

AIRTIMES

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We are rapidly changing gears here at the airport. It seems like we were just shoveling snow a week ago, but now we are transitioning swiftly to prepare for our summer visitors.

Visitor industry experts tell us that this summer should show increased tourism in our state, and we are eager to make a great first and last impression as visitors transit Ted Stevens Anchorage International Airport!

This summer we will have two new carriers joining the Alaska market: Icelandair and Virgin America. These airlines, in conjunction with our existing year-round and summer seasonal carriers, will provide great routes, increased service and connectivity to Alaska over the summer season.

It is always good to remember that the summer season is very busy for air travel, and delays outside of Alaska can impact travel. As always, I encourage you to check with your airline before coming to the Airport.

If you do experience a delay at the airport, there are lots of things here to keep you occupied. Our beautiful concourse is great for taking a walk and enjoying the great

views of the Alaska Range and the Chugach Mountains.

Looking out over the runways, you are likely to see a variety of aircraft, including several of the 747-8's. There are 30 of them in existence, and we often see 5 of them at one time here at ANC.

Within the terminal, you can view artwork selected specifically for display here in consultation with the Alaska State Council on the Arts. We are very proud to house a world class collection of Alaska Native art, which is located on the mezzanine and accessed by stairs or elevator from the atrium area by Starbucks. Another Alaska Native art display is located in the underground walkway connecting the south terminal with the Alaska Railroad depot. Last but not least, there are a number of taxidermy exhibits, which provide for great close-up animal viewing.

Get a massage, stop in for a bite at one of the restaurants, and walk through the gift shops. I guarantee that you will find plenty to fill a little extra time!

I wish you safe travels and great visits with family and friends over the summer season!

— John Parrott

LAKE HOOD

One of the elements that makes Anchorage a great place to live, work and play is Lake Hood Seaplane Base (LHD). LHD is our own General Aviation (GA) airport, located minutes away from downtown Anchorage and is a gateway to the beautiful interior of Alaska, providing visitors and Alaskans with breath-taking sightseeing opportunities and access to thousands of remote lakes, rivers and cabins.



Photo courtesy DOT&PF

Joined by two channels dug in 1939, Lakes Hood and Spenard together comprise LHD. The seaplane base encompasses 140 acres next to Ted Stevens Anchorage International Airport, and is home to 1,000 GA aircraft performing over 60,000 flight operations each year, making LHD the largest and busiest seaplane base in the world! The lakes are used by GA pilots year round, with planes equipped with floats during the summer months and skis in the winter.

The 500 float plane slips located on Lake Hood are prized among the aviation community; it currently takes about 10 years for pilots to reach the top of the wait list for a float plane slip at Lake Hood. Wheeled planes utilize the Lake Hood Strip, a 2,200-foot gravel landing strip located near the lake and are able to park in one of five nearby GA parking lots.

One of the hallmarks of the year at LHD is the Iditarod, when the lake is used as the base for the [Iditarod Air Force](#), supporting mushers, dogs and staff of the Last Great Race. More than 30 pilots volunteer to participate in the Iditarod Air Force, bringing over 700 years and 420,000 hours of flying experience. These pilots and other volunteers assist in moving dogs, dog food and other supplies as well as veterinarians, Iditarod staff and judges to various locations along the trail.

It's always busy at Lake Hood, with lots of flight activity and plenty to view. Spring will soon be on us with the challenges that the changing weather, ice and lake conditions bring. This is a good opportunity to remind pilots and visitors to be prudent in your activities, respect our neighbors and private property, and observe all posted signs. With this, we can all enjoy the unique jewel that is Lake Hood Seaplane Base.

– Article by Tim Coons, Lake Hood Manager



Photo courtesy Iditarod Air Force

OPERATIONS MANAGER AND MANAGER OF AIRFIELD MAINTENANCE

Terri Tibbe has been hired as the airport's Operations Manager. She oversees Landside and Airside Operations, Lake Hood Seaplane Base, Airport Security, including the Badge Office, and the Airport Communications Center. Terri began working at ANC as Security Manager in 2001 and oversaw changes required in airport security post 9/11. Prior to working for ANC, Terri worked for Mark Air and Reeve in airline security.

Zaramie Lindseth has been hired as the airport's Airfield Maintenance Manager. Zaramie holds a Bachelor of Science Degree in Aviation Business Administration from Embry Riddle Aeronautical University and is a Certified Member of [American Association of Airport Executives](#) (AAAE). For the past 14 years he has had extensive involvement in the planning, coordination and oversight of airfield maintenance and operations with commercial service airports. Zaramie joined ANC in 2001 as an Operations Officer and became the Assistant Airfield Manager in 2010.

ENVIRONMENTAL UPDATE

The airport has a responsibility to minimize the amount of pollution being discharged to the lakes, wetlands and Cook Inlet. The Environmental Protection Agency (EPA) has developed a set of recommendations known as Best Management Practices (BMPs) for airports to use in reducing pollution. BMPs are the best methods available for keeping pollution out of airport runoff. One of these BMPs is to clean up spills as soon as possible.

