

# AIRTIMES

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## AIRPORT MANAGER'S CORNER



been progressing well:

The Alaska International Airport System (AIAS), comprised of the Anchorage and Fairbanks International Airports, and air carriers that operate under an AIAS agreement have completed a new **Operating Agreement** (OA) that establishes rates and fees for the next ten years. Agreements of this type are usually renegotiated with airports every five years. A ten year agreement is a great show of confidence in the management and operations of AIAS.

The Federal Aviation Regulation's (FAR) **Part 150 Noise Study**, initiated in February, 2012, is now gathering noise mitigation ideas and cataloging them for evaluation. The next meetings for the Study Input Committee and Public input will likely be held in September. The purpose of the study is to reduce the number of people affected by significant aircraft noise levels (as defined by the Federal Aviation Administration) within acceptable economic, environmental, and legal parameters. Click here for more information on the [Part 150 Noise Study](#).

The Airport's **Master Plan Update**, which began in the late summer, 2012, has

Summer brings with it the busiest times at Ted Stevens International Airport! I am pleased to report that our key projects have

developed Five Airport Development Alternatives as a result of input from public meetings, technical advisory meetings, working group meetings, and aviation industry research. Over the remainder of the summer the team will evaluate the five options and will present a draft preferred alternative at public meetings in September. Click here for more information or to provide comment on the [Master Plan Update](#).

We had a wonderful time welcoming passengers from the inaugural Icelandair and Virgin America flights earlier this summer. New carriers join a robust group of airlines providing service to Anchorage: Air Canada, Alaska Airlines, American Airlines, Condor, Delta, Frontier Airlines, Japan Airlines, Jet Blue, Korean Air, Sun Country Airlines, United, US Airways, and Yakutia Airlines all offer service throughout the summer months.



Water cannon salute for Icelandair, May 15, 2013  
—Photo courtesy ANC Operations



## LAKE HOOD

On May 21, 2013, Lake Hood Seaplane Base (LHD) hosted a Transportation Security Administration (TSA) Tabletop Exercise for General Aviation (GA) security in Alaska. The exercise gathered members of the local GA community, including the Aircraft Owners and Pilots Association, the Alaska Air Carriers Association, the Alaska Airmen’s Association and local GA pilots.

The exercise provided the opportunity for open discussions of various security scenarios with representatives from governmental, law enforcement and security organizations, including the Alaska Department of Transportation and Public Facilities (DOT&PF), TSA, the Federal Aviation Administration (FAA), Federal Bureau of Investigation, Alaska State Troopers, Anchorage Airport Police, and others.

The goal of the exercise was to encourage communication among the groups and strengthen mutual understanding of the security resources available to and challenges for the Alaska GA community.



— Photo Courtesy ANC

“We are pleased with the results from the Tabletop Exercise,” stated Terri Tibbe, Operations Manager at Ted Stevens Anchorage International Airport. “We have a lot of small aircraft, operating all over the state, many in very remote locations. It was important to hear the concerns and recommendations from representatives of the GA community statewide, State and Federal law enforcement, TSA and FAA. This exercise allowed that to happen and has created contacts for all of us that we really didn’t have before. Getting all these groups together to become more aware of each other’s concerns has been very successful and informative for us all.”

— Article by Tim Coons, Lake Hood Manager

## AROUND THE WORLD FLIGHT

Pilot Jack Wiegand has flown in to the Guinness Book of World Records, via Anchorage, Alaska!

In a Mooney Ovation 2GX aircraft, the 20-year-old pilot began his solo around the world journey on May 1, 2013. The trip covered approximately 21,000 nautical miles. He visited 12 countries, made 22 stops, and crossed the Atlantic, Pacific and Indian Oceans. Jack arrived in Anchorage, his second-to-last stop, on June 26, 2013. Completion of the trip makes him the youngest pilot ever to solo around the world!



