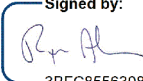
 <p style="text-align: center;">STATE OF ALASKA DEPARTMENT OF TRANSPORTATION AND PUBLIC FACILITIES</p> <p style="text-align: center;">Policy and Procedure</p>	POLICY AND PROCEDURE NUMBER <p style="text-align: center;">07.05.110</p>	PAGE <p style="text-align: center;">1 of 3</p>
	EFFECTIVE DATE <p style="text-align: center;">November 1, 2024</p>	
SUBJECT <p>Alaska 511 Information Reporting</p>	SUPERSEDES <p style="text-align: center;">07.05.110</p>	DATED <p style="text-align: center;">September 22, 2024</p>
CHAPTER <p>Maintenance and Operations</p>	SECTION <p>Highways</p>	APPROVED BY <p>Signed by:  <small>3BFC855630834FF...</small></p>

PURPOSE

This formalizes the policy and procedure (P&P) of the Alaska Department of Transportation and Public Facilities (DOT&PF) for providing information via the Alaska 511 Traveler Information System.

POLICY

It is the policy of the department to provide reliable and timely information to travelers regarding road conditions, major events, and lane closures.

PROCEDURE

1. Road Condition Reports
 - a. Regular monitoring: DOT&PF personnel will regularly monitor road conditions using methods and tools appropriate for the situation.
 - b. Assessment Criteria: Road conditions will be assessed based on predefined criteria found on the Alaska 511 website at www.511.alaska.gov, including weather conditions and maintenance activities.
 - c. For the winter season, generally defined as between October 1 and April 30, Maintenance and Operations (M&O) superintendents and/or a designee are responsible for updating road conditions twice daily when conditions are difficult or worse, until the conditions return to fair or better. In addition, in winter conditions, road conditions should be updated on a regular basis.
 - d. For the summer season, generally defined as between May 1 and September 30, Maintenance and Operations (M&O) superintendents and/or a designee are responsible for updating road conditions daily if

conditions are difficult or worse, until returning to a condition of fair or better.

2. Disruptive Events

- a. Disruptive events include, but are not limited to, avalanches, earthquake damage, flooding, landslides, bridge strikes, major crashes, and weather events of record that close the road for any period that results in a disruption to the public.
- b. If roads are anticipated to be closed for 8 hours or more, please reference P&P 07.05.070, and if the road closure includes a National Highway System or STRAHNET Route, refer to FHWA Order 5181.1C.
- c. Regional Public Information Officers (PIOs) are responsible for ensuring Alaska 511 is updated with new information as it is available. The Intelligent Transportation System (ITS) Coordinator is available to support during normal business hours. After-hours support is available through a contracted vendor.
- d. PIOs will notify the ITS Coordinator of social media postings for major events, and the ITS Coordinator will cross-post to the Alaska 511 social media pages.

3. Construction Work Zones

- a. Project engineers are responsible for providing timely information for 511 updates and should report weekly at a minimum or as needed.

4. M&O Work Zones

- a. M&O work that closes a lane on roads with posted speeds greater than 35mph will be posted on Alaska 511.
- b. Work such as pothole patching, and crack sealing performed over a distance may be reported for the planned distance anticipated for that day.
- c. M&O superintendents and/or their designees are responsible for updating Alaska 511.
- d. Connected work zone devices that feed to Alaska 511 when activated are acceptable.

5. DOT&PF Inspection/Surveying

- a. Planned Inspections or surveying activities that close a lane on roads with posted speeds greater than 35mph will be posted on Alaska 511.
- b. Inspection and/or surveying crews are responsible for notifying the ITS Coordinator a minimum of 2 business days before lane closures will occur for posting on Alaska 511 for planned activities.
- c. In the event of emergency inspection, the response team will notify the ITS Coordinator as soon as possible.

6. Permitted Work

- a. Permitted work activities that closes a lane on roads with posted speeds greater than 35mph will be posted on Alaska 511.
 - b. Right of Way Property Management is responsible for posting events when permits are issued.
7. Training and Improvement
- a. DOT&PF will provide training programs to equip personnel with the necessary skills for updating Alaska 511.

AUTHORITY

AS 44.42.020 (a)

IMPLEMENTATION RESPONSIBILITY

Role	Requirement
Commissioner	Overall responsibility and oversight of the road condition reporting process
Deputy Commissioner	Support and assist the Commissioner in ensuring road condition reporting is conducted accurately
Regional/Division Directors	Ensure regional compliance with reporting requirements; oversee reportable events
System Directors/Managers	Manage and update Intelligent Transportation Systems; coordinate with PIOs
Maintenance and Operations Chiefs	Update road conditions regularly; report maintenance activities and work zones
Construction Engineers	Provide updates for construction work zones; ensure timely reporting
Public Information Officers	Update Alaska 511 with reportable events; notify ITS Coordinator and manage social media postings

DISTRIBUTION

All department employees via the DOT&PF website