A significant amount of pollution begins as small spills. Storm water and spring melt water moving across the airport property will collect and transport many such spills and discharge them into area water bodies via drainage outfalls. Over time, pollution concentrations can build up and cause harm to the environment.

BMPs only work if everyone makes a conscious effort. Just as individual spills accumulate over time, your personal efforts to reduce pollution will accumulate over time as well. Each action you take will help to improve the water quality of the airport's area water bodies. Collectively everyone's efforts will bring measurable improvements.

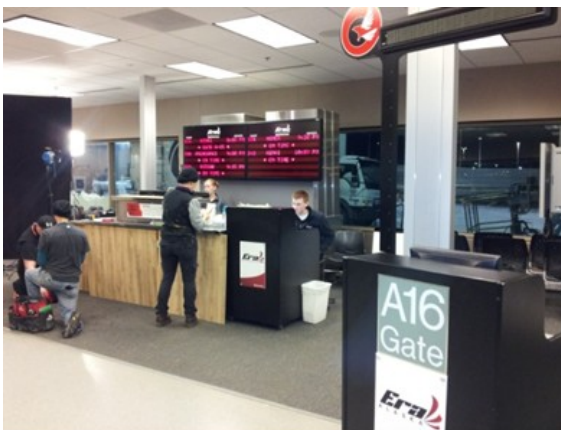
Additional information about BMPs, spill and pollution control can be obtained by contacting the airport's Environmental Section: Tom Johnston at 266-2546, tom.johnston@alaska.gov or Tracy Mitchell at 266-2467, tracy.mitchell@alaska.gov.

— Article by ANC Environmental Section



LIGHTS, CAMERA, ACTION! AT&T COMMERCIAL SHOOT

On Saturday afternoon, March 2, 2013, AT&T's film crew began to gather. Complete with grips, cameramen, art directors, costume designers, actors, and many more support crew. A couple of dump truck loads of snow were brought in to pile up against the windows and cover the Era ramp. Trees were "planted" on the Era ramp to add to the feeling of an isolated airport. With a few modifications, Gate A-14 was completely transformed into a car rental kiosk ready for the AT&T commercial shoot.



Business as usual...sort of!

— Article and photos by ANC Leasing Staff



Behind the scenes at the commercial shoot.

Many thanks to the great folks at [Era](#). Not only did they agree to have the film shot on their ramp and hold room area, but they also supplied badged employees to escort for the film crew. Era also graciously relocated several of their flights to different gates to accommodate the outside ramp transformation.

During the shoot, Era employees continued their normal flight operations, amidst the bewildered stares of arriving passengers.

Fifteen hours later ~ it was a WRAP!

CONCESSIONS UPDATE

The new Silver Gulch Brewing and Bottling Co. restaurant, bar and retail store has been a hit with passengers and employees alike. Their initial sales beat everyone's expectations. We all hope they continue this trend through the summer. It's another "taste of Alaska" that the traveler can enjoy before they head home. Stop by and try a pizza. The Epicenter is terrific!

Grizzly Pizza and Wings restaurant located in the "A" ticketing lobby is scheduled to open in early April. This family restaurant will be a great fit for the regional passengers and for those travelers that are waiting to go through security.

Norton Sound Seafood House will be expanding on the landside. A 700 square foot seating area is scheduled to be open in June. This area will be artistically separated from the public to allow the sale of adult beverages. Parking validation (up to two hours) will be offered to locals who purchase at least \$25 in food and beverages in our landside venues.

Locally owned Dish Restaurant is coming to the Airport in the current Legends Bar location at the end of Concourse C. The restaurant will feature items such as tempura, fried rice, Mongolian beef, noodle dishes, and sushi rolls. Most of these dishes will be available to go in bento boxes. Dish is scheduled to open in June.



Last, but certainly not least, a new spa will be opening up in Concourse C! The locally owned Northern Lights Spa will offer chair massage, full body massage, manicures, pedicures, facials, haircuts, and associated products. The spa is scheduled to open in June.

SUMMER 2013 PASSENGER SERVICE

[Virgin America](#), a newcomer to the Alaska market, will provide direct seasonal service between San Francisco and Anchorage six days a week from June 6 to September 9, 2013.



Another newcomer to the Alaska market, [Icelandair](#), will begin twice-weekly scheduled seasonal service between Reykjavik and Anchorage from May 15 to September 15, 2013.

Returning summer seasonal airlines include [Air Canada](#) with daily service to Vancouver, [American Airlines](#) with daily service to Dallas, [Condor](#) with service to Frankfurt four times per week, [Frontier Airlines](#) with service to Denver, [Sun Country Airlines](#) to Minneapolis daily with twice daily service on Fridays, Saturdays and Sundays, and [Yakutia Airlines](#) with weekly service to Peteropavolok/Kamchatka.

Travelers will have four choices this summer for their Anchorage to Seattle connections. [JetBlue](#), which has provided summer seasonal service to Long Beach for the last two years, is adding daily summer seasonal service to Seattle from May 16 to October 15, 2013. [United Airlines](#), [Delta Air Lines](#), and [Alaska Airlines](#) also offer service to Seattle from Anchorage!

