



Ted Stevens
Anchorage
International Airport

LHD Airport Tarmac Delay Contingency Plan



Pursuant to §42301 of the FAA Modernization and Reform Act of 2012; this Contingency Plan establishes the policies and procedures to be followed in irregular operations. Lake Hood Seaplane Base (LHD) will to the extent practicable:

- Provide assistance for passengers abandoned by their carrier at LHD;
- Provide for assistance of disabled aircraft on the lake or airstrip;
- Provide for customs coordination, or if required, deplaning of international passengers on diverted aircraft that have not yet cleared customs.

LHD strongly encourages aircraft operators to contact ANC Airport Operations, (907) 266-2600, for prior coordination of diverted flights.

Airport Information

Lake Hood Seaplane Base is a commercial service, non-primary, non-hub airport serving more than ten thousand passengers annually.

In the event of disabled aircraft or other irregular operations events, aircraft operators should contact the ANC Airport Duty Manager at 907.266.2600 for assistance.

Deplaning of Passengers Following Excessive Tarmac Delays

LHD is a seaplane base and gravel strip with no terminal facilities and does not own or operate any ground service equipment (GSE), gates or ramps needed to deplane passengers. Multiple public wheel/float ramps are available for deplaning passengers, but no gates exist on the airport. Any delay in deplaning passengers is due to disabled aircraft on the seaplane base's water or ice surface or Lake Hood Strip's (Z41) gravel surface. Upon receiving requests from aircraft operators experiencing delays due to a disabled aircraft, LHD will assist in coordinating movement of disabled aircraft to the lease holder's dock, if on the water/ice or ramp areas adjacent the gravel strip to download. If notified of passengers abandoned by an aircraft operator, LHD will coordinate movement of the passengers to a safe location which provides protection from inclement weather and access to transportation. ANC Operations, (907) 266-2600, serves as the 24/7 contact point for LHD.

Sharing of Facilities in an Emergency

LHD will coordinate assistance for passengers if an aircraft operator is unwilling or unable to provide for his passengers protection from inclement weather and access to transportation.

Passengers Who Have Not Cleared United States Customs and Border Protection (CBP)

Lake Hood Seaplane Base (LHD) does not own, operate, or control any passenger facilities. We contacted CBP on May 19, 2017 to discuss establishing a suitable temporary sterile area to provide for the deplanement of international passengers on diverted aircraft who have not yet cleared customs. CBP has determined that no facilities exist at LHD that would be suitable to serve as a temporary sterile area. International passenger processing facilities are available at Ted Stevens Anchorage International Airport (ANC). They are accessible by a connecting taxiway between the airports for wheel or amphibious aircraft. Seaplanes unable to taxi to the international passenger processing facilities must contact CBP at ANC 24/7 at (907) 271-6313 prior to arrival. We will coordinate with local CBP and law enforcement officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable. CPB will determine the appropriate contingency measures on a case by case basis.

Public Access to the Emergency Contingency Plan

LHD will provide public access to this document through the following resources:

- The airport website (<http://www.anchorageairport.com>).
- Notice of the availability through the airport's social media accounts.
- Posting signs in conspicuous locations in the terminals.