Conference Agenda

September 30 – October 2, 2002
Hotel Captain Cook - Anchorage, Alaska

Sponsored
by
Alaska Department of Transportation & Public Facilities
Federal Transit Administration
Community Transportation Association of America
Monday, September 30, 2002

7:00 am - 4:30 pm  Registration in Conference Lobby

7:00 am – 8:15 am  Continental Breakfast  
Room: Fore-Deck (main level)

8:15 am – 8:30 am  Welcome – Bruce Wells, State Transit Coordinator, DOT&PF  
Room: Fore-Deck (main level)

8:30 am – 10:00 am  **Vital Links Workfare Regional Conference**  
Community Transportation Association of America (CTAA)  
Moderator: Charlie Dickson, Associate Director, CTAA  
- 8:30 – 9:15 Welcome, Introductions, and Outline of the Day’s Events  
  Panelists: Charlie Dickson; Gail Roust, Statewide Transit Planner,  
  DOT&PF; Jim Sanders, Executive Director, Alaska Human Resources  
  Investment Council (AHRIC)  
- 9:15 – 10:00 Developing Partnerships  
  Panelists: John McBeth, CEO/General Manager, Brazos Transit System,  
  Bryan, Texas; Karen Walton, Executive Director, MASCOT, Wasilla, AK  
Room: Fore-Deck (main level)

**The 12-Module Bus Inspection Technique**  
Instructor: Halsey King, Halsey King and Associates, Carlsbad, CA  
Room: Endeavor (lower level) & Maintenance Facility (transportation provided)

**Smith System, Defensive Driving Recertification**  
One-Day Course (advance registration recommended)  
Instructor: Tom Taylor, Smith System Training, Arlington, TX  
Room: Resolution (lower level)

**Smith System, Defensive Driving Train-the-Trainer (Day 1 of 5)**  
Five-Day Course (advance registration recommended)  
Instructor: Mike Lake, Smith System Training, Arlington, TX  
Room: Easter Island (lower level)

10:00 am – 10:30 am  Break in Mid-Deck (main level) - EXPO exhibits open!
10:30 am – 12:00 pm  
**Vital Links Workfare Regional Conference (continued)**  
Planning for Services With & Without FTA Jobs Access & Reverse Commute (JARC) Funds  
Panelists: Jule Drown, Community Transit Organizer/Consultant, Tucson, AZ; Conchita Elsensohn, Program Coordinator, Community Rides, Center for Community, Inc., Sitka, AK  
Room: Mid-Deck (main level)

**The 12-Module Bus Inspection Technique (continued)**  
Room: Endeavor (lower level) & Maintenance Facility

**Smith System, Defensive Driving Recertification (continued)**  
Room: Resolution (lower level)

**Smith System, Defensive Driving Train-the-Trainer (continued)**  
Room: Easter Island (lower level)

12:00 pm – 1:30 pm  
**Luncheon & Keynote Address: Legal Issues in Community Transportation**  
Speaker: Mary Gayle Holden, Foley & Larder, Attorneys at Law, Washington, DC (represents the Virginia Regional Transportation Association)  
Keynote Speaker Introduction: Gail Roust, Statewide Transit Planner, DOT&PF  
Room: Fore-Deck (main level)

1:30 pm – 2:45 pm  
**Vital Links Workfare Regional Conference (continued)**  
- 1:30 – 2:15  Service Strategies  
  Panelists: Charles Dickson; Jule Drown  
- 2:15 – 2:45  Wrap-Up and Next Steps  
  Panelist: Erin Tolles, Work Services Policy Analyst, Division of Public Assistance, DHSS  
Room: Mid-Deck (main level)

**The 12-Module Bus Inspection Technique (continued)**  
Room: Endeavor (lower level) & Maintenance Facility

**Smith System, Defensive Driving Recertification (continued)**  
Room: Resolution (lower level)

**Smith System, Defensive Driving Train-the-Trainer (continued)**  
Room: Easter Island (lower level)
2:45 pm – 3:15 pm  Break in Lower Level Hallway (near Quadrant/Whitby/Voyager rooms)

3:15 pm – 5:30 pm  **Community Transportation Advocacy**
Includes first annual meeting of the Alaska Mobility Coalition (AMC)
Panelists: Kristin Lambert, President, AMC; Millie Ryan, Executive Director, Governor’s Council on Disabilities & Special Education; Patrick Reinhart, Executive Director, State Independent Living Council
Room: Fore-Deck  *(main level)*

3:15 pm – 4:30 pm  **The 12-Module Bus Inspection Technique  (continued)**
Room: Endeavor *(lower level)* & Maintenance Facility