According to his website, Jack began flying when he was 13. At 14, he became the youngest pilot in the Central California Soaring Club to solo a glider. At 16, he soloed his first single-engine power plane.

Click here to learn more about Jack and his [around-the-world flight](#).

—Photos courtesy ANC Operations Officer Sinnott



## NEW ERA DASH 8 IN SERVICE!

Era Alaska unveiled the first University of Alaska themed commercial airplane in the world on Friday June 7, 2013.

One side of the aircraft is painted with a University of Alaska Fairbanks (UAF) Nanook and UAF colors, the other side with a University of Alaska Anchorage (UAA) Seawolf and UAA colors. The plane underscores the strong partnership between Era and the Universities, highlighted by the campuses' aviation degree programs.



The aircraft, a Bombardier Dash 8 model, seats 37 people and offers full in-flight service. The plane is now in full service flying all Era's routes.

“We are excited about this new aircraft and the partnership it signifies,” Era Alaska CEO Bob Hajdukovich said. “The University aviation degree programs will help Era grow in the future and allow us to showcase how much we value a strong relationship with UAF and UAA. Several of my family members graduated from these schools, as have many of our management team and staff. We are thrilled with the message this sends to our state.”

“We cannot thank Era Alaska enough for allowing UAF to grace their aircraft with the Nanook. It just shows their commitment to Alaska students and UAF’s aviation program. We take pride in the partnership UAF has with Era,” said UAF Chancellor Brian Rogers.

UAA Chancellor Tom Case agreed, “This beautiful machine will showcase UAA around our state. We could not be more pleased with Era Alaska’s support in helping create students ready to work in the airline industry. They are a true friend of the University of Alaska.”

—Article and photos courtesy Era Alaska

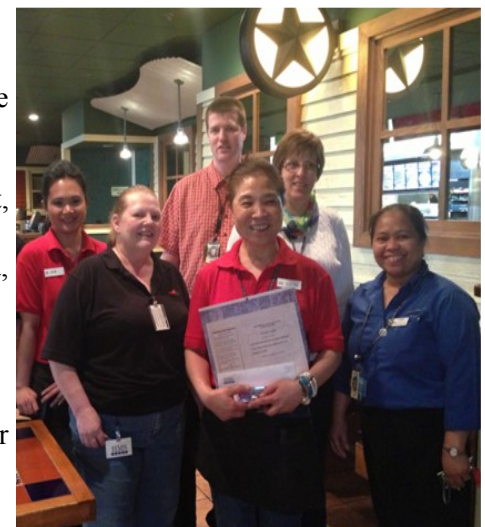
## ABOVE AND BEYOND CUSTOMER SERVICE

Each month, Ted Stevens Anchorage International Airport (ANC) and the Customer Service Partnership hosts awards, recognizing airport concession employees for their dedication to customer service. In June, one of the recipients was awarded for “above and beyond” service of a different sort.

Son Cha Shaw was nominated after saving a co-worker from choking. As it turns out, Son Cha, a server at HMS Host’s Chili’s Too restaurant, has used the Heimlich Maneuver on several occasions, including a recent incident involving Joan Tenderella, a co-worker at the restaurant.

“Son Cha is a great asset to HMS Host. She’s a great server and provides exceptional customer service to our guests,” says Martha Childs, HMS Host’s Human Resources Generalist. “In addition, she jumps right in and does what needs to be done, saving our guests and now, an employee!”

Son Cha will join other monthly award winners at the 9<sup>th</sup> Annual STARS Award Ceremony, which will be held in the fall. She also received a certificate of appreciation and gift card acknowledging her great deeds from HMS Host.



—Photo courtesy HMS Host

## CONCESSIONS UPDATE

The concessions world is ever-changing. We have existing businesses remodeling and expanding, new businesses that are finding their niche, and service contracts that are expiring for which we are getting ready to issue requests for proposals.



