

Note: Vehicle specific info such as VIN has been removed by DOT SEF to create a generic letter. - SD



FIAT CHRYSLER AUTOMOBILES

OCCUPANT RESTRAINT CONTROL MODULE

IMPORTANT SAFETY RECALL

R06 / NHTSA 15V-046

This notice applies to your vehicle (VIN: **VIN info removed**).

This interim notification letter is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear STATE OF ALASKA DOT:

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2002 and 2003 model year Jeep Liberty models; 2002 through 2004 model year Jeep Grand Cherokee models; and 2003 and 2004 model year Dodge Viper models.

The problem is... The airbag system Occupant Restraint Control (ORC) module on your vehicle may experience a front airbag and/or seatbelt pretensioner inadvertent deployment. An inadvertent deployment while driving could distract the driver and cause a crash without warning.

NOTE: All involved vehicles must have the Occupant Restraint Control (ORC) module replaced. If you already had M35 (12V-527) or N13 (13V-040) completed, recall R06 must still be completed once parts become available. The original repair for M35 (12V-527) or N13 (13V-040) has helped to address the concern, but does not satisfactorily eliminate the potential for inadvertent airbag deployments. If you still have safety recall M35 (12V-527) or N13 (13V-040) in "OPEN" status, please schedule your service appointment with a Chrysler dealer to perform the repair. The interim remedy will take about two hours to complete. However, additional time may be necessary depending on service schedules.

What your dealer will do... FCA intends to repair your vehicle free of charge (parts and labor). However, the parts required to provide a permanent remedy for this condition are currently not available. FCA is making every effort to obtain these parts as quickly as possible. FCA will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

What you must do to ensure your safety... Once you receive your follow-up notice in the mail, simply contact your Chrysler, Jeep or Dodge dealer right away to schedule a service appointment.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to recalls.mopar.com.

If you have already experienced this specific condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: FCA Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

Ask your dealer about the following notification(s). Our records indicate that your vehicle also requires repair for notification(s): Ask dealer

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



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PLEASE HELP US UPDATE OUR RECORDS IF ANY OF THE FOLLOWING CONDITIONS APPLY

Notification Code

R06

VIN (Last 8 Characters of Vehicle Identification Number)

[Redacted VIN]

This service was previously performed on my vehicle (check one if applicable):

- My vehicle was inspected and found to be ok.
 My vehicle was repaired.

This vehicle was (check one if applicable):

- scrapped stolen exported

This vehicle was sold to (check one if applicable):

- A dealer, or someone whose name and address is unknown.
 Someone other than a dealer (type or print the new owner's name and address below).

Date of sale: _____

Updated name and address (type or print the new owner's name and address or your new name and/or address if it has changed):

Owner's title (check one if applicable):

- Mr. Miss Mr. & Mrs. Dr.
 Mrs. Ms. Rev. Business

First Name _____ MI _____

Last Name _____

Street Address _____

City _____

State _____ Zip Code _____

Email Address _____