**Smith System, Defensive Driving Recertification  (continued)**
Room: Resolution *(lower level)*

**Smith System, Defensive Driving Train-the-Trainer  (continued)**
Room: Easter Island *(lower level)*

4:30 pm – 7:00 pm  **EXPO Reception**  --  *Enjoy hearty hors d’oeuvres with exhibitors!*
Room: Mid-Deck *(main level)*
Tuesday, October 1, 2002

7:00 am - 4:30 am  Registration in Conference Lobby

7:00 am – 8:15 am  Continental Breakfast
Room: Mid-Deck (main level)

8:15 am – 10:00 am  Community Transportation Systems Roll Call
Moderator: Bruce Wells, State Transit Coordinator, DOT&PF
Room: Fore-Deck (main level)

Grant Writing
Presenter: Marianne Mills, Catholic Community Service, Inc., Juneau, AK
Room: Resolution (lower level)

North Star Maintenance Forum (Day 1 of 2)
Two-Day Forum & Workshops
Moderator: Halsey King, Halsey King & Associates, Carlsbad, CA
Room: Endeavor (lower level)

Forum
- Topic: “Detroit Diesel Updates”
- Speaker: Dennis Hahn, Detroit Diesel Allison, Anchorage, AK
Brake Workshop (all day; meet in Endeavor Room -- transportation
provided to People Mover maintenance shop)
- Topic: Disk & Drum Brakes
- Instructor: Doug Greenwood, PennTrain Program, Johnstown, PA
  (also Director of Maintenance, Pennsylvania Transit System)
Certificate of Completion issued

Strategies: Dealing With Difficult People
Train-the-Trainer
Instructor: Adrian Moy, Strategies Training, Woodinville, WA
Room: Adventure (lower level)
Smith System, Defensive Driving Recertification
One-Day Course (advance registration recommended)
Instructor: Tom Taylor, Smith System Training, Arlington, TX
Room: Quadrant (lower level)

Smith System, Defensive Driving Train-the-Trainer (Day 2 of 5)
Room: Easter Island (lower level)

10:00 am – 10:30 am  Break: Refreshments in EXPO area in Mid-Deck (main level)

10:30 am – 12:00 pm  Community Transportation Systems Round Table Discussion
Moderator: Bruce Wells, State Transit Coordinator, DOT&PF
Room: Mid-Deck (main level)

Grant Writing (continued)
Room: Resolution (lower level)

North Star Maintenance Forum (continued)
Topic: “Allison Transmissions Updates”
Speaker: Dennis Hahn, Detroit Diesel Allison, Anchorage, AK
Room: Endeavor (lower level)

Strategies: Dealing With Difficult People (continued)
Room: Adventure (lower level)

Smith System, Defensive Driving Recertification (continued)
Room: Quadrant (lower level)

Smith System, Defensive Driving Train-the-Trainer (continued)
Room: Easter Island (lower level)

12:00 pm – 1:30 pm  Luncheon & Address: Transit in Europe
Speaker: Marti Dilley, Manager, State Transit Program, DOT&PF
Room: Fore-Deck (main level)

1:30 pm – 2:00 pm  Dessert at EXPO
Room: Mid-Deck (main level)

~~~~~  TUESDAY  ~~~~
2:00 pm – 3:00 pm  Federal Compliance Reviews: Drug & Alcohol Testing, Maintenance, ADA, Policies & Procedures
Presenter: Dan Wagner, Principal, Wagner Associates (FTA contractor), Washington, DC
Room: Mid-Deck (main level)

Board Relations: Setting Strategic Goals and Working Together Effectively
Presenter: David Cyra, P.E., Principal, CYRA etc. Mukwonago, WI
Room: Resolution (lower level)

North Star Maintenance Forum (continued)
Topic: “Fuel Injectors”
Instructor: Ed Dumire, Power Distributing, Inc., Seattle, WA
Room: Endeavor (lower level)

Strategies: Dealing With Difficult People (continued)
Room: Adventure (lower level)

Smith System, Defensive Driving Recertification (continued)
Room: Quadrant (lower level)

Smith System, Defensive Driving Train-the-Trainer (continued)
Room: Easter Island (lower level)

3:00 pm – 3:30 pm  Break in Mid-Deck (main level)

3:30 pm – 4:30 pm  Federal Compliance Reviews (continued)
Room: Mid-Deck (main level)

Board Relations: Setting Strategic Goals & Working Together Effectively (continued)
Room: Resolution (lower level)

North Star Maintenance Forum (continued)
“Looking Forward at MCI ... New Technology, Maintenance Issues, Updates
Instructor: Richard Olsonawaski, MCI, Seattle, WA
Room: Endeavor (lower level)

Strategies: Dealing With Difficult People (continued)
Room: Adventure (lower level)
Smith System, Defensive Driving Recertification (continued)
Room: Resolution (lower level)

Smith System, Defensive Driving Train-the-Trainer (continued)
Room: Easter Island (lower level)

4:30 pm – 7:00 pm  Networking Reception (hearty hors d’oeuvres)
Room: Fore-Deck (main level)
Wednesday, October 2, 2002

7:00 am – 12:00 pm  Registration in Conference Lobby

7:00 am – 8:15 am  Continental Breakfast  
Room: Fore-Deck (main level)

8:15 am – 10:00 am  
**Procurement**  
Presenter: Bruce Wells, State Transit Coordinator, DOT&PF  
Room: Fore-Deck (main level)

If You Don’t Think You Need To Manage Information, Think Again!  
Presenter: David Cyra, P.E., Principal, CYRA etc., Mukwonago, WI  
Room: Resolution (lower level)

Risk Management for Nonprofit Corporations  
Presenter: James DeWitt, Guess & Rudd, Attorneys at Law, Fairbanks, AK  
Room: Voyager (lower level)

North Star Maintenance Forum (Day 2 of 2)  
Room: Quarter-Deck (Tower One, top floor)  
Forum:  
- Topic: “Cooling Systems”  
- Instructor: Randy Fowler, Penray, Elkgrove Village, IL

Electrical Trouble Shooting Workshop (all day: meet in Quarter Deck--transportation provided to People Mover maintenance shop)  
- Instructor: Doug Greenwood, PennTrain Program, Johnstown, PA (also Director of Maintenance, Pennsylvania Transit System)  
Certificate of Completion issued

Smith System, Defensive Driving Train-the-Trainer (Day 3 of 5)  
Room: Easter Island (lower level)