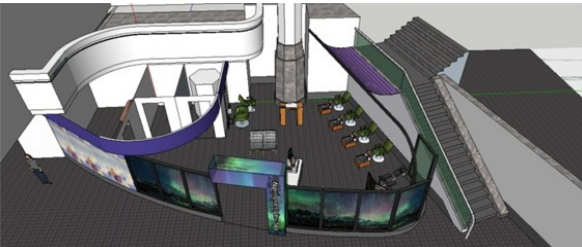
We recently finalized a change to HMS Host's contract to expand the landside area at the Norton Sound Seafood House. This area will consist of approximately 700 square feet and will offer full service to the traveling public, employees and local Anchorage area residents.

We have also recently finalized a second change to HMS Host's contract to remove Legend's Lounge and replace it with Anchorage's local Dish Restaurant.



Silver Gulch Brewing and Bottling Co. restaurant, bar and retail store is a great "stopping off point." The success of the restaurant is above expectations! They are now serving their homemade root beer. Stop in and grab a growler to take home!

The new Grizzly Pizza and Wings restaurant located in the regional ticketing area is open for business! Stop in for 10" pizzas, wings, sandwiches, rings and fries, salads, chili, salmon chowder, soup, and breakfast burritos. A separate to-go counter serves locally roasted Kaladi Brothers coffee and smoothies.



Construction will begin soon on the Northern Lights Spa! The Spa is expected to open by the end of the summer. The new facility will offer full spa treatments including chair and full body massage, manicures and pedicures, facials, hair styling, tanning and associated products.

—Article by ANC Leasing

Architect's drawing of Northern Lights Spa

## VISIT ANCHORAGE- FRIENDLY FACES, LOTS OF INFO!

The uniform is uniquely Alaskan: brightly colored kuspuk, a name badge and a smile. But to volunteer at one of the visitor information centers, it helps to have a mind filled with helpful Alaska travel tips.

Staffing two Visitor Information Centers in the airport, Visit Anchorage volunteers greet incoming visitors in the South Terminal, and international arrivals in the North Terminal as well. Visit Anchorage's mission is to attract and serve visitors to the Municipality of Anchorage while building and diversifying the Anchorage economy.

The visitor centers may be the most visible, but Visit Anchorage's partnership with Ted Stevens Anchorage International Airport starts long before visitors arrive at the airport. Visit Anchorage educates travel agents, tour operators, meeting planners, convention delegates and travel media on Anchorage attractions and events, working to build and maintain awareness of Alaska as a destination for business and leisure travelers.

With approximately 1,000 member businesses, Visit Anchorage is one of the largest visitor industry organizations in Alaska, providing networks and educational opportunities, and harnessing partnerships for new marketing opportunities.



Anchorage's animal ambassadors welcome passengers and crew of the first Icelandair flight on May 15, 2013. The flight opens up new, more convenient connections for European travelers visiting Alaska. Moose mascot Seymour of Anchorage and his friends are often part of the welcome committee greeting visitors on newly arrived routes.

— Article and photo by Visit Anchorage



## AIRPORT POLICE AND FIRE

### Recruits!

Our six new recruits graduated from the Alaska Law Enforcement Training (ALET) Academy on June 7, 2013. The recruits finished an intensive fifteen week Police Academy run by the Alaska State Troopers. They will begin the Anchorage Airport Police and Fire Department's own nine week Fire Academy. The Airport's Academy consists of Firefighter I and II certifications, Aircraft Rescue Firefighting and HAZMAT training.

The recruits are: April Pintor, Michael Faris, Richard Harrop, David Beaulieu, Orean Yi, and Laura Ingham.

Recruit Faris was the class Valedictorian with an overall 98% GPA.



ALET Graduation

### Promotion

Congratulations to Sergeant Gary Delk on his promotion to Lieutenant. Lieutenant Delk is in charge of the Airport Police and Fire Department's Water Rescue Response team and has been with the Department since February 1998.



