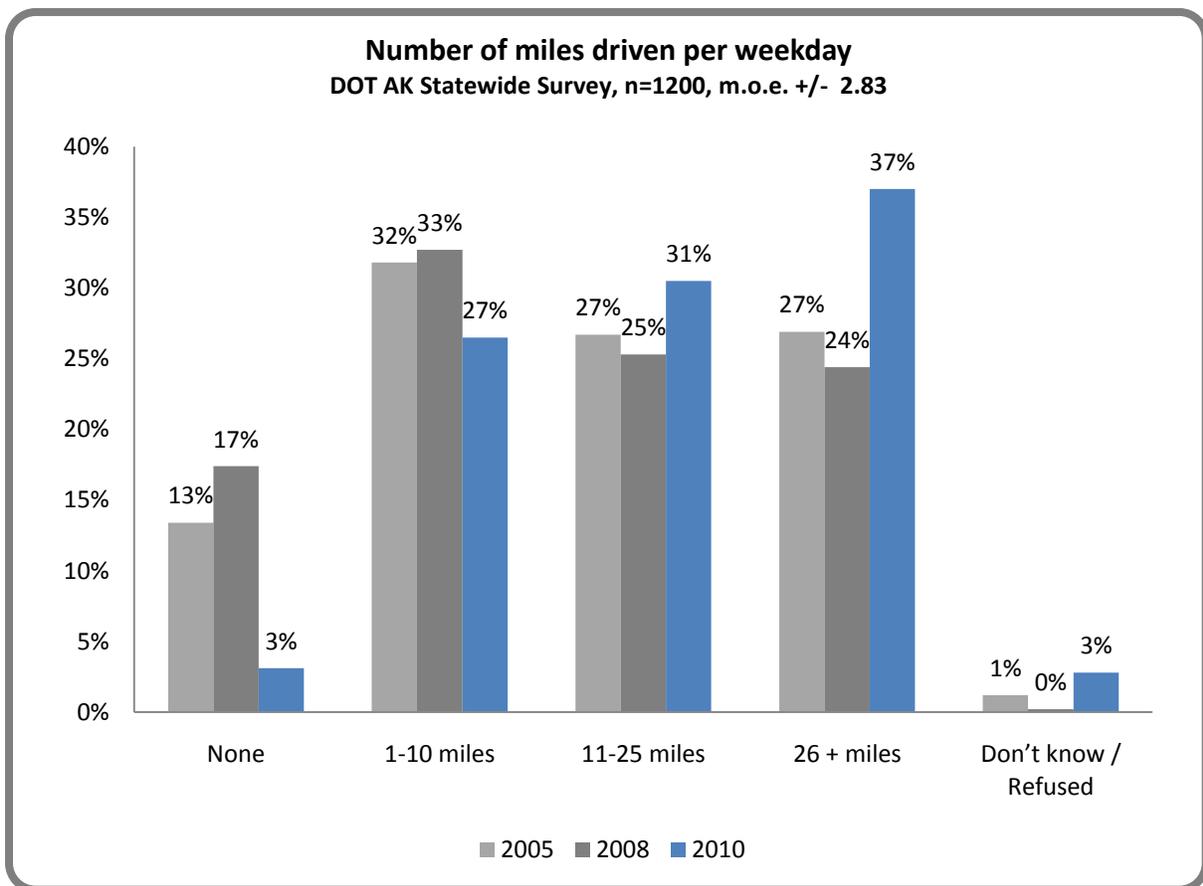
None

1-10 miles

11-25 miles

26+ miles

Don't know / Refused (do not read)



Question 53 Number of miles driven per weekend

Q53. Approximately how many miles do you drive each weekend?