~~~~~  WEDNESDAY  ~~~~~
10:00 am – 10:30 am   Break in Fore-Deck *(main level)*

10:30 am – 12:00 pm   **The President’s New Freedom Initiative, ADA**  
Presenter: Michael Winter, Director, Office of Civil Rights, FTA, Washington, DC  
Panelists: Don Brandon, State ADA Coordinator; John Dunham, Manager of Civil Rights Office, Alaska DOT&PF; Allan Nakawishi, ADA Coordinator, Alaska DOT&PF; Mona McAleese with ADA Partners Project of Region 10 USDoE’s Disability and Business Technical Assistance Program.  
Room: Fore-Deck *(main level)*

**Are You Efficiently Providing Service to Everyone in Your Community?**  
Presenter: David Cyra, P.E., Principal, CYRA etc., Mukwonago, WI  
Room: Resolution *(lower level)*

**Legal Care and Feeding of Nonprofit Corporations**  
Presenter: James DeWitt, Guess & Rudd, Attorneys at Law, Fairbanks, AK  
Room: Voyager *(lower level)*

**North Star Maintenance Forum (continued)**  
Topic: “Implementation of Ultra Low Sulfur Fuel Requirements” (Mandated Low Sulfur Fuels for Alaska, Green Diesel)  
Speaker: Clint Farr, Department of Environmental Conservation  
Room: Quarter-Deck *(Tower One, top floor)*

**Smith System, Defensive Driving Train-the-Trainer (continued)**  
Room: Easter Island *(lower level)*

12:00 pm – 1:30 pm   **ACTA Luncheon (purchase ticket at registration)**  
*Everybody is invited! Come to learn more about the Alaska Community Transportation Association (ACTA), an association of Alaska’s transportation providers. This is the annual membership meeting.*  
Room: Adventure *(lower level)*
1:30 pm – 4:30 pm  
**Anchorage Public Transportation System Escorted Tour**  
Ride the new People Mover bus on a tour of their entire operation. This includes the Travel Training Center, AnchorRides Facility, Bus Maintenance Facility, Dispatch Center, and Headquarters.  
Tour Guide: Bob Kniefel, Director, Public Transportation Department, Municipality of Anchorage  
*(Meet in front of hotel, 5th Avenue side, for bus pickup)*

1:30 pm – 2:30 pm  
**North Star Maintenance Forum (continued)**  
Topic: Alignment  
Speaker: To be announced, B & B Tools  
Room: Quarter-Deck *(Tower One, top floor)*

2:45 pm – 3:45 pm  
**North Star Maintenance Forum (continued)**  
Topic: New Bus Technology, Intelligent Transportation Technology (ITS)  
Speaker: Halsey King  
Room: Quarter-Deck *(Tower One, top floor)*

1:30 pm – 4:30 pm  
**Smith System, Defensive Driving Train-the-Trainer (continued)**  
Room: Easter Island *(lower level)*  
*[NOTE: THIS CLASS CONTINUES FOR TWO MORE DAYS!]*  
Room: THURSDAY: Easter Island *(lower level)*  
   FRIDAY: Board Room or another room to be announced

---  WEDNESDAY  ---

HAVE A SAFE TRIP HOME  
and  
JOIN US AGAIN NEXT YEAR!