Sergeant Gary Delk

### Retirements

We're sad to see you leave, but thank you for your years of service! Several long-time officers of the Airport Police and Fire Department retired in May and June. Thank you all for your years of dedicated service, we'll miss you greatly!

**Lieutenant Henry Gallagher**, supervisor of the K9 teams at the airport, as well as a former Field Training Officer, retired from airport service after 26 years.

**Officer David Spaw**, who worked as a Field Training Officer and on the K9 team with K9 "Rick", served for 26 years.

**Officer Marty Spinde** served for 25 years, and worked on the K9 team with his K9 "Goro".

**Officer Jack McFarland** served from 1997 until June, 2013. He began his career in law enforcement in 1989 in Dallas, TX. He came to Alaska and worked for the North Slope Borough Police Department and the Alaska State Troopers before coming to work at the airport.

### Law Enforcement Torch Run

Officers from all over the Alaska participated in the Annual Law Enforcement Torch Run for Special Olympics on May 18, 2013.



Mat-Su Valley Torch Run Team

Despite the inclement weather, members from the Airport Police and Fire (known as the Airport Flyers) participated in events located in Anchorage and the Mat-Su Valley.

Participants included Chief Jesse Davis, Officer Eric Thompson, Officer Tony Carter, Officer Casey Meade, K9 Officer Dustin Schmidt, Officer Zach Stone, Deputy Chief Dave Schulling, Stephanie Schulling, Isabella Schulling and Mandy Wilson. Thank you all for participating!



Anchorage Torch Run Team

— Photos and article by Airport Police and Fire

## THANK YOU, RENEE!

Investigator Renee Mackey has been a member of the Anchorage Airport Police and Fire Department since 1997, and was recently nominated for the Governor's [Denali Peak Performance Award](#) by Chief Jesse Davis.

This year alone, Renee has been directly responsible for the recovery of over \$200,000 worth of stolen good and property. In addition to being Lead Investigator, she is the lead instructor for the Emergency Medical section. In that role she provides annual training for each officer to maintain their Emergency Trauma Technician (ETT) certification.

In his nomination letter, Chief Davis wrote, "Department managers in every industry in every organization around the world always want employees that go above and beyond; employees that have all the answers before the questions are asked; employees that are always thinking about what is best for the department and the industry; and employees that have unlimited dedication and energy. Renee is that employee."

—Article and Photo by ANC Police and Fire



## OPEN SKIES FLIGHT!

This [Russian Federation TU-154](#) stopped at Ted Stevens Anchorage International Airport (ANC) on July 11, 2013 as part of an Open Skies Mission.



Considered one of the most wide-ranging international efforts to date to promote openness and transparency of military forces and activities, the [Treaty on Open Skies](#) went into effect on January 1, 2002, and currently has 34 States Parties.

Under the Treaty, States Parties agree to unarmed aerial observation flights over their entire territory. Through the agreement, States Parties have enhanced mutual understanding and confidence by giving all participants, regardless of size, a direct role in gathering information about areas of concern to them. According to the Department of Defense, since 2002, over 840 observation flights have been conducted as part of Open Skies Missions.

— Photo by ANC Operations Officer Conway

## UPCOMING EVENTS

**2013 Stand Down for Veterans**, will be held at the North Terminal on **Friday, October 4, 2013**.

This event features health checks, hair cuts, hot meals and other assistance to Veterans in Need in our community.



Here's an interesting fact from our Engineering Section:

Ted Stevens Anchorage International Airport has 751 acres of pavement area, which is equal to 194 miles of a two lane highway.

The thickness of airfield pavement is 16 inches, compared to the 4 inch standard for roadway pavement.

So, the amount of pavement of the airfield pavement quantity is about equal to 774 miles of a two lane highway.

Stay up to date on Airport Projects:

**Part 150 Noise Study project website:**  
<http://anc150study.com/>

**Master Plan project website**  
[www.ancmasterplan.com](http://www.ancmasterplan.com)