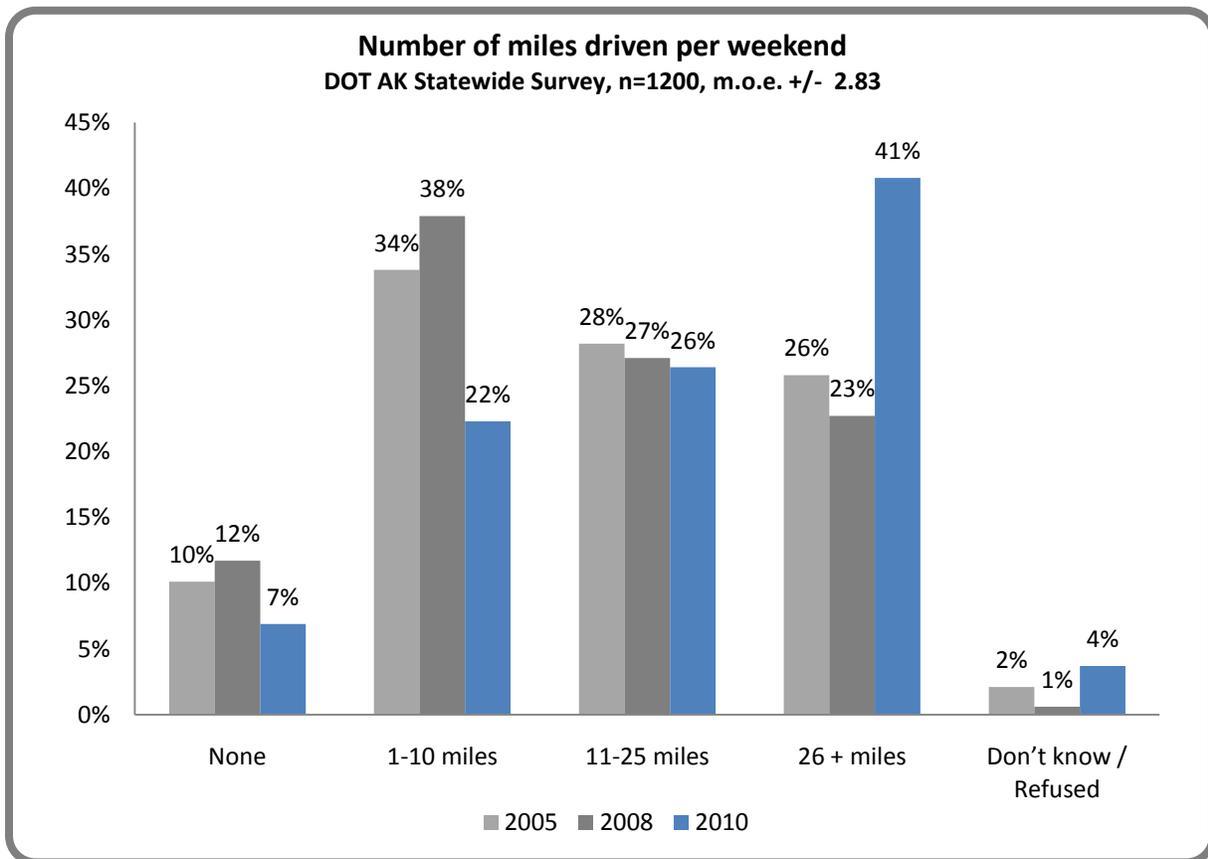
None

1-10 miles

11-25 miles

26+ miles

Don't know / Refused (do not read)



Question 54 Studded tire usage

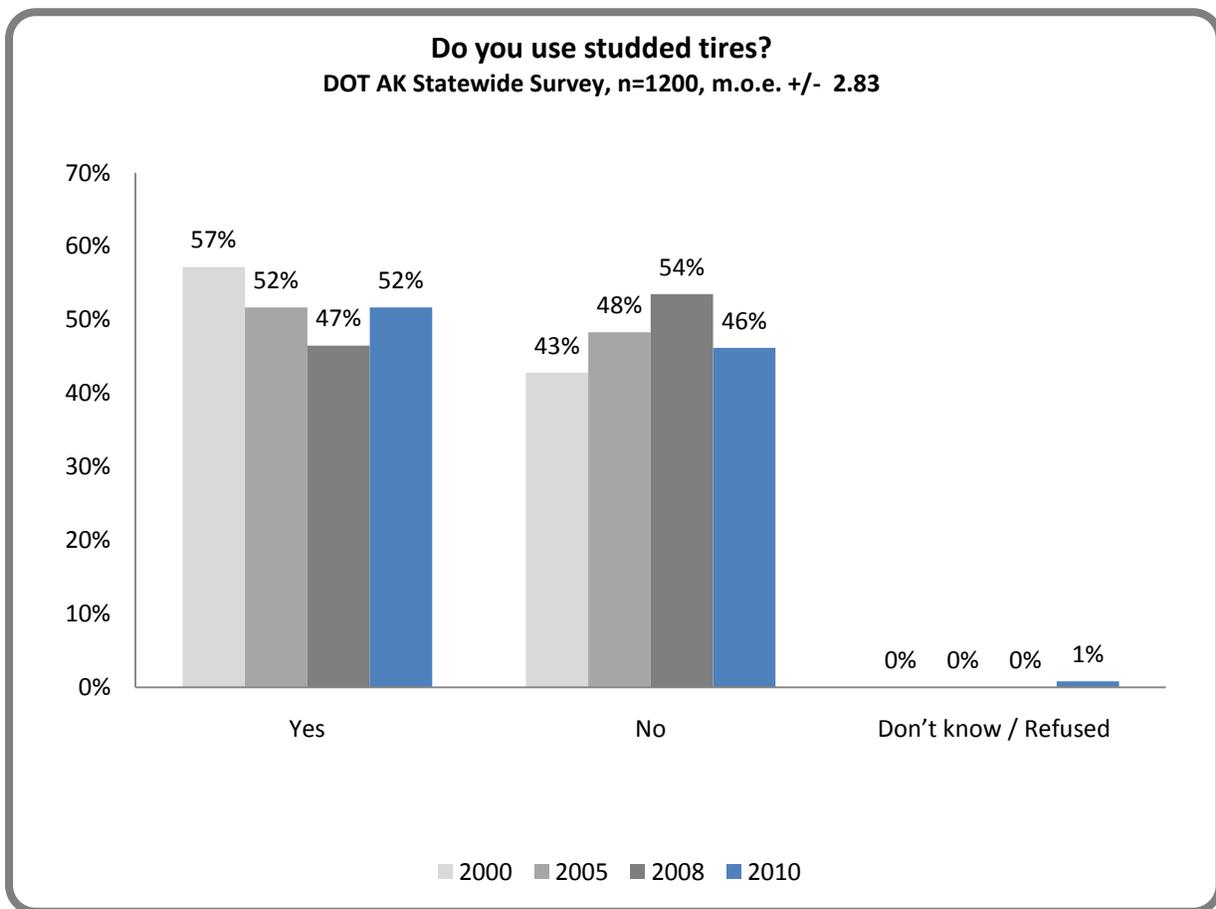
Q54. Do you use studded tires?

Yes

No

Don't own a vehicle

Don't know / Refused (do not read)



Question 55 How important are studs to your safety

Q55. How important are they for keeping you safer?

Very important

Somewhat important

Neutral (do not read)

Somewhat unimportant

Very unimportant

Don't know / Refused (do not read)