Existing carriers have also recently added service to Anchorage. United Airlines is adding weekly seasonal summer service between Newark and Anchorage from July 6 to August 26, and to daily flights between Anchorage and San Francisco from July 6 to Aug. 26. Delta Air Lines has added a flight to Atlanta and Los Angeles from June 11 to August 31.

All of this, and our other seasonal summer airlines and regular scheduled year round airlines are keeping things hopping here as we prepare for the busy summer travel season! Thank you all, we look forward to serving you, your passengers, and crew!

AIRPORT POLICE AND FIRE

Welcome New Officers!

Anchorage Airport Police and Fire announces six new officers joining our team. Recruits David Beaulieu, Michael Farris, Richard Harrop, Laura Ingham, April Pinto and Oreaan Yi have departed for the Trooper Academy in Sitka. We look forward to their return as fully accredited police officers at the conclusion of the training.

Life Saver Awards

The Airport's Police and Fire Department is proud to announce that four officers were awarded with the Airport Police and Fire Department's Life Saver Award. Sergeant Gary Delk, Officer Crystal Miller, Officer Casey Meade, and Officer David Spaw responded to a person in cardiac arrest on the evening of December 26, 2012.

The officers' quick response and training in emergency medical services assisted the patient, who was transported to the hospital and survived the event.

This is the third Life Saver Award that Sergeant Delk has earned, and the second that Officer Miller has earned. We are grateful for the professional service of all of our officers, and thank you for upholding our mission, dedicating yourselves "to the Alaskan community through Honor, Courage and Integrity".

Service Pins

Officer Martin Spinde, Lieutenant Chip Gallagher, and Officer David Spay all received 25 year service pins from the State of Alaska recently.

Officer Spinde, with his K9 partner, Goro, have been part of the airport's explosives detection program for the last eight years.



Lieutenant Chip Gallagher (photo, left) joined the Department in November 1987. Currently, he is the primary Watch Commander for C shift; his other duties include Master Range instructor and K9 team supervisor.

Officer David Spaw (photo, right) joined the department in 1987 was involved in the airport's K9 program with his K9 partner, Rick.

Congratulations to you all, we appreciate your years of service and dedication to the airport's Police and Fire Department.



Photo courtesy ANC

Photo courtesy APF

Last But Not Least....



Officer Adam Sparrs at Machentanz Elementary School.

Photo courtesy APF

Stay up to date on Airport Projects:

Part 150 Noise Study project website:
<http://anc150study.com/>

Master Plan project website
www.ancmasterplan.com

AWARDS!

Ted Stevens Anchorage International Airport (ANC) was presented the [2012 Air Cargo Excellence \(ACE\) Award](#) for the North American airport category of 1,000,000 or more tons by Air Cargo World. The ACE Award is the result of quantitative feedback from ANC's cargo customer base of airlines, who vote in an on-line survey and rate airports on four key areas: performance, value, facilities, and operations.



This is the fourth time that ANC has won the top honor in our category since the survey and awards began in 2005. ANC, Memphis International Airport, and Louisville International Airport are typically the top three North American airports in this category.

ANC thanks all of our customer airlines, and all of the companies and agencies that make winning this award possible. The award, while given to the airport, was truly earned by all.

CONGRATULATIONS!

Congratulations to Debbie Herrick, ANC Properties Manager! Debbie received a service award in February from the [American Association of State Highway and Transportation Officials](#) (AASHTO), honoring her for 25 years of public service in the transportation industry.



Photo courtesy ANC

Congratulations Pacita "Paz" Dirksen, Visit Anchorage's 2013 Volunteer of the Year! Paz was recognized by [Visit Anchorage](#) as their Volunteer of the Year at the 2013 Seymour Awards Banquet on Friday, April 12, 2013.



A volunteer with Visit Anchorage since November of 2009, Paz usually volunteers at ANC's South Terminal Visitor Center on Fridays. However, she can often be found filling in on other days, covering shifts for her colleagues on vacation.

With over 205 volunteer hours last year alone, she provides valuable information to visitors ranging from how to ship fish to what to see and do while visiting the 49th State!

Photo Courtesy
Visit Anchorage

Paz is known for always having a smile and an answer, and is a dedicated ambassador for Visit Anchorage, the airport, and Alaska at large.

EVENTS

Airport Clean Up Day is Friday, May 3, 2013

Meet at 4100 Aircraft Drive (Old Field Maintenance Bldg) at 10AM to receive clean up supplies and location assignment. **Clean up is held from 10 a.m. to 12 p.m.** **Celebration picnic lunch** starts at noon at the Old Field Maintenance Building. Grab some friends and come on out!



Alaska Airmen's Association's [16th Alaska State Aviation Trade Show and Conference](#) is May 4-5, 2013 at the FedEx Hangar

Saturday, May 4
Sunday, May 5

9 a.m. to 5 p.m.
10 a.m. to 5 p.m.