

AMH Reshaping Work Group-Summary Minutes – May 28, 2020

Members Present: Admiral Tom Barrett(Chair), John Torgeson, Wanetta Ayers, Lee Ryan, Robert Venables, Tony Johansen, John Torgerson, Ben Goldrich, Representative Louise Stutes, Tera Ollila (Admin)

Excused absence: Senator Bert Stedman

The Chair called the meeting to order at 2 pm. Roll call.

Approved minutes for April 30 and May 14; Wanetta Ayers motioned to approve Lee Ryan to second.

The agenda consisted of work group check-in, setting conditions for success for the Alaska Marine Highway System, and future scheduling

Need to have a better understanding of how the system is run as whole. Main areas of concern are:

- Maintenance, how things are now and how can it be improved.
- Finances, where the money comes from, how it's allocated, what restrictions there may be, and how it's managed
- Personnel
- Organizational design

Need to find ways to simplify the system, making it easier and more efficient wherever possible. Setting the conditions for success. What are some suggestions?

- Management structure
- Governance
- Consistent funding
- Talk to the people running the vessels to get their input
- Culture. Create a culture of shared interests. It's a public service transportation system and needs to be customer centric.

The work group is planning to schedule meetings with communities. Ketchikan, Juneau, and Anchorage was discussed. Also planning to make arrangements to ride the ferry, it's important to touch the system and engage with the people running it.

The next meeting scheduled for June 4, 2020 at 2:00pm

Meeting adjourned at 4pm.

An audio recording of the meeting including all member comments is available at dot.amh-reshaping@alaska.gov