Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

Vehicle-specific info was removed to create a generic letter. That info is in the body of the email sent to the user agency.

14635 VIN removed 13 0020588
STATE OF ALASKA
2200 E 42ND AVE
ANCHORAGE, AK 99508-5202

This notice applies to your vehicle, **VIN:** VIN info removed.

Dear State Of Alaska:

As the owner of a xxxx model year Chevrolet Express, your satisfaction with our product is very important to us.

This letter is intended to make you aware that on some xxxx model year Chevrolet Express vehicles, the seatbelt warning light and chime audible warnings may illuminate while the seatbelt is buckled.

Do not take your vehicle to your Chevrolet dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your xxxx Chevrolet Express within 10 years of the date your vehicle was originally placed in service or 120,000 miles, whichever occurs first, the condition will be repaired for you at **no charge.** Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a Chevrolet dealer. You may want to contact your Chevrolet dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: If you have paid for repairs for the condition described in this letter, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by October 31, 2016, unless state law specifies a longer reimbursement period.

If you have any questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

GM